COMPUTER SCIENCE MILITARY COLLEGE OF SIGNALS, NUST DATABASE SYSTEMS

BESE-15B

Exam: (Quiz 2) **Instructor:** Dr. Sanam Shahla Rizvi

Type of Paper: (Regular) Total Marks: 5

Semester: (Fall) <u>Time Allowed:</u> 10 minutes

Note:

1. Attempt all questions.

2. All questions carry equal marks.

3. Please attach the question paper with your answer sheet.

Question No.1 (5)

Move the following Department Complaints System table from un-normalized to 3NF. Assume that the Dept. # and Cust. # are all needed to uniquely identify the date and nature of the complaint about the department.

Dept #	Dept Name	Location	Mgr Name	Mgr ID No.	Tel Ext.	Cust#	Cust Name	Date of Complaint	Nature of Complaint
11232	Cardiology Division	Islamabad	Sohail Akbar	S11	7711	P10451	Ali Jawad	1/12/2001	Poor Service
						P10480	Majid Ahmed	1/14/2001	Discourteous Attendant

Good Luck!

Solution:

0NF:

Dept #	Dept Name	Location	Mgr Name	Mgr ID No.	Tel Ext.	Cust#	Cust Name	Date of Complaint	Nature of Complaint
11232	Cardiology Division	Islamabad	Sohail Akbar	S11	7711	P10451	Ali Jawad	1/12/2001	Poor Service
						P10480	Majid Ahmed	1/14/2001	Discourteous Attendant

1NF:

Dept	Cust	Cust	Date of	Nature of	Dept	Location	Mgr	Mgr ID	Tel
<u>#</u>	<u>#</u>	Name	Complaint	Complaint	Name		Name	No.	Extn.

2NF:

Dept #	Cust #	Date of Complaint	Nature of Complaint
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Dept # Dept Name	Location	Mgr Name	Mgr ID No.	Tel Extn.
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Cust # Cust Name

3NF:

Dept #	Cust #	Date of Complaint	Nature of Complaint	
Dept #	Dept Name	Location	Mgr ID No.	Tel Extn.

Cust # Cust Name

Mgr ID No. Mgr Name