**Rogelio L. Bermio Jr.**

Blk2 lot 34, South Ville 4, Brgy.Caingin, City of Santa Rosa

Mobile No.: 0915-2779358

Email Add.: johnbermiojr@gmail.com

**OBJECTIVES:**

To apply for any position that fits my qualifications and work experience.

**PERSONAL DATA:**

Sex : male

Date of Birth : January 26, 1991

Place of Birth : CamarinesNorte

Civil Status : Single

Citizenship : Filipino

Height : 5’6’

Weight : 110 lbs.

Religion : Roman Catholic

SSS No. : 04-2486711-7

TIN No. : 417-502-080-0000

Language to Speak : English & Pilipino

Father’s Name : Rogelio L. Bermio Sr.

Occupation : Carpenter

Mother’s Name : SalvacionBermio

Occupation : Housewife

**EDUCATIONAL BACKGROUND:**

**College­­­­­­**

AB Philosophy

(College Level)

St. Peter’s College Seminary (2009-2011)

San Pablo Laguna

**High School**

BalibagoNationaHighschool (2005-2006)

Balibago, City of Santa Rosa Laguna

**Elementary**

Dila Elementary School

South Drive, City of Santa Rosa Laguna

**WORK DESCRIPTION:**

* Interacts with customers through phone; answers inquiries or complaints and up sells products and services as necessary. Convinces customers to avail of products/services being offered in accordance with the campaign standards set by the company and its clients.
* Answers customers concerns/ inquiries accurately and logically; builds rapport and clarifies the said items by asking relevant questions; captures pertinent customer information accurately; ensures customer satisfaction at all times; offers sound rebuttals to meet the sales requirement of the campaign(s)
* Performs other duties as may be assigned
* Willing to render overtime as needed by the job.

**EMPLOYMENT HISTORY:**

**Exclusive Calls**

Zavalla 3 Brgy.Tagapo Sta. Rosa City, Laguna 4026

Customer Service Associate

February 30, 2012 to March 21, 2013

**Salesify**

2oth Floor Picadilly Star Building 4th Avenue Corner 27th street

Bonifacio Global City, Taguig City

Research Analyst

March 25, 2013 to September 10, 2013

**Telexperience**

Pent house Floor, Prestige Tower, Pasig City

Research Analyst

September 16, 2013 to Present

**REFERENCES:**

By request

I hereby certify that the above information are true and correct to the best of my knowledge and believe.

**Rogelio L. Bermio Jr.**