

# Ulysse Bottello

ulysse.bottello@gmail.com — +33 6 04 16 23 78

LinkedIn: [linkedin.com/in/ulyseebottello](https://www.linkedin.com/in/ulyseebottello)

Github: [github.com/ulyseebottello](https://github.com/ulyseebottello)

## Current address

34, rue Pierre Semard, 75009 Paris

## SKILLS

|                   |  |
|-------------------|--|
| <b>Technology</b> | Python (NumPy, Pandas, Seaborn, Scikit-Learn, NLP), SQL (Postgres, MongoDB, BigQuery), HTML/CSS  |
| <b>Design</b>     | Design Thinking, User Experience Design, User Research, User Interface Design, Prototyping   |
| <b>Software</b>   | Figma, Notion, Trello, Miro, Amplitude, Cube.js, Google Analytics, GitHub, pgAdmin, Postman API  |
| <b>Strategy</b>   | Cross-Functional Team Lead, Agile/Kanban, Product Release, Software Development Lifecycle, Product Roadmap, Machine Learning Lifecycle Management, MLOps |

## PROFESSIONAL EXPERIENCE

### TOLK.AI

Senior Product Manager, Machine Learning

Paris, France

August 2018 – Present

- Defining and keeping the vision, mission, and values of the B2B SaaS product team (10+ engineers and data scientists), releasing new versions once every 2 weeks which grew our ARR 10x in 2 years
- Driving the customer discovery process, consisting of 20+ customer interviews a month
- Implemented MLOps strategy and tools to scale to 900+ models in production, retrained daily, while keeping a 99% SLA
- Conducted A/B testing on AI-powered recommendation feature. Increased conversion rate by 40% in 3 months
- Shipped a Transformers-powered feature to automate labeling, saved 1h/day/agent of monitoring time for our clients

Product Manager, Conversational AI

February 2017 – August 2018

- Onboarded and designed +100 Conversational AI, text, and voice, assistants. Managed major international accounts like Air France, Kering, and 20th Century Studios. Involved in strategic business decisions during rapid growth (+400% YoY)
- Designed high-fidelity UI prototypes of our chat widget. Generate 1.5M impressions/day, contributing 90% of MRR
- Awarded by Facebook as the best customer service experience on Messenger, during Facebook F8

## EDUCATION

### University of Nice Sophia Antipolis

Nice, France

Master's degree in Linguistics, Arts, and Humanities (HCI major)

May 2016

- Anthropology of communication techniques and sciences, information systems theories, user experience, and programming. Wrote a Master's thesis on Lean Startup and Design Thinking

## CERTIFICATION

### Duke University

Online

AI Product Management Specialization

November 2021 – February 2022

- Machine Learning Foundations for Product Managers, Managing Machine Learning Projects, Human Factors in AI

### Stanford Continuing Studies

Online

Product Management in the Artificial Intelligence Era (WSP 359)

Spring 2020

- Agile AI Product Lifecycle, Rapid AI experimentation, AI business requirements and data analysis, Researching AI solutions, Building, releasing, maintaining AI products

## MISC

**Lecturer, INSEEC and ECV Digital (2017-Present):** Give speeches to Master's students. Topics include UX for AI, working with Data Scientists, and Product Management

**Founder, UX for Bots community (2016-2018):** Democratizing and demystifying AI-powered products through content to +5k product people around the world (including MAANG product leaders)

**Project leader, Guap (2021-Present):** Created an open-source Python library that helps teams estimate the expected profit/cost of model predictions. Used by data teams around the world to prioritize use-cases and track ROI after deployment

**Student, MITx and Stanford Online (2021-Present):** Computer Science, Linear Algebra, Data Structures and Algorithms, Statistics, Machine Learning & Data Mining, AI Ethics

 Data lover, content creator, gym rat, tennis player, horology nerd. Keep learning, keep shipping.