

CUSTOMER NAME	ORDER NUMBER	CONTACT NUMBER	RETURNS AUTHORISATION NUMBER
Dmytro Unhur	341092102	07429612249	0 / RS293202



QUANTITY	PRODUCT CODE	DESCRIPTION	REFUND	REPLACEMENT	REASON CODE
1	12738709	Marvel What If...? Gamora Daughter of Thanos Funko Pop! Vinyl	X		4

REASON CODE
1 - UNWANTED INSIDE 14 DAYS
2 - ARRIVED TOO LATE
3 - INCORRECT ITEM RECEIVED
4 - PARCEL DAMAGED ON ARRIVAL
5 - POOR QUALITY
6 - FAULTY
7 - LOOKS DIFFERENT TO IMAGE ON SITE
8 - ORDERED MORE THAN ONE SIZE
9 - DOESN'T FIT PROPERLY
10 - INCORRECT ITEM ORDERED

IF FAULTY OR DAMAGED PLEASE SPECIFY

PLEASE FOLLOW THE INSTRUCTIONS BELOW:

- Print out this form and complete all required fields. If possible please retain a copy of this document for your records.
- Ensure the item(s) you are returning are unopened and in any original packaging unless faulty. Returned goods must have all tags still attached and any associated documentation present otherwise we may not be able to accept the goods for return. Unwanted goods need to be in a resalable condition. If your items are not as declared on the attached document they may be returned to you.
- We are unable to exchange items, once we have received your return we will process a refund or replacement as requested on this document.
- Package your items securely and include this form in the packaging with your returned items.
- Label your package. Please attach the label included in this document to the parcel. The package must clearly include the phrase “**RETURNED ITEM(S)**” or it will not be accepted at our sorting facility. In this case a refund or replacement cannot be made.
- Please **DO NOT** mark or affix the returns label to the original manufacturer’s container. Labels should only be affixed to the mailing box/bag. Refunds will not be issued in this case.
- Please allow at least 10 working days for your return to be received.
- We recommend that you obtain proof of postage from your Post Office before sending any items back to us. If your unwanted return is over £100 we recommend sending it tracked which will provide you with insurance should the goods be misplaced and not be returned to our warehouse.

RA Number: 0

## RETURNS DEPARTMENT

Omega Site South  
Skyline Dr  
Burtonwood  
Warrington  
UK, WA5 3TP

OFFICIAL USE: Returned UK Goods  
Please use CPC61 23F01 – evidence enclosed

Either cut out this label and attach securely to your parcel or hand-write the information above. Please ensure the returns authorisation number is on both your package and documentation inside the parcel.

