
Rental Agreement for Our Serviced Accommodation

Welcome! We're thrilled to have you with us. To ensure a comfortable and enjoyable stay, we kindly ask you to read through our house rules and terms.

By booking with us, you agree to the following terms:

House Rules

- **Respect the Property:** Please care for the accommodation as if it were your own home. We've put great effort into making it a lovely space for you to enjoy.
 - **Cleanliness:** Maintain a good level of cleanliness throughout your stay. This helps ensure a smooth and hassle-free checkout.
 - **Accidental Damage:** If any accidental damage occurs, we will review the situation and determine whether it requires a deduction from your deposit.
 - **Noise:** While we want you to enjoy your stay, we kindly ask you to be mindful of noise, especially during nighttime, to ensure a peaceful environment for all guests.
 - **Understanding the Rules:** Please make sure to read and fully understand the house rules before settling in. If anything is unclear, don't hesitate to ask for clarification.
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Environmental Responsibility

We care deeply about the environment and invite our guests to join us in making small efforts to reduce waste. Here's how you can help:

- **Towels:** Please keep unused towels folded as they were when you arrived. This helps save water and energy by reducing unnecessary laundry.
 - **Beddings:** If your group doesn't need to use all the available beds, we kindly encourage you to help us minimize our environmental impact by only using the beds you need. This simple gesture helps conserve water, energy, and detergent, reducing the frequency of linen washes and our carbon footprint.
 - **Energy Conservation:** Please turn off appliances, heaters, fans, and lights when not in use. Every bit of saved energy makes a positive impact!
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Pre-Authorization of Deposit

- **Deposit Amount:** A security deposit of **£150** will be pre-authorised on your payment method **one hour after booking**. This is not charged upfront but held in case of any incidents.
- **Refund Process:** Your deposit will be refunded **3 days after checkout**, once we've had the chance to inspect the property.

- **Non-Payment:** If the deposit is not paid **within 2 days of check-in**, the booking may be **cancelled**, and our cancellation and refund policy will apply.
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Cancellation and Refund Policy

- Cancellations and refunds are based on the policy selected when you made your booking. However, cancellation is always subject to the successful payment of the **£150 deposit**.
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Checkout Instructions

Before you head off, please:

1. Leave used towels in the bathtubs.
 2. Turn off all appliances, heaters, and fans.
 3. Take your refrigerated goods or dispose of them properly.
 4. Switch off all the lights.
 5. Ensure you've packed all your belongings.
 6. Return the key to the lockbox (or relevant location) and scramble the code if applicable.
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Thank You! We hope you have a wonderful and eco-friendly stay. If you have any questions, feel free to reach out. Thank you for helping us keep the environment in mind!