**Ujjaval Patel**

**Address:** London | **Phone:** 07774320923 | **E-Mail:** [ujjavalpatel@hotmail.com](mailto:ujjavalpatel@hotmail.com)

**LinkedIn**: [www.linkedin.com/in/Ujjaval-P](http://www.linkedin.com/in/Ujjaval-P)| **GitHub:** <https://github.com/ujjpatel>

# Key & Technical Skills

* SDLC
* Agile & Waterfall
* API Testing
* Mobile Testing
* Regression Testing
* JavaScript/TypeScript
* System/Integration Testing
* Use case/User stories
* Selenium Webdriver
* Postman
* Appium
* Oracle E-Business/OBIEE
* HTML/CSS
* BDD & TDD Testing
* WebdriverIO
* Oracle SQL Developer
* JIRA/TestRail/Confluence
* 3 Amigos/Kanban
* Cucumber/Mocha
* Scrum/Retro
* Mambu/Splunk
* Amazon Web Services (AWS)
* GIT/Terminal
* Cypress

# Work Experience

**NatWest (Mettle Business Bank) – QA Engineer July 2020 – Present Remote**

* Creating and maintaining test automation scripts, using framework like WebdriverIO for our mobile automation, using BDD cucumber format. Using cypress framework for web application.
* Creating page object model design patterns in WebdriverIO, for developers to reuse.
* Executing completed e2e tests on BrowserStack, ensuring all functionality is working as expected on all lowest supported mobile devices.
* Taking the role of QA lead, to participate in engineering meetings, taking responsibility for production release cycles, building & adopting towards test strategies across all mission teams.
* Working very closely with other mission teams to ensure quality checks are embedded in our CI/CD process, our e2e tests jobs has to pass in order for any PR’s to be merged.
* Participating in all scrum ceremonies, adapting and working in agile environment, participating in 3 amigos sessions to better identify bottlenecks and provide QA solutions.
* Working very closely with the product team and business to implement automated e2e function and non-functional test coverage cases, capturing our manual regression using TestRail.

**Royal Bank of Scotland (Bó Digital Bank) – QA Engineer August 2019 – July 2020 Angel, London**

* Creating test automation scripts using WebdriverIO with Mocha & Chai in JavaScript.
* Conducting daily regression testing of the app in both mobile OS, on pre-production (staging) environment, to ensure backend functionality is working as expected, before it reaches production.
* Executing various postman collections, such as testing various endpoints of payments, onboarding a new user, activating card to ensure correct status codes are being received.
* Working very closely with the developers & testing their pull requests to ensure their changes such as bug fix or a new feature are working as intended, before given the go-ahead to merge into master.
* Exploratory testing on alpha-releases, reporting & tracking front-end & back-end bugs using Jira.
* Creating test strategy in line with the scope of the project, to ensure best outcome is achieved.
* Responsible for providing impact assessment for planned release across all functional areas of Onboarding, acting as key point of contact for all QA aspect for the Onboarding team.
* Participating in planning, scrum, retrospective and review meetings, to ensure that the project requirements, design and test documentation is accurate and complete.
* Volunteered to help assist in POC for Mettle UI mobile testing, using WebdriverIO with Appium using cucumber framework.

**Ten10 Consultancy – QA Analyst (promoted to) QA Consultant July 2017 – July 2019 London Bridge, London**

* Oversaw multiple external projects at a client sites, bringing QA expertise as a consultant.
* Planned and estimated testing work in line with development plan for each project.
* Designed test scenarios to verify that delivered software/upgrades meets functional and non-functional requirements along with producing defect reports, for developers to replicate the defect.
* Creating test strategy in line with the scope of the project, to ensure best outcome is achieved.
* Responsible for providing impact assessment for planned release across all functional areas.
* UAT, E2E, Functional, System, Integration and regression testing was conducted.

**Motability Operations Ltd – Quality Assurance Analyst February 2018 – July 2019 Southwark Bridge, London**

* Oversaw all QA work for data obfuscation, data encryption, Linux P3 Upgrade & AppViewX projects. Including planning, execution, reporting, sign offs.
* Ensured PII data is not compromised following the new GDPR law, by data obfuscating on all databases, ensuring system integration is working as intended post data obfuscation.
* Extensive use of SQL wrote and ran advanced queries to retrieve data from several databases.
* Data encryption was conducted on systems, like ALFA, Oracle E-business etc., functional & non-functional testing was carried out to meet the requirements (performance, usability) of the project.

**Diligent Corporation – Quality Assurance Analyst September 2017 – January 2018 Trafalgar Square, London**

* Lead the test execution of BoardPad web/android/iOS sticking to a stringent plan.
* Participated in delivery of Web Applications, Mobile and Portals to support the business objectives.
* Utilised qTest for test design and execution, and X-ray-Jira for defect logging and progress reporting.
* Performed cross-browser testing on BrowserStack & iOS, Android devices for mobile testing.
* Accountable for adding documentation, test cases, dashboards into Jira and Confluence, for reference & traceability, delivered stories (requirements) as part of a team within a given sprint.
* Worked in an agile environment, attending daily scrums, planning meetings and retrospectives.

# Achievements

* ISTQB – BSc Certified Tester Foundation Level.
* Professional Scrum Master I.
* Awarded the Lord Mayor of London Scholarship for Academic Excellence at City University London.

# Education

## City University London University September 2013 – July 2017

Business Computing System (BSc) – Upper second-class honours (2:1)

**City of Westminster College September 2011 – July 2013**

BTEC National Diploma Level 3 in IT Practitioners – Distinction\*, Distinction, Distinction

## St Michaels and All Angels School September 2006 – July 2011

8 GCSE’s including English and Mathematics – A\* - C

**Reference available upon request**