

Interviewee 1

1. How severe is the traffic during peak hours in your city?

Traffic is very slow moving during peak hours, Traffic jams are generally very long varying from 500m to 1000m.

2. How long do you generally wait in traffic during peak hours?

My journey of 12km without traffic would normally take 30 mins and because of traffic it takes me atleast 1.5 to 2 hrs

3. How you ever seen an emergency vehicle (like Ambulance) while in traffic?

Yes almost twice or thrice in a week, it is very hard for these vehicles to move and also it is difficult for us to help as we have very little time to make way for them.

4. If yes, how did you respond to it?

I generally try make way by moving either left or right, but most of the time it is not easy to make way.

5. And how did the traffic respond to it?

Most of them try to do the same thing as I do, where as some people try to take the advantage of the situation and use the way made by others for emergency vehicles to themselves.

6. What do you think can be done to improve this problem?

I believe better traffic management of traffic can help. As most of the time i see cops at the junction have no clue about the Emergency vehicle stuck in the traffic.

7. Where do you think the problem lies, the traffic management or the general public?

I think the problem is in traffic management, though I agree many lack in traffic sense, but with better management this can be handled.

Interviewee 2:

1. How severe is the traffic during peak hours in your city?

Its pretty bad especially when I'm getting back from work as the traffic in certain areas moves at a snail's pace

2. How long do you generally wait in traffic during peak hours?

Even though I'm on two wheeler I can get stuck at these junction for like 20 mins.

3. How you ever seen an emergency vehicle (like Ambulance) while in traffic?

yes

4. If yes, how did you respond to it?

I tried clearing a way, but quite difficult and create a path as the roads are very congested and sometimes the i am not sure weather to clear the left or right path

5. And how did the traffic respond to it?

Everyone tried to make way on their own but it quite difficult and the ambulance tried to find gaps and move through the traffic.

6. What do you think can be done to improve this problem?

Improved lane discipline

7. Where do you think the problem lies, the traffic management or the general public?

I think the law enforcement should enforce stricter laws for the general public to follow.

Interviewee 3:

1. How severe is the traffic during peak hours in your city?

It gets horrible especially few main junctions which connects the city to other cities.

2. How long do you generally wait in traffic during peak hours?

I have waited for maximum 1.5hours, but it generally takes at least 30 minutes.

3. How you ever seen an emergency vehicle (like Ambulance) while in traffic?

Yes, I have.

4. If yes, how did you respond to it?

I tried my best to move out of my way. I panicked listening to the siren and hoped that it is not stuck.

5. And how did the traffic respond to it?

The traffic did try to make a way, but somehow got jumbled. And the ambulance was stuck there and got through the traffic when other normal vehicles did.

6. What do you think can be done to improve this problem?

We could have a proper traffic management system at junctions with severe traffic problems.

7. Where do you think the problem lies, the traffic management or the general public?

I think the problem lies with the traffic management, because the general public are unable to communicate with each other to sync. So, it is the management's guide that they need, so they all follow it and sync well.

Interviewee 4(Medical Staff):

1. Do you think ambulance delay is a severe problem?

yes

2. have you personally come across any such case?

I personally had to help move a patient from one hospital to another, and we were stuck at several points. A distance of 7 kms took us 45 mins. It was very nerve wracking as we had to make sure the oxygen cylinders lasted

3. What do you think can be done to improve this problem?

Only signals at certain junctions are automated which should be implemented everywhere

Interviewee 5(Medical Staff):

1. Do you think ambulance delay is a severe problem?

Yes. This problem is extremely severe.

2. have you personally come across any such case?

Yes, I have. It's the matter of life and death. I have seen patient's struggling for life while stuck in traffic. I have seen families sob over patient's last breath and feel helpless as they could not even reach the hospital. Golden hour is a very crucial time and should be handled delicately.

3. What do you think can be done to improve this problem?

Golden hour is a very crucial time and should be handled delicately. I think the traffic management would have a better solution to this.

