Target audience:
More generally every one at KEA with acess and the need to use Fronter.
Students, Teachers, Administrative Staff.
In this project I will focus more on the students point of view.
Because if it works for some it works for most and as well as a student myself I can identify with that persona the best.

One of clients assumptions and fears has been that a lot of information is lost on Fronter and doesn't actually reach the students. Also it's not the ideal communication platform as it only allows for one way communication and has no room for students to connect with each other or the teachers.

Fronter is platform full of different functionalities; different rooms, accessible in a few different languages, timetables for all different classes, stored teaching materials, place for submissions, general information, and so much more.
Even though it's such a developed website it's lacking some basic tools to meet users needs.

General user goals: to graduate.
In order to graduate students need to pass all their exams, have access to their teaching materials and to all other relevant information relating to their study.
So the overall user goal is to make fronter more user friendly and all information easily accessible.

User goal: find a weeks timetable
User goal: find an assignment description
User goal: contact a teacher

USER GOAL: Find weeks timetable

The goal is to find that weeks timetable. Access it as easy as possible.

Right now in fronter is quite hard to find this week's timetable.
It is not possible to access it without a computer, on a mobile device.

Fronter is not a responsive website at all.
When you click on the timetable it opens on the 1st week of the year and you need to scroll through the weeks to get to the current one.

This is especially useful for students, to be able to access their timetable at any time. Before going to bed, right after they wake up, on their way to school, in between lectures, etc.

Tasks:
-open fronter website
-log on using nem id
-go into your room on fronter
-click on the timetable
-scroll through to the correct week
-done!

This might be a temporary solution but I think that would be quite helpful if we could have perhaps one person or a different person every week that would follow those steps and once they enter the correct timetable they would take a screenshot and post it on a facebook group chat for example so other students could just download it as a jpg onto their mobile devices and have it easily accessible whenever they need it.

OPEN FRONTER

DONE!

LOG ON USING NEM ID

SCROLL THROUGH TO THE CORRECT WEEK

GO INTO YOUR SEMESTER'S ROOM ON FRONTER

CLICK ON THE LINK TO THE TIMETABLE
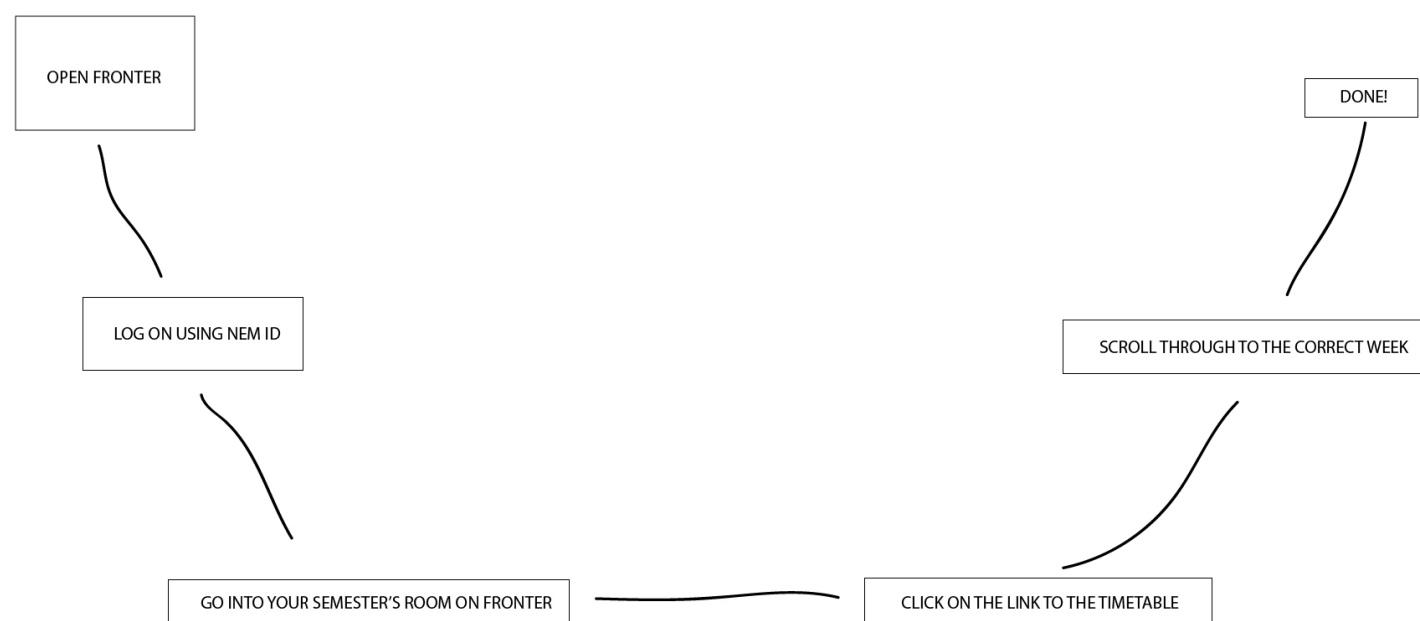
USER GOAL: Find and Assignment Description

With the amount of information and files being uploaded to fronter daily and the files available to the students it can be hard to find the task description for the week.

Tasks:
-open fronter
-log on with Nemid
-click on "dagens" // if you don't speak danish
-change language to english // if you don't speak danish
-go into your semester's room on fronter
-go into 1st semester folder
- go into specific theme and week folder
-go into folder submissions
-go into folder task description
-open the task description
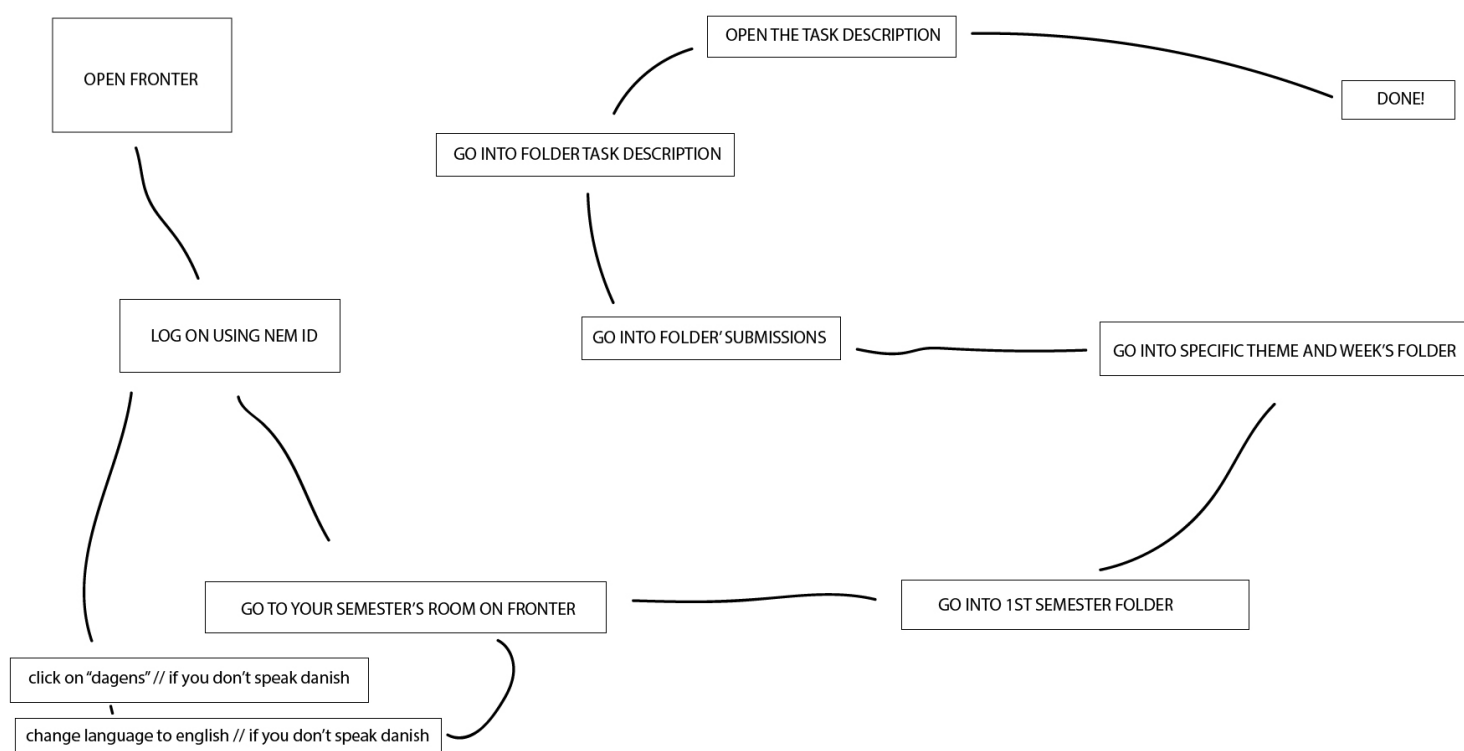
USER GOAL: Contact a teacher/ find a teacher's contact information

Tasks:
-Open fronter
-log on with nemid
-go into your semster's room
-click the link into the timetable
-scroll all the way through to the last tab called "lecturers"
-find email of the teacher you're looking to contact
-done!

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┌──────────────┐                                              ┌──────────┐
│ OPEN FRONTER │                                              │  DONE!   │
└──────────────┘                                              └──────────┘

    ┌────────────────┐    ┌───────────────────────┐    ┌──────────────────────────┐
    │ LOG ON USING   │    │ FIND EMAIL OF THE      │    │ SCROL ALL THE WAY        │
    │ NEM ID         │    │ TEACHER YOU WANT TO    │    │ THROUGH TO THE LAST TAB  │
    └────────────────┘    │ CONTACT               │    │ CALLED "LECTURERS"       │
                          └───────────────────────┘    └──────────────────────────┘

  ┌─────────────────────────────────────┐    ┌───────────────────────────────┐
  │ GO TO YOUR SEMESTER'S ROOM ON FRONTER│    │ CLICK THE LINK INTO THE       │
  └─────────────────────────────────────┘    │ TIMETABLE                     │
                                             └───────────────────────────────┘
┌─────────────────────────────────────────┐
│ click on "dagens" // if you don't speak  │
│ danish                                   │
└─────────────────────────────────────────┘
┌─────────────────────────────────────────┐
│ change language to english // if you     │
│ don't speak danish                       │
└─────────────────────────────────────────┘
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