LAURIE CLEVELAND

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Software Engineer II

Summary

Cobol Programmer with 20+ experience in the Marketer aspect of the insurance industry. With a dedication to collaboration with both end-users and fellow teammates to meet requirements, compliance, make sure the marketers are paid accurately and on time. Quality Assurance is a natural extension to this path.

Work experience

2016 - Present

Software Engineer II, Marketer Services

Principal Financial Group

Currently working as a member of the Onboarding Project Team. Following the SAFe/Agile methodology, duties include design, implementation, and validation that compliance rules are still accurate through QA testing and code review.

- Mentor to both local and remote developers.
- Follow Test Driven Development practices.
- Frequently use pair programming for development and cross training team members.
- Performs quarterly Disaster Recovery Testing

2011 - 2016

Information Analyst - Lead, Marketer Services

Principal Financial Group

Production Support

- Find defects in existing code and develop corrections to code as well as data.
- Role includes extensive quality assurance testing.
- Ongoing collaboration with all developer teams and end users to verify fixes.

1999 - 2011

Information Analyst - Lead, Marketer Services

Principal Financial Group

IT System Owner for Marketer Compensation

- Verified and corrected Sales Management System (SMS), Pay Compensation System(PCS) systems to provide accurate and timely marketer payouts with totals in the range of million dollars.
- Coordinated and executed Disaster Recovery testing for Marketer Services systems.

Focused on regulatory issues for licensing, appointment, and registration validation.

- Regularly worked on both Production and Project work on daily basis
- Investigated and corrected thousands of Marketer related records on weekly basis for validation, licensing, commission, and regulatory issues.
- Guided decisions with Government Regulations for changes to Marketer Systems.
- Provided expert knowledge for the LARC and Credential Validation systems used by Individual, Princor, PPNI, and Group/Pension areas.

1995 - 1999

Information Analyst, Individual

Principal Financial Group

Field Support

- Rewrote entire License Appointment Registration Contracting(LARC) validation system
- Designed and created an anti-money laundering education system
- Rewrote majority of departments ICOM programs to CICS
- Supported a Management Compension Application written in Visual Basic

Education

1990 - 1995   Bachelors of Science in Information Systems including Telecommunication
UNIVERSITY OF NEBRASKA: KEARNEY, Kearney, Nebraska

Skills

- Extensive knowledge of industry Regulations for licensing and compliance for Marketers
- Languages & Utilities: COBOL, CICS, Batch, ISPF, JCL, FILE-AID, Abend-Aid, DB2, SQL, Informatica, CA7 Scheduling,
- Databases: DB2, QMF, VSAM (IDCAMS), Access
- SAFe Agile experience.