# UMAR SAEED

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## Summary

Frontend Developer with expertise in the React ecosystem, specializing in building performant web applications. Leveraging unique background in quality assurance to create robust, thoroughly-tested frontend solutions. Advanced through multiple roles demonstrating technical growth and leadership abilities, while maintaining focus on user experience and project delivery excellence.

#### Skills

- React.js | Next.js
- TypeScript | JavaScript (ES6+)
- HTML5 | CSS3
- Tailwind CSS | Material-UI | Shadcn UI | Ant Design
- Redux | Zustand | React Context API
- React Query | RESTful APIs | GraphQL

- Auth.js
- MongoDB | MySQL | Supabase | Firebase
- Git | GitHub Actions
- Vercel | AWS
- Jest | React Testing Library
- Lighthouse

# Experience

# Senior Scope Writer | Intersys | 02/2024 - 10/2024

- Pioneered and implemented a new outline writing methodology that achieved over a 2x improvement in content writer comprehension, leading to accelerated project completion times.
- Led scope writing and QA teams while consistently delivering 60 book outlines monthly, maintaining high quality standards across complex writing projects.
- Mentored team members in outline development best practices while fostering effective cross-functional collaboration with content writing teams.

# Associate Scope Writer | Intersys | 10/2023 - 02/2024

- Created detailed book outlines and project roadmaps for 30 books monthly, while upholding QA responsibilities.
- Received Employee of the Year recognition and the highest appraisal package during the annual review cycle.
- Balanced dual-scope writing and QA roles, consistently meeting project deadlines while maintaining high quality standards.

## Quality Assurance Associate | Intersys | 09/2022 - 10/2023

- Conducted a comprehensive analysis of client calls, content reviews, and project management processes, directly
  contributing to improved team workflow and productivity.
- Elevated the production team's performance through the implementation of enhanced QA processes and structured feedback systems.
- Awarded a performance-based appraisal within four months, receiving recognition during the annual company appraisal
  cycle, despite a brief tenure.

## Team Lead | HomeEasy Brokerage | 01/2022 - 06/2022

- Managed a 5-person client service team while handling relationships with 150 daily clients.
- Established streamlined communication processes and implemented workflow improvements for enhanced team efficiency.
- Developed a specialized handling system for high-budget clients, including direct coordination with the finalizing team.

## Client Service Associate | HomeEasy Brokerage | 09/2021 - 01/2022

- Managed relationships with 100 daily clients, providing targeted property recommendations based on detailed requirement analysis.
- Maintained the highest client response rate within the team through a rapid engagement and follow-up system.
- Recognized for exceptional communication efficiency and client relationship management.

## Education

IU University of Applied Sciences | Berlin, Germany

Bachelor of Science: Applied Artificial Intelligence

### Portfolio

Audiscribe | audiscribe.vercel.app | github.com/umarsaeedalam/audiscribe

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- Transcription platform leveraging AssemblyAI to provide premium-grade transcriptions. The platform supports intelligent speaker recognition, time-synced navigation, and polished document exports.
- Successfully processed and transcribed over 1,000 hours of audio content to date, demonstrating the platform's scalability and reliability in handling diverse transcription needs with precision and efficiency.

Cashflow Dojo | cashflowdojo.vercel.app | github.com/umarsaeedalam/cashflow-dojo

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- Modern full-stack expense tracking application to help users take control of their finances. The platform offers
  comprehensive expense management, advanced analytics with interactive charts, and smart insights into spending habits.
  Key features include multi-currency support, real-time updates, secure authentication via Google and GitHub, and a diverse
  categorization system for detailed financial tracking.
- Successfully onboarded over 100 registered users, demonstrating its appeal and value as a reliable personal finance tool.

#### **Profiles**

- umarsaeed.vercel.app
- linkedin.com/in/umarsaeedalam
- github.com/umarsaeedalam