RAJESH KUMAR BISWAL

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Branch: Master Of Computer Application



Career Objective

To start my career with an organization where I could add value to the organization for the mutual success by using my technical knowledge and skills.

Professional Experience

6 months internship as a IT Help Desk Specialist in SAITECH IT SOLUTIONS from September 1st 2020 to March 10th 2021.

Responsibilities:

- Fixing any software and hardware issues.
- Troubleshoot software issues.
- Resolving network issues.
- Fixing technical problems, including network configuration and account setup.
- Replace parts as required.
- Providing the customer with resolution choices.
- Monitor and Maintain computer systems and networks.
- Providing timely and accurate customer feedback.

2 years experience as a Technical Support Engineer in MULTISOFT from September 1st 2021 to Present.

Responsibilities:

- Identifying hardware and software solutions.
- Installing and configuring hardware and software.
- Conducting electrical safety checks on equipment.
- Testing new technology.
- Managing multiple cases at one time.
- · Performs other related duties as assigned.
- Interacting with students any type of problem.

Educational Background

- Master Of Computer Application from Balasore College of Engineering and Technology, Sergarh in year 2019 with 75.50%.
- Bachelor Of Computer Application from Balasore Institute of Technical Studies, Balasore in year 2017 with 75.50%.
- Senior secondary passed from Nilakantheswar Mahavidyalaya, Bangara in year 2012 with 54.5 %.
- High school passed from Shakuntala High School, Jirital in year 2010 with 64 %.

Certification Course

Continuing Cisco CCNA

Post Graduate Diploma in Computer Application from Gyandeep Computer Education, Khantapada in year 2012-2013.

Advance Diploma in Computer Hardware and Network Management from Central Tool Room & Training Center, Bhubaneswar institute in year 2013-2014.

Technical Skills:

- Language:Python(New)
- Framework:Django(New)
- Web Technology: HTML,CSS
- Database:MySql
- Ticketing Tool:Servicenow
- Operating System: Win 7, Win 8, Win 10, MS DOS and Linux (new)
- Hardware Skills: Assembling & Troubleshooting of PC's, Window's Update antivirus, Installation & Troubleshooting of Operating system's
- Networking Skills:LAN,WAN,MAN,PAN,OSI Model,IP Address,TCP/IP,VPN,DNS, Firewall,DHCP,RDP,FTP,HTTP,UDP,SMTP,Active Directory and Router etc.....

Extra Curricular Activities

- Participated in various cultural activities in my college.
- Organized blood donation camp in our college.

Hobbies

- To learn about the new technology.
- Listening Music.
- Playing Cricket.

Personal Details

Date of Birth : 3rd April 1995

Fathers name : Ganesh Prasad Biswal

Nationality: IndianReligion: HinduGender: MaleMarital Status: Single

Language knowledge : Odia, Hindi and English

Declaration

I hereby declare that the information stated above is true and correct to the best of my knowledge.

Place: Balasore Rajesh Kumar Biswal

Date: 03-09-2023 Signature