



Dasari Bhaskar

Senior Project Engineer



Dedicated working professional with 5+ Years of experience in Networking, WFM and 3+ year of Hand-on working experience on AWS services, Specializes in AWS Networking Services. Looking for a challenging career as a Cloud solution Architect and cloud operation Engineer that utilizes my knowledge in my area of competence and enriches my knowledge, and gives me a chance to be part of a team that contributes towards the growth of the organization, thereby yielding the twin benefits of job satisfaction and convenient professional growth.



Bhass9624@gmail.com



+91-90630 78037



Bengaluru, India



<https://www.linkedin.com/in/bhaskar-dasari/>

WORK EXPERIENCE

Senior Project Engineer

TATA Consultancy Services

10/2023-Still working

Bengaluru

- Primary responsibility to manage EC2 servers, cloud watch, AWS networking components like VPC ,ELB, VPC Peering, VPN, Transit Gateway, ASGs.
- Ability to understand Terraform/Cloud-Formation scripts and have good exposure on CLI commands.
- Primary responsibility to manage Cisco Contact Center Enhancement, Carry out new projects based on Business requirement.
- Implementing and deploying cloud infrastructure according to architectural designs.
- Automating infrastructure provisioning, deployment, and management using tools like AWS CloudFormation, Terraform, or AWS CDK.
- Configuring and managing AWS services such as EC2, S3, RDS, VPC, IAM, etc.
- Monitoring system performance and ensuring availability and reliability.
- Troubleshooting and resolving infrastructure issues. Establishing and maintaining CI/CD pipelines for automating software delivery.
- Integrating and configuring tools like Jenkins.
- Managing source code repositories and version control systems (e.g., Git).
- Implementing infrastructure as code practices.
- Collaborating with development and operations teams to streamline processes and improve efficiency.

Senior Project Engineer

Wipro Technologies

12/2020 –10 /2023

Bengaluru

I have been working for Arizona public service Company as the AWS cloud Engineer/ Devops. Responsible for handling all configuration, testing and troubleshooting for AWS, Verint solution and Cisco contact centre UCCE (IVR, Finesse, and ECE).

- Responsible to maintain the Cisco and Verint application configuration, update and maintenance.
- Responsible to upgrade and install 3rd party security patches the system to fix system vulnerabilities and Renew /Update SSL Certificates.
- Responsible to troubleshooting, analysing logs and work with vendor (Cisco and Verint).
- Responsible for maintaining server and DB space and purging, changing retention policies as per requirements.
- Responsible for delivering custom reports, ICM scripting Modification as per business requirements.
- Apart from day to day activity, responsible for provide KT to new members and SOPs Documentation.
- Responsible to maintain SLAs, Change Management, Access management, ServiceNow, ITIL and Process Management.
- Responsible for Linux/Unix/Windows System Administration including OS installation/ hardening/patching.

Project Engineer

Wipro Technologies

10/2018 – 11/2020

Bengaluru

I worked for Northern Trust (A US Bank) as the Client of Wipro. Responsible for the configuration and testing of Cisco Unified Communications products including: Cisco Unified Communication Manager Cisco Unity Connection, Verint and Facsys.

- Responsible to Configure and Troubleshoot Cisco Jabber profile (CSF), Cisco Jabber for Mobile (TCT and BOT) profiles.
- Responsible to Configure and troubleshoot Extension mobility profiles and Cisco IP communicator.
- Responsible to Configuring call announcement for profiles and troubleshoot Voice mails and Call handlers.
- Responsible to Configure Verint profiles for Cisco and Avaya Users.
- Responsible to Configure Facsys User profile for Inbound and Outbound faxes.
- Responsible to performing various changes for Verint, Facsys and Cisco.
- Responsible to Perform Verint and Facsys Health check reports.
- Responsible to maintain SLAs, Change Management, Access management and Process Management.
- Apart from technical responsibilities I do monthly audit and also manage shift roster for the team.
- Apart from day to day activity, responsible for provide KT to new members and SOPs Documentation and offered various KB articles for team.

EDUCATION

- MTECH, Birla Institute of Technology, Pilani : **2022**
- Bachelor of Science – Statistics : **2018**

Certifications

- AWS Certified Solutions Architect – Associate (09/2022 - 09/2025)
- Cisco Certified Network Associate (07/2021 - 07/2025)

Personal Project Work

- Deployed 3 tier web application using Route 53, ALB, ASG, EC2 and RDS.
- Host static website using S3 and cloudFront.
- Deployed Hybrid DNS Setup between AWS and On-Prem using Route 53 endpoints, Private hosted Zone, Site to site VPN connection, VPC, NAT Gateway, EC2.

Trainings

- AWS Technical Essentials
- AWS Solutions Architect
- AWS Developer Associate & AWS Database Migration
- AWS SysOps Associate
- Udemy – AWS Certified Developer Associate by Stephane Maarek.

Technical Skill

- Amazon S3, Kinesis, Cloud Formation, Cloud Front, Route 53, Elastic Load Balancing, Gateway Load Balancer, VPC, VPC Flowlogs, Cloud Watch, Auto scaling group, Lambda, Amazon Connect, Amazon EC2, RDS and DynamoDB.
- Demonstrable experience on experience of Most of AWS services like
 - ❖ Hybrid Connectivity
 - Site to Site VPN
 - Client to Site VPN
 - Direct Connect Setup Walkthrough
 - ❖ Private connectivity
 - VPC Peering, Private Link, Interface and Gateway Endpoints.
 - Transit Gateway
 - ❖ AWS Network Security services
 - Security Group, Network ACL, Web Application firewall, AWS Network Firewall.
 - ❖ Load Balancer – ALB, NLB and GLB
 - ❖ Building CI/CD pipelines, SNS & SQS, CDK, ECS, Docker/Kubernetes, ECR & Fargate, API Gateway, continuous integration and deployment
- SQL, ICM Scripting, BGP, OSPF, Cisco CUCM, Cisco CUIC, Verint solutions.
- Linux, Windows Server Administration, Database, Ansible, Terraform, Python with Boto3, Git.
- Deep Understanding of TCP/IP, OSPF, MPLS, BGP, ARP Protocols

Non-Technical Skill

- Have ability to handle technical conversation at a high and low level.
- Have strong presentation, communication and collaboration skills
- Customer-focused, ability to understand complex problem

Languages

- English, Hindi & Telugu

DECLARATION:

I do hereby declare that the above details are true to the best of my knowledge and belief.

Name: **Dasari Bhaskar**

Place: **Bengaluru**