



Education

- University of Michigan, School of Information** | Ann Arbor, MI Apr. 2014
- M.S. in Information, Human Computer Interaction Specialization
 - M.S. in Information, Library and Information Science Specialization
- National Taiwan University** | Taipei, Taiwan Jun. 2011
- B.A. in Library and Information Science

Work Experience

- Alliance Inspection Management** | Farmington Hills, MI Aug. 2015 – Present
UX / UI Designer
- Design multiple Android apps to make car inspectors' life easier
 - Redesign web interface for car inspection management system
 - Wireframe user flow, sketch ideas, create web and mobile hi-fi mockups
 - Define UX and generate UI design patterns by following material design guidelines
- Kono Digital Inc** | Mountain View, CA Oct. 2014 - Feb. 2015
UX Designer / Researcher
- Conducted diary studies and interviews to understand target users' habit of online reading and their experience with Quotelet
 - Created wireframes and work flow of Quotelet
- For Love Of Children** | Washington DC Mar. 2014
Website Design Intern
- Led the survey design to understand real users' behavior and needs
 - Evaluated current website and created mid-fi prototype
- UXI Design** | Taipei, Taiwan May 2013 – Aug. 2013
UX / UI Design Internship
- Conducted survey and user testings for tablet operating system interface design
 - Planned stakeholder interviews for initiating website redesign and built new sitemap

Projects

- Gift Masters: Online Questionnaire Design** Apr. 2015 – Jun. 2015
- Designed online questionnaire's UI toolkits and created high fidelity mockups
 - Built wireframes showing end-to-end experience for single activity
- Nuwa: Interactive Application Design** Sep. 2013 – Apr. 2014
Semi-finalist in CHI 2014 Student Design Competition (Top 12 teams out of 65 teams)
- Designed the mobile application to enhance the pregnancy experience for expectant mothers and their partners
 - Developed design concept from user research including interviews and surveys
 - Led the prototyping session and redesigned prototypes from users' feedbacks
- Clotho: Mobile Application Design** Jan. 2014 – Apr. 2014
- Created mid-fi prototypes of a mobile application for people to easily sell, buy, and swap pre-loved clothes; and further facilitating the connection between neighbors

Skills

UX Design

Persona / Scenario
Prototyping
Sketching
Storyboarding
Wireframing

UX Research

Affinity Diagramming
Card Sorting
Comparative Analysis
Contextual Inquiry
Field Research
Heuristic Evaluation
Interaction Map
Interviews
Survey Design
User Testing

Expertise

User Centered Design (UCD)
User Experience (UX)
User Interface (UI)
Interaction Design
Material Design
Information Architecture

Tools

Prototyping

Axure RP Pro
Balsamiq
Illustrator
InDesign
Photoshop
PowerPoint

Programming

HTML / CSS
JavaScript
Python