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1 SchoolBook

Advanced Software Engineering Project

1.1 Abstract

Today, especially after Covid-19 pandemic, e-commerce are usually used to bought any kind of things. Everyday a new e-commerce site appears out on internet, nevertheless most of them fail due to lack of design using common platforms, that are designed for other use (i.e. Wordpress, Joomla, ect...).

This (didactic) project aims to define a software design for an e-commerce platform for books with specific requirements defined by stakeholders.

The software to be designed is for a book store that wishes to go online. It is to be developed to improve the efficiency for customer using multiple authentication factor in order to improve security.

/newpage

2 Requirement Software Analysis

2.1 Glossary Project

Terms	Definition
Catalog	A listing of all of the products that shop currently offers for sale.
Checkout	An electronic analogue of a real-world checkout in a supermarket. A place where customers can pay for the products in their shopping cart.
Credit card	A card such as VISA or Mastercard that can be used for paying for products.
Customer	A party who buys products or services from Clear View Training Limited.
Order	A document raised by a customer specifying one or more products that have been purchased. The order specifies the quantity of each product. Orders are passed to the Dispatch Department for processing.
Product	A book offered for sale.
Cart	An electronic analogue of a real-world shopping cart. A place where customers can store their items prior to purchase.
Browser	A program which allows users to browse the World Wide Web.
Captcha	A challenge that requires to correctly evaluate a distorted image in order to determine that user is human.
OTP	A password that is valid for only one login session.

2.2 MoSCoW Terminology

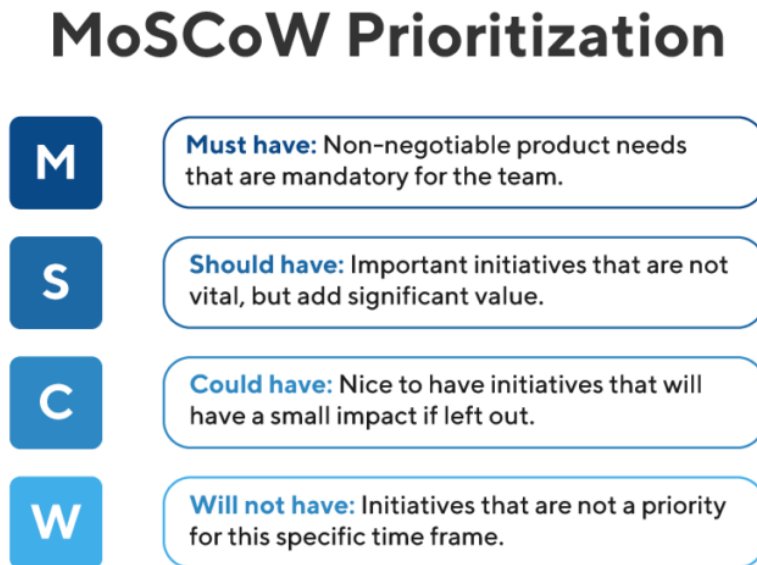


Figure 1: MoSCoW

2.3 Functional Requirements

The basic functional requirements are:

ID	Description	Module
RF_1	System must allow the user to register.	Registration/Login
RF_2	System must allow the user to login as customer.	Registration/Login
RF_3	System shall allow the administrator to delete customers.	Registration/Login
RF_4	System must shall collect customer information consisting of name, address, email address, phone number, credit card information.	Registration/Login
RF_5	System shall allow the customer to view and edit its customer information.	Registration/Login
RF_6	System must display a list of all books of store to users.	Book Details
RF_7	System must display detailed book description consisting of ISBN, name, author, publisher, cover image, summary, price to users.	Book Details
RF_8	System shall accept all major credit cards.	Payment
RF_9	System must validate payment with the credit card processing company.	Payment
RF_10	System must allow the customer to choose payment method: credit cards or cash on delivery.	User Interface

ID	Description	Module
RF_11	System must allow the customer to place items into cart.	User Interface
RF_12	System must allow the customer to remove items from cart.	User Interface
RF_13	System must allow the customer to checkout cart.	User Interface
RF_14	System must allow the dispatch department to view all orders.	Orders
RF_15	System shall allow customers to view their order history.	Orders
RF_16	System must allow the administrator to add books to catalog	Stock Management
RF_17	System must allow the administrator to delete books from catalog	Stock Management
RF_18	System shall track information about orders	Delivery&Tracking
RF_19	System shall display track information about customer order.	Delivery&Tracking
RF_20	System must allow the dispatch department to update state of order.	Delivery&Tracking
RF_21	System could save the cart of last customer session.	Registration/Login

2.4 Not-Functional Requirements

The basic not-function requirements are:

ID	Description	Type
NF_1	System must use a browser as its user interface.	ComplianceTo- Standards
NF_2	System must collect costumer information in according to GPDR	ComplianceTo- Standards
NF_3	System must store sales transaction data.	Availability
NF_4	System shall use a multifactor authentication.	Security

2.5 Use Case Model

2.5.1 Actors

The table below contains brief semantics for the actors

Actors	Description
Administrator	A special user of the system who can manage shop and other costumers.
Credit Card Issuer	An external company that processes credit card transactions.
Customer	Authenticated user who can buy books from shop.
Dispatcher	Subject or system who can manage order and shippment.
User	Someone who uses the system but who is not a customer.

2.5.2 Use Case Diagram

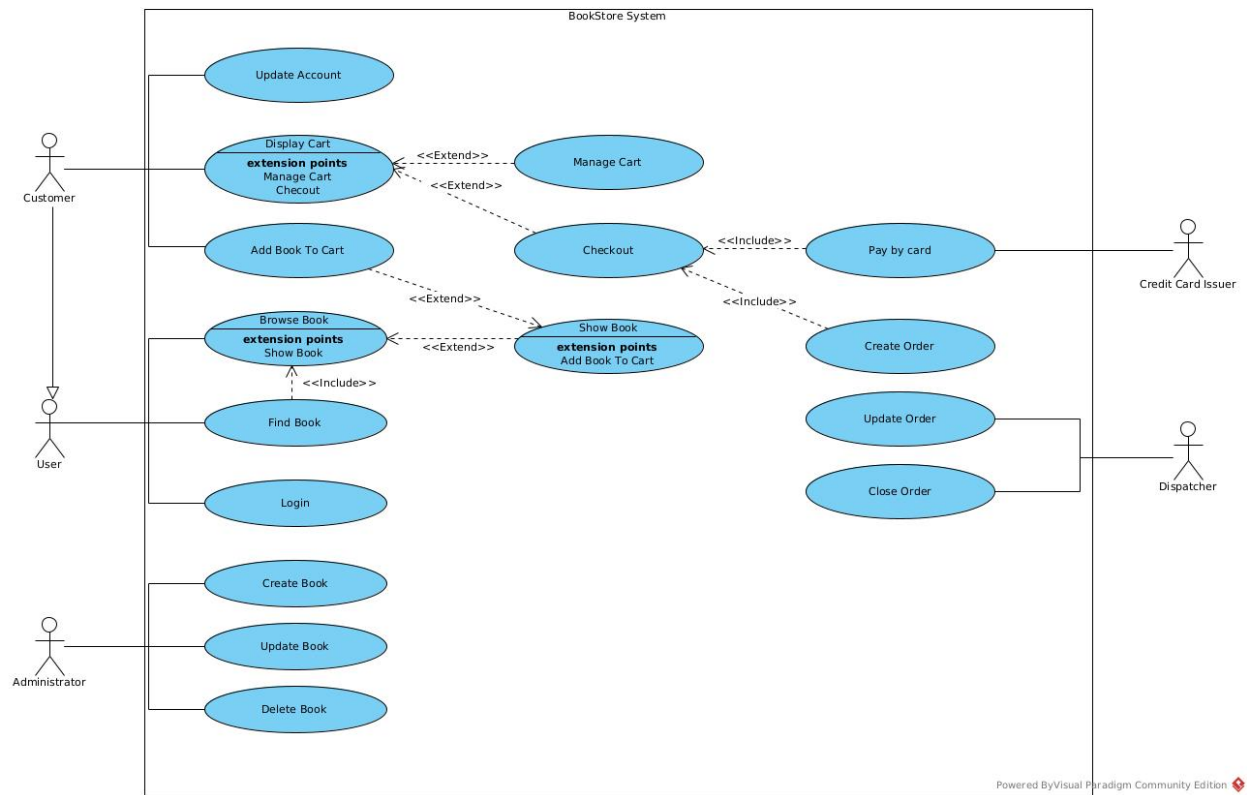


Figure 2: Use Case Model

2.5.2.1 Use Case: Login

ID: UC1

Actors:

- User

Preconditions:

- User is not logged on to the system.

Flow of events:

- 1 The scenario begins when the User selects “Login”.
- 2 While the User is not logged on:
 - 2.1 The System asks the User email and password.
 - 2.2 The User enters email and password.
 - 2.3 If email and password are correct:
 - * 2.3.1 The System asks the User to solve a captcha
 - * 2.3.2 The User enters captcha
 - * 2.3.3 If captcha is correct
 - 2.3.3.1 The System sends OTP code to Customer’s phone number:
 - 2.3.3.2 The User enters OTP code
 - 2.3.3.3 If OTP code is correct:
 - 2.3.3.4 The System authenticates the User

Postconditions:

- User is a Customer

Secondary Scenario:

- 1 The scenario begins when the Customer selects “Log On”.
- 2 While the User is not logged on
 - 2.1 The System asks the User email and password.
 - 2.2 The User enters email and password.
 - 2.3 The email and/or password are wrong.
- 3 The System logs a security violation.

Postcondition:

- User is not logged in
- System log a security violation

2.5.2.2 Use Case: Register

ID: UC2

Actors:

- User

Preconditions:

- User is not logged on to the system.

Flow of events:

- 1 The use case begins when the User selects “Register”.
- 2 The System asks the User to enter a email and password.
- 3 The User enters the requested information.
- 4 The System checks to see if the email is unique and the password is valid.
- 5 While the email is not unique or the password is invalid
 - 5.1 The System asks for a new email and/or password.
- 6 The System asks the Customer for the following information: name and address, phone number, credit card details (optionally).
- 7 The User enters the requested information.
- 8 While information is missing
 - 8.1 The System asks the User for the missing information.
 - 8.2 The User enters the missing information.
- 9 The System confirms that the User information has been accepted

Postcondition:

- 1 The System has saved the Costumer details.
- 2 The Customer is assigned a username and password.
- 3 The Customer is assigned a unique customer identifier.

2.5.2.3 Use Case: Update Account

ID: UC3

Actors:

- Costumer

Preconditions:

- None

Flow of events:

- 1 The use case begins when the Costumer selects “Modify Account”.
- 2 The system displays the customer details including name and address, email address, phone number, credit card details.
- 3 The Customer select a field and changes its value.
- 4 The Costumer selects “Save Changes”
- 5 While new informations are invalid
 - 5.1 System asks to insert correct informations
 - 5.2 The Costumer select incorrect informations and changes its value
 - 5.3 The Costumer selects “Save Changes”
- 6 The System confirms the changes

Postcondition:

- 1 The Customer’s details have been updated.

Secondary Scenario: - 1 The use case begins when the Costumer selects “Modify Account”. - 2 The system displays the customer details including name and address, email address, phone number, credit card details. - 3 The Customer select a field and changes its value. - 4 The Costumer exits.

Postcondition:

- 1 The Customer’s details have not changes.

2.5.2.4 Use Case: Delete Account

ID: UC4

Actors:

- Administrator

Preconditions:

- None.

Flow of events:

- 1 The use case begins when the Administrator selects “Delete Account”.
- 2 The System asks for a email
- 3 The Administrator enters the email
- 4 The System displays Customer details related to email
- 5 The Administrator confirms the deletion

Postcondition:

- 1 The Customer’s account has been deleted.

2.5.2.5 Use Case: Add Item To Cart

ID: UC5

Actors:

- Customer

Preconditions:

- None

Flow of events:

- 1 The Customer selects a product
- 2 The Customer selects “Add Item”.
- 3 The system adds the item to the Customer’s shopping cart.

Postcondition:

- 1 A product has been added to the Customer’s cart.

2.5.2.6 Use Case: Display Cart

ID: UC6

Actors:

- Customer

Preconditions:

- None

Flow of events:

- 1 The Customer selects “Display Cart”.
- 2 If there are no items in the cart
 - 2.1 The system tells the Customer that the cart is empty.
 - 2.2 The use case terminates
- 3 For each book in the cart
 - 3.1 The System displays the book detail, quantity, unit price and total price.
- extension point: manageCart
- extension point: checkout

Postcondition:

- None

2.5.2.7 Use Case: Manage Cart

ID: UC7

Actors:

- Customer

Preconditions:

- 1 The System is displaying the shopping cart.

Flow of events:

- 1 While the Customer is updating the cart
 - 1.1 The Customer selects an item in the cart.
 - 1.2 If the Customer selects “Remove Item”
 - * 1.2.1 The System removes the selected item from the cart.
 - 1.3 If the Customer enters a new quantity for the selected item
 - * 1.3.1 The System updates the quantity for the selected item.

Postcondition:

- None

2.5.2.8 Use Case: Checkout

ID: UC8

Actors:

- Customer

Preconditions:

- None

Flow of events:

- 1 The use case begins when the Customer selects “Checkout”.
- 2 The System presents the final order to the Customer. The order includes an order line for each book that shows the product name, the quantity, the unit price, the total price for that quantity. The order also includes the shipping address of the Customer and the total cost of the order including postage and packing costs.
- 3 The System asks the Customer to accept or decline the order
- 4 The Customer accepts the order.
- 5 The System asks to choose payment method
- 6 If Customer select online payment
 - 6.1 include(AcceptPaymentByCard)
- 7 If Costumer select cash on delivery
 - 7.1 The System add service’s cost
 - 7.3 The order status has been set to pending.
 - 7.2 The order has been sent to the Dispatcher.

Postcondition:

- 1 The Customer has accepted the order

2.5.2.9 Use Case: Payment By Card

ID: UC9

Actors:

- Customer
- Credit Card Issuer

Preconditions:

- None

Flow of events:

- 1 The use case begins when the Customer accepts the order.
- 2 The System retrieves the Customer's credit card details.
- 3 The System sends a message to the Credit Card Issuer that includes: merchant identifier, merchant authentication, name on card, number of card, expiry date of card, amount of transaction.
- 4 The Credit Card Issuer authorises the transaction.
- 5 The System notifies the Customer that the card transaction has been accepted.
- 6 The System gives the Customer an order reference number for tracking the order.
- 7 The System sends the order to the Dispatcher.
- 8 The System changes the order's state to pending.
- 9 The System displays an order confirmation that the Customer may print out.

Postcondition:

- 1 The order status has been set to pending.
- 2 The Customer's credit card has been debited by the appropriate amount.
- 3 The order has been sent to the Dispatcher.

Secondary Scenario:

- 1 The secondary scenario begins after step 3 of the primary scenario
- 2 The Credit Card Issue doesn't allow transaction
- 3 The system displays a message telling the Customer that their order can't be processed.
- 4 Order is deleted

2.5.2.10 Use Case: Browse Books

ID: UC10

Actors:

- Customer

Preconditions:

- 1 A set of books has been identified for browsing

Flow of events:

- 1 The system displays a page containing a maximum of 10 books. This page includes the following summary information for each book: title, author, publisher, price.
- 2 While the Customer is browsing
- 2.1 If there are more products to display
 - 2.1.1 The Customer may select “Next” to view the next page of products.
- 2.2 If the Customer is not on the first page of products
 - 2.2.1 The Customer may select “Previous” to view the previous page of products.

extension point: showbook

Postcondition:

None

2.5.2.11 Use Case: Show Book

ID: UC11

Actors:

- User

Preconditions:

- None

Flow of events:

- 1 The use case begins when the Customer select a book.
- 2 The System displays book's information: ISBN, name, author, publisher, price and stock availability.

extension point: buybook

Postcondition:

None

2.5.2.12 Use Case: Find Books

ID: UC12

Actors:

- User

Preconditions:

- None

Flow of events:

- 1 The Customer selects “Find Book”.
- 2 The System asks the Customer for book search criteria that consist of one or more of the following: title, author, ISBN, category.
- 3 The Customer enters the search criteria.
- 4 The System searches for books that match the Customer’s criteria.
- 5 If the system finds some books
 - 5.1 include(Browse Books).
- 6 Else
 - 6.1 The System tells the Customer that no matching books were found.

Postcondition:

None

2.5.2.13 Use Case: Add Book

ID: UC13

Actors:

- Administrator

Preconditions:

- None

Flow of events:

- 1 The use case begins when the Administrator selects “Add Book.
- 2 The System asks the Shopkeeper to enter the following product information: ISBN,title, category, authors, publisher, price, description, image.
- 3 The Administrator enters the requested information..
- 4 The System adds the new book to the catalog.

Postcondition:

- 1 A new book has been added to the catalog.

2.5.2.14 Use Case: Delete Book

ID: UC14

Actors:

- Administrator

Preconditions:

- None

Flow of events:

- 1 The use case begins when the Administrator selects “Delete Product”.
- 2 The System asks the Shopkeeper for the book identifier (ISBN) of the book to delete..
- 3 The Administrator enters the requested information..
- 4 The System displays the book details.
- 5 The Administrator confirms the deletion.
- 6 The System deletes the book from the catalog.

Postcondition:

- 1 A book has been deleted to the catalog.

2.6 Class Diagram

This is a first-cut use case diagram

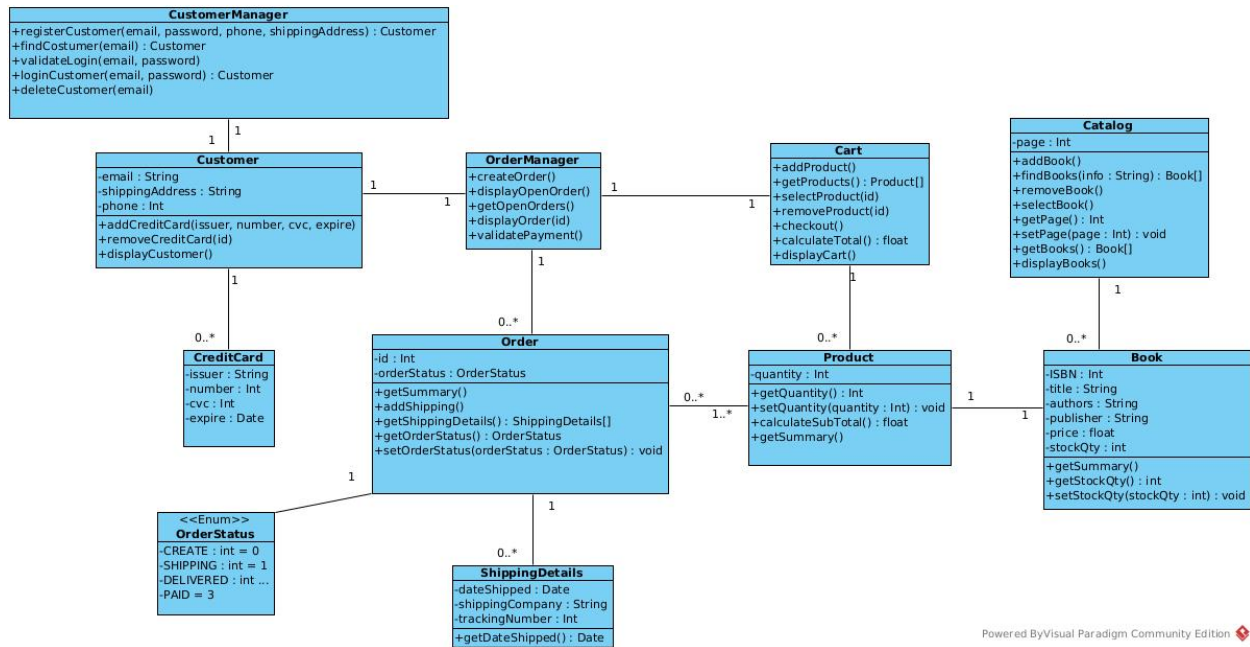


Figure 3: Class Diagram Analysis

2.7 Use Case Realization

The process of use case realization involves demonstrating how the analysis classes that you have identified interact together to realize the behavior specified by the use cases. Use case realizations consist of: - Detailed analysis class diagrams - Sequence and communication diagrams for the use cases.

2.7.1 Sequence diagrams

2.7.1.1 UC1 - Login

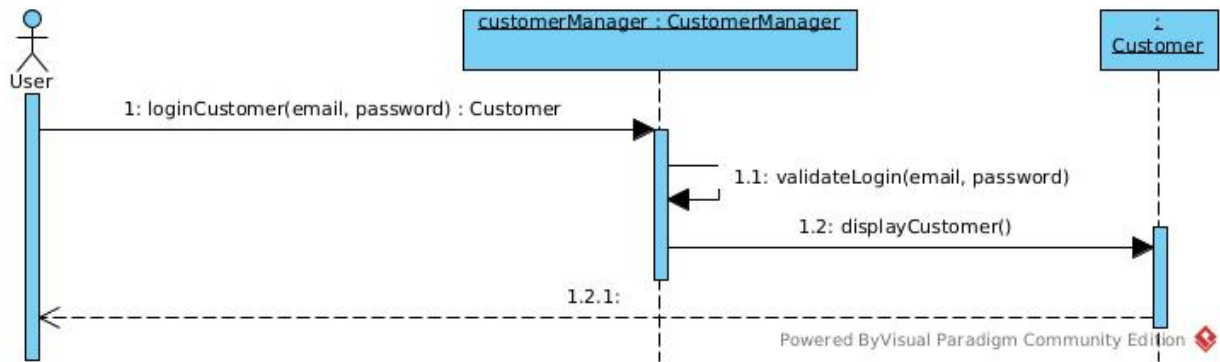


Figure 4: Sequence Diagram Analysis

2.7.1.2 UC2 - Register

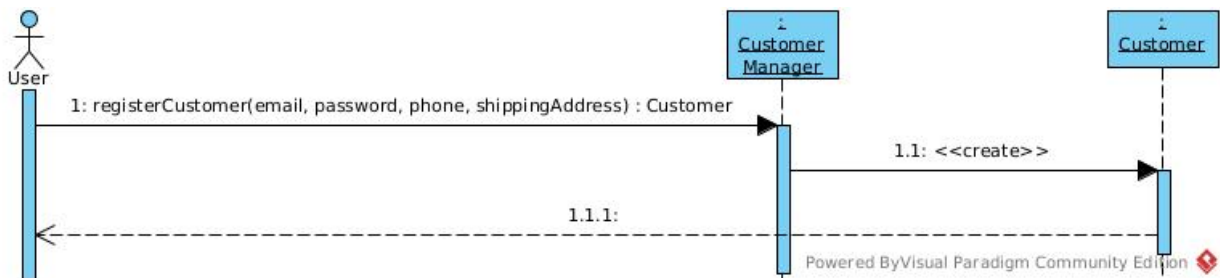


Figure 5: Sequence Diagram Analysis

2.7.1.3 UC3 - UpdateAccount

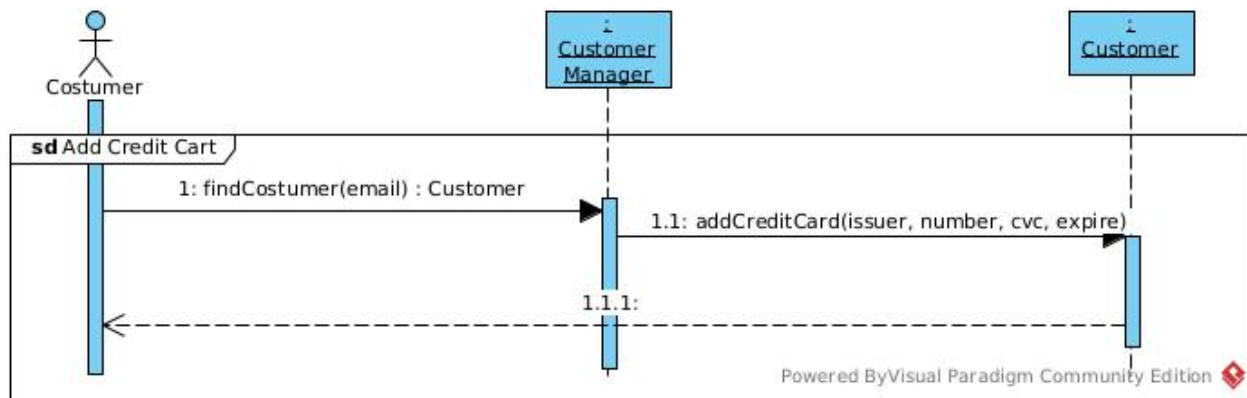


Figure 6: Sequence Diagram Analysis

2.7.1.4 UC4 - DeleteAccount

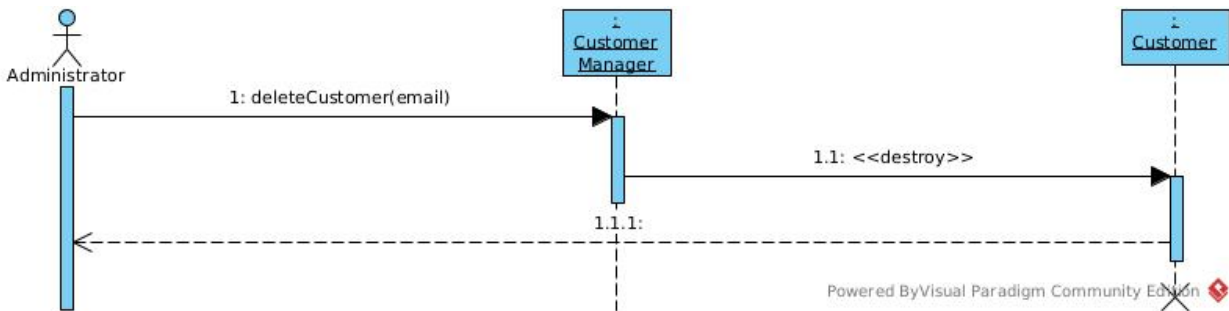


Figure 7: Sequence Diagram Analysis

2.7.1.5 UC5 - AddItemToCart

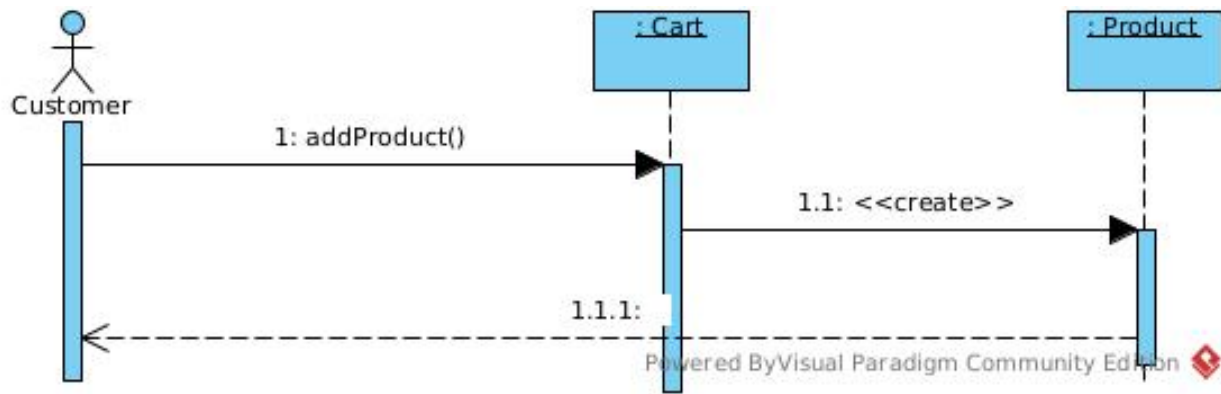


Figure 8: Sequence Diagram Analysis

2.7.1.6 UC6 - DisplayCart

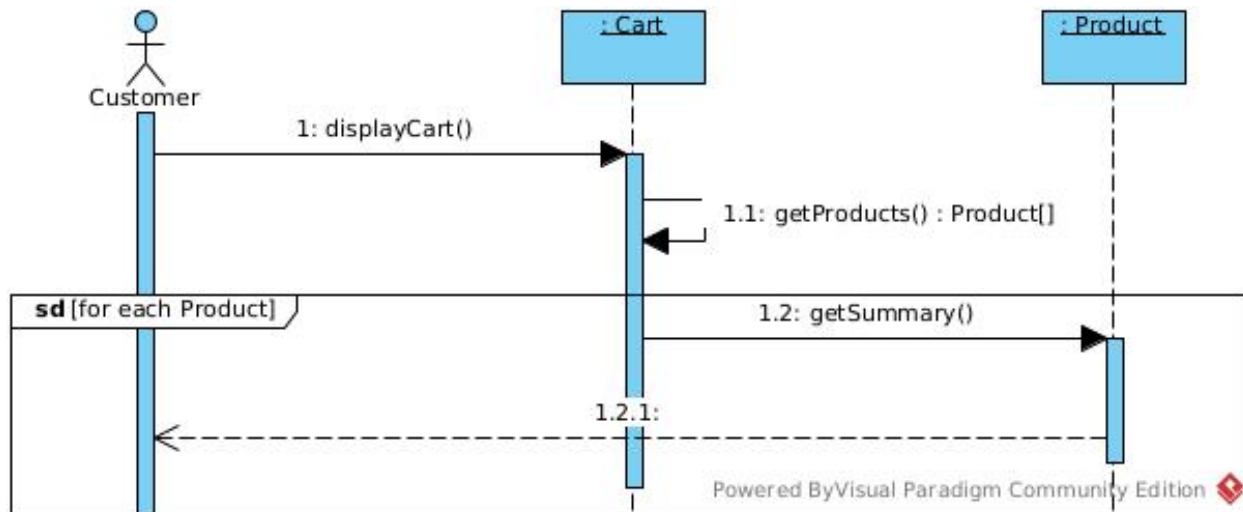


Figure 9: Sequence Diagram Analysis

2.7.1.7 UC7 - ManageCart

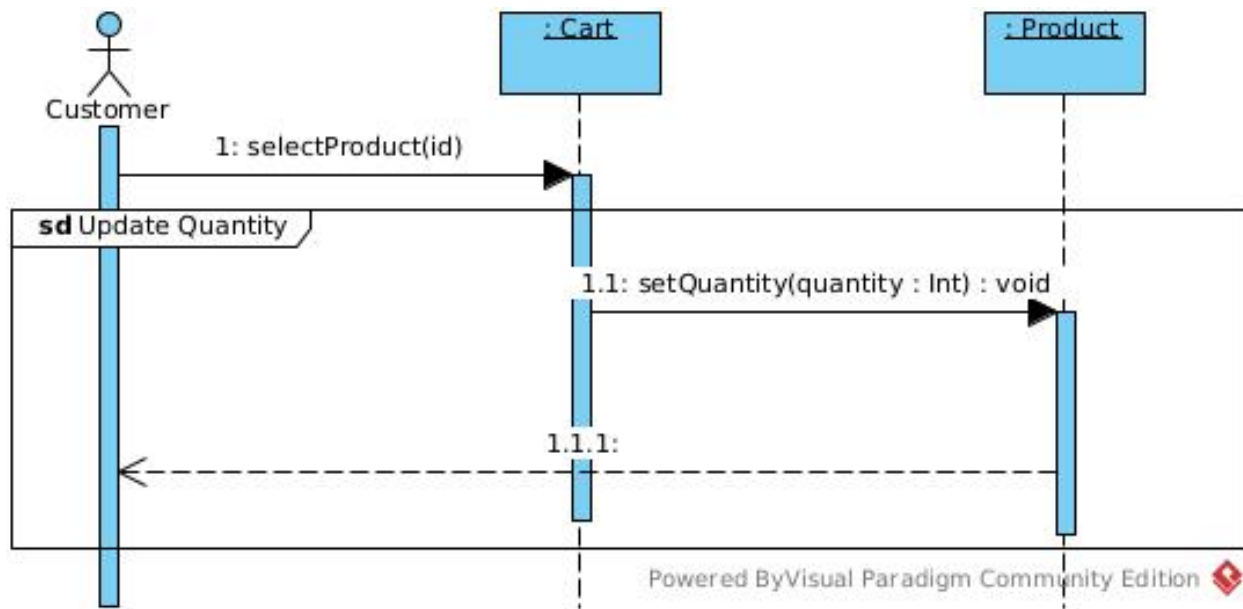


Figure 10: Sequence Diagram Analysis

2.7.1.8 UC8 - Checkout

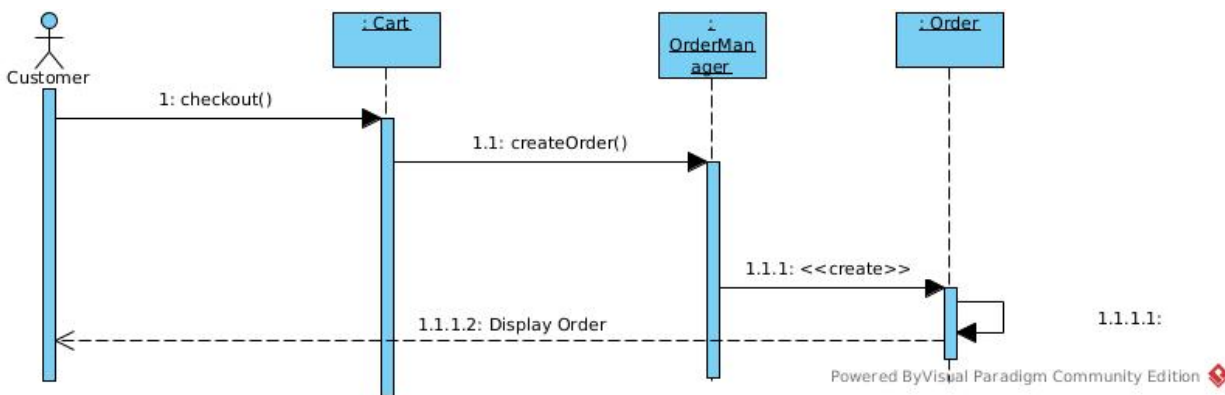


Figure 11: Sequence Diagram Analysis

2.7.1.9 UC9 - PaymentByCard

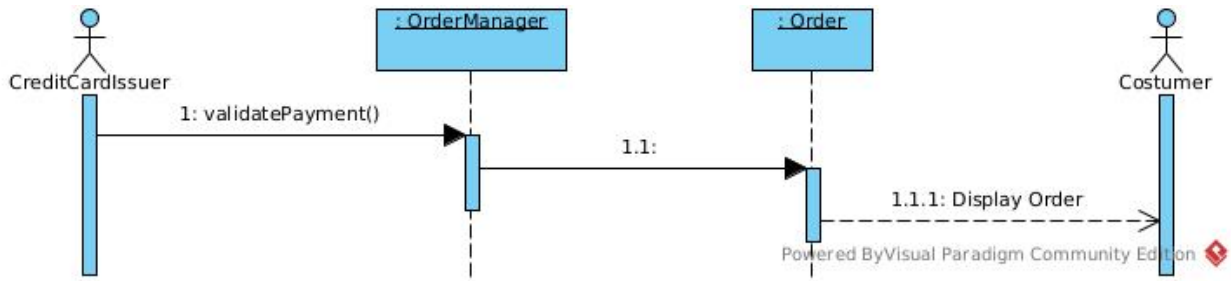


Figure 12: Sequence Diagram Analysis

2.7.1.10 UC10 - BrowseBooks

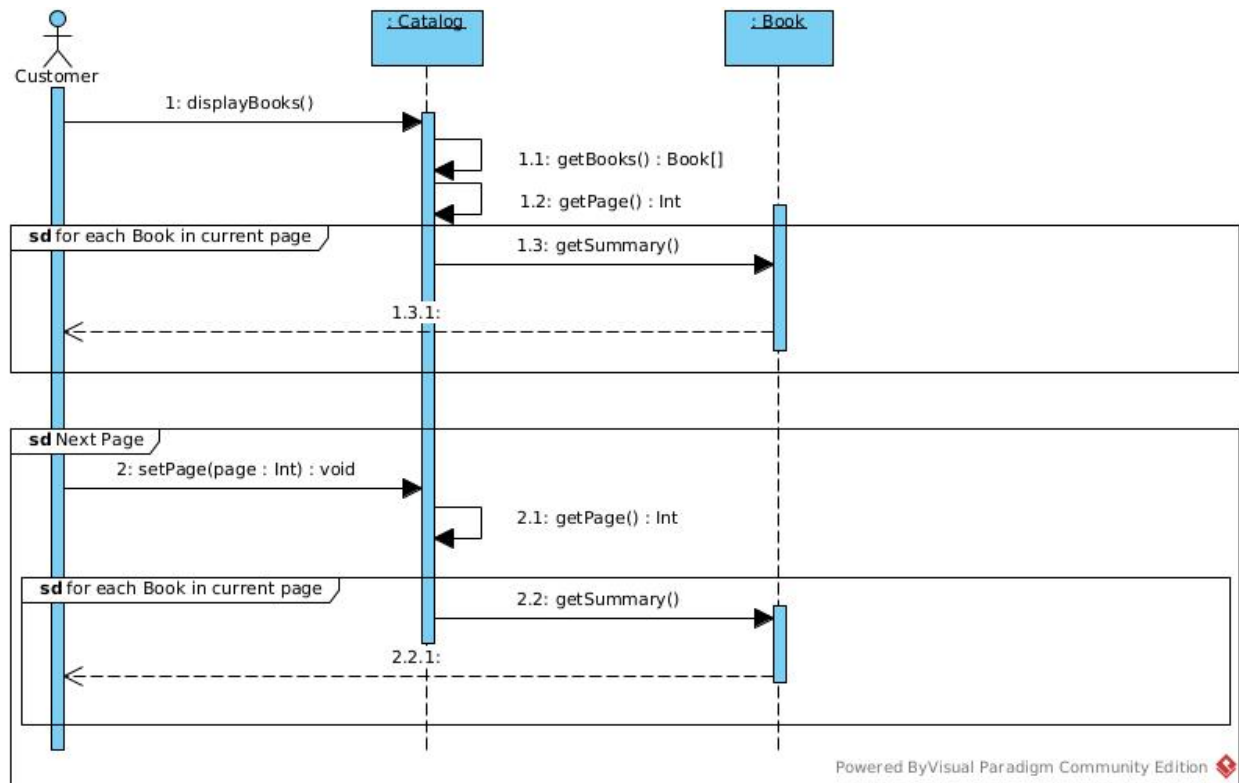


Figure 13: Sequence Diagram Analysis

2.7.1.11 UC10 - BrowseBooks

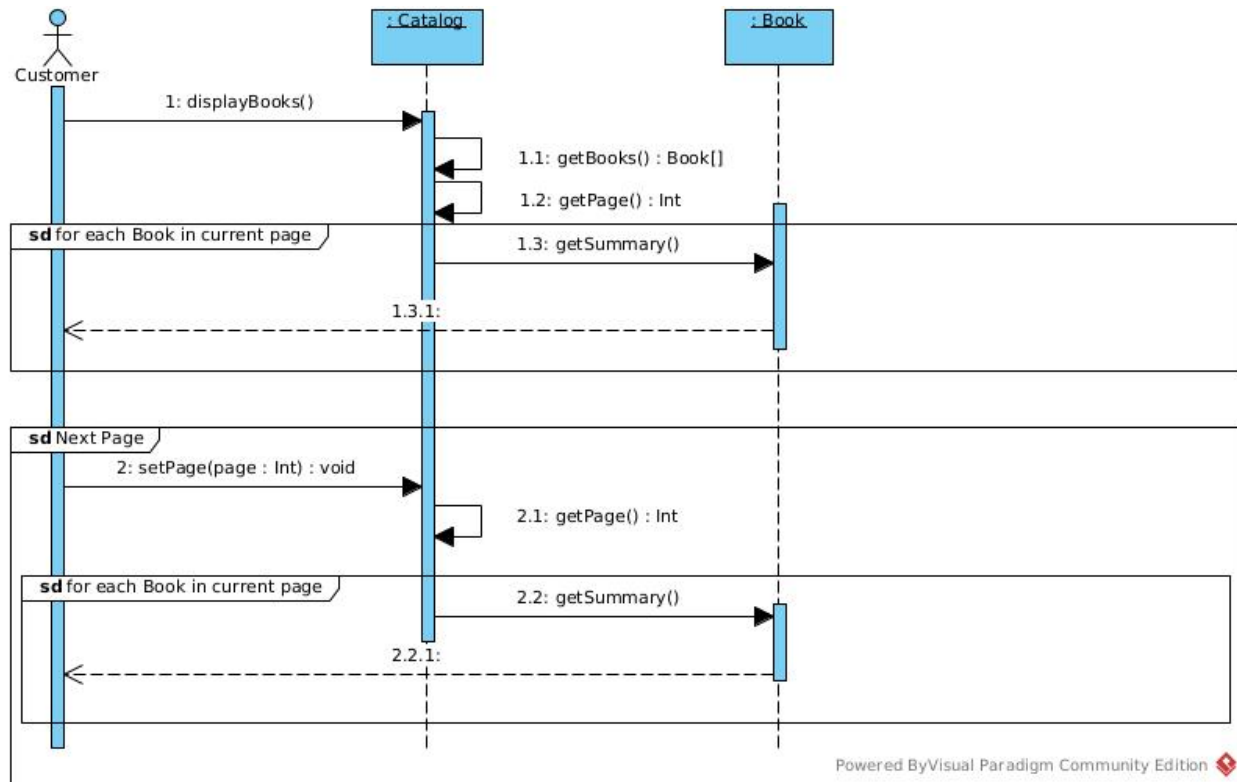


Figure 14: Sequence Diagram Analysis

2.7.1.12 UC11 - ShowBook

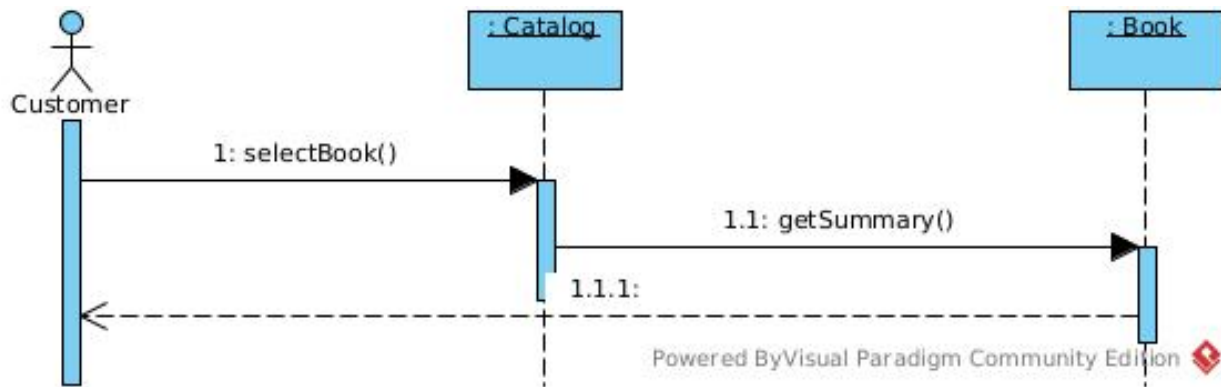


Figure 15: Sequence Diagram Analysis

2.7.1.13 UC12 - FindBooks

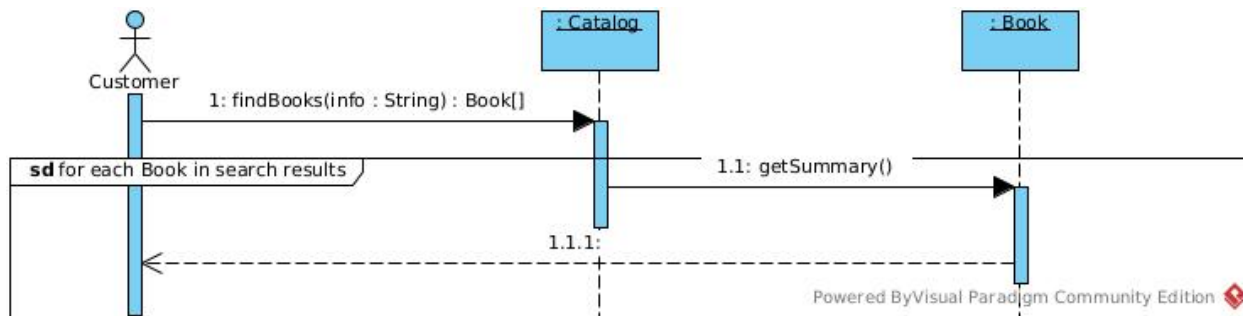


Figure 16: Sequence Diagram Analysis

2.7.1.14 UC13 - AddBook

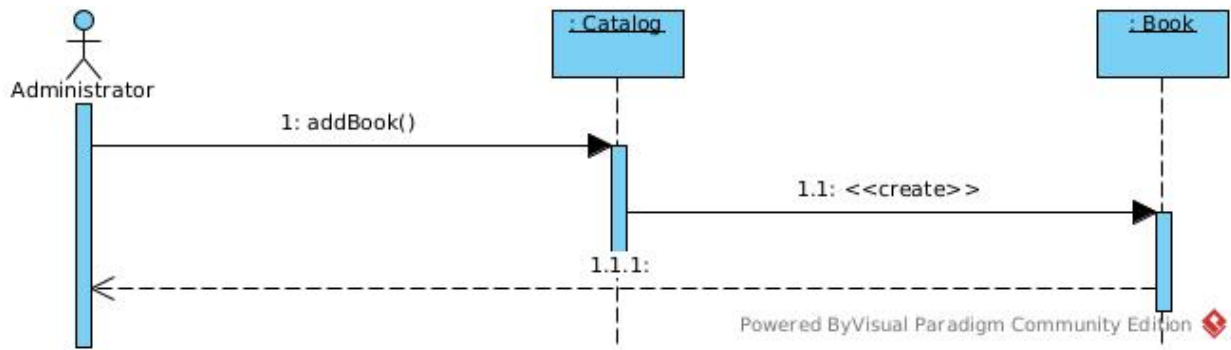


Figure 17: Sequence Diagram Analysis

2.7.1.15 UC14 - DeleteBook

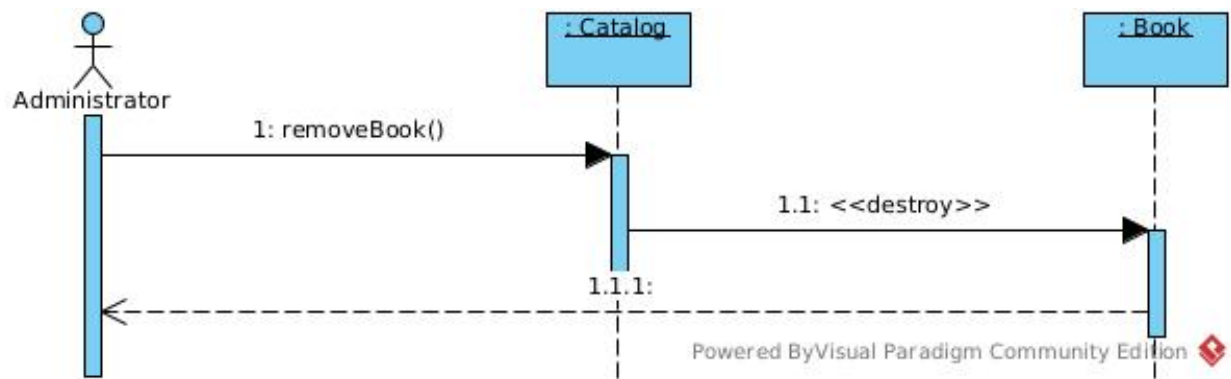


Figure 18: Sequence Diagram Analysis