

John Rey S. Sencir

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Professional Objective:

To work in a professional and competent environment that enables me to cope up with emerging trends and technologies to widen the spectrum of my knowledge. Looking forward for an exciting and challenging career, always keeping the organization's goal as the prime objective.

Expertise Summary:

More than 5 years of work experience in managing, supporting and researching in various IT system technologies and infrastructure design. My scope of work includes providing 1st level end user support and backend support administration for Servers, Network, Firewall, Backup and Virtualization infrastructure.

Certification:

- CISCO CCNA Routing & Switching (Aug 2013-Aug 2016)
- Philippine National IT Standards (PHILNITS) Foundation IT Passport Certification, 2011

Skills:

Key Skills:

Server	: Windows Server 2003, 2008 & 2012, CentOS, OpenBSD & Ubuntu
Operating Systems	: Windows XP, Vista, 7, 8 & 8.1 and Mac OS
Virtualization	: VMWare & CITRIX
Networking	: CISCO Switches, Fortigate Firewall & CITRIX Netscaler
Backup Solutions	: Symantec Backup Exec

System Administration Skills:

- Proficiency with Active Directory Domain Controllers, DNS, DHCP concepts and administration.
- Perform backup and restoration of Linux & Windows servers
- Configuring Group policy on Domain controllers and Organizational Units in Windows servers
- Managing Active Directory users and groups
- Proven track record in managing CITRIX XenDesktop & XenServer
- NAS disk management with RAID Implementation
- Understanding of LAN/WAN technology: TCP/IP/Subnet, VLAN
- Installation, troubleshooting and managing of print servers and network printers.
- Provide general user support
- Knowledge of ISO 27001 (Information security management) and ISO 9001 (Quality Management)

Other Skills & Abilities:

- Able to work independently and as part of a team
- Enjoys and eager to learn new things
- Attention to details

Professional Experience:

System Engineer / IT Support Engineer

Organization: DASH Engineering Philippines, Inc. (Cebu City, Philippines)

Duration: 1 May 2009 – 7 Nov 2014

Job profile: Configuring and Maintaining of Backup System and VMWare Infrastructure

Roles and Responsibilities:

- Managed backup software including disk or tape utilization, backup schedules and restore operations using Symantec Backup Exec.
- Configured & maintained Linux & Windows 2003/2008/2012 virtual servers in accordance with provided technical specifications and established standards (100+ VMs).
- Configured and maintained, and CITRIX XenDesktop environment.
- Configured and maintained CITRIX Netscaler.
- Configured and maintained the Fortigate firewall.
- Creation/deletion/management of Active Directory users & groups.
- Create, test and modify Active Directory Group Policies.
- File Server management quota setup and administration
- Maintain enterprise services such as DNS and DHCP.
- Maintenance and support end-user's network and PC-related issues (500+ users) either over the phone, remote assistance or in person.
- Software deployment and patching from test environment to production
- OS patch deployment to servers and client machines
- Configured and maintained workstations and laptops based on company policy.
- Squid Proxy server administration
- Creating and maintaining the QMAIL mailboxes & troubleshooting mail relates issues.
- Setup internet and email accounts configuration
- Monitored and maintained network printers/scanners and CCTV cameras
- Configured & maintain company's WIFI system.
- PC and Hardware asset inventory
- Installation and troubleshooting of engineering software (Autodesk, Teamcenter, Tekla, etc.)

System Engineer

Organization: Mitsui Engineering & Shipbuilding (Chiba, Japan)

Designation: System Engineer

Duration: 1 Oct 2013 – 27 Dec 2013

Job profile: Configuring and Maintaining CITRIX XenDesktops

Roles and Responsibilities

- Dispatched to Japan as temporary transfer employee to support in the infrastructure development and maintenance of servers.
- Responsible for CITRIX XenDesktop virtual machine deployment.
- Software installations and troubleshooting.
- Managed and administered workstations, laptops and thin clients

Personal Information:**Education:**

- Bachelor's Degree in Computer Engineering, 2009
University of San Agustin, Iloilo City, Philippines

- Secondary Education, 2004
De Paul College, Iloilo City, Philippines

Personal Details:

Nationality : Filipino

Marital Status : Single

Availability : Immediately available

Language Skills:

English: Fluent

Japanese: Basic

Reason for Leaving Previous Job:

I am seeking a challenge to expand myself professionally in a stable company with room for growth and opportunity in career advancement. I am ready for more responsibilities and challenges in a different team-oriented environment where I can further develop my skills.

Character Reference:

- Marrisa Cantila
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