

# Umesh Moorthy

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- GitHub - [github.com/umesh-lewa](https://github.com/umesh-lewa) • LinkedIn - [linkedin.com/in/umesh-moorthy-a8803713a](https://linkedin.com/in/umesh-moorthy-a8803713a)
  - Portfolio - [umesh-lewa.github.io](https://umesh-lewa.github.io)
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## TECHNICAL SKILLS & AREAS OF INTREST

- Languages : Java ,Shell ,Python ,Javascript
  - Frameworks : SpringBoot ,PyGame
  - Deployment : Netlify ,Heroku ,Tomcat ,Netflix OSS
  - Databases : MySQL, Oracle, CouchBase, MongoDB
  - Cloud Services : AWS EC2 , AWS S3, Google Cloud Storage, Azure EventHubs
  - Containerization : Docker, VirtualBox
  - CRM Integrations : DialogFlow ,Twilio
  - DevOps : Jenkins ,Bash ,CronJobs
  - Testing : Junit ,ChorusBDD ,TestNG
  - Version Control : Git ,SVN
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- Problem Solving ,Data Structures ,Ployglot Development ,Continuous Integration ,Test Driven Development ,Web Development ,Game Development.
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## PROFESSIONAL EXPERIENCE

**Servion Global**, Chennai

**Software Engineer**, May 2019 - Present

**Technologies Used:** Core Java ,GCP DialogFlow ,AWS Lex ,Node.js ,Javascript ,Cisco Unified Call Studio ,MS SQL ,BSON ,GSON ,MongoDB ,Oracle ,SOAP Web Services,Apache Tomcat ,ReactJS ,Hibernate ,Twilio.

### **Roles and Responsibilities :**

- Design and Develop Chatbots ,Responsive Web Applications and IVR applications to enable Omnichannel customer experience.

## **Projects :**

- **Virtual Assistants (ChatBots):**

Built Interactive, Intelligent and self-learning chatbots using GCP DialogFlow(Api.ai) as the NLP Engine integrated with Skype, Google Assistant, Slack (both text and voice supported) with Intent-Entity mapping depending on the use-case and deployed on Google Firebase(Cloud Functions) enabling webhooks to interact with third party API's.

- **Cisco IVR Application:**

IVR applications developed using Cisco Unified Call Studio supporting DTMF inputs using a vXML gateway(supporting Text-to-speech functionality) deployed on Tomcat server for banking clients.

## **Striim, Chennai**

**Software Development Intern**, August 2018 - March 2019

**Technologies Used:** Core Java ,Shell ,AWS EC2 ,AWS S3 ,Docker ,CouchBase Server ,Microsoft Azure EventHubs ,Microsoft Azure CosmosDB ,MongoDB ,Oracle ,Google Cloud Storage ,Google Cloud Spanner ,Jenkins ,TestNG.

## **Roles and Responsibilities :**

- Design and Develop features to read/write data to various cloud services and databases.
- Work with QA Team to develop and maintain utilities used for automation.

## **Projects :**

- **Package Installer Automation:**

Automated Jenkins Job to Install and Validate the different packages (RPM ,DEB ,TGZ ,ZIP),of the Striim Product , with support for various OS versions. AWS EC2 instances would be launched dynamically to validate the product on a bare EC2 instance to catch any dependency issues and verify in a fresh customer environment.

- **TestNG Framework :**

Developed TestNG framework using Java and Shell ,used by the QA Team ,to run Integration Tests both in local environment as well as in Jenkins EC2 environment. The framework includes utilities to interact with the various cloud services as well as databases, which would be used for automation by QA.

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## EDUCATION

- B.E. Electronics & Instrumentation Engineering, Anna University, MIT, 2014 - 2018, CGPA : 6.7/10
- Higher Secondary, Jawahar Higher Secondary School, 2012 – 2014, Percentage : 95.75 %
- Senior Secondary, Pon Vidyashram, 2012, CGPA : 9.2/10

## ACADEMIC RESEARCH WORK

- Paper on “Simulation of Human Episodic Memory By Using a Computational Model of The Hippocampus “.

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## PERSONAL DETAILS

- Date of Birth : 14-02-1997
- Nationality : Indian
- Marital Status : Single
- Languages Known : Tamil, English