




# NIRMIT NIROULA

Hotelier

 +977-9860659937

 nirmnitniroula@gmail.com

 Biratnagar-1, Pokhariya

## SUMMARY

A passionate and skilled hotelier adept at guest satisfaction, operations management, and team leadership. Committed to delivering exceptional experiences, I thrive in high-pressure environments, ensuring every guest enjoys a memorable stay.

## SKILLS

- Barista
- Call Handling
- Communication
- data entry
- MS office
- Ability to work under pressure

## LANGUAGE

Nepali

English

Hindi

## EDUCATION

### SLC

Budhanilkantha Secondary School / Biratnagar / April, 2013

## EXPERIENCE

### House Keeping

Ratna Hotel / Biratnagar / April, 2019 - September, 2019

### House Keeping Trainee

Crown Plaza / Abu Dhabi / October, 2019 - January, 2020

### Manager

Sunshine Cafe / Itahari, Morang / January, 2021 - September, 2023

### Receptionist

Plumeria Hotels & Resorts / Maldives / December, 2023 - March, 2024

### Sales Manager

Corbig Motors / Gwarko, Kathmandu / March, 2024 - Present

## TRAINING/CERTIFICATION

### Telephone Etiquette

Sunshine School of Tourism and Hotel Management / 2021

