

NIKOLAI KOZHEKHOV

SOFTWARE ENGINEERING MANAGER

9 years in IT Operations, 2 years in IT B2C of FMCG company. Developed from System Analyst to IT Operations Manager building my managerial skills, but preserving and improving technical skills in the same time. Passionate about technical aspects and technologies. I'm chasing opportunities to be closer to Software Engineering area in order to contribute into creation of big, complex projects with lots of technical aspects.

EXPERIENCES

- Present
|
Jan'2022

● **IT Operations Manager, Eastern Europe cluster**
Philip Morris International 📍 Saint Petersburg, Russia
 - Head of IT Operations (Manufacturing + Supply Chain) at cluster level (Russia, Ukraine and Kazakhstan)
- Jan'2022
|
Sep'2018

● **IT Operations Manager, Russia**
Philip Morris International 📍 Saint Petersburg, Russia
 - Taking care of IT Operations (Manufacturing + Supply Chain) at country level (Russia)
 - IT Service (24/7, various criticality), project and people (20+ people) management
 - Building and development of business partnership
 - Bridging between Operations and all IT functions (customer services, technical services, info security etc.)
 - Representing IT at site leadership team level
- Sep'2018
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Aug'2017

● **IT Team Leader**
Philip Morris International 📍 Saint Petersburg, Russia
 - Team (IT for supply chain) coordination and development (2 and 3 lines of support)
 - Requirements management: collection, analysis, formalization. Suppliers management
- Aug'2017
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Jan'2015

● **IT Project Leader**
Philip Morris International 📍 Moscow, Russia
 - Implemented pan Russia call center digitalization based on Avaya POM, CRM platform (SFDC), e-commerce platform (cs.cart), vending service (tailormade development), logistics service provider (SAP based). From business process digitalization blueprint to transfer into maintainance.
 - Manufacturing and Logistics execution systems implementation. Plan, preparation and implementation of new MES and LES systems (based on Apriso FlexNet) with minimal impact to production (~1M containers at warehouse, >50 production units at 2 factories, 24x7 manufacturing process): requirements management, project execution, cut-over, go-live, hyper-care, support.
- Aug'2015
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Sep'2010

● **IT Analyst Systems**
Philip Morris International 📍 Krasnodar, Russia
 - Service provider for high critical manufacturing services: SLA fulfillment, support, development
- Jun'2010
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Jun'2008

● **Software Engineer**
Novinteh 📍 Tomsk, Russia
 - Design and implementation of applications for oil industry based on the Oracle DBMS and Delphi 2009.

CERTIFICATIONS

AWS Certified Cloud Practitioner

Expires Aug'2024

MuleSoft Certified Developer

Expires Nov'2023

Data and Analytics for Business Leaders - Data Science Dojo




Credential ID 7700eb35




EDUCATION

- 2008
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2003

● **Engineer's Degree, Information Technology**
Tomsk Polytechnic University 📍 Tomsk, Russia

CONTACT INFO

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 ukaoneseven@gmail.com
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 github.com/uka17
 codewars.com/users/uka-17
 leetcode.com/uka17

SKILLS

Service Management
Stakeholder Management
Team Management
Analytical Skills
Dealing with ambiguity
Leading and empowering

Database Administration
MSSQL
Postgres
MongoDB
.NET Core C#
Node.js and Vue.js
CI/CD
Test Automation
AWS
MuleSoft Anypoint