

University of Massachusetts Amherst
Vehicle Rental Services Terms & Conditions

Contract rental rates are designed to provide rental vehicles at the lowest possible rates for business travel within Massachusetts. Questions regarding the Vehicle Rental Services Contract should be directed to Transportation Services, 413 545-4682 or transport@admin.umass.edu.

Definitions:

- **Daily Rate:** This is a 24 hour cycle. Example: Pickup Monday 11:00 a.m. and return Tuesday by 11:00 a.m. Enterprise offers a one hour grace period for late returns.
- **Weekly Rate:** This is a seven (7) day, 24 hour rental. Example: Pickup Monday noon and return the following Monday at noon. The same one hour grace period will apply.
- **Monthly Rate:** This is a 30 day, 24 hour cycle. The same grace period will apply.

Additional Information:

- There is no fee for renters between the ages of 21 and 25 or for additional drivers.
EXCEPTION: 12 passenger vans will only be rented to drivers who are 25 years or older.
- Drivers under 21 **CANNOT** rent a vehicle.
- Rates include free pick-up service (if necessary) with advance notice.
- Fuel: Enterprise will provide a full tank of gas with each rental vehicle. Renter should return the vehicle with the same amount of fuel or the charge for the amount of fuel used will be the prevailing local pump price plus 33%.

Students Renting Vehicles for University purposes

Information from <http://www.massachusetts.edu/treasurer/insurancefaqs.html>

- If a University student, participating in a University sponsored event/program/group, needs to rent a vehicle specific to or for a University sponsored purpose, regardless of how they rent a vehicle, that student should rent a vehicle in the name of the University (i.e. UMASS Hiking club) and name the student as the driver.
- The University sponsored student group/program/event **MUST** also purchase the extra insurance provided by the rental agency (both liability and collision).
- Students renting for personal use are not insured by the University. Students should ensure that proper insurance is purchased or in place prior to renting.

Insurance:

- Contract rates for business rentals do not include insurance (collision (CDW), supplemental liability protection (SLP) or personal accident injury (PAI)). Enterprise offers UMass a discount on coverage when it is necessary. See the excerpt below from the Travel Services web page "Auto Insurance Coverage for Rented, State-Owned and Leased Vehicles".
- Employees renting for travel outside Massachusetts or using a purchase order for payment will need to purchase additional insurance.
- For more information: www.umass.edu/travel/files/insurance_coverage_handout.pdf