

ITU Asia Pacific Centres of Excellence Training Workshop on The Use of Telecommunication/ICTs in Disaster Management



20-23 November 2012

Pullman Hotel G Silom, Bangkok, Thailand

Exercise 1: Issuing Alerts

Quick Reference Guide to CAP-enabled Messaging

Purpose

Quick guide will provide instructions for creating and issuing a CAP formatted message. We will use the the Common Alerting Protocol (CAP) Emergency Data Exchange Language (EDXL) -enabled Sahana Messaging Broker (SAMBRO). This guide is intended for the participants attending the NBTC-ITU hosted workshop.

Access the software through this URL: http://110.164.198.195/sahana

Objectives

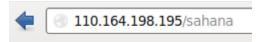
- 1) Use the template created for generating a alert for your country
- 2) issue the alert to your group through email, SMS, and Web

FOLLOW THE INSTRUCTIONS GIVEN IN THE SUBSEQUENT SECTIONS

Sahana Messaging Broker (SAMBRO)

1.1) Accessing SAMBRO

Step 1: To access SAMBRO type the URL in your browser: http://110.164.198.195/sahana



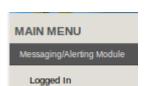
Step 2: Login in to the software with the User Names and Passwords assigned to your group. The convention is such: **username=group_*** replace the * (asterisk) with the lowercase letter of your group name and **password=changeme**.

For example, if you are assigned to group 'B', then the username=groub b, password=changeme



1.2) Open SAMBRO application

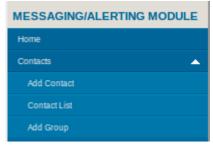
Step 1: Click the black **MAIN MENU** item: Messaging/Alerting Module



1.3) Add Contacts

Step 1: In the **MESSAGIN/ALERTING MODULE** blue menu, click the sub-menu item **Contacts** (second menu item from the top)

Step 2: The menu will expand. Click on **Add Contact** (first sub-sub-menu item under Contacts sub-menu). Enter the details of a group member in the form.



Name = Your first Full Name = Your first name Group= Team-* (replace * with name and last name (surname) your group Name: A, B, C, ...

Preferred method of Primary mobile Number = your Primary email = your email

contacting = both *mobile number*

Step 3: Click the Save button to save the contact.

Continue Step 1-3 until you have added a few members of your team (3-5 members).

1.3) Create New Alert

Step 1: Click the sub-menu item **Alerts** (seventh submenu item). After the menu item expands, click Create New Alert (first sub-sub-menu item).



Step 2: The software will ask you to select mode: **CAP** or **EDXL**. Select the CAP bullet item.

Select Mode

Name

Step 3: Thereafter, enter an appropriate name for the alert, e.g. test_cyclone_groupA_20121023. Thereafter, click the Existing Alert Template bullet item.

Step 4: The GUI will auto-fill most of the text boxes with default values. Do not change the default values. Complete the **Sender** with the **sender's email** address.



CAP ○ EDXL

test cyclone groupA 20121023

Step 4: Click the **Next** button to continue.

Step 5: To select the appropriate template for the exercise, click on the hyperlink "**tropical_cyclone**". The template will open with pre-populated CAP values of a typical message.

Step 6: In the Alert tab, leave the default values as they are, simply change the **Status** from Draft to 'Exercise'.

Step 7: Thereafter, click on the **Information** tab at the top (tab immediately right of the Alert tab). Complete the following information:

Priority = "High" (or any value you wish)

Sender Name = Actual name the person authorized to issue Met alerts (e.g. Dr. Susie De Silva). This may be different from the Sender defined in the Information tab.

Headline = Replace XX with an appropriate category (e.g. IV) and the COUNTRY to reflect the country you are issuing the alert for (e.g. Sri Lanka)

Description = A category NUMBER tropical cyclone has been detected by the ORGANIZATION. The cyclone is currently DISTANCE Km off the DIRECTION coast of COUNTRY travelling in a DIRECTION direction. It is expected to pass through land at TIME on DATE. The cyclone is expected to generate wind speeds up to WINDSPEED Km/h. You are advised to exercise safety measures.

Response Type =
Effective Date =
Onset =
Expire Date =

Step 7: Now click on the **Area** tab to define the alert affective geographic location.

Step 7: Finally, click on the Update button at the bottom of the form. You may click the update button anytime during the process of creating a new alert. Thereafter, find it in the view alerts sub-sub-menu to continue editing the message or to send the finalized message.

1.3) Issue an Alert

Step 1: Expand the Alert sub-menu, then click on View Alerts sub-sub-menu. Find your alert message in the list and click the hyperlink to access that message. Thereafter, click the hyperling Send.

Message ID: 2.49.0.1.144.1-s Message ID: 2.49.0.144.1-s Message ID: 2.49.0.1.144.1-s Message ID: 2.49.0.144.1-s Message ID: 2.49

Alert Information

Message ID: 2.49.0.1.144.1-scdmc.hih-1353559392

Message Name: test_trasport

Mime Type: cap

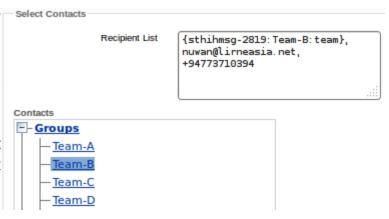
Alert Version: 1.1

Author: nuwan@limeasia.net

Message Type: cap

Send_Update_Delete

Step 2: Select the groups (or teams) name or individuals. Else add any other recipients you wish to send the message to by entering their phone number and/or email address. Thereafter, click Next--> Alert Type to proceed to the next step.



Select Delivery Type

Step 3: Select the network and application channels you wish to transmit the message. Thereafter, click Next → Transform message. You will see the different type of messages that are to be issued over the channels.

Step 3: Finally click send to submit the messages

Delivery Category	Delivery Type	Select
Short Text	SMS	✓
	HF	
	RDF	
	Email	
	Tweet	✓
Long Text	Email	
	Web	✓
	VoiceXML	
<u> </u>		_