## **New iPhone & iPad Transfer Guide**

## iCloud Backup & Restore

iCloud Backup makes a copy of the information on your iPhone and iPad. When your device is backed up in iCloud, you can easily set up a new device or restore information on one you already have. If your device is lost / stolen or becomes faulty, you know that your data is safe.

Please click this guide for details on enabling iCloud & restoring from iCloud.

## Transfer data via the Quick Start method

Using the Quick Start process, you can setup your new iPhone or iPad quickly using information from your current device. Then you can restore the rest of your data and content to your new device from your iCloud backup.

Please click this guide for details on using Quick Start.

## Transfer directly from one iPhone or iPad to another

If your current iPhone or iPad is using iOS 12.4 or later, you can use device-to-device migration to transfer data directly from your previous device to your new one. You can do this wirelessly, or by connecting the devices together with a cable.

Please click this <u>quide</u> for details on using device-to-device migration.





Please note security apps, such as Microsoft Authenticator & apps that contain personal information, such as banking apps, will need to be reactivated.

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Please do not hand in your old device until you have setup your new device.