# Flight Delay Analysis (Unsupervised Leaning)

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## Defining the Problem

- Focusing on Kansas City (MCI)
- Targeting management at Southwest Airlines
- Conditions that lead to severe delays
- Most/least reliable groups of flights offered
- Benchmarking performance

#### Data Description

- U.S. Department of Transportation (retrieved from Kaggle.com)
- 2015 flight data from "large US carriers"
- Collected by U.S. Department of Transportation
- 5.8 million records (subset to 77,320 MCI Flights)
- 33 total feature columns: schedule departure time (of day), taxi time, month, etc.
- Appended Latitude/Longitude Data

#### **Model Choice**

- Looking to explore interactions that lead to longer delays
- Expect time of year & time of day to have strong effects
- information can help them to schedule flights more strategically to avoid delays
- inform certain departure/arrival cities to target/avoid, flight time of day, flight time of year, regions to avoid, and an combination of these (and other) feature columns
- show competitor airlines that are performing better/worse in certain conditions

## Analysis Methods



## Analysis: EDA

- 53.6 percent of MCI flights on Southwest
- Highest travel month in July (10.3 percent)
- Saturday is lowest travel day (11 percent)
- Flight distance range of 152-1499 miles median 643 miles

Figure 2.1 – Flights by Day of Week

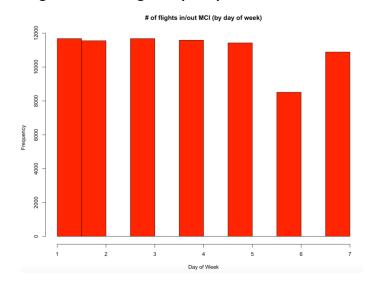
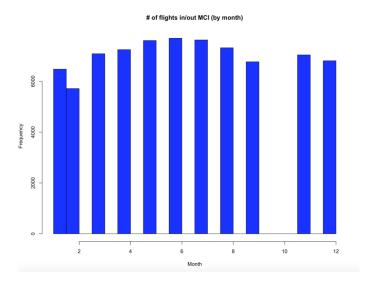
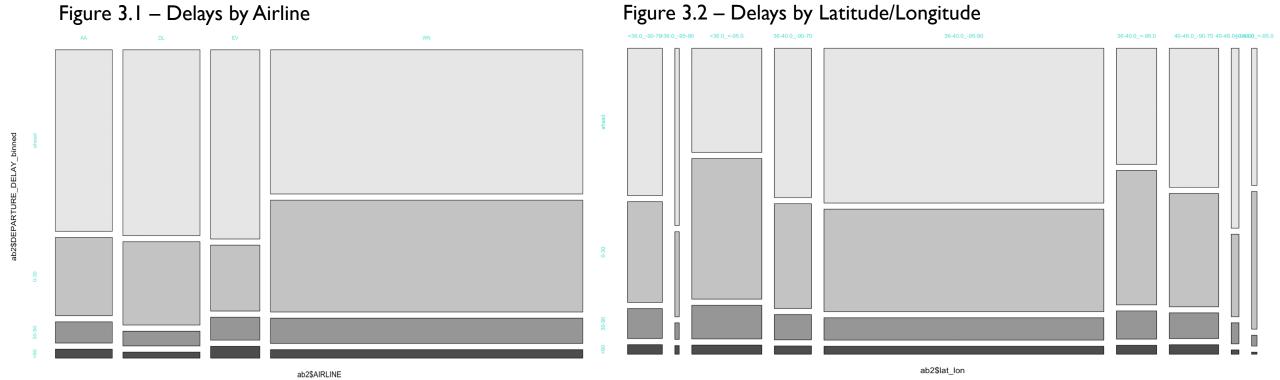


Figure 2.2 – Flights by Month



## Analysis: Correspondence Analysis

- Binned continuous variables
- Ran Chi-squared significance test



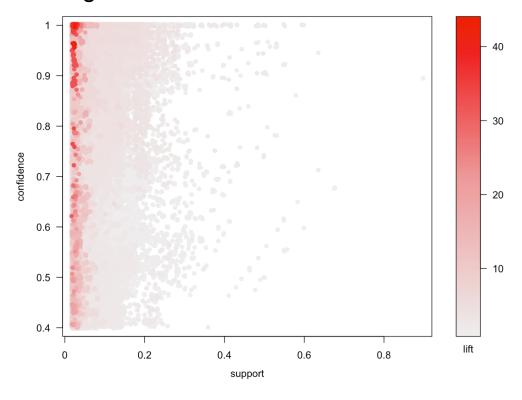
#### Findings: Correspondence Analysis

- top 4 airlines account for 84.8% of all flights
- EV (skywest) serves as a regional connector for American, Delta, United, and Alaskan airline
- Southwest Airlines have more intermediate delays in the southwest United States (Lat/Lon)
- 2.9 percent of Southwest flights had "severe" delays...90minuted> (Delta had just 2.1 percent)

#### Analysis: Association Rules

- Transformed Dataset
- Initial set contained 241,489 rules (figure 4.1)
- tested several values for lift, support, and confidence.
   There was a tradeoff for finding rules that had a large enough sample size to be generalizable and rules that gave us high lift (odds ratios)
- Set optimal parameters: apriori(seg.trans, parameter=list(support=0.02, conf=0.4,target="rules",maxlen=4))
- Looked at effects Lat/Lon on weather delays, day of the week, and causes of long delays (10+ minutes – example below)

Figure 4. I Scatter plot for 241489 rules



### Findings: Association Rules - Findings

- 13 percent more likely to be delayed 30-90 minutes on Thursday
- longer flights (1.16 lift) 2-3 hours on Saturdays
- 5.7x more likely to be on a delayed flight between 12p-9a
- South and West US more likely to get delayed for weather

#### Analysis: Factor Analysis

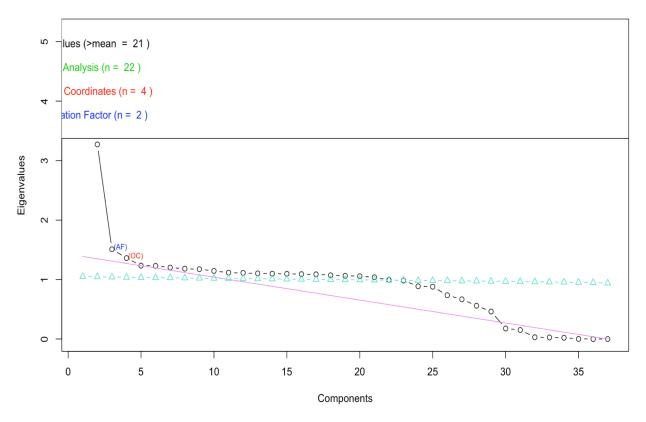
- One-hot encoded & scaled (z-score) data
- Top 3 eigenvalues 5.2, 3.3, 1.5

#### Factor Loadings

	MR1	MR2	MR3	MR4
SS loadings	5.08	3.17	0.79	0.74
Proportion Var	0.14	0.09	0.02	0.02
Cumulative Var	0.14	0.22	0.24	0.26
Proportion Explained	0.52	0.32	0.08	0.08
<b>Cumulative Proportion</b>	0.52	0.84	0.92	1.00

- Chose 4 factors:
  - MRI "timing\_vs\_scheduled"
  - MR2 -"time\_in\_air\_lat/lon"
  - MR3 "delays\_taxi\_time"
  - MR4 "factor 4"

#### Non Graphical Solutions to Scree Test



#### Analysis: Regression using 4 "Factors"

- Dependent 'departure\_delay' (continuous)
- 'scheduled\_vs\_actual\_timing' had the highest positive weight (increases the delay the most)
- All factors 'statistically significant'
- $R^2 = 0.17$

```
    summary(southwest_flights_fa.final$southwest_flights_fa_dependent)
    Min. 1st Qu. Median Mean 3rd Qu. Max.
    -15.00 -3.00 0.00 10.15 10.00 495.00
```

```
Coefficients:
                         Estimate Std. Error t value Pr(>|t|)
(Intercept)
                         10.16218
                                     0.13871 73.263 < 2e-16 ***
                                     0.13860 51.020 < 2e-16
scheduled_v_actual_timing
                         7.07116
time_in_air_and_latlon
                          0.75872
                                     0.13801 5.498 3.87e-08
delays_and_taxi_time
                         -0.42638
                                     0.02155 -19.783 < 2e-16
MR4
                                     0.14575 -76.272 < 2e-16 ***
                        -11.11660
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
Residual standard error: 28.12 on 41106 degrees of freedom
Multiple R-squared: 0.1716, Adjusted R-squared: 0.1715
F-statistic: 2129 on 4 and 41106 DF, p-value: < 2.2e-16
```

### Conclusion: Key Findings

- Delta has less "severe" delays (0.8% less)
- South & West US more prone to delays
- More likely to have long delayed (30-90 minutes) on Thursday
- 5.7x more likely to be on a delayed flight between 12a-9a

#### Recommendations

- Management should analyze Delta's staffing/policies
- Increase staff scheduled on Thursdays
- Look to areas other than the Southwest United States for expansion

#### Limitations & Future State

- Granularity of cause of missed flight
- Pricing Data
- Additional Cities
- Interconnection of flights w/Network Analysis (i.e. weather in a previous city)
- New Data (2018+)