***Duties and Responsibilities***

- Prepare standard development framework

- Recruit & train new staff

- Analyze project requirements & business logic

- Coordinate between client & development team

- Assign, lead, and advice development team

- Be a part of development process

- Ensure efficient teamwork and outputs’ quality

- Present product to end-users

- Response to complaint made by end-users

- Manage & monitor the main data server

- Prepare weekly report to top manager

***How will this scholarship contribute to the organization’s human resource development need?***

IT Project team leader plays a crucial role to guarantee the high-quality product in terms of security, stability, user-friendliness, performance, extendibility, and business logic standard. The Australia Scholarship will play significantly in helping the project team leader to understand about international management standard and business information technology which could maintain competitive quality product toward the company's success and also be part of country development.

***How did you choose your proposed course and institution?***

Having seen the information about the scholarship, I’m very excited and cannot wait to be a part of this opportunity. I came through the related websites and documents and found that it’s the very impressive and interesting professional course that I should not miss. The Master of Business Information Technology is strongly attracting my full attention and excitement as the course well matches my undergraduate degree, Bachelor of Informatics Economic, and working experiences. I cannot stay waiting for unforeseen luck; in the contrary, I have to look forward to the higher profession in order to catch the opportunity to extend my ability to the maximum. Moreover, with my educational background and experiences in Informatics Economic, I confidently commit to complete the course successfully.

The course offers the advantages of impressive technology, research resources, and qualified and experienced professors. Moreover, I can expose to the latest theories and practical applications in business and information systems, including business analyst, enterprise systems, business intelligence, and strategic management which all of these are necessarily needed as the key skills to reach the top business information technology profession. I crave for working in information technology sector and expanding my knowledge in business technology management, which ultimately, I believe, will help contribute to the development of Cambodia.

The school is another factor leading me to choosing this course. RMIT University is a global university of technology and design and is being ranked as one of the top universities in Australia with world class educational quality, together with students’ self-commitment will enable them, especially international students, to absorb a great deal of knowledge. Indeed, it’s also popular among international students.

***How will the proposed study contribute to your career?***

Working as the web developer and project team leader of the GIGB Business Investment (Cambodia) Co., Ltd, the IT solution company, does need high leading and managing ability to maintain the company business’s success. The course of Business Information Technology (BIT) is the unique opportunity to maximize my profession by providing the full set knowledge about information systems strategy, innovation and agility, business process management, risk management, and business analytics. Joining this course can absolutely bring me through all the outstanding skills and much more important knowledge to learn. The dream of working in the business information technology field leads me to catch such opportunity in order to gain all necessary knowledges.

Moreover, the ASEAN community integration requires Cambodia to be ready to get the economy well integrated. With this new challenging economic, business, and working environment, I also need to be well-prepared by upgrading my skills and profession to the highest level. Thus, the course can surely enable me to work closely, effectively and efficiently with the international teamwork of ASEAN companies coming to invest in Cambodia, as well as provide the essential human resource for my country’s development.

***How have you contributed to solving a challenge and to implementing change or reform?***

***(Be specific and include: what aspect of your leadership knowledge, skills and practice you consider to be well established and effective; which people or organization you worked with to solve the problem; and what creative methods were used.)***

I started my work as the web developer assigned to deal with many projects, web-based online system. The teamwork and working process in that time was quite ineffective because there was no reliable development standard. The development was mostly started even the complete system requirements was undefined. Each developer used their own development habit to do the job without standard workflow which was really inefficient. Moreover, without accurate system requirements, the development was like going back and forth as the client kept changing the requirements while the development was half-way started. As the result, we encountered some problems such as time wasting, deadline exceeding, quality lowering, and extendibility difficulty.

Having noticed all those unstandardized working environment, I suggested some ideas to my manager in reform the way we commonly used. The ideas were about preparing the standard development schema and enhance the project contract policy. To solve all the above problems, all the projects have to comply with a clear development framework including defining complete requirements, regular following up with client, and using unique coding model. The clear contract policy was also required to adjust by setting more intention on high cooperation between client and company to work closely with our technical team to make sure they could define the exact full system requirements at the initial development stage.

With the implementation of those ideas, we noticed the problems were faded away and the team started to work more efficiently and confidentially. Since then, all the coming projects have been defined well before starting the development process.

Although I’m on the way up by getting promoted as project team leader, I realize my ability still needs to be more improved in both technical and management profession to reach my goal in the management level. This scholarship is the only opportunity that can bring me up to the top of my goal.

***a) Give up to three practical examples of how you intend to use the knowledge, skills and connections you will gain from your scholarship. Possible tasks can be personal and /or professional; and b) list any possible constraints you think may prevent you from achieving these tasks.***

For the personal goal and long-term perspective, I'll run a consulting service particularly in BIT by providing the latest high-tech gateway to every company. This isn't only about my personal success, but also about helping other local and foreign companies’ success which importantly benefits my country economics growth. Also, I have a short-term personal goal, online knowledge sharing community, to spread my knowledge via online blog.

For the professional goal, I'll share those knowledges to my colleagues and strongly commit to build the advanced online public services system for the government which will transform all paper works into the digital data format. This must be the new generation of E-Government of Cambodia that all public services will be made in digital form and make government and people instantly and closely connected.

Constrains:

1. Financial source and business experience limits are the challenge to my personal goal, running a business. However, pursuing this course is a special step to collect all those experiences and direct me to have the effective managerial decision to lower the business operating cost. Also, having degree in Australia is the big credit enabling me to effectively convince people to join my business for the capital raising reason. Moreover, the networks and relationship with people in the same career in Australia is another key to create the business connections.

2. Insufficient advanced knowledge is the challenge to my professional goal. Building the advanced online public service system requires latest theories and practical applications in business and information systems, including high knowledge of database and business analyst, enterprise systems, business intelligence, and strategic management. Truthfully, this course is the only choice to obtain all such advanced knowledge. Thus, I’m hopeful to join my country development via this commitment and the course is the major supporting factor that can’t be missed.