### SiteOverlay Pro - Installation & Usage Guide

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### **System Requirements**

# **WordPress Requirements**

- WordPress 5.0 or higher
- PHP 7.4 or higher
- MySQL 5.6 or higher
- Active internet connection for license validation

# **Browser Compatibility**

- Chrome 80+
- Firefox 75+
- Safari 13+
- Edge 80+

# **Installation Steps**

# **Step 1: Download the Plugin**

- 1. Access your SiteOverlay Pro account dashboard
- 2. Download the latest plugin file: siteoverlay-pro.zip
- 3. Save the file to your computer

# **Step 2: Upload to WordPress**

1. Log in to your WordPress admin dashboard

- 2. Navigate to **Plugins > Add New**
- 3. Click Upload Plugin
- 4. Choose the **siteoverlay-pro.zip** file
- 5. Click Install Now
- 6. Click Activate Plugin

# **Step 3: Verify Installation**

- 1. Look for "SiteOverlay Pro" in your WordPress admin menu
- 2. You should see the plugin listed in **Plugins > Installed Plugins**
- 3. Status should show "Active"

#### **License Activation**

### **Activating Your License**

- 1. Navigate to SiteOverlay Pro in your WordPress admin menu
- 2. Click on the License tab
- 3. Enter your license key (received via email)
- 4. Click Activate License
- 5. Wait for confirmation message: "License activated successfully"

#### **Trial License**

- New users can request a 7-day free trial
- Click **Request Trial** on the license page
- Enter your email address
- Check your email for trial license key

#### **License Status Indicators**

- Active: License is valid and working
- Trial: Using trial version (7 days remaining)
- **Expired**: License needs renewal
- Invalid: License key not recognized

### **Basic Usage**

### **Creating Your First Overlay**

- 1. Edit any page or post
- 2. Scroll down to the **SiteOverlay Pro** meta box
- 3. Toggle Enable Overlay to ON
- 4. Configure your overlay settings:
  - **Title**: Main headline text
  - **Subtitle**: Supporting text
  - **Button Text**: Call-to-action button
  - Button URL: Where button links to
  - **Display Delay**: When overlay appears (seconds)

# **Overlay Display Options**

- **Immediate**: Shows as soon as page loads
- **Timed Delay**: Shows after specified seconds
- **Scroll Trigger**: Shows when user scrolls percentage
- **Exit Intent**: Shows when user tries to leave page

# **Styling Options**

- Template: Choose from pre-designed layouts
- Colors: Customize background and text colors
- Fonts: Select typography options
- **Animation**: Choose entrance/exit effects

#### **Advanced Features**

### **Dynamic Content**

- Content automatically updates from your dashboard
- No need to edit individual pages
- Centralized content management

#### A/B Testing

• Test different overlay versions

- Track performance metrics
- Optimize conversion rates

# **Analytics Integration**

- Track overlay impressions
- Monitor click-through rates
- View detailed performance reports

# **Targeting Rules**

- Show overlays to specific user groups
- Geographic targeting
- Device-based display rules
- Time-based scheduling

### **Troubleshooting**

#### **Common Issues**

### **Overlay Not Displaying**

### **Possible Causes:**

- License not activated
- Overlay disabled on page
- JavaScript conflicts
- Caching issues

### **Solutions:**

- 1. Verify license is active in settings
- 2. Check overlay is enabled in page meta box
- 3. Test with default WordPress theme
- 4. Clear all caching plugins

#### **License Validation Fails**

#### **Possible Causes:**

- Invalid license key
- Network connectivity issues

• Server firewall blocking requests

#### **Solutions:**

- 1. Double-check license key for typos
- 2. Verify internet connection is working
- 3. Contact hosting provider about firewall settings
- 4. Try deactivating/reactivating plugin

# **Content Not Updating**

### **Possible Causes:**

- Caching enabled
- API connection issues
- Browser cache

#### **Solutions:**

- 1. Clear WordPress cache
- 2. Clear browser cache
- 3. Check API health status in settings
- 4. Wait 5 minutes and refresh page

### **Performance Optimization**

# **Speed Optimization**

- Overlays load asynchronously
- Content is cached locally
- Minimal impact on page load times

# **Cache Compatibility**

- Works with WP Rocket
- Compatible with W3 Total Cache
- Supports Cloudflare
- LiteSpeed Cache compatible

### Support

### **Documentation**

- Installation Video: Watch Tutorial
- Online Help: Visit your account dashboard
- **FAQ**: Common questions and answers

# What to Include in Support Requests

- WordPress version
- Plugin version
- License key (last 4 digits only)
- Detailed description of issue
- Screenshots if applicable
- Error messages (if any)

# SiteOverlay Pro v1.0

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For the latest updates and support, visit your account dashboard.