User Interface & User Experience:

- What are the user roles and access levels within the web app? (e.g., public users, staff, case managers)

- How should user navigation be structured? Should there be a clear menu system, breadcrumbs, or other navigation elements?

- What are the preferred visual design elements for the website? Consider color schemes, font choices, overall aesthetic, and branding guidelines.

- How should error messages and feedback be displayed to users? (e.g., clear language, helpful explanations)

- Are there any specific accessibility considerations? (e.g., screen reader compatibility, contrast ratio requirements)

Content Management:

- How will content be organized and managed? Will a content management system be used, or will updates be manual?

- What is the process for reviewing and approving user-generated content? (e.g., moderation, reporting system)

- Will there be any functionality for translating content into multiple languages?

Data Management and Security:

- How will user data be stored and secured? (e.g., encryption, database security measures)

- What are the data backup and recovery procedures?

- What are the specific HIPAA compliance requirements for the project?

- Will there be any analytics or reporting features? (e.g., user activity tracking, data export options)

- How will the system handle data privacy and GDPR compliance?

Development and Deployment:

- What are the preferred programming languages and frameworks?

- What are the specific technical requirements for the database (e.g., database schema, query language)?

- What are the expected server specifications for hosting the web app?

- What is the process for testing and deploying the web app?

- Will the web app be integrated with any existing systems or APIs?

Additional Considerations:

- How will the vendor ensure the project meets the client's timeline and budget?

- What are the vendor's experience and expertise in developing similar web applications?

- Will the vendor provide ongoing support and maintenance after the project is completed?

- What are the vendor's communication protocols and reporting procedures?