

Online Questions & Answers

Event Information

Number: 2023-038
Title: MyRC UI
Type: Request for Proposal
Issue Date: 5/22/2023
Question Deadline: 6/12/2023 03:00 PM (CT)
Response Deadline: 6/21/2023 02:00 PM (CT)
Notes: **Johnson County is seeking to partner with a vendor that can provide a responsive solution for the My Resource Connection (MyRC) application that meets additional functional and business requirements.**

Published Questions

Question: Do you prefer local vendors? (note: we are in Detroit and other parts of the US).

Answer: We want to work with vendors who will meet our requirements, goals, and timeframe.

Asked: 6/9/2023 08:36 PM (CT)

Question: Do you already have the service to "share results of clients and services via Email and text"? (Attachment B, requirement number 10)

Answer: Via email, yes. MyRC does not currently share results via text but we believe the services for doing so exists (we will investigate further).

Asked: 6/9/2023 08:36 PM (CT)

Question: What's your preferred issue tracking and collaboration tool (Jira, Trello, Azure DevOps, etc.)?

Answer: We are open to what works for the vendor, as long as we can access and utilize the tool. Internally we use Teams.

Asked: 6/9/2023 08:33 PM (CT)

Question: Do you have current analytics of the existing MyRC for us to understand trends, usage, user flows, devices, etc.?

Answer: Yes

Asked: 6/9/2023 08:33 PM (CT)

Question: Can we interview your end-users to get a better sense of what they're looking for in MyRC?

Answer: Yes.

Asked: 6/9/2023 08:32 PM (CT)

Question: What are your main user personas or user segments?

Answer:

Currently there are nine distinct user access categories (partitions) within secure MyRC (e.g., 182 users are in the “JoCo Covered Entity” partition, 158 in the “JoCo Business Associate” partition, 10 in the “Douglas County Substance Abuse” partition, 4 in the “KCMO Business Associate” partition).

Asked: 6/9/2023 08:32 PM (CT)

Question: Do you have a test/sandbox environment with test data for us to test with?

Answer:

We will be establishing a test/sandbox environment for you to develop against.

Asked: 6/9/2023 08:32 PM (CT)

Question: do you prefer working with local companies around Kansas City

Answer: We prefer to work with a company that can meet our requirements, goals, and timeframe.

Asked: 6/9/2023 04:34 PM (CT)

Question: County is looking for COTs? or you are open for custom development solution ?

Answer: We are not looking for a COTS solution. We would want to work with a vendor create a custom solution

Asked: 6/9/2023 11:11 AM (CT)

Question: Are you able to share budget parameters? Are you open to a fixed-fee Discovery in response to this RFP that would define all requirements and then be followed with an estimate for execution based on those requirements? How many agencies have received the RFP? Has the RFP been sent to both implementation agencies and CMS vendors? is there any incumbent in result of RFI ? what is target date for development completion ? The Vendor is supposed to conduct user interviews and provide designs for implementation to the Blanton Museum team. Is this understanding correct? Do brand guidelines exist? Does a style guide exist? Do you have an audit/list of 3rd party integrations?

Answer: 1) No, unfortunately we are unable to share the budget parameters for this project.
2) We would not be interested in this approach at this time.
3) This RFP has been made available publicly on IonWave. No vendors have been issued the RFP outside of this posting.
4) See above
5) No, we do not have an incumbent as a result of the RFI. This RFP is an open and competitive process. All vendors who provide full submissions while the RFP is open will be considered equally.
6) The target date for completion of development will be Spring of 2024. Additionally, it is a hard requirement (as stated in Attachment B) that development be completed by the end of June 2024.
7) Could you rephrase and resubmit this question if still applicable? This appears to be a question relating to a different RFP.
8) Yes. This information will be provided at a later time.
9) Yes. This information will be provided at a later time.
10) The intent is to rewrite the UI for the AIMS system. There will be no modifications to the database. All data elements for the UI will be provided. If you want to restate and resubmit this question, please do so.

Asked: 6/6/2023 01:30 PM (CT)

Question: It seems like the county is expecting a customized commercial off the shelf software solution (as opposed to a custom built solution), is that correct?

Answer: No. We are not looking for a COTS solution. We are expecting the vendor to build a custom solution and turn the code over the Johnson County to maintain going forward

Asked: 6/5/2023 08:25 AM (CT)

Question: Hello, Do you accept foreign vendors for this project? Best regards, Anco van Raalte

Answer: Yes, subject to review and approval by our security team.

Asked: 6/3/2023 03:16 AM (CT)
