

# UMAR SAEED

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## Summary

Frontend Developer with expertise in the React ecosystem, specializing in building performant web applications. Leveraging unique background in quality assurance to create robust, thoroughly-tested frontend solutions. Advanced through multiple roles demonstrating technical growth and leadership abilities, while maintaining focus on user experience and project delivery excellence.

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## Skills

- React.js · Next.js
- TypeScript · JavaScript (ES6+)
- HTML5 · CSS3
- Tailwind CSS · Material-UI · Shadcn UI · Ant Design
- Redux · Zustand · React Context API
- React Query · RESTful APIs · GraphQL
- Auth.js
- MongoDB · MySQL · Supabase · Firebase
- Git · GitHub Actions
- Vercel · AWS
- Jest · React Testing Library
- Lighthouse

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## Experience

### Senior Scope Writer | Intersys | 02/2024 - 10/2024

- Pioneered and implemented a new outline writing methodology that achieved over a 2x improvement in content writer comprehension, leading to accelerated project completion times.
- Led scope writing and QA teams while consistently delivering 60 book outlines monthly, maintaining high quality standards across complex writing projects.
- Mentored team members in outline development best practices while fostering effective cross-functional collaboration with content writing teams.

### Associate Scope Writer | Intersys | 10/2023 - 02/2024

- Created detailed book outlines and project roadmaps for 30 books monthly, while upholding QA responsibilities.
- Received Employee of the Year recognition and the highest appraisal package during the annual review cycle.
- Balanced dual-scope writing and QA roles, consistently meeting project deadlines while maintaining high quality standards.

### Quality Assurance Associate | Intersys | 09/2022 - 10/2023

- Conducted a comprehensive analysis of client calls, content reviews, and project management processes, directly contributing to improved team workflow and productivity.
- Elevated the production team's performance through the implementation of enhanced QA processes and structured feedback systems.

- Awarded a performance-based appraisal within four months, receiving recognition during the annual company appraisal cycle, despite a brief tenure.

**Team Lead** | HomeEasy Brokerage | 01/2022 - 06/2022

- Managed a 5-person client service team while handling relationships with 150 daily clients.
- Established streamlined communication processes and implemented workflow improvements for enhanced team efficiency.
- Developed a specialized handling system for high-budget clients, including direct coordination with the finalizing team.

**Client Service Associate** | HomeEasy Brokerage | 09/2021 - 01/2022

- Managed relationships with 100 daily clients, providing targeted property recommendations based on detailed requirement analysis.
- Maintained the highest client response rate within the team through a rapid engagement and follow-up system.
- Recognized for exceptional communication efficiency and client relationship management.

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**Education**

IU University of Applied Sciences | Berlin, Germany

**Bachelor of Science:** Applied Artificial Intelligence

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**Portfolio**

**Audiscribe** | audiscribe.vercel.app

- A transcription platform leveraging AssemblyAI to provide premium-grade transcriptions. The platform supports intelligent speaker recognition, time-synced navigation, and polished document exports.
- Successfully processed and transcribed over 1,000 hours of audio content to date, demonstrating the platform's scalability and reliability in handling diverse transcription needs with precision and efficiency.

**Cashflow Dojo** | cashflowdojo.vercel.app

- A modern full-stack expense tracker with advanced analytics, smart spending insights, and comprehensive management. It supports multi-currency, real-time updates, secure authentication, and detailed categorization.
- Successfully onboarded over 100 registered users, demonstrating its appeal and value as a reliable personal finance tool.

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**Profiles**

- **LinkedIn:** [linkedin.com/in/umarsaeedalam](https://www.linkedin.com/in/umarsaeedalam)
- **Website:** [umarsaeed.vercel.app](https://umarsaeed.vercel.app)
- **GitHub:** [github.com/umarsaeedalam](https://github.com/umarsaeedalam)