National
Urban
Digital
Mission

Building cities that work for people

ET Panache

Water & Sewerage

Outline

1. About UPYOG Water & Sewerage
2. Key Stakeholders and Actions
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4. Primary Configurations
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About UPYOG Water & Sewerage

The Water and Sewerage (W&S) module provides a UPYOGal interface to apply for water and sewerage connections and, pay the water and sewerage charges for connection/s. It can be used by the citizens, Urban Local Body (ULB) counter employees and field employees, and ULB Administrators to accomplish their specific tasks. It is available as a mobile and web-based application.

Functional Scope
- Registration, Login and Creation of User Profile
- Applying for a new Water/Sewerage connection
- Searching for a Connection
- Modifications to a Connection
- Entering meter reading of metered connections
- Generate Demand
- Payment collection and Receipts
- Dashboards and Reports

Key Stakeholders & Actions

CITIZEN

- Applying for a new Water/Sewerage connection
- Searching for a Connection
- View connection details
- Pay water & sewerage bills online (With Login)
- Pay water & sewerage bills online (Without Login)
- Track applications
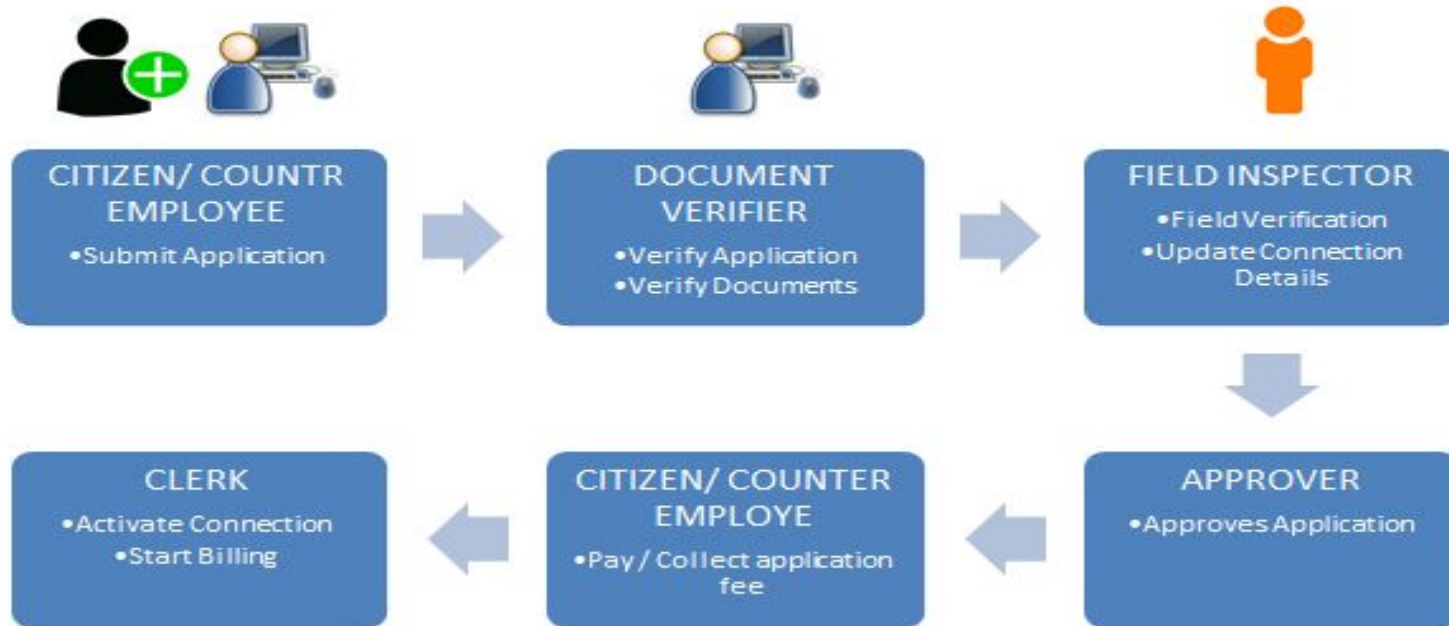- View water consumption detail

EMPLOYEE

- Applying for a new Water/Sewerage connection
- Applying for modification of connection
- Process new connection applications
- Collect water & sewerage bills
- Search and Track applications
- View connection details
- Capture meter readings
- Generate collection reports

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UPYOG – Water & Sewerage (Workflows)

Primary Configurability

Masters - Supports all the standard masters data

Water and Sewerage Charges Heads - All the water & sewerage heads including rates, penalty, interest, and rebate (s)

Additional Details - Additional detail which is captured as part of property registry.

Use cases

1. Citizen Login and overview of features available for citizen
2. Public Search and Pay (Open)
3. Apply for new connection
4. Employee Search and Collect (Employee)
5. Add Meter Reading (Employee)

Thank You

"UPYOGal Transformation is more about humans than UPYOGal"