**Members**

Chris DiMaio (00754286)

Jishnu Menon (01667740)

Ting li (01741134)

Vivek Kumar (01600980)

**Project Proposal**

1. The UML Student Information System also known as SIS is a web portal used by UML students to sign up for classes, pay bills, retrieve important documents and grades. We find that navigating SIS is cumbersome and confusing, the class schedule isn’t integrated into SIS so students have to leave the system go to the class schedule, find the class they want then return to SIS to sign up for it.
2. We have concluded from anecdotal evidence based on our own experience, testimonies from friends and family who are past and present UML students, as well as from the general consensus around campus that the Student Information System SIS is not pleasant to use.
3. We plan to ask ten of our friends and family who are or were UML students questions to try and gage their experience with SIS
   1. *See next page.*
   2. We will be conducting semi-structured interviews with a ten question questionnaire. Responses will be recorded on the computer by the interviewer.

**Questionnaire**

1. **Which feature do you think is the most poorly designed and most difficult to navigate?**

*The enrollment access portal*

1. **Which part of SIS do you think is in the most need of improvement?**

*The schedule builder needs to be integrated with the enrollment process on SIS*

1. **What is the most difficult task to complete on SIS?**

*Finding the classes that are necessary to my Major, while maintaining a structured schedule on the same page*

1. **Do you find SIS to be responsive i.e. is it slow?**

*Not necessarily, certain places are harder to access than others on campus, but overall it is quick to load and respond to commands*

1. **What are your top two reasons for using SIS?**

*Enroll for classes, separate portals for student self-service login and schedule builder*

1. **Would you say you are able to complete these task [Easily, Fairly Easily, Not Easily, or Hard]?**

*Moderately easy, just overly tedious with signing onto two different logins*

1. **Are there any features or tasks missing from SIS that you think NEED to be there?**

*Schedule builder*

1. **Are there any features or tasks missing from SIS that you think would be nice to have?**

*Maybe a self-guided syllabus for students to enter into for an overview of his or hers classes*

1. **On a scale of 1 to 10 (1 is the worst and 10 is the best) where does SIS compare in terms of usability with other online information portals that you have used?**

*7 1/2*

1. **Would you like to see SIS left as it is, improved slightly, or completely replaced?**

*Needs to be improved for the future*