



Ashok Thouti – CISA and CISM (ISACA)

~Nearly 19 years of Experience~

Proven cybersecurity and IT leader with a track record in aligning IT strategies with business goals, enhancing security, and optimizing operations. Seeking opportunities to drive innovation and protect critical assets.

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Profile Summary

- Resourceful in **end-to-end IT Infrastructure & Cloud Operations** (Public, Private & Hybrid Cloud); directed the business operations by deploying, automating, managing & maintaining Cloud-based System to ensure availability, performance, scalability and security
- Resourceful in **managing various migration projects**; acknowledged for seamless migration at the time of merger from Optimix to ING and Pramerica to Deutsche MF
- Developed world class & cost-optimized** IT Infrastructure, Network, Security Framework, **DR & BCP Framework**, Hardware Management and Access Control Management
- Defined ITIL based Change & Release Management** which improved the capability of the team and deploy work with repeatable success; skilled in extending high-end technical support on various servers and ensuring high customer satisfaction
- Managed the operation of IT infrastructure and data centers** which includes performance, availability, recoverability, root cause determination and problem resolution
- Ensured documentation, implementation and maintenance of Service Delivery Scope, Roles & Responsibilities, Organizational IT Security Policies, Migration activities, IT Audit, Risk and Compliance related records
- Effectively formulated budget and managed Information Services Infrastructure** projects with key focus on ROI for all IT spends
- Analyzed business requirements by **partnering with key stakeholders** across the organization to develop solutions for IT needs; assessed vendors and develop test strategies for new hardware and software



Core Competencies

Cybersecurity Strategy

Regulatory and Legal Compliance

Cloud Security and Operations

Budgeting and Cost Control

Vendor & Stakeholder Management

Security Awareness Training

Data Centre Operations

Team Building & Leadership

Project Management

Disaster Recovery and Business Continuity

Risk Management

IT Governance and Compliance



Work Experience

Since Jan'22-Present Trust Mutual Fund, Mumbai as CISO and IT Head

- In my role as CISO & IT Head, I lead IT Infrastructure and Business Applications, Regulatory and Legal Compliance, Information security, cybersecurity, digital transformation, business resiliency activities, System IT & Cyber Security Audits, and IT operations for the organization.
- Directly reported to the CEO and actively engaged with senior management and the Technology Committee & Board of Directors to communicate IT strategies and obtain necessary support.
- Managed cross-functional activities, including PMO for IT projects, vendor management, Agreements, Purchase orders, IT budgeting, Onpremise, Cloud, Colocation datacenters, BCP, DR, and IT security.
- Ensured compliance with organizational IT policies, regulations, including change management, vulnerability assessment, cyber security awareness, ISO, and NIST.
- Delivered corrective action plans and robust technical support, conducting training sessions, and also coordinating issue resolution, managing escalations, and ensuring on-time delivery with strict SLA adherence.
- Analyzed user needs and application requirements, providing guidance to teams and clients for effective IT solutions.
- Lead Projects such as Office 365 Business Premium rollout \ Reduce the RPO and RTO for critical applications \ DR on Cloud \ Ticket Management Tool \ Upgrade Oracle Database from 12c to 19c \ Cash Management Solution \ CRM \ SIEM and SOC \ Personal Securities Dealing Policy and Digital Transformation \ Front office and Back office system for Mutual Fund \ Build the new head office – Datacenter & Infrastructure.

Jul'21-Dec 2022` - Suumaya Industries Limited, Mumbai as Chief Technology Officer

- Architect IT solutions to align with business and security needs across PAN India locations.
- Established 24,000 sq. ft. HO Office IT Infrastructure, including passive cabling, video conferencing, CCTV, access control, and PA systems.
- Successfully migrated mail platform from Gsuites to O365.
- Led IT team, producing and maintaining standard operating procedures.

Jul'15-July 2021 PGIM India Asset Management India Pvt. Ltd. (Prudential Financial Inc. (USA), Mumbai as Senior Manager – Information Technology

Key Result Areas:

- Interacting with the client's Business and IT teams to gather, define, clarify and refine requirements guiding the architecture and design of applications.
- Expertise in Front office and Back office system for Mutual Fund / Wealth Management (PMS) / Customer Interaction Management (CRM) sales force / automation and performance management system / Accounting System – Oracle Financials / Sun Financials/ Employee Expense Management / Cashflow Management System/
- Ensuring In-house applications are ready for configuration, enhancement and performing Go-live testing & debugging and providing post Go-live support.
- Developing IT Strategy and Roadmap for progressive, multi phased IT implementation for various rollouts and IT footprint expansion/revamp, aligned to Business Transformations.
- Evaluating and certifying the IT solutions that are designed with end-to-end resilient architecture and are aligned with organizational requirements.
- Managing ITGC, Cyber Security and Systems Audits, infrastructure management for products/ projects & providing regular updates to management on Annual Operating Plan.
- Working closely with Global Team for India for managing IT Infrastructure encompassing IT Operations, Network, Datacenters and related technology applications.
- Providing project updates on IT incidents, Generic Requests, Change Requests and preparing Agenda/Minutes of IT monthly calls on IT Projects and open items.
- Maintaining core infrastructure services/application services of India office including disaster recovery and DR Drill testing on every quarter.
- Performing BCP once in year and reviewing the BIA and processes with business owners.
- Spearheading team of 3 engineers for managing IT support activities at Head Office, Data Center and 24 Branch Offices
- Ensuring appropriate IT architecture to meet business, security & regulatory requirement.
- Administering ID Creation/deletions for windows/applications .
- Coordinating with vendors for external services related to IT operational work and payments, IT Budgets, PO, AMC, agreements and cost negotiations.

Key Achievements:

- SPOC for Datacenter Migration from Inhosue to Co-location STT Global Data Centres India Private Limited in BKC.
- Rolled out real time replication between primary and DR servers for business critical applications.
- Successful migration of mail platform from Lotus Notes to O365.
- Enabled work from home for all employees using Pulse Secure and RSA tokens.
- Implemented solution for Board meetings and regulatory committee.
- Acquired seamlessly project of Deutsche Mutual fund at the time of transition/migration.
- Ensured more than 99.97% system uptime at branch locations along with vendors.
- Acknowledged for saving cost across multiple projects in 2015 – 18 Lacs, 2016-25 Lacs, 2017-12 Lacs and 2018-29 Lacs.

Projects Undertaken:

Azure platform for Wealthspectrum upgrade / CCIL (RBI Applications) Upgrade / Cisco Network Equipment's /MPLS /Private Circuits testing and Implementation / IPAD Implementation / CMS Implementation / Board Room Setup / Branch Shifting / UPS roll-out for Head Office and Branch offices / Good Enterprise to Traveler Email Migrations on Android / IOS devices / Ocean Fax online facility – Transactions for time stamping / RPA / Offsite Storage tapes / Server Enhancement and Upgrade / Replaced old outdated backup hardware with new at Primary and DR DC- are effectively supported / Windows 10 Migrations across PAN India.

Feb'15-Jun'15 Fedbank Financial Services Ltd. (Wholly owned Subsidiary of the Federal Bank Ltd., Mumbai as Manager – Information Technology

Key Achievements:

- At Fedbank Financial Services, I led an IT support team at the head office, data center, and 118 branch offices.
- I worked with end-users to resolve IT issues and managed vendor relationships for IT services.
- Keeping critical applications running smoothly was a priority.
- We achieved high availability and 100% uptime for these systems.
- I also handled patch updates, antivirus, and various IT infrastructure components.

Mar'08-Jan'15 ING Investment Management (India), Mumbai

Growth Path:

Mar'08–May'08 Executive - IT Infrastructure and Operations

Aug'08-Feb'12 Manager - IT Infrastructure and Operations

Mar'12-Jan'15 Sr. Manager – IT Infrastructure and Operations

Key Achievements:

- Recognised for migration of 300 Users (AD, Exchange and 75 Blackberry Users), 30 Server's including IT Infrastructure and Applications
- Acknowledged for setting up the in-House datacenter around 30 servers, Network, Firewall, Voice, ISP and External Links
- Identified the vendor for outsourcing critical applications and IT Infrastructure data centre work within the budgets defined and deployed the setup in new datacenter including 25 servers, Network, Firewall and External Links
- Ensured Hot Disaster recovery site for critical applications with less than 1 hr
- Implemented latest technology of voice logger for Call center and Dealing Rooms as per project timelines
- Delivered new office IT setup including Movement of Systems, Servers, Storage, Voice, Network, Firewall and ISP Links and so on at Head office and Branch offices as per project timelines
- Implemented security for Windows, AD, Firewall, Webserver, Database, Antivirus and bandwidth monitoring



Previous Experience

Nov'05 – Mar'08 Wipro Infotech (IT Source) - Optimix Technologies Pvt. Ltd. (Mutual Fund), Mumbai as Site Engineer - IT Infrastructure and Operations

Jun'05 - Nov'05 Alphabetics Computer Services Pvt. Ltd., Mumbai as Associate Customer Engineer

Feb'05 - May'05 Brisk Electronic Services Pvt. Ltd., Mumbai Hardware Engineer



Education & Certifications

- **2003:** B. Com. from Mumbai University

Other Certifications:

- 2022 – Certified Information Security Manager® (CISM), Issued by ISACA
- 2021 – Certified Information Systems Auditor® (CISA), Issued by ISACA
- 2021 - Certificate of Completion – AWS Fargate & ECS – Masterclass |Microservices, Docker, CFN. Issued by Udemy
- 2020 - AZ-303: Microsoft Azure Architect Technologies – Issued by Microsoft
- 2020 - Certified - Azure 103 Administrator - Issued by Microsoft
- MCSA (Microsoft Certified System Administrator)ITIL® V3 Foundation Level
- PRINCE2 Foundation



Personal Details

Languages Known: English, Hindi, Marathi and Telugu

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