

What did you see?

By doing the interview, we have got such information:

- 1) Interviewee's name, age and gender
- 2) Interviewee's education level and major
- 3) How many years has the interviewee been in the US
- 4) What is the interviewee's living status: living alone, with family or in nursing home.
- 5) Whether the interviewee need to take medicine regularly
- 6) How many kinds of medicine does the interviewee need to take
- 7) Whether late or forgetting often happens during the medication period
- 8) What is the main cause for the late or forgetting of the medication
- 9) If some tool could help to remind the medication, would the interviewee want to buy
- 10) If yes, how much money would like to spend

What did you learn in your interview and research process?

It is a better way to gain the information by chat instead of by interviewing, because interviewees would be talkative and provide more information when they feel relax. Also, being polite and respecting the personal privacy is important

What surprised you during your research?

- 1) Elder people are so friendly and talkative. They are willing to share their medication experience with us.
- 2) All of our interviewees are troubled under the chronic. Each of them has to take medicine regularly.

What has been consistent across your research?

Interview is the consistent. We kept interviewing from beginning to end.

What are the 3 commonalities you have learned about the user group you're researching?

- 1) They are all older people
- 2) They are all under the trouble of chronic
- 3) All of them are not willing to pay for a pill reminder

If you could synthesize the above questions into 5-6 "buckets," what would they be?

- 1) older people

- 2) chronic
- 3) talkative
- 4) pill reminder
- 5) forgetful