NIKOLAI KOZHEKHOV

SOFTWARE ENGINEERING MANAGER

9 years in IT Operations, 2 years in IT B2C of FMCG company. Developed from System Analyst to IT Operations Manager building my managerial skills, but preserving and improving technical skills in the same time. Passionate about technical aspects and technologies. I'm chasing opportunities to be closer to Software Engineering area in order to contribute into creation of big, complex things with lots of technical aspects and develop people as best experts whom I definitely can be proud of.

EXPERIENCES

Present — **Jan'2022**
IT Operations Manager, Eastern Europe cluster
Philip Morris International   📍 Saint Petersburg, Russia
- Head of IT Operations (Manufacturing + Supply Chain) at cluster level (Russia, Ukraine and Kazakhstan)

Jan'2022 — **Sep'2018**
IT Operations Manager, Russia
Philip Morris International   📍 Saint Petersburg, Russia
- Taking care of IT Operations (Manufacturing + Supply Chain) at country level (Russia)
- ~30 IT Services (24/7, various criticality), project and people (20+ people) management
- Responsible to align on key initiatives with business, technology stakeholders and global functions
- Bridging Operations and all IT functions (customer services, technical services, infrastructure, info security etc.)
- Representing IT at site leadership team level

Sep'2018 — **Aug'2017**
IT Team Leader
Philip Morris International   📍 Saint Petersburg, Russia
- Team (IT for supply chain) coordination and development (2 and 3 lines of support)
- Supply Chain IT services development, maintenance and support. Suppliers management

Aug'2017 — **Jan'2015**
IT Project Leader
Philip Morris International   📍 Moscow, Russia
- Implemented pan Russia call center digitalization based on Avaya POM, CRM platform (SFDC), e-commerce platform (cs.cart), vending service (tailormade development), logistics service provider (SAP based). From business process digitalization blueprint to transfer into maintanance.
- Manufacturing and Logistics execution systems implementation. Plan, preparation and implementation of new MES and LES systems (based on Apriso FlexNet) with minimal impact to production (~1M containers at warehouse, >50 production units at 2 factories, 24x7 manufacturing process): requirements management, project execution, cut-over, go-live, hyper-care, support.

Aug'2015 — **Sep'2010**
IT Analyst Systems
Philip Morris International   📍 Krasnodar, Russia
- Service provider for high critical manufacturing services (MES, WMS, PLC and SCADA, Tracking&Tracing): SLA fulfillment, support, development

Jun'2010 — **Jun'2008**
Software Engineer
Novinteh   📍 Tomsk, Russia
- Design and implementation of applications for oil industry based on the Oracle DBMS and Delphi 2009.

CERTIFICATIONS

AWS Certified Cloud Practitioner
Expires Aug'2024

MuleSoft Certified Developer
Expires Nov'2023

Data and Analytics for Business Leaders - Data Science Dojo
Credential ID 7700eb35

EDUCATION

2008 — **2003**
Engineer's Degree, Information Technology
Tomsk Polytechnic University   📍 Tomsk, Russia

CONTACT INFO

in linkedin.com/in/uka17
✉ ukaoneseven@gmail.com
📞 +79052684019

○ github.com/uka17
💻 codewars.com/users/uka-17
💻 leetcode.com/uka17

SKILLS

Stakeholder management
Team management
Leading and empowering
Emotional intelligence
Interpersonal communication
Dealing with ambiguity
Agility
Attention to detail
Collaboration
Analytical skills

PLC, LES/MES, SCADA, WMS
Database administration
MSSQL
Postgres
MongoDB
.NET Core C#
Node.js and Vue.js
CI/CD
Test automation
AWS
MuleSoft Anypoint