

Questionnaire

Section A: Demographic Information

(Please tick the option that applies to you)

1. Gender: ☐ Male ☐ Female
2. Age: ☐ 18–24 ☐ 25–30 ☐ 31–35 ☐ 36 and above
3. Educational Qualification: ☐ SSCE ☐ ND/NCE ☐ HND/B.Sc ☐ M.Sc/Ph.D
4. Employment Status: ☐ Employed ☐ Unemployed ☐ Self-employed ☐ Student
5. How often do you use online recruitment platforms?
☐ Frequently ☐ Occasionally ☐ Rarely ☐ Never
6. Which of the following platforms have you used most?
☐ Jobberman ☐ LinkedIn ☐ Indeed ☐ Company Career Website ☐ Others (specify):

Section B: Platform Accessibility and Usability

(Tick the response that best represents your view)

Scale:

1 = Strongly Disagree 2 = Disagree 3 = Neutral 4 = Agree 5 = Strongly Agree

S/N	Statement	1	2	3	4	5
1	Online recruitment platforms are easy to navigate.					
2	The application process on most recruitment platforms is straightforward.					
3	I often face difficulties uploading required documents (CV, certificates, etc.).					
4	Slow internet connectivity affects my ability to complete job applications online.					
5	Some platforms are not compatible with mobile devices.					
6	I find the registration or login process complicated.					

Section C: Platform Design and User Interface

S/N	Statement	1	2	3	4	5
7	The platform layout and design make it easy to find job listings.					
8	Instructions on how to apply for jobs are clear and easy to understand.					
9	Some platforms contain too many irrelevant advertisements or pop-ups.					
10	The search and filter options help me find suitable job openings quickly.					
11	The website design makes the application process time-consuming.					

Section D: Feedback and Communication

S/N	Statement	1	2	3	4	5
12	I usually receive feedback after submitting my job applications online.					
13	The feedback received from online platforms is timely and informative.					
14	Most online platforms provide clear updates on application status.					
15	Lack of communication from employers discourages me from using recruitment platforms.					

Section E: Security, Trust, and Data Privacy

S/N	Statement	1	2	3	4	5
16	I feel confident that my personal data is secure on recruitment platforms.					
17	I have encountered fake job postings on online platforms.					
18	Some platforms request unnecessary personal information.					
19	I am hesitant to apply for jobs due to fear of scams or fraud.					

Section F: Overall Experience and Improvement Suggestions

S/N	Statement	1	2	3	4	5
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20	I am generally satisfied with my experience using online recruitment platforms.					
21	Online platforms have made job searching easier for me.					
22	The challenges I encounter discourage me from using these platforms frequently.					
23	I believe the platforms should simplify the application process.					
24	Recruitment platforms should improve their communication and feedback systems.					

Thank you