**Members**

Chris DiMaio (00754286)

Jishnu Menon (01667740)

Ting li (01741134)

Vivek Kumar (01600980)

**Project Proposal**

1. The UML Student Information System also known as SIS is a web portal used by UML students to sign up for classes, pay bills, retrieve important documents and grades. We find that navigating SIS is cumbersome and confusing, the class schedule isn’t integrated into SIS so students have to leave the system go to the class schedule, find the class they want then return to SIS to sign up for it.
2. We have concluded from anecdotal evidence based on our own experience, testimonies from friends and family who are past and present UML students, as well as from the general consensus around campus that the Student Information System SIS is not pleasant to use.
3. We plan to ask ten of our friends and family who are or were UML students questions to try and gage their experience with SIS
   1. *See next page.*
   2. We will be conducting semi-structured interviews with a ten question questionnaire. Responses will be recorded on the computer by the interviewer.

**Questionnaire**

1. **Which feature do you think is the most poorly designed and most difficult to navigate?**

*Account Management… Nothing on that page makes sense. I just want to see my bill.*

1. **Which part of SIS do you think is in the most need of improvement?**

*The entire thing. I really don’t like it.*

1. **What is the most difficult task to complete on SIS?**

*I always have a hard time find where it says I paid my bill… So that task.*

1. **Do you find SIS to be responsive i.e. is it slow?**

*I never noticed it being slow.*

1. **What are your top two reasons for using SIS?**

*Grades and bills.*

1. **Would you say you are able to complete these task [Easily, Fairly Easily, Not Easily, or Hard]?**

*Harder than they should be*

1. **Are there any features or tasks missing from SIS that you think NEED to be there?**

*Is organization a feature?*

1. **Are there any features or tasks missing from SIS that you think would be nice to have?**

*A help button that tells you where to go for everyday things.*

1. **On a scale of 1 to 10 (1 is the worst and 10 is the best) where does SIS compare in terms of usability with other online information portals that you have used?**

*2*

1. **Would you like to see SIS left as it is, improved slightly, or completely replaced?**

*Completely replaced*