**Members**

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**Project Proposal**

1. The UML Student Information System also known as SIS is a web portal used by UML students to sign up for classes, pay bills, retrieve important documents and grades. We find that navigating SIS is cumbersome and confusing, the class schedule isn’t integrated into SIS so students have to leave the system go to the class schedule, find the class they want then return to SIS to sign up for it.
2. We have concluded from anecdotal evidence based on our own experience, testimonies from friends and family who are past and present UML students, as well as from the general consensus around campus that the Student Information System SIS is not pleasant to use.
3. We plan to ask ten of our friends and family who are or were UML students questions to try and gage their experience with SIS
   1. *See next page.*
   2. We will be conducting semi-structured interviews with a ten question questionnaire. Responses will be recorded on the computer by the interviewer.

**Questionnaire**

1. **Which feature do you think is the most poorly designed and most difficult to navigate?**

*Sign up for courses, which require to add and check out, which sometimes people forgot to finish the whole process. Normally, if student adds unwanted course by accident, they can just drop it.*

1. **Which part of SIS do you think is in the most need of improvement?**

*Pay Bills*

1. **What is the most difficult task to complete on SIS?**

*Pay bills*

1. **Do you find SIS to be responsive i.e. is it slow?**

*Yes.*

1. **What are your top two reasons for using SIS?**

*Required, no need to walk in and wait in line*

1. **Would you say you are able to complete these task [Easily, Fairly Easily, Not Easily, or Hard]?**

*Easily*

1. **Are there any features or tasks missing from SIS that you think NEED to be there?**

*Online questions service*

1. **Are there any features or tasks missing from SIS that you think would be nice to have?**

*Online questions service*

1. **On a scale of 1 to 10 (1 is the worst and 10 is the best) where does SIS compare in terms of usability with other online information portals that you have used?**

*8*

1. **Would you like to see SIS left as it is, improved slightly, or completely replaced?**

*Improved slightly.*