



duke-energy.com  
800.774.1202

## Your Energy Bill

Page 1 of 5

### Service address

SENIOR LIVING UNION LLC  
9255 OLD UNION RD  
UNION KY 41091

Bill date Feb 6, 2023

For service Jan 4 - Feb 2  
30 days

Account number **9101 1785 1243**

## Billing summary - Disconnect Notice

Previous Amount Due	\$41,443.09
Payment Received Jan 09	-19,356.23
Current Electric Charges	8,123.52
Current Gas Charges	7,458.48
Other Charges and Credits	1,057.63
Taxes	1,430.43
<b>Total Amount Due Feb 27</b>	<b>\$40,156.92</b>

### IMPORTANT DISCONNECTION INFORMATION

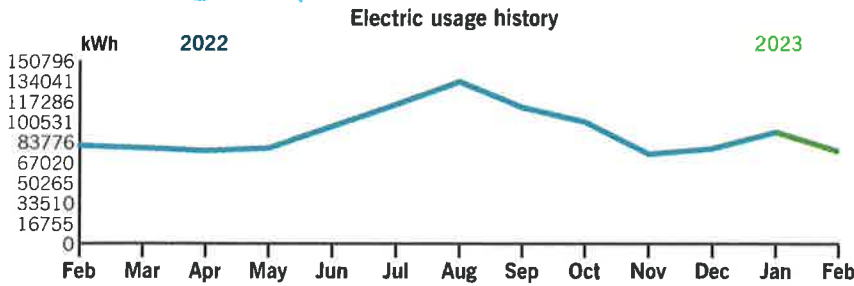
Your past-due amount of **\$22,086.86** must be paid by **Feb. 26, 2023** to avoid possible disconnection of your service on or after **Feb. 27, 2023**. If your service is disconnected, a reconnection charge will be required to restart service and a new or additional security deposit may be charged. For questions, please call the customer service number listed on this bill.



Thank you for your payment.

Duke Energy does not maintain customers' natural gas piping after or downstream of the meter. You should maintain such piping by periodically inspecting for leaks. If the piping is metal, you should also check for signs of corrosion. You should repair such piping if leaks or corrosion are discovered. For assistance locating, inspecting or repairing buried piping, please contact a licensed heating/plumbing contractor. You should always call 811 prior to digging. Once your lines are marked, always dig by hand if digging near natural gas piping.

## Your usage snapshot



### Average temperature in degrees

34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 24°

	Current Month	Feb 2022	12-Month Usage	Avg Monthly Usage
Electric (kWh)	76,680	81,393	1,118,340	93,195
12-month usage based on most recent history				

Mail your payment at least 7 days before the due date or pay instantly at [duke-energy.com/billing](https://duke-energy.com/billing). Late payments are subject to a 5.0% late charge.

Please return this portion with your payment. Thank you for your business.



Duke Energy Return Mail  
PO Box 1090  
Charlotte, NC 28201-1090

Account number  
**9101 1785 1243**

### Amount due

**\$40,156.92**  
by Feb 27

### Disconnect Bill

To avoid disconnection, pay  
\$22,086.86 by Feb. 26,

\$ \_\_\_\_\_ \$ \_\_\_\_\_  
Add here, to help others with a  
contribution to Share the Light

Amount enclosed

008129 000000003



SENIOR LIVING UNION LLC  
9255 OLD UNION RD  
UNION KY 41091-9800



Duke Energy Payment Processing  
PO Box 1094  
Charlotte, NC 28201-1094

88910117851243000330002208686000180700600040156928



## We're here for you

### Report an emergency

Electric/Gas outage		duke-energy.com/outages
	Electric	800.543.5599
	Gas	800.634.4300

### Convenient ways to pay your bill

Online	duke-energy.com/billing
Automatically from your bank account	duke-energy.com/autodraft
Speedpay (fee applies)	duke-energy.com/pay-now 800.544.6900
By mail payable to Duke Energy	P.O. Box 1094 Charlotte, NC 28201-1094
In person	duke-energy.com/location

### Help managing your account (not applicable for all customers)

Register for free paperless billing	duke-energy.com/paperless
Home	duke-energy.com/manage-home
Business	duke-energy.com/manage-bus

### Correspond with Duke Energy (not for payment)

P.O. Box 1326  
Charlotte, NC 28201

### General questions or concerns

Online	duke-energy.com
Home: Mon - Fri (7 a.m. to 7 p.m.)	800.544.6900
Business: Mon - Fri (7 a.m. to 6 p.m.)	800.774.1202
For hearing impaired TDD/TTY	711
International	1.407.629.1010

### Request the condensed or detailed bill format

Call (7 a.m. to 7 p.m.)	800.544.6900
-------------------------	--------------

### Important to know

#### Your next meter reading: Mar 2

Please be sure we can safely access your meter for actual readings. Don't worry if your digital meter flashes eights from time to time. That's a normal part of the energy measuring process.

#### Your service(s) may be disconnected if your payment is past due

If payment for your service(s) is past due, we may begin disconnection procedures. If your service is disconnected because of a missed payment, you must pay the amount specified in the **Important Disconnect Information** section on your bill, as well as, a reconnection fee, before your service will be reconnected. The reconnection fee is \$5.88 for electric service that may be reconnected remotely, \$60 for electric service that is not eligible to be reconnected remotely, \$125 for electric service that was disconnected at the pole and \$90 for gas service. There is an additional fee of \$40 to reconnect electric service after normal business hours if not eligible to be reconnected remotely. A security deposit may also be required.

#### Electric service does not depend on payment for other products or services

Non-payment for non-regulated products or services (such as surge protection or equipment service contracts) may result in removal from the program but will not result in disconnection of electric service.

#### When you pay by check

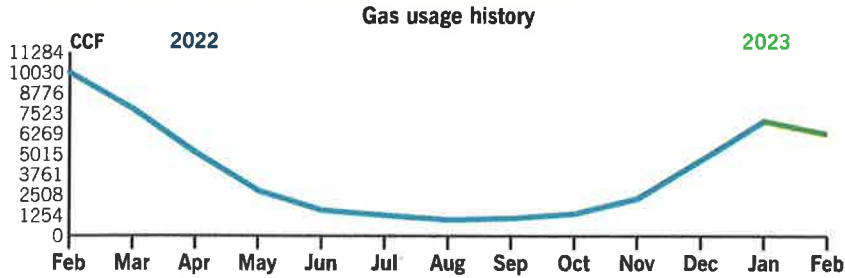
We may process the payment as a regular check or convert it into a one-time electronic check payment.

#### Para nuestros clientes que hablan Español

Representantes bilingües están disponibles para asistirle de lunes a viernes de 7 a.m. - 7 p.m. Para obtener más información o reportar problemas con su servicio eléctrico, favor de llamar al 800.544.6900.



## Your usage snapshot - Continued



### Average temperature in degrees

34° 47° 52° 66° 74° 77° 74° 68° 54° 46° 36° 40° 24°

	Current Month	Feb 2022	12-Month Usage	Avg Monthly Usage
Gas (CCF)	6,270	10,030	42,320	3,527
12-month usage based on most recent history				

### Current Electric Usage

Meter Number	Usage Type	Billing Period
323539620	Actual	Jan 4 - Feb 1

#### Usage Values

Actual kWh	76,679.600 kWh
Billed kWh	76,679.600 kWh
Actual Demand-kW	158.400 kW
Billed Demand kW	277.440 kW
Measured Demand Off Pk kVA	159.976 kVA
Measured Demand On Pk kVA	160.997 kVA
Power Factor Off Peak	99.015 %
Power Factor On Peak	98.387 %
Power Factor	99.010 %

#### Peak Registration

Actual Demand-kW	00 at 12:00 AM	158.40
------------------	----------------	--------

### Current Gas usage for meter number 684235

Actual reading on Feb 2	14343
Previous reading on Jan 5	- 13716

Gas Used	627 CCF
----------	---------

Multiplier x 10.0000

Gas used 6,270.00 CCF

Billed CCF	6,270.000 CCF
------------	---------------

## Billing details - Electric

### Billing Period - Jan 04 to Feb 01

#### Meter - 323539620

Customer Charge	\$30.00
Energy Charge	

Your current rate is Service at Distribution Voltage (DS).

For a complete listing of all Kentucky rates and riders, visit [duke-energy.com/rates](http://duke-energy.com/rates)



## Billing details - Electric continued

6,000.000 kWh @ \$0.08917000	\$535.02
Energy charges	
70,679.600 kWh @ \$0.05534200	3,911.55
Demand Charge	
15.000 kW @ \$0.00000000	0.00
Demand Charge	
262.440 kW @ \$9.00000000	2,361.96
Demand Side Management Cost Recovery Program Rider (DSM)	
76,679.600 kWh @ \$-0.00071800	-55.06
Off-System Sales Profit Sharing Mechanism Rider (PSM)	
76,679.600 kWh @ \$-0.00448700	-344.06
Electric Fuel Adjustment	
76,679.600 kWh @ \$0.00862500	661.36
Environmental Surcharge Mechanism Rider (ESM)	1,022.75
<b>Total Current Charges</b>	<b>\$8,123.52</b>

## Billing details - Gas

<b>Billing Period - Jan 05 to Feb 02</b>	
<b>Meter - 684235</b>	
Customer Charge	\$58.00
Gas Delivery Charge	
6,270.000 CCF @ \$0.37443000	2,347.68
Gas Cost Recovery	
6,270.000 CCF @ \$0.70060000	4,392.76
Gas WNA Rider	
6,270.000 CCF @ \$0.10526904	660.04
<b>Total Current Charges</b>	<b>\$7,458.48</b>

Your current rate is General Service (GS).

## Billing details - Other Charges and Credits

Late Fee	\$1,057.63
<b>Total Other Charges and Credits</b>	<b>\$1,057.63</b>

## Billing details - Taxes

Rate Increase For School Tax	\$467.47
Kentucky Sales Tax	962.96
<b>Total Taxes</b>	<b>\$1,430.43</b>



### **Immediate action required to avoid disconnection**

Our records indicate that you have an energy service bill that is past due. **A payment of \$22,086.86 must be made by 5 p.m. on Feb. 26, 2023** to avoid disconnection on Feb. 27, 2023.

### **PAYMENT OPTIONS**

You may pay your past-due bill by one of the following ways:

- Sign in to pay your bill online at [duke-energy.com](https://duke-energy.com).
- Call our 24-hour automated billing system at 800.774.1202. We accept debit/credit card (MasterCard, Visa, Discover) or automated check processing through a third-party vendor.
- Pay in person at one of our preferred locations. To find a location, visit [duke-energy.com/home/billing/payment-locations](https://duke-energy.com/home/billing/payment-locations).

### **RESTORING SERVICE**

If it is necessary for the company to disconnect your service, you must do the following to have your service reconnected:

- Pay the past due balance.
- Pay the appropriate reconnection charges.
- Pay a security deposit (if applicable).

### **CONTACT INFORMATION**

If your payment has been made, please disregard this notice. You may call the automated billing system number above to verify that your payment has been received. If you have questions, please contact us at 800.774.1202 during the hours of 7 a.m. to 7 p.m., Monday through Friday.





1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100