Karthik S

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Dedicated Tableau Developer with over 8 years of experience in transforming raw data into meaningful insights through interactive visualizations and dashboards. Skilled in data analysis, dashboard design, and business intelligence, seeking to leverage expertise in Tableau to drive data-driven decision-making and improve organizational performance

Profile Summary:

- A competent Professional with more than **11 years of experience** in
  ~Tableau ~Power BI ~Snowflake ~Business Intelligence ~ Data Analytics ~ Data Visualization ~SQL ~ Database Reporting ~Customer Experience ~Market Access ~Financial Reporting
- **Expertise in handling** various **global clients** (US/Europe/APAC) in understanding of client requirement and successfully converting to end product.
- Possess in-depth understanding of **Customer Experience, Digital Analytics, Market Access, Pharma Data** and **Manufacturing Intelligence** through query handling, report creation, Business Intelligence Tools such as **Tableau desktop**, Power BI and TIBCO Spotfire
- Diligently applying **Scrum / Agile practices** for greater value addition and customer delight for process transformation activities
- Highly Proficient in the use of **SQL and PL/SQL** for developing complex stored procedures, triggers, tables, user functions, user profiles, relational database models and complex views.

Core Competencies:

- Over 11 yrs. of hands on experience in **Data Analytics in operations domain** (Dashboard designing and development)
- Experience in **Operational analytics**, **Performance Analytics** and Business Intelligence that provide business solutions for Pharmaceutical client to derive key insights
- **Exemplary relationship management** and communication skills with the ability to network with project members and clients with ease
- **End to end handling of projects** from understanding requests, scoping, prioritizing, creating, providing timelines and delivering results that meet objectives and high quality standards
- **Proficient in dashboard creation** on Tableau Desktop and Tableau Server, Power BI and Spotfire.
- Extensive back ground and knowledge of Stored Procedures, Functions, and Transact **SQL**
- **Quick learner**, who is highly efficient and has a good eye for details, can absorb new ideas, can communicate clearly and effectively.
- Good Experience in **Python Scripting**, R, TERR Engine
- Involved in **Troubleshooting and Performance Tuning** of Tableau Dashboards
- Have strong leadership, excellent organizational skills and **ability to work in a pressurized time bound environment**
- Accomplished professional with a reputation for **consistently delivering complex projects on-time**

Educational Qualifications:

Degree/Certificate	Institution	Year	CGPA
Post-Graduate Program (PGP) with dual specialization in *Finance & Operations (Regular)*	Indian Institute of Learning and Management (IILM) Gurgaon	2013	64%
Bachelors of Engineering in *Computer Science*	St.Peters Engineering College, Chennai	2010	63%
Executive Program in Business Analytics (EPBA) with specialization in *Modeling, Data mining Application using R, Operational, Financial, Marketing Analytics and Business Data Mining*	Indian Institute of Management, Calcutta (IIMC)	2015	73%
Diploma in NIIT (ANIIT) With specialization in *SQL server 2005, Java, Asp.Net*	NIIT Nungambakam – Chennai	2011	69%

Work Experience:

Company: mResult Services Bengaluru, India (Feb 2023 to Present)
Position: Senior Technical Lead Business Intelligence (Pfizer)
Key Responsibilities:

- Developed interactive dashboards and visualizations to support business decision-making.
- Collaborated with stakeholders to gather requirements and translate business needs into insights.
- Optimized data sources and performed data cleansing and transformation using **Tableau Prep**.
- Conducted training sessions to educate users on Tableau best practices and self-service analytics.
- Managed Tableau Server environments, including user access and permissions.
- Overseeing and providing support to Applications transitions in **Tableau, Snowflake and AWS**.

Company: PharmaAce Pune, India (Oct 2022 to Jan 2023)
Position: Lead Consultant Business Intelligence (Bayer Lifescience)
Key Responsibilities:

- Created Rich dashboards using Tableau Desktop and prepared user stories to create compelling dashboards to deliver actionable insights.
- **Project Management** and People Management of 5 resources in order to understand requests, scoping, prioritizing, creating, providing timelines and delivering Reports and Analysis.

Company: Axtria Gurgaon, India (Dec 2020 to Sept 2022)
Position: Project Lead, Tableau Developer, Market Access Team (Bayer Lifescience)
Key Responsibilities:

- Supporting COR in development of Tableau Dashboards and migrating in prod environment to deliver actionable insights.
- Working on generating various dashboards in Tableau Server using different data sources such as Snowflake, Oracle and Redshift & Google big query.
- **Project Management** and People Management in order to understand requests, scoping, prioritizing, creating, providing timelines and delivering Reports and Analysis.

Company: Evalueserve Gurgaon, India (Aug 2019 to Dec 2020)
Position: Associate Consultant, **Power BI** & Tableau Developer, Business Intelligence Team
Key Responsibilities:

- Involved in reviewing business requirements and analyzing data sources for **development, testing, and production rollover**.
- Supporting through **timely delivery** of regular and adhoc reporting.
- **End to end handling of projects** from understanding requests, scoping, prioritizing, creating, providing timelines and delivering results that meet objectives and high quality standards.

Company: WIPRO Gurgaon, India (Prev named as Aon) (Apr 2016 to Aug 2018)
Position: Team Manager, Tableau Developer, Customer Experience Analytics Team
Key Responsibilities:

- Managing a team of 6 members to support Advanced **Dashboard/Visualizations/Insights** to help the Client to make business decisions.
- **Tableau** dashboard to help the 5000+ customer care executive to track their own performance on daily basis to see where they stand for the bonus and promotion
- Reporting through **analysis of qualitative data call and web data for more 300+ companies**

Company: WNS Global Solution (Gurgaon, India) (Dec 2012 to Apr 2016)
Position: Senior Analyst, Business Intelligence Developer (Medical Operations), Knowledge Center
Key Responsibilities:

- Gathering client requirement and convert it to end solution (**Excel based tools and dashboards**)

Technical/Functional Skills Set:

- Tableau, Power BI, SQL Server Management Studio, Power BI, Google Big Query, snowflake, Spotfire.
- Investigative Curiosity, Strong math and quantitative skills & client interaction skills.
- Good writing skills, Project Management and People Management

Personal Details

Date of Birth: 12th December 1987, Languages Known: English, Tamil and Hindi
Present Address: G601, RailVihar Sector 15, Gurgaon