

Job Title : Business Analyst / Process Analyst

Location : Mumbai

Experience: 2-5 years

Responsibilities:

1. Reviewing current processes and recommending changes based on industry best practices.
2. Addressing the root cause of data inconsistencies and recommending improvements.
3. Preparation of SOPs, Checklist, powerpoints of process maps
4. Analyzing data to identify opportunities for improvement in existing processes.
5. Provide consultative assistance to assigned business projects to streamline processes , explain the new process /recommendations.

Competency :

1. Knowledge of operational process & technology relating to retail loans/deposits
2. Good MS office skills, word , excel, power point.
3. Research skills & self-learning attitude
4. Good verbal communication skills.