ADT Security Services, Inc. ATTN: ACT Team 14200 E Exposition Ave Aurora, CO 80012



000053F ZT 13

PADMANABHUNI, UDAYA
45 W COLIMA DR
MOUNTAIN HOUSE CA 95391-3023

Dear Valued ADT Customer:

ADT is constantly working to enhance the services we provide to you. One way in which we can enhance the security of your alarm system and monitoring service is through the use of a **Personal Identification Code** (**PIC**). A Personal Identification Code identifies someone as an authorized person to ADT. Anyone who uses your alarm system or is on your Customer Representative (CR) List to be contacted for signals should know a Personal Identification Code.

Listed below are important Personal Identification Code(s) for your system:

**PIC** 

Description

SECURE

PIC

Please contact us if you would like to change your Personal Identification Code. Your Personal Identification Code can be any combination of letters and numbers not exceeding 10 characters, and may not contain punctuation. ADT will not accept any type of word commonly associated with trouble (police, fire, help, etc.) as well as any word that could be considered offensive. As an increased security measure, you may change your Personal Identification Code at any time.

ADT can be contacted by:

- Call us at 1-866-686-3558 (8 AM through 10 PM Eastern Time, Monday through Friday and 8 AM through 4:30 PM Eastern Time, Saturday)
- Mail at

ADT Security Services, Inc.

Attn: Action Team 14200 E Exposition Ave

Aurora, CO 80012

• Email us at actionteam@adt.com. Please include the reference number located at the bottom of this letter.

Since 1874, ADT Security Services, Inc. has built our business based on serving the customer's needs and exceeding their expectations. Please help us exceed your expectations by keeping your account information current and secure. We look forward to serving you.

Sincerely,

**ADT Action Completion Team** 

Reference Number: 16809421