

Liphant - Platform Guide

Your Complete Guide to Finding & Providing Special Needs Therapy Services

Welcome to Liphant

Liphant is Egypt's leading platform connecting families with qualified shadow teachers and therapy centers. We specialize in supporting children with special needs including ADHD, Autism Spectrum Disorder, Speech Therapy, and more.

What We Offer: - **For Parents:** Find verified, qualified teachers and therapy centers - **For Teachers:** Grow your practice and reach families who need you - **For Centers:** Manage your team, services, and bookings digitally

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For Parents

Getting Started

Step 1: Create Your Account

1. Visit liphant.co/register
2. Select **"I'm a Parent"**
3. Enter your details:
 - Full name
 - Email address
 - Phone number
 - Password
4. Verify your email
5. Complete your profile

Step 2: Complete Your Profile

Navigate to: </parent/profile>

Add important information: - **Your Location:** City and district (helps find nearby teachers) - **Your Children:** Add each child's name, age, and specific needs - **Profile Photo:** Helps teachers recognize you

Tip: The more details you provide about your children's needs, the better we can match you with the right teachers.

Finding Teachers

Browse Teachers

Navigate to: </teachers>

Search & Filter Options: | Filter | Description | |——|———| | **Search** | Find teachers by name | | **City** | Filter by location | | **Specialization** | ADHD, Autism,

Speech Therapy, etc. | | **Minimum Rating** | Show only highly-rated teachers | | **Max Hourly Rate** | Set your budget limit |

Teacher Profile Information

Each teacher profile shows: - Professional bio (English & Arabic) - Specializations and expertise areas - Years of experience - Education and certifications - Hourly rate - Service area/radius - Weekly availability calendar - Reviews from other parents

Booking a Session

How to Book

1. **Find a Teacher:** Browse </teachers> and click on a teacher
2. **Check Availability:** View their weekly schedule
3. **Click "Book Now":** Select your preferred date and time
4. **Add Notes:** Describe your child's needs or session goals
5. **Confirm:** Submit your booking request

Booking Status Guide

Status	Meaning
Pending	Waiting for teacher to accept
Confirmed	Session is scheduled
Completed	Session finished successfully
Cancelled	Booking was cancelled

Managing Your Bookings

Navigate to: </parent/bookings>

Here you can: - View upcoming sessions - See past session history - Cancel bookings if needed - Access session details and notes

After Your Session

Viewing Session Records

Navigate to: </parent/records>

Track your child's progress: - View notes from teachers - Filter by date range - Search by teacher name - Download session documentation

Leaving a Review

After a completed session: 1. Go to your booking 2. Click "Leave Review" 3. Rate your experience (1-5 stars) 4. Add a comment about the session 5. Submit

Your reviews help other parents find great teachers and encourage teachers to maintain high standards.

Finding Therapy Centers

Browse Centers

Navigate to: </centers>

Discover verified therapy centers offering: - Multiple specialized services - Professional teams - Structured programs - Modern facilities

Center Services

Each center offers various services like: - Speech Therapy Sessions - Occupational Therapy - ABA Therapy - Social Skills Groups - Parent Training - Early Intervention

Booking Center Services

1. Visit the center's profile: [/centers/\[center-id\]](/centers/[center-id])
 2. Browse available services
 3. Click "Book This Service"
 4. Select date and available time
 5. A qualified teacher will be assigned by the center
-

Your Dashboard

Navigate to: </parent/dashboard>

Quick overview of: - Upcoming sessions - Total completed sessions - Unread messages - Recommended teachers near you

Messaging Teachers

Navigate to: </messages>

- Start conversations with teachers before booking
 - Ask questions about their experience
 - Discuss your child's specific needs
 - Receive booking confirmations
-

For Teachers

Why Join Liphant?

- **Reach More Families:** Access thousands of parents looking for qualified teachers
 - **Manage Your Schedule:** Set your own availability and rates
 - **Build Your Reputation:** Collect reviews and grow your profile
 - **Get Verified:** Stand out with our verification badge
 - **Easy Payments:** Track earnings and session history
-

Getting Started

Step 1: Register

1. Visit liphant.co/register
2. Select **"I'm a Teacher"**
3. Complete registration
4. Build your professional profile

Step 2: Complete Your Profile

Navigate to: `/teacher/profile`

Essential Information:

Section	What to Include
Bio	Your experience, approach, and philosophy (English & Arabic)
Specializations	Select all areas you're qualified in
Experience	Years of experience
Education	Degrees and institutions
Certifications	Professional certifications with dates
Hourly Rate	Your session fee
Location	City, district, and service radius
Profile Photo	Professional headshot

Supported Specializations: - ADHD Support - Autism Spectrum Disorder - Speech & Language Therapy - Occupational Therapy - Behavioral Therapy - Learning Disabilities - Sensory Processing - Developmental Delays - Social Skills Development

Step 3: Set Your Availability

Navigate to: </teacher/availability>

Configure your weekly schedule: 1. Select a day (Sunday - Saturday) 2. Add time slots (e.g., 9:00 AM - 12:00 PM) 3. Add multiple slots per day if needed 4. Save your availability

Tip: Keep your availability updated! Parents can only book during your available times.

Step 4: Get Verified

After completing your profile: 1. Our team reviews your credentials 2. We verify your education and certifications 3. Upon approval, you receive a **Verified Badge**

4. Start receiving booking requests!

Managing Bookings

Receiving Booking Requests

Navigate to: </teacher/bookings>

When a parent requests a session: 1. You'll receive a notification 2. View the booking details: - Parent information - Child's needs (from notes) - Requested date/time - Session amount 3. **Accept** or **Decline** the request

Session Workflow

Booking Request → Accept → Confirmed Session → Complete Session → Get

After Each Session

1. Mark the session as **Completed**
 2. Add session notes (optional but recommended)
 3. Review appears on your profile
 4. Earnings are tracked in your dashboard
-

Your Dashboard

Navigate to: </teacher/dashboard>

Track your performance: - **Today's Sessions:** Upcoming bookings - **Total Earnings:** Monthly and all-time - **Rating:** Your average rating - **Reviews:** What parents say about you - **Messages:** Unread conversations

Session Records

Navigate to: </teacher/records>

Document your work: - Add notes after each session - Track progress across sessions - Filter by parent or date - Build comprehensive case histories

Best Practices for Teachers

Profile Tips

- Use a professional, friendly photo
- Write a warm, informative bio
- List all relevant certifications
- Keep your availability current
- Respond to messages promptly

Session Tips

- Confirm sessions 24 hours before
 - Arrive on time
 - Document progress notes
 - Communicate with parents
 - Ask for reviews after good sessions
-

For Therapy Centers

Benefits of Joining Liphant

- **Digital Presence:** Professional online profile
 - **Service Management:** List all your therapy services
 - **Team Coordination:** Manage your teachers digitally
 - **Booking System:** Accept and manage appointments
 - **Analytics:** Track performance and growth
 - **Community:** Connect with families in need
-

Getting Started

Step 1: Register Your Center

1. Visit liphant.co/register
2. Select **"I'm a Center Admin"**
3. Complete registration
4. Build your center profile

Step 2: Complete Center Profile

Navigate to: </center/profile>

Essential Information:

Section	Details
Center Name	Official name (English & Arabic)
Description	Services overview and philosophy
Contact Info	Phone, email, website
Address	Full location details
Logo	Your center's logo
Operating Hours	Daily open/close times
Specializations	Areas of expertise

Step 3: Verification

After submitting your profile: 1. Our team reviews your center 2. We verify your business and credentials 3. Upon approval, you receive a **Verified Badge** 4. Your center appears in search results

Managing Your Services

Navigate to: </center/services>

Creating a Service

1. Click **"Add Service"**
2. Fill in service details:
 - Service name (English & Arabic)
 - Description
 - Price per session
 - Duration (minutes)
3. Save and publish

Example Services

Service	Duration	Typical Price
Speech Therapy	45 min	400 EGP
Occupational Therapy	45 min	350 EGP
ABA Therapy	60 min	450 EGP
Social Skills Group	90 min	300 EGP
Parent Training	60 min	350 EGP

Assigning Teachers to Services

Navigate to: [/center/services/\[service-id\]](/center/services/[service-id])

1. Open service details
 2. Go to "Teacher Assignments"
 3. Select which teachers can provide this service
 4. Only assigned teachers appear as available for booking
-

Managing Your Team

Navigate to: </center/teachers>

Adding Teachers

1. Teachers must first create their own Liphant account
2. Invite them to join your center
3. Assign roles (Staff, Manager, Lead)
4. Set employment type (Full-time, Part-time, Contract)

Team Dashboard

View at a glance: - All center teachers - Their specializations - Availability status
- Performance metrics

Handling Bookings

Navigate to: </center/bookings>

Booking Types

Direct Teacher Bookings: - Parents book specific teachers at your center -
Teacher handles confirmation

Center Service Bookings: - Parents book a service (not specific teacher) - You
assign an available teacher - Status: "Awaiting Assignment" until teacher
assigned

Booking Management

Tab	Shows
Awaiting Assignment	Bookings needing teacher assignment
Pending	Awaiting confirmation
Confirmed	Scheduled sessions
Completed	Finished sessions

Assigning Teachers to Bookings

1. Go to "Awaiting Assignment" tab
2. Select a booking
3. Choose an available teacher

4. Click "Assign"
5. Booking status changes to "Confirmed"

Center Analytics

Navigate to: </center/analytics>

Track your center's performance: - Total team members - Services offered - Bookings by status - Average rating - Growth trends

Session Records

Navigate to: </center/records>

Access all session documentation: - Filter by teacher or date - View session notes - Track parent feedback - Monitor service quality

Center Dashboard

Navigate to: </center/dashboard>

Quick access to: - Team overview - Upcoming bookings - Recent activity - Key metrics

Community Features

Discussion Forum

Navigate to: </community/forum>

Connect with other parents and professionals: - Ask questions - Share experiences - Get advice - Find resources

Forum Categories: - ADHD Support & Resources - Autism Spectrum Discussions - Speech Therapy Tips - Behavioral Support - Learning Disabilities - And more...

Creating a Post

1. Go to a category
 2. Click "New Post"
 3. Write your title and content
 4. Submit
-

Community Events

Navigate to: </community/events>

Find and create events: - **Playdates:** Social activities for children - **Support Groups:** Parent meetups - **Workshops:** Educational sessions - **Social Events:** Community gatherings

Attending Events

1. Browse upcoming events
2. Click "View Details"
3. RSVP your attendance
4. Get event updates

Creating Events

1. Click "Create Event"

2. Fill in details:

- Title and description
- Date, time, location
- Category
- Max attendees

3. Publish

Getting Support

Contact Us

- **Email:** support@liphant.co
- **Phone:** [Contact Number]
- **Website:** liphant.co/contact

FAQ

Visit liphant.co/faq for common questions and answers.

Report Issues

Found a problem? Contact our support team with: - Description of the issue - Screenshots if possible - Your account email

Quick Reference

Important URLs

Page	URL
Home	liphant.co
Login	liphant.co/login
Register	liphant.co/register
Find Teachers	liphant.co/teachers
Find Centers	liphant.co/centers
Community	liphant.co/community
FAQ	liphant.co/faq
Contact	liphant.co/contact

Dashboard URLs by Role

Role	Dashboard URL
Parent	liphant.co/parent/dashboard
Teacher	liphant.co/teacher/dashboard
Center Admin	liphant.co/center/dashboard

Platform Statistics

- 500+ Verified Teachers

- **50+** Therapy Centers
- **2,000+** Families Served
- **10,000+** Sessions Completed

Our Specializations

We support children with:

Specialization	Description
ADHD	Attention Deficit Hyperactivity Disorder support
Autism Spectrum	ASD therapy and support
Speech Therapy	Language and communication development
Occupational Therapy	Daily living and motor skills
Behavioral Therapy	Behavior management and support
Learning Disabilities	Educational support strategies
Sensory Processing	Sensory integration therapy
Developmental Delays	Early intervention services
Social Skills	Social interaction development

Language Support

Liphant is fully bilingual: - **English** - Primary language - **العربية** - Full Arabic support with RTL layout

Switch languages anytime from the settings menu.

Thank You for Choosing Liphant

We're committed to connecting families with the support they need. Together, we can make a difference in the lives of children with special needs.

Join our growing community today!

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