

Notes & Updates

- 06.11.21 (RT)
- Added A11y notes provided by Level Access
- 06.01.21 (RT)
- - Orders reverted back to actual production view and removed "card" view
- 05.28.21 (RT)
- - First designs for Orders and Purchases for 2107A release created

Orders & Purchases Online & In-Warehouse

STRY0181787

Interaction/A11y Notes

Bread Crumb Tablet & Desktop

AC 1] When a screen reader user navigates into a menu like this, they may expect to hear "breadcrumb navigation landmark, list with 3 items" or similar.

AC 2] When a screen reader navigates onto the currently selected nav item, they would expect to hear, "Orders & Purchases, current page", or similar. Some bit of information to convey it's the currently viewed page in the set of links.

AC 3] A keyboard user would expect to be able to TAB navigate through all of these nav menu links.

Page Title

AC 1) When a screen reader user navigates into a page, they often skim a page using the headings as a guide. All text that appears implicitly as a heading (implicit headings are those that use font size, boldface, color, background color, extra spacing (not blank lines) or any of a wide variety of purely visual methods to imply meaning) must also have an explicit structure.

AC 2] When a screen reader navigates into a page, the top-most page that describes most of the content to be found should be only ONE h1 heading element per page, below will be a compliant heading structure example for this page:

h2 - Hello, Jane!
h3 - Online (hidden text: Order 1)
h3 - Order Placed (hidden text: Order 1)
h3 - Online (hidden text: Order 2)
h3 - Order Placed (hidden text: Order 2)
... (remainder of order headings)
h4 - Customer Service
h4 - Find a Warehouse
h4 - Get Email Offers
h4 - ... (remainder of footer headers)

Tabs

AC 1] When a screen reader navigates into the tab controls, they would expect to hear Online tab selected 1 of 2" or similar.

AC 2] The screen reader user is expecting to hear that these elements have a role of "tab" and how many items are in the tab list (1 of 2), and which tab is currently active "selected".

AC 3] A keyboard and screen reader user would expect specific keyboard interactions as well.

a. When focus is outside the tablist and moves inside it, focus moves to the currently active tab.

d. When focus is on the active tab, TAB moves focus to the next element in the keyboard focus order (typically the element in the tabpanel).

c. The left/right arrow keys move focus to (and optionally activates) the next/previous tab element in the tablist.

Online Order Number Link

AC 1] When a screen reader user navigates into these tracking links, they should receive more meaningful information than solely the link text (being solely numbers). This can be accomplished simply by adding more information in the accessible, e.g., 'aria-label="Order Number 000000001"'.

Filter Dropdown

AC 1] When a screen reader navigates into this select form, the user expects to hear the accessible label (Showing), the role (combobox), and the current state of the element collapsed and the currently selected list item), e.g., "Showing combo box Last 6 Months"

AC 2] When a screen reader user expands the menu, they would expect to be notified of the state update (expanded) and to be informed they've entered a list (including the total amount of items in the list).

AC 3] A keyboard user would expect to be able to expand and navigate through the list options using solely the keyboard.

[View Order Details Button](#)

AC 1] - When a screen reader user navigates into these elements or views them from the local context menu they should hear more information than the visually present label such as the warehouse/total of each individual receipt, e.g. "View Order Details 000000001 04/12/2021 Total: \$1,123.98".

Costco

WHOLESALE

View Warehouse Savings

Customer Service

Shop

All

Search

Warehouses

My Account

Cart

Delivery ZIP Code: 98029 Change

Lists | Reorder

24px

Home / Account Home / Orders & Purchases

24px

Orders & Purchases

24px

Online In-Warehouse Tab

24px

Online

In-Warehouse

24px

Show:

Last 6 Months

24px

View Flexible Spending Account (FSA) Orders

Your new orders will appear shortly after confirmation.

Need to cancel your order? Learn More

Learn how to manage your delivery using UPS My Choice®.

Order NumberXXXXXXX

Order Date00/00/2020

StatusOrder Placed

Total\$XXX.XX

Order Details

Cancel Order

Order NumberXXXXXXX

Order Date00/00/2020

StatusShipped

Total\$XXX.XX

Order Details

Return or Replace Items

Order NumberXXXXXXX

Order Date00/00/2020

StatusDelivered

Total\$XXX.XX

Order Details

Return or Replace Items

Show More Orders

Back to Top

If you need additional help with cancelling an order or returning items, more information is available on our Customer Service site.

Find a Warehouse

Get Email Offers

City, state, or ZIP

Enter your email

Go

About Us

Membership

Customer Service

Locations & Services

Charitable

Contributions

Company Information

Sustainability

Commitment

Investor Relations

Jobs

Kirkland Signature

Logo and Media

Requests

Product Videos

The Costco Connection

Recipes The Costco Way

Employee Site

Join Now

Member Privileges

Sign In or Register

Credit Card

Vendors & Suppliers

Supply Chain Disclosure

Ethics Hotline for Suppliers

Supplier Diversity

Costco Cash Card

Balance

Order By Item Number

Concierge Tech Support & Warranty

Export Sales

Order Status

Preventing Fraud

Shipping

Rebates

Recalls

Returns and Exchanges

Returns Policy

Volume Sales

Find a Warehouse

Locations Coming Soon

Hours and Holiday Closures

Author Signings

Gasoline

Hearing Aid Center

Optical

Special Events

Gift Registry

Site Map

Terms and Conditions

Your Privacy Rights

Interest-Based Ads

Feedback

Do Not Sell My Personal Information

© 1998 — 2020 Costco Wholesale Corporation. All rights reserved.

Find a Warehouse

Get Email Offers

Customer Service

US

Costco Wholesale

All ▾ Search

Account ▾ | Orders & Returns | Cart

Shop All Departments

Grocery

Business Delivery

Optical

Pharmacy

Services

Photo

Travel

Membership

Locations

Delivery ZIP Code: 98027 Change

Lists | Reorder

Hello, Jane!

Business Member

Member Since 2000

FPO

Account Details

Business Details

Renew Membership

Address Book

Payment Methods

Costco Pay

Lists

Preferences

Digital Membership Card

Sign Out

Home / Account Home / Orders & Purchases

Orders & Purchases

Online

In-Warehouse

Online In-Warehouse Tab

Show: Last 6 Months

View Flexible Spending Account (FSA) Orders

Your new orders will appear shortly after confirmation.

Need to cancel your order? Learn More

Learn how to manage your delivery using UPS My Choice®.

Order Number	XXXXXXXXXX	Order Details
Order Date	00/00/2020	
Status	Order Placed	Cancel Order
Total	\$XXX.XX	
Order Number	XXXXXXXXXX	Order Details
Order Date	00/00/2020	
Status	Shipped	Return or Replace Items
Total	\$X,XXX.XX	
Order Number	XXXXXXXXXX	Order Details
Order Date	00/00/2020	
Status	Delivered	Return or Replace Items
Total	\$XXX.XX	

Show More OrdersBack to Top

If you need additional help with cancelling an order or returning items, more information is available on our Customer Service site.

Customer Service

Get Help or Contact Us

Find a Warehouse

City, state or ZIP

Get Email Offers

Enter your emailGo

Follow Us

f p

About Us

Company Information

Corporate Sustainability and Animal Welfare

Investor Relations

Jobs

Kirkland Signature™

Logo and Media Requests

Product Videos

The Costco Connection

Employee Site

Membership

Join Now

Member Privileges

Sign In or Register

Vendors & Suppliers

Supply Chain Disclosure

Ethics Hotline for Suppliers

Supplier Diversity

Customer Service

Costco Cash Card

Costco Concierge Services

Export Sales

Order Status

Preventing Fraud

Shipping

Rebates

Recalls

Returns and Exchanges

Returns Policy

Volume Sales

Locations & Services

Find a Warehouse

Locations Coming Soon

Hours and Holiday Closures

Author Signings

Gasoline

Hearing Aid Center

Special Events

Site Map

Terms and Conditions

Privacy Rights

Feedback

© 1998 — 2018 Costco Wholesale Corporation. All rights reserved.