Ramya Kumari

Network Engineer

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Summary

- 7.5 years of progressive experience in Network Protocols, Communication Network and Cisco Routers, Switches & Firewalls.
- Comprehensive Cisco technology knowledge in Designing, Implementation, Administration and Support.
- In-depth knowledge of deploying IP protocols and Troubleshooting.
- Experienced in Layer 2 and Layer 3 Switching.
- Proficient in usage of Microsoft VISIO as tool for preparing technical Network Diagrams, Presentation and Documentation.
- Extensive experience in Planning, Implementation, Configuring, Testing and Troubleshooting of Networking system.

Experience

Network Engineer

Wipro Limited, Bangalore Accounts: Citibank (5+ years), Airtel (1+ year)

September 2016 - December 2022

Tata Consultancy Services, Kolkata

Account: Staples (1+ year) January 2023 - Present

- Understanding and resolving issues and requests raised by business.
- Preparing standard Network Designs, Diagrams and Documentation.
- Raising Change requests based on business solution.
- Representing the RFCs in CAB and Design review calls.
- Implementation of approved Network Designs.
- Coordination of Change Management & Incident Management for Network.
- Closely tracking of Change impacts and backing out the change in case of any issues.
- Troubleshooting of Network related issues.

Technical Skills

- VPN build (IKEv1 & IKEv2), VPN decommission, VPN modification like Peer IP update, adding/removing Partner IPs or Business Ips, Crypto key modification.
- Proficient in planning, building and decommissioning B2B Architecture.

- Implementation of NAT, based on project requirements.
- Allowing and advertising new IP segments into routes as per requirements.
- Working on Dynamic Routing Protocols like BGP, OSPF, EIGRP and switching protocols STP, HSRP.
- 1 year of experience in SDWAN to monitor the circuit, device status and latency issue and pushing the template for the circuit cutover.
- Creation and modification of new and existing Security Access List.
- Configuration of Switch Ports to connect Servers, PCs, Workstations, Kiosks and IP Phones.
- Creation of L2 and L3 Vlans and provisioning users with it.
- Proficient in usage of SEDONA Network Automation for Switchport, ACL, VPN tasks.
- 2 years of experience in PaloAlto Firewall for the creation of port based and application-based security policy, IPSec VPN, objects, zones and troubleshooting the user reported issues
- Monitoring the network devices and circuit status in Solarwinds.
- Preparing Network Diagrams in Microsoft Visio and Network Documentation in Microsoft Excel to keep pre and post record of Network changes.
- Raising Network changes in Service Now tool and coordinate the implementation of the changes.
- Having basic knowledge on MPLS.

Academics

- MTech (Masters in Technology) [2020] from Birla Institute of Technology and Science, Pilani
- BCA (Bachelors in Computer Applications) [2016] from Mangalore University, Mangalore
- PUC [2013] from Govt. High School, Shankaranarayana, Kundapura
- SSLC [2011] from Govt. High School, Shankaranarayana, Kundapura

Personal Profile

Date of Birth: 26-05-1995

Nationality: Indian

Languages Known: English, Kannada, Hindi

Hobbies: Listening to music, Exploring Investment ideas

Declaration

I hereby declare that the above-mentioned information is correct and I bear the responsibility for the correctness of the above-mentioned particulars.

Date:

Place: Kolkata, India (Ramya Kumari)