

Let's Meet

The Retro(spective)
What is it & what is it NOT





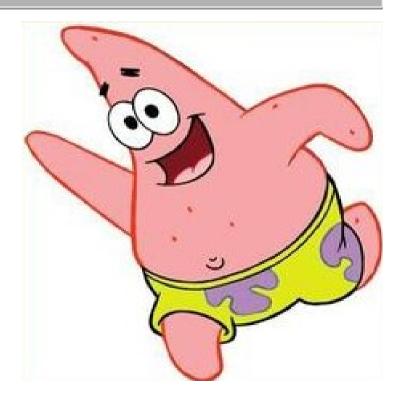
The purpose of the Retrospective

IT IS

- Find things that go well
- Find things to improve
- Getting things done
 - ⇒ improve your team
 - ⇒ keep the motivation
 - ⇒ have fun

IT IS NOT

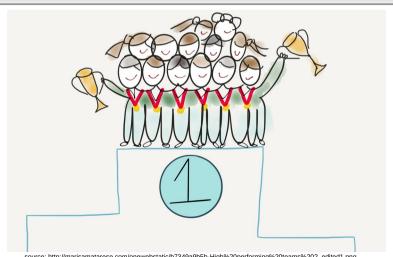
- Vent some steam
- Blame game
- For others than the team itself.



Outcome

- Prioritized List with action points (SMART)
- With deadline
- With responsible driver & shotgun partner
- ⇒ improved, stable, motivated, self organized and high performing team

- **S**pecific
- Measurable
- **A**chievable
- Relevant
- Time bound



Preparation (is everything)

- Find a spot (meeting room)
 for the team alone
- Set the stage (5 min)
 - Embrace a positive spirit
 - Don't make it personal
 - don't take it personal
 - Listen with open mind
 - everyone's experience is valid
 - SET the discussion boundaries (not too far back)
 - Encourage the team to embrace an improvement mindset (no blaming)



source: https://www.joegirard.com/wp-content/uploads/2014/06/Be-Prepared-BoyScouts-273x300.ipg

Findings

What went well (~10 min)

- Collect everything that went well
- Write on cards
- Put it on a board/wall
- very visible

What can be improved (10-15 min)

- Collect everything that can be improved
- Write on cards
- Put on a separate section of a board/wall
- visible and easily movable



source: http://2.bp.blogspot.com/_Qu15clDr-iM/S6jFjhOZJTI/AAAAAAAEvU/r2xsBIACD8s/s320/leprechaun-gold.jpg

Organize

Cluster the issues (5-10 min)

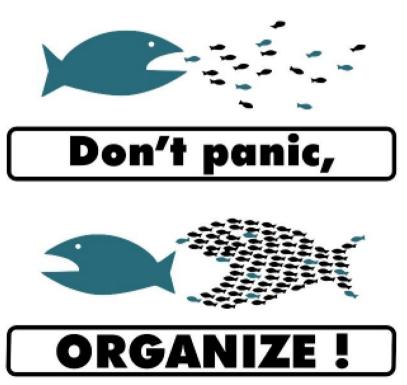
- put everything which is related to a cluster/spot
- when in two clusters copy the card

Separate according occurrence (5-10 min)

- Find out if it is an intrinsic team internal issue
- Or if it is an **extrinsic** issue

Prioritize (5-10 min)

NO two issues are at the same level!



source: http://newsguild.org/mediaguild3/wp-content/uploads/2017/02/dont-panic-organize-seo-1-800x600.jpg

Action

Elaborate Actions (10-20 min)

- Take for each category (in-/external) the 3 topmost issues
- Work out measures and solution suggestions

Assign drivers (5 min)

- Responsible drivers and shotgun partners
- Self organized, must be voluntarily



source: http://www.magpiedesignco.com/wp-content/uploads/2014/01/call-to-action-social-media1.jpg



References

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