UMAR SAEED

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Summary

Frontend Developer with expertise in the React ecosystem, specializing in building performant web applications. Leveraging unique background in quality assurance to create robust, thoroughly-tested frontend solutions. Advanced through multiple roles demonstrating technical growth and leadership abilities, while maintaining focus on user experience and project delivery excellence.

Skills

- React.js · Next.js
- TypeScript · JavaScript (ES6+)
- HTML5 · CSS3
- Tailwind CSS · Material-UI · Shadcn UI · Ant Design
- Redux · Zustand · React Context API
- React Query · RESTful APIs · GraphQL

- Auth.js
- MongoDB · MySQL · Supabase · Firebase
- Git · GitHub Actions
- Vercel · AWS
- Jest · React Testing Library
- Lighthouse

Experience

Senior Scope Writer | Intersys | 02/2024 - 10/2024

- Pioneered and implemented a new outline writing methodology that achieved over a 2x improvement in content writer comprehension, leading to accelerated project completion times.
- Led scope writing and QA teams while consistently delivering 60 book outlines monthly, maintaining high quality standards across complex writing projects.
- Mentored team members in outline development best practices while fostering effective cross-functional collaboration with content writing teams.

Associate Scope Writer | Intersys | 10/2023 - 02/2024

- Created detailed book outlines and project roadmaps for 30 books monthly, while upholding QA responsibilities.
- Received Employee of the Year recognition and the highest appraisal package during the annual review cycle.
- Balanced dual-scope writing and QA roles, consistently meeting project deadlines while maintaining high quality standards.

Quality Assurance Associate | Intersys | 09/2022 - 10/2023

- Conducted a comprehensive analysis of client calls, content reviews, and project management processes, directly contributing to improved team workflow and productivity.
- Elevated the production team's performance through the implementation of enhanced QA processes and structured feedback systems.

- Awarded a performance-based appraisal within four months, receiving recognition during the annual company appraisal cycle, despite a brief tenure.

Team Lead | HomeEasy Brokerage | 01/2022 - 06/2022

- Managed a 5-person client service team while handling relationships with 150 daily clients.
- Established streamlined communication processes and implemented workflow improvements for enhanced team efficiency.
- Developed a specialized handling system for high-budget clients, including direct coordination with the finalizing team.

Client Service Associate | HomeEasy Brokerage | 09/2021 - 01/2022

- Managed relationships with 100 daily clients, providing targeted property recommendations based on detailed requirement analysis.
- Maintained the highest client response rate within the team through a rapid engagement and follow-up system.
- Recognized for exceptional communication efficiency and client relationship management.

Education

IU University of Applied Sciences | Berlin, Germany

Bachelor of Science: Applied Artificial Intelligence

Portfolio

Audiscribe | audiscribe.vercel.app

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- A transcription platform leveraging AssemblyAI to provide premium-grade transcriptions. The platform supports intelligent speaker recognition, time-synced navigation, and polished document exports.
- Successfully processed and transcribed over 1,000 hours of audio content to date, demonstrating the platform's scalability and reliability in handling diverse transcription needs with precision and efficiency.

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Cashflow Dojo | cashflowdojo.vercel.app

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- A modern full-stack expense tracker with advanced analytics, smart spending insights, and comprehensive management. It supports multi-currency, real-time updates, secure authentication, and detailed categorization.
- Successfully onboarded over 100 registered users, demonstrating its appeal and value as a reliable personal finance tool.

Profiles

- **LinkedIn:** linkedin.com/in/umarsaeedalam
- **Website:** umarsaeed.vercel.app
- **GitHub:** github.com/umarsaeedalam