



Vibe Time Streaming App

Scope of Document.

Submitted To: **Antwone Wilson**

Submitted By: **Ed Mir**



Dear Antwone Wilson,

We would like to express our sincere gratitude for giving App Maisters Inc. the opportunity to provide you with professional services for developing Vibe Time Streaming app and its admin panel.

With our extensive experience and expertise in managing complex projects, we assure you that the quality of our services will not only meet but exceed your expectations.

We are grateful for the confidence you have placed in us and are eager to provide you with the best possible service. Once again, thank you, for choosing App Maisters Inc.

Ed Mir

Project Manager,
App Maisters Inc.

Table of Contents

OBJECTIVE	5
FUNCTIONAL HIERARCHY OF MOBILE APPLICATION	5
FUNCTIONAL HIERARCHY OF MOBILE APPLICATION FOR THE VIEWERS DASHBOARD	5
FUNCTIONAL HIERARCHY OF MOBILE APPLICATION FOR THE CREATORS DASHBOARD	6
FUNCTIONAL DETAILS OF MOBILE APPLICATION FOR THE VIEWERS DASHBOARD	8
1. SPLASH	8
2. LOGIN	8
3. SOCIAL LOGIN	8
4. FORGOT PASSWORD	8
5. SIGN UP	8
6. VIEWER DASHBOARD	9
6.1 DASHBOARD	9
6.2 TRENDING STREAMS	10
6.3 FEATURED STREAMS	10
7. PAID FEATURES	10
8. BOTTOM MENU	11
8.1 VIEWER DASHBOARD	11
8.2 DISCOVER	11
8.3 GALLERY	12
8.4 NOTIFICATIONS	12
8.5 SETTINGS	12
8.5.1 MY PROFILE	12
8.5.2 SWITCH MODE	12
8.5.3 SHARE THE APP	13
8.5.4 CONTACT ADMIN	13
8.5.5 NOTIFICATIONS	13
8.5.6 CHANGE PASSWORD	13
8.5.8 PAYMENT METHOD	14
8.5.9 PRIVACY POLICY	14
8.5.10 TERMS AND CONDITIONS	14
8.5.11 FAQs	14
8.5.12 DELETE ACCOUNT	14
8.5.13 LOG OUT	14
FUNCTIONAL DETAILS OF MOBILE APPLICATION FOR CREATORS DASHBOARD	14
14.1 DASHBOARD	15
14.2 TRENDING STREAMS	15
14.3 FEATURED STREAMS	15
15. PAID FEATURES	15
16. BOTTOM MENU	16

16.3 GALLERY	16
16.5 SETTINGS	17
<u>FUNCTIONAL HIERARCHY OF THE ADMIN PANEL</u>	<u>18</u>
FUNCTIONAL DETAILS OF THE ADMIN PANEL	18
17. LOG IN	18
18. FORGOT PASSWORD	18
19. DASHBOARD (ADMIN PANEL)	19
20. NOTIFICATIONS	19
21. MANAGE USERS	19
22. CONTENT MODERATION	20
23. REWARDS AND PAYOUTS	20
24. LOG OUT	20
<u>25. TOOLS & OPERATING SYSTEMS</u>	<u>20</u>
<u>26. OPERATING SYSTEM & LIMITATIONS FOR MOBILE APP</u>	<u>21</u>
<u>27. ROLES AND RESPONSIBILITY</u>	<u>21</u>
27.1 CUSTOMER'S RESPONSIBILITIES	21
27.2 APP MAISTERS RESPONSIBILITIES	21
<u>28. DELIVERABLES</u>	<u>22</u>
<u>29. ASSUMPTIONS</u>	<u>22</u>
<u>30. WARRANTY AND POST PRODUCTION SUPPORT</u>	<u>23</u>

Objective

App Maisters Inc. will design and develop a mobile application named “Vibe Time Streaming” for iOS and Android platforms with web-based Admin Panel.

The Objective of Vibe time Streaming app is to provide users with a platform to create videos or Live-stream their activities to friends and Viewers.

Vibe time Streaming allows individuals such as dancers, singers, Comedians and gamers to stream their content and connect with viewers.

This app offers a space for users to showcase their talents, share experiences and interact with a wide audience through live streaming.

Additionally, Vibe time streaming app provides opportunities for content creators to monetize their streams and make money through the platform.

Functional Hierarchy of Mobile Application

Following is the functional hierarchy of the mobile application:

Functional Hierarchy of Mobile Application for the Viewers Dashboard

1. Splash
2. Log In
3. Social Login
4. Forgot Password
5. Sign Up
6. **Viewers Dashboard**
 - 6.1. Dashboard
 - 6.1.1. Comment
 - 6.1.2. Follow
 - 6.1.3. Gift
 - 6.1.4. Report
 - 6.2. Trending Streams
 - 6.3. Featured Streams
7. Paid Features
 - 7.1 Video Calling
 - 7.2 Audio Calling
 - 7.3 Chat
 - 7.4 Profile Viewers
 - 7.5 Gifting
8. Bottom Menu
 - 8.1 Dashboard
 - 8.2 Discover
 - 8.3 Gallery

- 8.3.1 Photos
- 8.3.2 Videos
- 8.4 Notifications
- 8.5 Settings
 - 8.5.1 My Profile
 - 8.5.2 Switch Mode
 - 8.5.3 Share App
 - 8.5.4 Contact Admin
 - 8.5.5 Notifications
 - 8.5.6 Change Password
 - 8.5.7 Manage Subscription
 - 8.5.8 Payment Method
 - 8.5.9 Privacy Policy
 - 8.5.10 Terms and Conditions
 - 8.5.11 FAQs
 - 8.5.12 Delete Account
 - 8.5.13 Log Out

Functional Hierarchy of Mobile Application for the Creators Dashboard

- 9. Splash
- 10. Log In
- 11. Social Login
- 12. Forgot Password
- 13. Sign Up
- 14. Creator Dashboard
 - 14.1 Dashboard
 - 14.1.1 Comment
 - 14.1.2 Follow
 - 14.1.3 Gift
 - 14.1.4 Report
 - 14.2 Trending Streams
 - 14.3 Featured Streams
- 15. Paid Features
 - 15.1 Video Calling
 - 15.2 Audio Calling
 - 15.3 Chat
 - 15.4 Profile Viewers
 - 15.5 Gifting
- 16. Bottom Menu
 - 16.1 Dashboard
 - 16.2 Discover
 - 16.3 Gallery

- 16.3.1 Photos
- 16.3.2 Videos
- 16.4 Go Live
- 16.5 Settings
 - 16.5.1 My Profile
 - 16.5.2 Switch Mode
 - 16.5.3 Share App
 - 16.5.4 Contact Admin
 - 16.5.5 Notifications
 - 16.5.6 Change Password
 - 16.5.7 Manage Subscription
 - 16.5.8 Payment Method
 - 16.5.9 Privacy Policy
 - 16.5.10 Terms and Conditions
 - 16.5.11 FAQs
 - 16.5.12 Delete Account
 - 16.5.13 Log Out
 - 16.5.14 Followers and Following
 - 16.5.15 Gift Received
 - 16.5.16 Encash Diamond
 - 16.5.17 Earnings

Functional Details of Mobile Application for the Viewers Dashboard

1. Splash

Upon tapping the application icon on the phone, the user will be presented with a Splash screen that will have an eye-catching interface along with the Application name and Logo. This splash screen will serve as a loading screen for the application.

2. Login

After splash screen there comes the user screen to login and Users will be able to login to the application by simply entering their login credentials. If the (email ID) and password is correct he/she would be able to login to the app otherwise, an error message will appear saying invalid username or password. Users will also be able to log-in if they click on "Remember me". Furthermore, the mobile app enforces a minimum age requirement of 17 years for signing up.

Once subscribed to a yearly or monthly plan user will be able to use all features of the app as per the expiry of the selected plan. The subscription plan is auto-renewal.

3. Social Login

Users have the option to use social login by choosing any of the following:

- Gmail: By tapping on signing via Google user will be prompted to enter Google credentials. **(Client needs share with us Gmail account)**
 - Facebook: By tapping on signing via Facebook user will be prompted to enter Facebook credentials. **(Client needs to share with us verified business developer account)**
- Note: By Default, first name, last name and email address will be fetched automatically.**

4. Forgot Password

From login, the user will also be able to reset his/her password by tapping on Forgot password. Upon tapping, user will be asked to enter email by which user has signed up previously.

Upon entering email, the user will receive the 6-digit OTP code on the registered email address. User will be able to reset the password using the OTP code. Once the password has been updated user will be able to login with new password.

Passwords to be at least 8-12 characters long, incorporating a mix of uppercase and lowercase letters, numbers, and special characters.

5. Sign Up

Users will be able to sign up for the application by filling out a short interactive form, allowing them to build their profile through the registration process. Registration details will be included:

- First Name
- Last Name
- Gender (Optional)

- Age (17+ mandatory)
- Email
- Password
- Re-Enter Password

Before submitting the registration user has to accept terms & conditions. Upon submitting the form, a 6-digit code will generate and send to users reregistered email ID. Upon entering 6-digit code successfully, the user accounts get activated and he will be redirected to login screen. Passwords to be at least 8-12 characters long, incorporating a mix of uppercase and lowercase letters, numbers, and special characters.

6. Viewer Dashboard

Viewers will be presented with the following options on the dashboard.

6.1 Dashboard

The dashboard will display live videos currently streaming from various users, allowing viewers to interact by commenting, following, and sending gifts to the streamers.

6.1.1 Comment

Viewers would be able to make any comments on the creator's live streams and share their reactions via native phone keypad emoji icons.

Comment: In the comment section the user can comment on the post and:

Report Comment: the user can report a comment for the admin to review, if it is approved/rejected by admin, comment will be removed from comments section

Reply: The user can reply to a comment by clicking on the reply there will be no nested comments option.

6.1.2 Follow

By tapping on the Follow Button Viewers can follow any streamer so that in the future, if a new video is posted or the streamer goes live, the viewer will be notified by the push notification. Likewise, users can unfollow by tapping the unfollow button and there will be a list of follows and unfollowed users.

6.1.3 Gift

Viewers can also send virtual diamond gifts to the creator through in-app purchases if they enjoy any of the streamer's videos and they can see a list of gifts that they have presented so far. We need to put in in-app subscription for purchasing the virtual diamonds. User would be able to purchase the virtual diamonds via Google Pay and Apple Pay.

Users will receive a confirmation if payment was accepted, or a "payment method declined" message if payment was not accepted.

6.1.4 Report

Users can report any video or image that they find objectionable or inaccurate, and they will have a list of reported content that they have submitted so far.

6.2 Trending Streams

The dashboard of the mobile app highlights trending streams, offering users a glimpse into the most popular and engaging content currently being broadcast. The user would be able to see all those videos within this category that have the most views, comments, and likes.

6.3 Featured Streams

The dashboard will showcase the feature streams or highlight live video broadcasts or content that are prominently showcased within the app. Feature streams serve as a means to attract and engage users by offering them compelling and noteworthy content directly on the app's interface. Featured streams criteria will:

- include streams with the most interactions (likes, gifts, viewers, etc).
- include "for you" streams that match the user's past views history.

7. Paid Features

Users who have subscribed to the app can utilize the features listed below.

7.1 Video Calling (one on one only)

User will be able to have a Video-Call feature in the application where user can call from In App to In App and In App to Phone calls. this feature is in the side menu option of the application and while clicking on user can see the screen opens up with a list of individual names as well, the call features will be included:

- Caller name
- Mute unmute option
- Back and Front Camera option
- Disconnect Button

Note: Need Twilio

7.2 Audio Calling (one on one only)

User will be able to have an Audio-Call feature in the application where user can call from In App to In App and In App to Phone calls. this feature is in the side menu option of the application and while clicking on user can see the screen opens up with a list of individual names as well, the call features will be included:

- Caller name
- Mute unmute option
- Speaker

- Disconnect Button

Note: Need Twilio

7.3 Chat (one on one only)

The function will redirect users to a chat screen where user can do instant chatting with his/her friend with text message there will be a window of chat where user can chat with their friends and can share pictures, video's & file. There will be a separate list if chat users where user can click on the list and can select whom to chat with also chat can be saved on each user windows where we can see list of recent chat, also.

Users can have the following options in the chat window.

- Delete Chat
- Audio Calling
- Video Calling

When user click on the shared image, video, or document, it will open up in native browser or user can view/Play them in app.

7.4 Profile Viewers

Users who have subscribed can see who has viewed their profile that way the user will have a list of viewers and from there user can see the individual profiles of the listed users.

7.5 Gifting

Users have the option to gift virtual diamonds to creators through the in-app purchases feature. For example, they can purchase 3 diamonds for \$10 or 10 diamonds for \$25. A portion of each purchase will be allocated to the platform as a fee or commission. After deducting the commission, creators can cash out these diamonds from the admin. Integration of third-party digital payment systems such as Google Pay, and Apple Pay is planned. A part of each purchase will be given to the admin as a commission (Client will provided the detail of the commission percentage)

8. Bottom Menu

Following are the interfaces that will be accessible via the bottom menu:

8.1 Viewer Dashboard

The user will land on the main dashboard where he will be able to see live streams from different streamers.

8.2 Discover

Users would be able to see streams by category. By tapping on more streams user will be redirected to the respective category will all streams.

8.3 Gallery

Through the user gallery, users can utilize the features listed below within the app.

8.3.1 Photos

Users can upload their photos here (image type is JPEG) and view them, and likewise, other users can also view these photos and they can comment and react on these videos as well. The size limit for any image to be uploaded is 10 MB if any image exceeds that size, it won't let the user to upload the image.

8.3.2 Videos / Shorts

Users can upload their short videos here having a duration of 30 seconds and view them and likewise, other users can also view these videos and they can comment and react on these videos as well. Supported video formats for iOS M4V, MP4, MOV and for Android MP4 and 3GP. The size limit for any video to be uploaded is 25 MB if any video exceeds that size, it won't let the user upload the video. Users can add pictures and videos on the bio to their profile for free without subscribing.

8.4 Notifications

Users will be getting notifications from the admin for any concern related to the subscription, removal and suspension of an account and the notification for the message from the admin. User will also get event-based notifications.

8.5 Settings

The settings will consist of the following features:

8.5.1 My Profile

The following information will be displayed under the profile settings:

- First Name (Editable)
- Last Name (Editable)
- Email (non-editable)
- Profile Picture (From Camera/Gallery)
- Bio

8.5.2 Switch Mode

This option allows users to switch easily from viewer to creator and from creator to viewer. User will be prompted with a confirmation message before switching.

After switching the mode, the viewers will be able to access the creators' zone and can go live.

8.5.3 Share the App

Users will be able to share the app link externally on Facebook, WhatsApp and twitter and users can share the app through the native messaging application of the mobile.

8.5.4 Contact Admin

Users will be able to send the messages by adding title and message to the admin for any concern or query related to the app.

8.5.5 Notifications

Users will be getting notifications from the admin for any concern related to the subscription, removal and suspension of an account and the notification for the message from the admin.

8.5.6 Change Password

On this screen user will be able to reset his/her password. User will have to fill in following details:

- Old Password
- New Password
- Confirm New Password

Upon submitting required information, the user will receive the 6-digit OTP code on registered email address and mobile number. User will be able to reset the password using the OTP code. Once password has been updated user will be prompted to log out and login again with new password. Passwords to be at least 8-12 characters long, incorporating a mix of uppercase and lowercase letters, numbers, and special characters.

8.5.7 Manage Subscription

We need to put in an in-app subscription for using advanced features which are Chatting, Video and Audio Calling, and profile viewing and for purchasing the virtual diamonds. User needs to subscribe to Yearly or Monthly package. Users can perform following actions from respective subscription screen:

- **Upgrade Subscription:** If the user has subscribed to monthly or yearly pricing, then they will see the option to "Upgrade to available plans" on App Store and google play store. If the user selects any of the subscription plans, it will start immediately from that day.
- **Downgrade Subscription:** User will see the option to "Downgrade to available subscription plans" on App Store and Google Play Store. If the user selects any of the subscription plan, it will start immediately from that day.
- **Cancel Subscription:** Users can cancel their subscription from App Store and Google Play Store. If the user cancels their subscription, they will be able to use the application until

the expiry date of their current subscription plan.

- **Auto Renewal:** The subscription will automatically renew before the expiry date for existing package. If user does want his auto subscription renew then he should cancel the subscription.

8.5.8 Payment Method

There will be two types for payment methods for Diamonds purchases: **Apple Pay and Google Pay**, so users for iOS can pay from Apple Pay and Android users can pay from Google Pay. There will be restore option available for purchase if the user wants to change his/her mobile phone then the subscription will be restored.

Payouts: Users will be redirected to any of the following platforms (Zelle, PayPal, and Stripe).

8.5.9 Privacy Policy

On this screen user can read the privacy policy of the app.

8.5.10 Terms and Conditions

On this screen user can read the terms and conditions of the app.

8.5.11 FAQs

On this screen user can read the FAQs of the app.

8.5.12 Delete Account

User would also see a button to delete his/her account here. Deletion will delete it's all data.

8.5.13 Log Out

This button will let the user log out of the app.

Functional Details of Mobile Application for Creators Dashboard

9. Splash

Please refer to point 1 for a detailed description.

10. Login

Please refer to point 2 for a detailed description.

11. Social Login

Please refer to point 3 for a detailed description.

12. Forgot Password

Please refer to point 4 for a detailed description.

13. Sign Up

Please refer to point 5 for a detailed description.

14. Creator Dashboard

Please refer to point 6 for a detailed description.

14.1 Dashboard

Please refer to point 6.1 for a detailed description.

14.1.1 Comment

Please refer to point 6.1.1 for a detailed description.

14.1.2 Follow

Please refer to point 6.1.2 for a detailed description

14.1.3 Gift

Please refer to point 6.1.3 for a detailed description

14.1.4 Report

Please refer to point 6.1.4 for a detailed description

14.2 Trending Streams

Please refer to point 6.2 for a detailed description.

14.3 Featured Streams

Please refer to point 6.3 for a detailed description.

15. Paid Features

Please refer to point 7 for a detailed description.

15.1 Video Calling (one on one)

Please refer to point 7.1 for a detailed description.

15.2 Audio Calling (one on one)

Please refer to point 7.2 for a detailed description.

15.3 Chat (one on one)

Please refer to the point 7.3 for a detailed description.

15.4 Profile Viewers

Please refer to the point 7.4 for a detailed description.

15.5 Gifting

Please refer to point 7.5 for a detailed description.

16. Bottom Menu

Please refer to point 8 for a detailed description.

16.1 Dashboard

Please refer to point 8.1 for a detailed description.

16.2 Discover

Please refer to point 8.2 for a detailed description.

16.3 Gallery

Please refer to point 8.3 for a detailed description.

16.3.1 Photos

Please refer to point 8.3.1 for a detailed description.

16.3.2 Videos

Please refer to point 8.3.2 for a detailed description.

16.4 Go Live

The creator has an option to go live from here.

- **Live Streaming**

This option will allow the users to broadcast live videos of themselves for friends. Users must click on the Go live button in the side menu option and the screen will open up and have an option for camera and video recording and Broadcasting. The options include on screen:

Front Camera

By clicking on the Front camera button, the front camera will open

Back Camera

By clicking on the reverse button of the camera the back camera will open

Broadcasting live button

User will be able to Broadcast live video by clicking on the live button

- **Creator Streams**

Here, all the videos created by the creator will be listed on this screen. Creator will have an option to download his streams as they will be automatically deleted after 7 days of creation. Creator can also delete streams manually. Upon tapping on any video title user will be redirected to a separate video detail screen.

16.5 Settings

Please refer to point 8.5 for a detailed description

16.5.1 My Profile

Please refer to point 8.5.1 for a detailed description.

16.5.2 Switch Mode

Please refer to point 8.5.2 for a detailed description.

16.5.3 Share App

Please refer to the point 8.5.3 for detailed description.

16.5.4 Contact Admin

Please refer to the point 8.5.4 for detailed description.

16.5.5 Notifications

Please refer to the point 8.5.5 for detailed description.

16.5.6 Change Password

Please refer to the point 8.5.6 for detailed description.

16.5.7 Manage Subscription

Please refer to the point 8.5.7 for detailed description.

16.5.8 Payment Method

Please refer to the point 8.5.8 for detailed description.

16.5.9 Privacy Policy

Please refer to the point 8.5.9 for detailed description.

16.5.10 Terms and Conditions

Please refer to the point 8.5.10 for detailed description.

16.5.11 FAQs

Please refer to the point 8.5.11 for detailed description.

16.5.12 Delete Account

Please refer to the point 8.5.12 for detailed description.

16.5.13 Log Out

Please refer to the point 8.5.13 for detailed description.

16.5.14 Followers and Following

Here, the creator will see a list of followers who have followed the creator, as well as a list of those whom the creator has followed.

16.5.15 Gift Received

Here, the creator will be able to see a list of all the viewers who have given gifts to the creator, along with the details of those gifts in the form of virtual diamonds. Creator can encash virtual diamonds as well.

16.5.16 Encash Diamonds

The creator can redeem all the diamond gifts by providing details to the admin, who will then send the cash to the creator. Creator can encash minimum 100 diamonds per request. User must have minimum 100 diamond in order to encash. A request will be sent to admin, upon approval user will get a notification ("Your encashment request has been approved") A part of each purchase will be given to the admin as commission (Client will provided the detail of the commission percentage)

16.5.17 Earnings

The creator can view all the earnings here that have been cashed out so far in the form of diamonds given by the viewers.

Functional Hierarchy of the Admin Panel

- 17 Log in
- 18 Forgot Password
- 19 Dashboard
- 20 Notifications
- 21 Manage Users
- 22 Content Moderation
- 23 Rewards and Payouts
- 24 Log Out

Functional Details of the Admin Panel

17. Log in

The web-based admin panel will let admin login using email address and password. The ID will be provided to admin by App Maisters.

18. Forgot Password

Admin will be able to reset password by providing his/her email. The 6-digit OTP code will be sent to the registered email.

19. **Dashboard (Admin Panel)**

The dashboard will show following KPIs to the admin filtered by date range:

- Total number of viewers
- Total number of creators
- Total number of all the users
- Total number of subscribed users
- Total Earnings

20. **Notifications**

Admin will be able to send text notifications to all and individual users of the application. Admin can add title and short description in plain text.

21. **Manage Users**

Admin will have an option to see list of all users. Admin will be redirected to a detailed page where they can see user with the following fields:

- First name
- Last name
- Email address
- Users that have subscribed
- Subscription date
- Expiry date
- Subscription Price
- Subscription Package
- User Type

On the manage users page the admin will have the following options:

- Search option for users
- Filter users
- Pagination

By default, it will show 10 rows. Users can sort columns in ascending/descending order.

➤ **Generate Report:**

Admin will be able to export the user data in the CSV file format. Export data will consist of following details:

- First Name
- Last Name
- Email Address
- Mobile Number
- Subscription Date

- Subscription Expiry Date
- Package (Yearly/Monthly)
- Subscription Price

The admin will also have access to the following options:

- A search option to find specific users by entering full name, first name or mobile number
- Sort option to sort columns data in ascending/descending order
- Pagination, which will display 10 rows per page by default
- Admin can select start and end date to export data

22. **Content Moderation**

Live Stream Monitoring: Utilize tools for real-time monitoring of live streams, including alerts for any content that potentially breaches guidelines. For it we will be using third part tool which client will share with us.

Reported Content: Access a dedicated section to review reported streams and comments, enabling the ability to take necessary actions such as content removal or user suspension.

Content Guidelines: Easily update and publish content guidelines directly from the admin panel which will be available for user before going live and he must acknowledge the guideline.

23. **Rewards and Payouts**

Broadcaster Revenue: Provides a summary of earnings generated by broadcasters, allowing filtering options based on date range, amount, and status (such as pending or paid out).

Payout Administration: Facilitates the processing and handling of payouts to broadcasters, which includes defining payout thresholds and methods (such as Zelle, PayPal, and Stripe).

Diamonds Administration: Enables the management of virtual diamond pricing and conversion rates, as well as monitoring diamond transactions and overseeing diamond distribution.

24. **Log Out**

Admin will be able to log out of the admin panel.

25. **Tools & Operating Systems**

- Analytics: Firebase analytics for the application
- Design Tools for Mobile App: Figma
- Development Tools for Mobile App: Java/Kotlin and Xcode
- Backend: Php/.net
- Hosting: AWS Managed Stack/Azure cloud
- Database: MySQL/sql server

26. **Operating System & Limitations for Mobile App**

The application will be developed with the following:

- Portrait mode
- Android & Apple Phones only
- iOS: 13 and above
- Android: 10 and above
- Screen Size: 5 inches and above

27. **Roles and Responsibility**

This section describes the roles and responsibilities that must be fulfilled for successful implementation of the project:

27.1 Customer's Responsibilities

The customer will be responsible for the following activities:

- Availability during all phases, especially during development & execution
- Timely approval of all relevant documents, designs & builds
- Hosting infrastructure, Apple & Play Store account

27.2 App Maisters Responsibilities

App Maisters will be responsible for the following activities: -

- Implementation of the proposed solution.
- Availability of resources as per the project plan.
- Documentation of the project.

Phase	Team
Requirement Analysis/ Scope Finalization	Business Analyst/Project Manager
Design Phase	Business Analyst/Project Manager UI Team
Development Phase	Project Manager Development Team QA Team IT Department
Quality Assurance Phase	Project Manager QA Team Development Team IT Team
Support	Project Manager Support Team IT Department

App Maisters will team from their end during the mentioned phases.

28. Deliverables

The following deliverables will be provided by App Maisters which will be considered as a Sign Off:

- Fully functional & tested application on iPhone, and Android smartphones
- Fully functional & tested Admin Panel

29. Assumptions

Following assumptions are taken into consideration during the preparation of this proposal:

- The client will actively participate during all phases.
- This document comprises of all the functional specifications which are agreed upon between the client & App Maisters. Any additional features or changes to the scope will be handled through Change Request process. Time and cost effect of these changes will be agreed mutually between both the parties.
- If the app requires server-side hosting, then the Client will be responsible for setting up the server or purchase the hosting.

- If the app requires the use of a chatting or notification feature, client will need to provide Firebase paid account.
- Estimated effort calculation is based on 8 hour per day and 40 hour per week.
- Client will nominate one key person (either another person or himself) to act as the executive sponsor and would serve as the main liaison point between the two parties. This will provide App Maisters with the opportunity to communicate issues and concerns that may affect the success of the project to a decision maker and hence facilitate swift corrective action where necessary.
- Client will provide feedback to questions raised by App Maisters project team to draft documents submitted for review. Any decisions that need to be taken must not be delayed more than three business days. Any further delay in providing such feedback will result in a corresponding delay in project timeline.
- It is assumed that all milestone and deliverables will be signed off in a timely way by the client. Client will respond within a mutually agreed timeframe of receipt of written notice with respect to the acceptance of key deliverable. This timeframe is assumed to be three business days.
- The system will be developed with US English interface only.
- In performing our services, we will rely upon any instructions, authorizations, approvals or other information provided to us by the client.
- The Designs of the application will be as per the information provided by the client in Design Requirement Document (DRD).
- Upon signing off of the DRD, any changes requested in designs will be treated as a Change Request.
- App Maisters will provide a complete walk through to the client once the project is in beta phase.
- App Maisters will make the app work in general. App Maisters will not be responsible if the app does not show desired behavior on any specific device.
- Store Credentials (Apple & Google Store) will be provided by the Client.
- Furthermore, App Maisters would not be responsible if iTunes or Google Play Store rejects the app on submission for any other reason or functionality which is not described in the SOW.

30. **Warranty and Post Production Support**

- App Maisters will provide warranty of **60 Days** once the application is successfully submitted and becomes live.
- The App will be under support agreement after the warranty period is over. For this a separate Annual Maintenance Contract (AMC) is to be signed between the two parties.
- App Maisters will make available via email, telephone or cell number, 5 working days per week, and 8 hours per day, excluding general and local public holidays, individuals sufficiently skilled to assist in problem resolution.
- App Maisters has no warranty obligation for products that the Customer acquires from third parties, even if App Maisters assisted in selecting them, and the failure of such products or their suppliers will not affect customer's obligations to App Maisters
- App Maisters has no warranty obligation for the App if customer acquires services from third party developers.

• On behalf of the client	• On behalf of App Maisters
Name of Reviewer: Antwone Wilson	Project Manager: Ed Mir
Date: April 16, 2024	Date:
Signature: <u>Antwone Wilson</u> <small>Antwone Wilson (Apr 17, 2024 15:15 CDT)</small>	Signature: