



Ministry of Housing and Urban Affairs  
Government of India



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ET Panache

# National Urban Digital Mission

Building cities that work for people

The image is a horizontal collage of three photographs. The left photo shows a man with a mustache, wearing a light-colored striped shirt, smiling and counting Indian Rupee banknotes. The middle photo shows a family of three: a woman in a pink sari, a woman in a purple sari, and a man in a light blue shirt, all smiling. The right photo shows a man in a blue and red jacket standing in a crowd, looking towards the camera. A semi-transparent grey bar with the text 'Fire NOC' is overlaid on the left side of the collage.

# Fire NOC

# Overview

## For Citizen

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- Apply for Provisional/New Fire NoC
- Ease of Renewing NoC
- Track Application Status
- Pay fee through multiple channels
- No physical touchpoints

## For Civic Employee

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- Transparent fee computation
- Three level workflow for approval
- Ease of scheduling tasks and prioritize
- Ease of sharing information with citizens
- Standardization of process



## For Administrator

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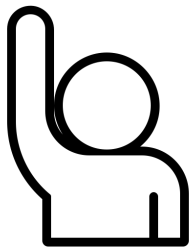
- Monitor performance as per KPIs
- Overview of employee performance
- Improve BRAP compliance score of ULB

## Channels

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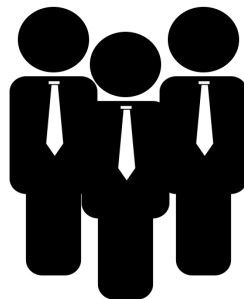
- Mobile Apps
- Web Portal
- Citizen Services Centers

# Key Functionality



## CITIZEN

1. Apply for Pre-construction and Post-construction NoC
2. No Physical Touchpoints
3. Track application status
4. Pay online and offline through multiple channels
5. Download QR code-enabled No Objection Certificate/ Rejection Certificate, Acknowledgement form



## EMPLOYEES

1. Apply on behalf of citizen
2. Search Applications
3. Verify attached documents
4. Forward or reject applications
5. Send back application for clarification
6. Refer applications for an opinion
7. Provide comments or remarks
8. Download- Receipts/ Acknowledgement/





## LEADERSHIP


(Administration)


1. Visibility of incoming Applications
2. Visibility on processing of applications at all level
3. Track employee performance based on reports

# User Interfaces-Citizen (Apply)


 Home


 Complaints


 Property Tax


 NOC

## Application for Fire NOC (2018-2019)

 NOC Details

 Property Details

 Applicant Details


 Documents

### NOC Details

NOC Type\*

☒ New ☐ Provisional

Provisional fire NoC number

 SEARCH

NEXT STEP >



# User Interfaces-Citizen (Apply, Upload Document)

Home

Complaints

Property Tax

NOC

Application for Fire NOC (2018-2019)

1

2

3

4

NOC Details

Property Details

Applicant Details

Documents

Property Details

No. of Buildings\*  
☐ Single Building ☒ Multiple Buildings

Name of the Building  
Enter Name of the Building

Building Usage Type as per NBC\*  
Select Building usage Type

Building Usage Subtype as per NBC\*  
Select Building Usage Subtype

No. Of Floors (Excluding Basement, Including Ground Floor)\*  
Select No. of Floors

No. Of Basements\*  
Select No. of Basements

Ground Floor Builtup Area (in Sq meters)  
Enter Ground Floor Builtup Area in Sq Meters

Height of the Building from Ground Floor(in meters)  
Enter Height of the Building in meters

+ ADD BUILDING

Property Location Details

Property ID\*  
Enter Property ID

City\*  
Amritsar

Plot/Survey No.\*  
Enter Plot/Survey No.

Building/Colony Name  
Enter Building/Colony Name

Street Name  
Enter Street Name

Mohalla\*  
Enter Mohalla

Pincode\*  
Enter Pincode

Locate on Map  
Select your trade location on map

Applicable Fire station  
Sarjapur Fire Station

< PREVIOUS STEP

NEXT STEP >

Home

Complaints

Property Tax

NOC

Application for Fire NOC (2018-2019)

Application No. NOC-JLD-2018-09-8786

1

2

3

4

NOC Details

Property Details

Applicant Details

Documents

Required Documents

Only one file can be uploaded for one document. If multiple files need to be uploaded then please combine all files in a pdf and then upload

Applicant Documents

Identity Proof\*  
Select Document\*  
Aadhaar Card

UPLOAD FILE

Address Proof\*  
Select Document\*  
Driving License

filename.jpg

✕

Building Documents

Building -1

Site Plan\*  
UPLOAD FILE

Ground Floor Plan\*  
UPLOAD FILE

< PREVIOUS STEP

NEXT STEP >

# User Interfaces-Employee (Inbox, Search)

Home

Complaints

Property Tax

NOC

Welcome Jaswinder,

34  
Total Task

12  
Nearing SLA

05  
Over SLA

ALL (34)

ASSIGNED TO ME (1)

Sort By: SLA

Module: All

Module/Service	Task ID	Status	Updated By	Current Owner	SLA (Days Remaining)	
Fire NOC New Application	TL-252-2828	Initiated	Raminder Pal	JE-1	01	🕒
Property Tax New Assessment	TL-252-2828	Initiated	Raminder Pal	JE-1	03	🕒
Property Tax New Assessment	TL-252-2828	Initiated	Raminder Pal	JE-1	10	🕒
Property Tax New Assessment	TL-252-2828	Initiated	Raminder Pal	Jaswinder Singh	12	🕒

Rows per page: 10 1-10 of 100 < >

Home

Complaints

Property Tax

NOC

Fire NOC

+ NEW APPLICATION

Search Fire NOC Application

Provide at least one parameter to search for an application

Application No.  
Enter Application No.

NOC No.  
Enter NOC No.

Owner Mobile No.  
+91 | Enter your mobile No.



Application status  
Select Application Status

From Date  
From Date

To Date  
To date

SEARCH

# User Interfaces- QR code enabled Certificates

**AMRITSAR MUNICIPAL CORPORATION**  
Fire NOC Payment Receipt

Application No. NOC-JLD-2018-09-145323Date of Payment 24/04/2018  
Payment Receipt No. HJ-893737

APPLICANT INFORMATION

Applicant Name	Hari Singh	Mobile No	+91 3848484843
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AMOUNT PAID

NOC Fee	Rebate/Penalty	Adhoc Penalty/Rebate	TOTAL
1,600	-60	NA	1,700

PAYMENT INFORMATION

Payment Mode	Transaction ID/ Cheque/ DD No.	Bank Name & Branch
Netbanking	WRN-546-34-1	HDFC, Gopinath Bazar - Amritsar

Generated by: Satpal DhillonCommissioner/EO

**AMRITSAR MUNICIPAL CORPORATION**  
Fire NOC Certificate

Fire NOC No. NOC-JLD-2018-09-145323Application No. NOC-JLD-2018-09-145323  
Date of Issue 24/04/2018Valid Till 31/04/2019

NOC DETAILS

NOC Type New	Provisional NOC No. 2323	Applicable Fire station Amritsar Cant
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PROPERTY DETAILS

Property Type Single Building	Name of Building Suncity	Building Usage Type Educational	Building Usage Subtype Training Institution
No. of Floors 2	No. of Basements 1	Plot Size (Sq mtrs) Single Building	round Builtup Area (sq mtrs) 222
Height of Building (in mtrs) 100			

PROPERTY LOCATION DETAILS

Property ID 456	City Amritsar	Door/House No. 707/B	Building/Company Name Suncity Apartments
Street Name Old Gurudwara Road	Mohalla Ajit Nagar	Pincode 273001	Location on Map Lat-Long Value

APPLICANT INFORMATION

Applicant Name	Hari Singh	Mobile No	+91 3848484843
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Approved by: Satpal DhillonCommissioner/EO





# Thank You

*“UPYOGal Transformation is more about humans than UPYOGal”*

