ROHIT JOSHI

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SKILLS

BI Tools & Data Visualization – Tableau, Power BI, SAP BO
Databases – Oracle, Microsoft SQL Server, Snowflake
Languages – SQL, DAX
Data Prep & ETL – Dataiku, Power Query Data Modelling, SAP BW
CRM Tools – Salesforce, Jira

PROFESSIONAL SUMMARY

- Senior Data Analyst Professional with 10 years of experience in Business Intelligence & Data Analytics

- Individual Contributor and a certified Tableau & Power BI Professional with exposure to diverse industry verticals in a business facing role in 3 key departments – Finance, Operations & Product Usage Analytics

- Achieved a standing ovation award for data analytics contributions to Operational Excellence Analytics department showcasing insights from 23 million+ records and optimizing dashboard performance

ROLES & RESPONSIBILITIES

- Design and develop business intelligence/data visualization solutions to solve analytical & data-centric business problems across 2 key business verticals – Finance & Business Operations

- Synthesize and analyze data from disparate sources using analytical tools and present coherent insights

- Ensure data accuracy and integrity through data validation and data preparation

- Create visually engaging reports and dashboards on 23 million+ records for communication of insights

WORK EXPERIENCE

WOLTERS KLUWER *(10,000+ employee Financial & Information Services Company)*   *Pune, India*
Senior Data Analyst, Operational Excellence Analytics   *Feb 2021 – Present*
Data Analyst   *Feb 2019 – Feb 2021*
<u>*Key Projects*</u>
Finance Data Analysis and KPI Tracking
Tools Implemented - Power BI, Power Query

- Engineered a comprehensive data model within Power BI, consolidating 8 Excel files and developed FCOE KPI Power BI dashboard
- This dashboard served as a vital tool for Fulfilment managers, enabling business partners drive operational excellence by tracking key Finance KPIs; Reduced manual efforts by 90%

GRC Transactional Areas Volume Forecast
Tools Implemented- Tableau, SQL, Dataiku, Power BI

- Created a unified Dashboard for GRC transactional areas that gave 6 months estimate of the incoming volumes. Built volume forecast using in-build forecast models of Dataiku
- Devised a performance metric in the forecast summary dashboard using Tableau, Oracle SQL, and Dataiku that tracked actual vs. projected volumes; facilitated predictive staffing, delivered a 50% improvement in volume accuracy, and reduced over or understaffing by 60%

Incoming Order Volume Analysis for Sales Operations Executives
Tools Implemented - Tableau, SQL

- Spearheaded the development of a dashboard that tracked incoming order volumes and led to a 25% reduction in manual data entry errors; engineered row-level security at the Oracle Database level and Tableau Server to ensure data privacy and confidentiality

Agent Insights Dashboard for Performance Management KPI Tracking
Tools Implemented - Tableau, SQL

- Managed and acted as a Lead for Compliance Solution Department's reporting requirements by directing ETL teams to source data from systems like Salesforce, Snowflake, SQL Server & internal ERP systems. Developed Power BI & Tableau Dashboards for Supportline Department used weekly for Performance management of the Agents tracking 6 key agent KPIs

Legal Spending Analytics for Customers
Tools Implemented - Tableau, SQL

- Conceptualized a comprehensive data analysis framework to track the legal spending of Wolters Kluwer's clients; Built a Legal Bill Analyzer Dashboard in Tableau that enabled clients to make informed decisions and reduce legal expenditure by up to 20%

Proviso – Customer Product Usage Analytics
Tools Implemented - Tableau, Oracle SQL, Dataiku

- Established 15 automated workflows in Dataiku by writing custom SQL codes to create Oracle tables that replaced excel files
- Designed 6 Tableau Dashboards showcasing Customer Product Usage Analytics helping stakeholders to make key improvements in product offerings
- Successfully integrated Tableau dashboards with 9 Oracle tables, preserving semantic layer relations and ensuring continuity in data visualization capabilities
- Facilitated improved decision-making processes by delivering timely and insightful analytics through automated reporting mechanisms

Compliance Solution Reporting
Tools Implemented - Tableau, Snowflake Datawarehouse

- Led migration of 3 key Tableau dashboards aligned to SQL Server to Snowflake database following transition from legacy ERP to Genesys Cloud ERP
- Leveraged a comprehensive data dictionary to understand table relationships, column definitions, and data mappings
- Collaborated with ERP system stakeholders to gather requirements and validate data mappings, ensuring 6 key KPI calculations alignment with business needs and report accuracy
- Implemented SQL queries and data prep techniques to consume Snowflake tables and align exiting Tableau reports to new columns and fields from Snowflake database
- Tested and validated migrated data to maintain consistency and reliability across Tableau reports

TATA TECHNOLOGIES *(10,000+ employee IT Services and IT Consulting)*   *Pune, India*
Functional Consultant/Data Analyst   *Oct 2014 – Feb 2019*
Key Projects

Integrated Supplier Rating – Supply Chain Analytics
Tools Implemented - Tableau, SAP BW (ETL),SAP Business Objects

- Gained business understanding of the factory ERP systems for Part defects and ideated SAP Business Objects & Tableau dashboards to create a unified data model that would serve the Top Management in rooting out non-sourceable vendors resulting in a 15% reduction in non-sourceable vendors and 20% increase in production efficiency

International Business Sales Dashboard
Tools Implemented - Tableau, Excel

- Constructed visually compelling dashboards displaying client's international sales data across 4 regions, including month-over-month variance comparisons and global revenue breakdown by country; distributed globally to Sales teams to drive performance and strategic decision-making

EDUCATION_____

MBA – Marketing (Pune University), Bachelors in Computer Engineering (Pune University)