

### Technical Proficiency

- Technology driven IT professional with over 13+ years of visible achievements and experience providing leading edge technological solutions. Extensive qualifications in all aspects of system administration and maintenance, network/server operations and software solutions.
- Experience in performing audits and security assessments, with focus on technology infrastructure, cyber security, information security, cloud technology, technology management, governance and compliance with regulatory and policy requirements
- Securing network design, system analysis and development, and full lifecycle - IT Risk & Compliance
- Driven experience in IT Audit, IT Risk Management, IT Compliance Management, Information Security, PCI Compliance, SOX Compliance, and/or Vendor management
- Managing PCI Compliance
- Applying sound judgment in the evaluation of risks and controls. Effectively challenges adequacy of controls

### Synopsis

- ISO 27001 Information Security Management Systems Lead Auditor Certified
- Cisco Certified Network Associate (CCNA), CCNA Security
- ITIL V3 Foundation certification completed
- Member of ISCA chapters, pursuing CISA certification, Planning to complete by may 2024
- Well versed with certified technology like ISO 22301, CompTIA Security+
- Have worked on Regulatory frameworks such as SOX, SSAE 16, NIST, COBIT, CMMI and ISO27001

### Professional Experience

**Organization:** [Barclays G.S.C., Pune- AVP - Security and Control Specialist](#) (Dec 2020–Till date)

**Project-** Infrastructure Services, Private Cloud and Middleware Risk & Control

**Project Duration:** December 2020 –Till Date

#### Key Responsibilities:

- Managing Audit and Regulatory requirements for Infrastructure and Cyber technology
- Conducting internal Enterprise audits, Managing regulatory Audit and related submissions
- Working with third line of Defence to make sure audit ready
- Reporting and presenting audit findings with recommendations for ways to cut risk
- Providing Support for attestation completion program
- Closely working with CISO team to maintain regulatory and organizational compliance std.
- Identifying, developing, implementing, and maintaining processes across the organization to ensure there are no security breaches
- Establishing and maintaining relationships with stakeholders and services providers
- Evaluating the state of controls based on different frameworks
- Monitor timely reporting/escalation of risk events/significant incidents and perform action tracking to ensure timely issue resolution
- Performing Quality Analysis for Risk Assessments to quantify the risk exposure
- Identifying and remediating vulnerabilities (Vulnerability management)
- Managing IT risk and having excellent knowledge of risk assessment
- Making sure IT Risk Management and Cyber policies in line with standards
- Working closely with InfoSec team and CISO compliance
- Member of Risk review board to create transparency within Management and the stakeholder
- Conducting IT risk assessment to improve existing process

- Participate in Risk board at organization level
- Managing issues and related actionable deliverables
- Preparing Executive reporting for Management and stakeholder
- Monitoring networks for security breaches, performing investigation, documentation, and reporting security breaches.

**Organization: JP Morgan Chase, Bangalore- Risk and Compliance Analyst (July 2017–Nov 2020)**

**Project- Cyber Technology Control Analyst for Global Service Operation**

**Project Duration: July 2017–Nov 2020**

**Key Responsibilities:**

- **Handling cyber tech control and infrastructure domain audit**
- **Managing the second level of defense for the organization.**
- **Managing SLA, RFI escalations, gap discussion**
- **Responsible for preparing and validating audit deliverables.** Interfaces with auditors from internal and external audit entities
- Worked on different technology fields- **Audit and regulatory activities, Access uplift program-Risk and Control initiative, Infrastructure security, Resiliency, TVM** as well as **ICA**
- **Working closely with CISO to maintain strategy, operation, information assets and manage that program.**
- SME of Cyber technology control (CTC) and running BAU operations, Ensuring that product work within ecosystem, stable operation
- Day to day execution for the **regulatory events**, mapping of regulations impacting to technology
- managing BAU execution and strategic alignment of OLO, LRCM and gap remediation
- Ensuring all **Control, policies and procedures** are implemented and well documented for internal/external audit as well as for **regulatory submission**
- Increasing operational risk awareness for business partners, Working with business partners to address developing issues and existing control gaps in the business
- worked on (PCI) Payment card industry compliance requirements
- Managing **Risk register** and related reporting tasks
- Following up to ensure identified issues are handled in a complete and timely manner
- Implementing & monitoring Risk based IT Governance frameworks as per the requirement
- Making sure operational activities compliance with government regulations and client requirements
- Working on Weekly/Monthly Documentation, Reporting and analysis update for management dashboard

**Organization: Accenture, Bangalore- Security Operation Analyst- SOA (June 2014–July 2017)**

**Project: Technology and Infrastructure support within Accenture - IT Operations Analyst**

**Project Duration: Sep 2015–July 2017**

**Key Responsibilities:**

- Audit internal reporting control, performs periodic audit trail review to identify, analyze and report security violations in the servers and network devices
- Communicate and coordinate with respective teams and prepare against the **Internal and External Audits** and front end the same
- Liaise between in-house managers and external auditors for audit documents and findings
- Identify process gaps and propose improvement to enhance security posture and handle corrective action plans (CAP) internally

- Work on SOC compliance (Service Organization Control) Reports- **maintaining CIA controls**
- Control and reduce high vulnerability and compliance issues, device reachability, Authentication, configuration remediation issues and assess incident severity and escalate to the next level as needed
- Monitors and analyzes Security Information and Event Management (**SIEM**) to identify security issues for remediation-
  - Vulnerability Scanning (VS)
  - Server Configuration Compliance (SCC)
  - Network Configuration Management (NCM)
- Security Information and Event Management (SIEM)
- SOTA External and Internal Vulnerability Scans -Remediation Follow-up and Asset reconciliation
- Perform the TPRA (**Third Party Risk Assessment**) for Nonstandard hardware procurement, Virtual image, standardization of OS image, validating the security controls

**Project: Technology and Infrastructure support within Accenture- IT Operations Associate**

**Project Duration:** June 2014–Sep 2015

**Key Responsibilities:**

- Managed the day-to-day service delivery for data center, server, networks and telecoms services within multi-supplier outsourced environment led by vendor to SLA and OLA targets
- Actively performing on **PMK, Opalis password reset** and Server **Capacity planning** activity
- SAT and SOC request approval process standardization adhered as per the scheduled activity
- Worked in real time environment of **BCM**- periodical maintenance tests to ensure that system recovery works properly
- Account owner for **BCM/BCP test**- Central coordinator for recovery execution
- Performing IT Simulation test, UAT, Resiliency test

**Organization: Dell Services, Chennai- Sr. Technical Support Associate (March 2012–June 2014)**

**Project 2: Senior Technical Associate**

**Project Duration:** Oct 2012–June 2014

**Key Responsibilities:**

- Incident Management, Fault Management (Trouble ticket creation)
- Hands-on experience on VPN Cisco, juniper, F5 client
- Working on wireless issue- Odyssey, AVAYA issues
- Proactive support for applications like-Attachmate, Mat lab, Pro-e, Aware, Adobe, Citrix
- Installation and Error handling of Sql server 2008 r2 Oracle client, SQL Developer, I Manage
- Prepared and distributing daily /weekly project report and share pending reports to team
- project planning, strategic planning, systems analysis and troubleshooting, quality control, forecasting, scheduling and planning, and tracking of results

**Project 1: Application Support Engineer**

**Project Duration:** March 2012–OCT 2012

**Key Responsibilities:**

- Managing and Administering Windows 2003 R2 ADS and DHCP for Max HealthCare Domain.
- Experience in Implementation and management of IT infrastructure
- IT Enablement for New Users in terms of System configuration, deployment and Email.
- Creation of access request for user Vista and PACS (picture archiving and communication system)
- Managing access on Hospital Information System (HIS) and Computerized Patient Record System (CPRS)

- Recording People and Incident Management using BMC Remedy 7 as tool

**Organization:** CMS Info. Systems, Pune- Desktop Support Engineer (Jan 2011–March 2012)

**Project 2: Desktop Support Engineer**

**Project Duration:** May 2011–March 2012

**Key Responsibilities:**

- Implementation, Execution, Monitoring and Control of Client Health Online via W.D.R.A.M. Project
- Maintaining and Monitoring of WAP and WEB portals of Jump Games Domain
- Managing IT infrastructure domain

**Project 1: FMS Engineer**

**Project Duration:** Jan 2011–May 2011

**Key Responsibilities:**

- Supporting clients with their hardware and software problems such as Operating systems
- Troubleshooting problems pertaining to System Performance, Network Administration, and Application Conflicts and System bugs

**Key Skills**

- Remarkable experience in auditing user access administration functions for key systems and applications
- Ability to handle multiple Audits simultaneously while prioritizing to meet strict timelines
- Willingness to learn new emerging technologies and technical skill sets
- Good communication, collaboration and team building skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner
- Ensured that objectives were accomplished in accordance with outlined priorities

**Area of Specialization**

- Server- Windows 2003/ 2008, Sun Server
- Force, Track, RDMS, ITPAM,
- Tool-SUMMUS, Remedy S.W. Servicenow, Opalis
- Remote Tool- Log-min, Bomb-gar, VNC
- Security / Switching
- Storage Devices- Media library ML6000/ 6001, Brews

**Academic Qualification**

BSc Computer Science (Pune University)

**Personal Details**

DOB : 16<sup>th</sup> Aug 1987

Passport : K6356637

Permanent Address : 281,D 1407, Yashwin- Phase 2 Rd, Rajiv Gandhi InfoTech Park, Hinjawadi, Maharashtra 411057

**PLACE:** Pune

**DATE:**

**(INDRAJIT T. PAWAR)**