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• UMERTHEDEVELOPER.CA

EXPERIENCE —

CYBER SECURITY CONSULTANT

IOSENTRIX // REMOTE // JULY 2020 - AUG 2021

- Earned the trust of key decision-makers by demonstrating our expertise in application/network/infrastructure security, SDLC, and full stack assessments
- Pitched to senior executives data on how our services can minimize the risks of a breach in their IT and security systems

SERVICE DESK ANALYST

IT WEAPONS // BRAMPTON, ON // JAN 2020 - JUNE 2020

- Collaborated with teammates to solve high-priority tickets within our SLA
- Maintained detailed documentation on ticket solutions for future use on ConnectWise
- Solved technical IT issues for non tech-savvy end users over the phone by being patient and communicative
- Received training on the fundamentals of Azure and IaaC using ARM templates

CORPORATE ACCOUNT MANAGER

CDW // TORONTO, ON // SEPT 2018 - DEC 2019

- Built a clientele of 50+ enterprise companies in Eastern Ontario by conducting 60 cold calls per day
- Lowered annual IT expenditure of clients by negotiating with major tech brands on their behalf
- Under tight deadlines, worked with third-party shipping to ensure timely arrival of their purchases

PROJECTS -

TEXT TO SPEECH READER

- A website that can convert user text input into audio by using the Web Speech API. Also comes with a list of common speech prompts
- Built with: HTML, CSS, & JS

PAPER TRAIL

- A finance tracker where a user can log in via Firebase authentication and input their financial transactions, which will be stored and available upon their next log in
- Built with: React, Firebase, & CSS

CONCENTRATION!

- A memory game consisting of cards that the user must flip and match with its identical counterpart
- Built with: React & CSS

EDUCATION

BACHELOR OF SCIENCE

UNIVERSITY OF TORONTO // MISSISSAUGA, ON // 2018

WEB DEVELOPMENT

JUNO COLLEGE OF TECHNOLOGY // TORONTO, ON // 2022

SKILLS -