

# AMBAVARAM UMA VYBHAVI

## Data Analyst

Junior Data Analyst with professional experience in IT support as a programmer analyst. Took a planned career break to build data analytics skills through hands-on projects. Completed the Google Data Analytics Professional Certificate and worked on end-to-end projects using SQL, R, Excel, and Tableau. Seeking an entry-level data analyst role.



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## EDUCATION

### Bachelor of Technology (B.Tech) Sree Vidyanikethan Engineering College

01/2019 - 01/2023

Tirupati

## DATA ANALYTICS PROJECTS

### Cyclistic Bike Share Case Study (01/2026 - 02/2026)

- Worked with 790K+ bike-share trip records to understand how casual riders and annual members use the service differently.
- Cleaned and validated multi-year data by standardizing rider types and removing unrealistic ride durations.
- Found clear behavior patterns: casual riders preferred longer weekend rides, while members showed consistent weekday usage.
- Shared insights using Excel, Tableau, and R to support recommendations for improving membership conversion.

### SQL-based Data Analyst Job Market Analysis (12/2025 - 01/2026)

- Explored real-world data analyst job postings using SQL to identify high-paying remote roles.
- Looked for patterns in skills and salary trends to understand what employers value most.
- Used JOINS, aggregations, and CTEs to turn raw job data into clear insights.
- Summarized findings using simple visualizations and concise documentation.

## WORK EXPERIENCE

### Programmer Analyst – IT Support Cognizant Technology Solutions

09/2023 - 03/2025

Chennai

#### Achievements/Tasks

- Resolved ~75% of incidents and service requests using ServiceNow, ensuring timely issue resolution.
- Reviewed ticket and incident data regularly to identify recurring issues and resolution patterns.
- Supported US-based projects requiring high system reliability and availability.
- Collaborated with stakeholders and cross-functional teams in remote and on-site environments.

## SKILLS

SQL (PostgreSQL)

R programming (ggplot 2)

Excel (data cleaning, pivot tables)

Exploratory Data Analysis (EDA)

Data Visualization & Reporting (Tableau)

Analytical thinking & problem solving

Time Management

Clear Communication

## CERTIFICATES

Google Data Analytics Professional Certificate  
(Coursera) (11/2025 - 02/2026)

Foundations: Data, Data, Everywhere from the United  
Latino Students Association (02/2025 - 03/2025)

Data Interpretation from Google (11/2024 - 01/2025)

Oracle Cloud Infrastructure 2024 Generative AI  
Professional (06/2024 - 07/2024)

## INTERNSHIPS

Cognizant Intern - CIS DWP Digital Support  
(07/2023 - 09/2023)

LTIMindtree IGNITE Internship Program  
(01/2023 - 04/2023)

## LANGUAGES

English  
Native or Bilingual Proficiency

Hindi  
Native or Bilingual Proficiency

German  
Limited Working Proficiency

## INTERESTS

Creative writing & podcasting

Mindfulness & personal growth

Sustainable living