SERVICE AGREEMENT - GLOBAL LOGISTICS PARTNERS

# Contract Information

|  |  |
| --- | --- |
| **Vendor Name:** | Global Logistics Partners |
| **Service Category:** | Supply Chain |
| **Annual Contract Value:** | $334,920 |
| **Contract Period:** | 2024-03-15 to 2027-03-14 |
| **Payment Terms:** | Net 15 |
| **Primary Contact:** | Michael Chen, Account Manager |
| **Phone:** | (555) 234-5678 |
| **Email:** | michael.chen@globallogistics.com |
| **Address:** | 5678 Shipping Lane, Los Angeles, CA 90210 |

# Services Provided

* • Freight Management
* • Warehousing
* • Distribution
* • Customs Clearance

# Terms and Conditions

1. Service Level Agreement: Vendor agrees to maintain 99.5% uptime for all services.
2. Performance Standards: All deliverables must meet agreed-upon quality standards.
3. Confidentiality: Both parties agree to maintain confidentiality of proprietary information.
4. Liability: Vendor liability is limited to the annual contract value.
5. Force Majeure: Neither party shall be liable for delays due to circumstances beyond their control.
6. Termination: Either party may terminate with 60 days written notice.
7. Governing Law: This agreement is governed by the laws of the State of California.

# Return Policy

Damaged goods replaced within 48 hours

# Payment Terms

Payment Schedule: Net 15 from invoice date  
 Invoicing: Monthly invoices due by the 5th of each month  
 Late Fees: 1.5% per month on overdue amounts  
 Currency: All payments in USD  
 Method: ACH transfer or check payment accepted

# Renewal Terms

This agreement may be renewed for additional one-year terms by mutual written consent.  
 Pricing adjustments may apply based on market conditions and service modifications.  
 Renewal notice must be provided 90 days prior to contract expiration.

# Authorized Signatures

|  |  |
| --- | --- |
| CLIENT: SF AI Demo Company | VENDOR: Global Logistics Partners |
| Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Name: John Smith, CFO | Name: Michael Chen, Account Manager |
| Date: July 27, 2025 | Date: July 27, 2025 |
|  |  |
|  |  |