

## Profile

Experienced Security professional in a global security operations environment with a strong background in utilizing ticketing tools such as Remedy, SNOW, and JIRA. Proficient in ITIL processes within the context of security service operations, with hands-on expertise in a wide range of security products, including Cisco ASA, VPN, Firepower, Palo Alto firewall, Panorama, Checkpoint firewall, Proofpoint email security, FortiGate firewalls, IPS/IDS, Imperva WAF, AWS/Azure cloud security and vulnerability management.

## Employment History

## Network Security Consultant at Deloitte USI, Gurgaon, Haryana, India

March 2022 — Present

Assisted with device administration and maintenance. Collaborated with OEMs to troubleshoot problems and operational issues. Generated weekly reports detailing device changes, activities, and operational issues. Conducted vulnerability scanning and reporting. Monitored and ensured the completion of scheduled monthly discovery and vulnerability scans. Checkpoint firewall, Cisco firewall, IPS/IDS, Imperva WAF, Tenable, and AWS cloud.

## Security Specialist at HCL Tech, Noida, Uttar Pradesh, India July 2021 — March 2022

Managed Palo Alto firewall, Azure Cloud, Panorama, and Proofpoint email security solutions for global customers in a 24/7 environment. Installed and maintained commercial security solutions, collaborating with security vendors to ensure best practices and software updates were consistently applied. Collaborated with business partners to strike a balance between requirements, security, and risk reduction. Conducted network troubleshooting to isolate and diagnose common problems effectively.

# Associate Security Engineer at British Telecom E-Serv India, Gurgaon, Haryana, India

February 2020 — July 2021

Managed and administered network security technologies for BT and its global customers in a 24/7 environment. Customer-facing expert for operational security teams, providing hands-on support for security products and IT security services to global/corporate customers. Responsibilities included Change and Incident Management, customer service, inquiries, fault diagnosis/resolution, and problem management. Provided proactive support for security devices using Nagios/Opsview, troubleshooting incidents, and resolving issues within SLAs. Attended customer troubleshooting calls, performed detailed analysis, and resolved issues within SLAs. Mentored colleagues and Demonstrated hands-on experience in operating and managing security infrastructure, including Checkpoint, Palo Alto, Fortinet, and Cisco Firewalls. Proficient stakeholder management and skilled in working effectively under pressure.

### **Details**

Gurgaon Haryana India +917595920106 binitraieng@gmail.com

#### Links

Linkedin

#### **Skills**

**Network Security** 

Web Application Firewalls

Intrusion Detection and Prevention systems

Cisco firewall (ASA and Firepower)

Checkpoint firewall

Palo Alto firewall

AWS Certified Solutions Architect Associate

AWS Certified Cloud Practitioner

**AWS Cloud Security** 

Vulnerability management

Security Device Management

Python

Devops

CCSA

**PCNSE** 

AWS certified security speciality

## Languages

Hindi

English

## Network Engineer at ZTE Telecom, Gurgaon, Haryana, India

July 2016 — September 2018

Managed network installations and maintenance for Access backbone network Project. Handled link provisioning and equipment testing. Maintained Network devices from various OEMs. Resolved cases, performed preventive maintenance, and generated reports. Provided connectivity solutions to high-value customers. Oversaw 100+ sites in Kolkata and Western India as Lead Network Engineer. Worked as a Project Engineer on a DWDM ROADM expansion project in Rajasthan.

## Education

M.Tech in Computing Systems and Infrastructure, BITS Pilani WILP, Gurgaon, Haryana, India

June 2022 — June 2024

Integrated CCIE security course (CCNA, CCNP in Routing and Switching and CCNA, CCNP and CCIE in Security), Network Bulls, Gurgaon, Haryana, India

October 2018 — January 2020

B.Tech in Electronics and Communication Engineering, Dr. APJ Abdul Kalam Technical University, Lucknow, Uttar Pradesh, India

June 2012 — June 2016

Intermediate, Happy Model School, CBSE, Varanasi, Uttar Pradesh, India

March 2010 — March 2011

High School, Sunbeam School, CBSE, Varanasi, Uttar Pradesh, India

March 2008 — March 2009

## **★** Cerification

## **AWS Certified Cloud Practitioner**

October 2023 — October 2026

https://www.credly.com/badges/234df920-db5e-4d4f-bbd9-ac5ad978ec31/public\_url

## **AWS Certified Solutions Architect - Associate**

July 2023 — July 2026

https://www.credly.com/badges/ab3d6ed6-6ad1-4968-969e-0a492a60cb11/public\_url

## **AWS Certified Security Speciality**

May 2024 — May 2027

https://www.credly.com/badges/8269dc52-8535-432d-a6a1-ca663f5dd347/public\_url

## Internships

# BSNL Employability Enhancement Training Program at BSNL, Lucknow

June 2014 — June 2015

BSNL, Lucknow EETP Program Silver, Gold AND Platinum Certified Engineer. ID- S14LUK398

## Summer Training at Doordarshan Kendra, Varanasi

June 2015 — July 2015