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# Education

## University of Michigan, School of Information | Ann Arbor, MI

Apr. 2014

- M.S. in Information, Human Computer Interaction Specialization
- M.S. in Information, Library and Information Science Specialization

### National Taiwan University | Taipei, Taiwan

Jun. 2011

• B.A. in Library and Information Science

# Work Experience

## Alliance Inspection Management | Farmington Hills, MI UX / UI Designer

Aug. 2015 – Present

- Design multiple Android applications to make car inspectors' life easier
- Redesign web interface and user flow for car inspection management system
- Wireframe user flow, sketch ideas, create mobile and web hi-fi prototypes
- Define UX and generate UI design guideline for the team

## Kono Digital Inc | Mountain View, CA

Oct. 2014 - Feb. 2015

### UX Designer / Researcher

- Conducted diary studies and interviews to understand target users' habit of online reading and their experience with Quotelet
- · Created wireframes and work flow of Quotelet

# For Love Of Children | Washington DC

Mar. 2014

Website Design Intern

- Led the survey design to understand real users' behavior and needs
- Evaluated current website and created mid-fi prototypes

# **UXI Design** | Taipei, Taiwan

May 2013 - Aug. 2013

#### UX / UI Design Internship

- Conducted survey and user testings for tablet operating system interface design
- Planned stakeholder interviews for initiating website redesign and built new sitemap

# **Projects**

### Gift Masters: Online Questionnaire Design

Apr. 2015 - Jun. 2015

- Designed online questionnaire's UI toolkits and created high fidelity mockups
- Built wireframes showing end-to-end experience for single activity

#### **Nuwa: Interactive Application Design**

Sep. 2013 - Apr. 2014

Semi-finalist in CHI 2014 Student Design Competition (Top 12 teams out of 65 teams)

- Designed the mobile application to enhance the pregnancy experience for expectant mothers and their partners
- Developed design concept from user research including interviews and surveys
- Led the prototyping session and redesigned prototypes from users' feedbacks

#### **Clotho: Mobile Application Design**

Jan. 2014 - Apr. 2014

• Created mid-fi prototypes of a mobile application for people to easily sell, buy, and swap pre-loved clothes; and further facilitating the connection between neighbors

## Skills

### **UX** Design

Persona / Scenario Prototyping Sketching Storyboarding Wireframing

#### **UX Research**

Affinity Diagramming Card Sorting Comparative Analysis Contextual Inquiry Field Research Heuristic Evaluation Interaction Map Interviews Survey Design **User Testing** 

# Expertise

User Centered Design (UCD) User Experience (UX) User Interface (UI) Interaction Design Material Design Information Architecture

# Tools

#### **Prototyping**

Axure RP Pro Balsamiq Experience Design (XD) Illustrator InDesign Photoshop PowerPoint Sketch

#### **Programming**

HTML / CSS JavaScript Python