Uma Devi Jaiswal

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Career Objective

UiPath Developer with 3+ years of experience in RPA and automation across BFSI and IT domains. Skilled in developing end-to-end automation solutions using UiPath ReFramework, Document Understanding, and Orchestrator. Strong expertise in designing scalable UiPath workflows, integrating with Python and SQL, and delivering automation projects that optimize business processes, reduce manual effort, and ensure compliance.

Education

S.K. Somaiya Degree College — Mumbai, India
Master of Information Technology — *Apr 2017 - July 2019*

Bhavna Trust Degree College (Mumbai University) — Mumbai, India
Bachelor of Information Technology — *June 2014 - May 2017*

Shree Sanatan Dharam Vidyalaya & Junior College — Mumbai, India
Higher Secondary Certificate (HSC) — *June 2012 - May 2014*

St. Sebastian High School — Mumbai, India
Secondary School Certificate (SSC) — *June 2011 - May 2012*

Technical Skills

- **Programming Languages**: Python, SQL, Java (Selenium)
- **Tools**: UiPath (ReFramework, Document Understanding, Orchestrator), AutomationEdge, MS Excel, Git
- **AI/ML & Data Science**: Pandas, NumPy, Scikit-learn, Data Analysis, Machine Learning Algorithms
- **Other Skills**: Client Handling, IT Support, Process Automation, Root Cause Analysis, Cross-functional Collaboration

Work Experience

Goldblue Technologies — Mumbai, India
UiPath & Python Developer — *Oct 2024 - June 2025*
- Skills: *UiPath, Python, Selenium, SQL, Document Understanding, ReFramework, Orchestrator*
  · Designed and deployed UiPath automation projects for finance and back-office processes
  · Implemented *UiPath Document Understanding* to automate KYC document processing, invoice extraction, and contract validations, achieving *>90% accuracy*
  · Built hybrid automation solutions combining UiPath + Python for complex use cases
  · Delivered department-wide dashboards via UiPath Orchestrator and SQL for process tracking
  · Automated end-to-end workflows using *ReFramework* for exception handling and scalability
  · Developed automation scripts using Python and Selenium for web automation and data scraping
  · Strengthened backend automation capabilities with Python development and SQL-based solutions

SBI Securities — Mumbai, India
IT Engineer — *Jan 2024 - Sep 2024*
- Skills: *UiPath, SQL, IT Infrastructure, Automation, Root Cause Analysis*
  · Supported critical IT infrastructure and automation workflows in high-pressure trading environment
  · Worked with UiPath and SQL for automation processes ensuring seamless delivery of automation projects
  · Automated log monitoring, error tracking, and system health checks, reducing *IT downtime by 30%*
  · Partnered with risk & compliance teams to implement automated controls and validation checks, minimizing operational risk exposure
  · Provided L2/L3 technical support for automation workflows and conducted *Root Cause Analysis (RCA)* to resolve recurring issues
  · Coordinated with cross-functional teams ensuring seamless delivery of automation projects during peak trading hours

Automation Edge — Mumbai, India
RPA Developer (Client Projects: Yes Bank, Kotak Insurance) — *Jan 2022 - Dec 2023*
- Skills: *AutomationEdge, Python, SQL, BFSI Domain, Process Optimization*
  · Designed, developed, and deployed multiple automation bots using *AutomationEdge, Python, and SQL*
  · Worked extensively on BFSI client systems including *Yes Bank and Kotak Insurance* ensuring process optimization and automation
  · Handled client interactions, requirement gathering, and provided process automation solutions
  · Built bots to automate reconciliation, reporting, and compliance checks for banking processes
  · Automated claim processing and policy renewal tasks reducing *manual effort by 60%*
  · Collaborated with stakeholders to identify automation opportunities and deliver ROI-driven solutions

Key Projects

- **Banking Process Automation (Yes Bank, Kotak Insurance)**: Built bots to automate *reconciliation, reporting, and compliance checks* for BFSI clients, ensuring process optimization and reducing manual intervention.
- **Insurance Workflow Automation**: Automated claim processing and policy renewal tasks, reducing *manual effort by 60%* and improving turnaround time for customer requests.
- **Trading Platform IT Automation (SBI Securities)**: Automated repetitive IT operations including log monitoring and system health checks, improving response time during *peak trading hours* and reducing downtime by 30%.
- **Web Automation & Data Scraping (Goldblue Technologies)**: Developed *Python + Selenium scripts* for automated data scraping and process automation, enabling efficient data collection and processing.
- **UiPath Document Understanding Implementation**: Implemented UiPath Document Understanding for KYC and invoice automation achieving *>90% accuracy*, and deployed ReFramework-based bots for scalable back-office automation.
- **Machine Learning Practice Projects**: Developed predictive modeling and data analysis solutions using *Python, Pandas, NumPy, and Scikit-learn* for various business use cases.

Certifications

- *Certified Soft Skills Program* - Infotech Pvt Ltd
- *MS-CIT* (Maharashtra State Certificate in Information Technology)
- Pursuing *Data Science Specialization* (Python, SQL, Machine Learning)

Achievements & Activities

- Winner of multiple *inter-college and school-level cultural & sports events*
- Represented school at *State level Volleyball competition*
- Active participant in *trekking, scouting, and adventurous camps*

Personal Dossier

- **Date of Birth**: 19th January 1997
- **Languages**: English, Hindi, Marathi
- **Marital Status**: Unmarried
- **Strengths**: Self-motivated, Analytical Thinker, Optimistic, Team-oriented, Adaptable