Amarmani Tripathi

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Profile Summary

An experienced IT Manager with over 15 years of hands-on experience in managing IT infrastructure, network security, data backup and recovery, disaster recovery planning, and project management. Possesses strong leadership and communication skills to lead a team of IT professionals.

Professional Experience

Tower Alloys Industries Ltd.

IT- Manager   **November 2021 to November 2023**

- Manage the IT infrastructure of the company, including network and server systems, hardware and software installations, upgrades, and maintenance.
- Develop and implement IT policies and procedures to ensure the security, integrity, and availability of company data and systems.
- Plan, schedule and oversee IT projects, including upgrades and implementations, and ensure timely delivery within budget.
- Develop and implement disaster recovery plans and conduct regular tests to ensure that they are effective.
- Ensure compliance with industry standards and regulations related to IT infrastructure, security, and data protection.
- Manage relationships with external vendors and service providers.
- Provide technical support to staff and troubleshoot issues as needed.
- Manage a team of IT professionals and ensure that they are trained and equipped to perform their duties effectively.

African Industries Group

Project Management   **September 2011 to till October 2021**

- Successfully managed a $1 Million project to setup IT systems for all newly incorporated units of African Industries Group.
- Consolidated decentralized data canters and servers of African Industries group to a centralized location, resulting in improved system management and reduced costs.
- Developed and sourced vendors to implement biometric, CCTV, system upgradation, and new IT infrastructure setup.
- Migrated all Hyper-V machines to VMware and shifted them to Mumbai data canter, resulting in improved system performance and availability.
- Planned and implemented CCTV with HA at 10 locations for 600 cameras, resulting in improved surveillance and security.
- Planned and implemented ManageEngine ServiceDesk Plus ticketing software, resulting in improved ticket management and service delivery.
- Developed Disaster Recovery/Business Continuity plans to ensure the availability and recoverability of critical systems and data in the event of a disaster.
- Planned and migrated 1600 email users from Zimbra to Office365, resulting in improved email management and accessibility.
- Planned, tested and deployed SonicWall firewall solutions supporting WAN connectivity to ten remote locations, resulting in improved network security and connectivity.
- Planned, tested and deployed SonicWall VPN solutions to support remote access for traveling users, resulting in improved remote access and security.
- Project Manager for all telecommunications and networking implementations for 22 locations of African Industries group.

African Industries Group

Assistance IT Manager   **March 2019to October 2021**

- Worked closely with the IT Manager to manage the IT infrastructure of African Industries Group.
- Managed the company's IT budget and ensured that all IT expenditures were within budgetary constraints.
- Coordinated with vendors and contractors to ensure timely delivery of IT services and solutions.
- Assisted with the planning and implementation of new IT projects, including the deployment of new systems and application.
- Managed the company's servers and network infrastructure to ensure optimal performance and availability.

- Provided end-user support to employees and resolved technical issues in a timely manner.
- Conducted regular system backups and implemented disaster recovery plans to ensure business continuity.
- Conducted security audits and implemented security protocols to safeguard the company's IT infrastructure.
- Implemented and maintained the company's antivirus and anti-spam solutions.
- Trained end-users on new systems and applications and conducted IT training sessions.

African Industries Group
System Administrator   Sept 2011 to Feb2019

- Implementing, integrating and supporting Wintel infrastructure platforms and technologies, including Microsoft server & Exchange, VOIP and Virtualisation.
- Updating software with the latest security patches and ensuring the proper defences are present for each resource.
- Performing vulnerability and penetration tests, identifying and defending against threats, and developing disaster recovery plans.
- Configuring security systems, analysing security requirements, and recommending improvements.
- Monitoring network traffic for suspicious behaviour.
- Backup Jobs review and managing backups using Veeam Backup.
- Configuring and monitoring the health of Active Directory and Servers.
- Troubleshooting the servers all problems like, Authentication, Permission and Replication and Group policies.
- Creating network policies and authorization roles and defending against unauthorized access, modifications, and destruction.
- Implementation and survey biometric, CCTV, VOIP
- Configuring and supporting security tools, such as firewalls and anti-virus software.
- Training staff to understand and use security protocols.

Steeplap Technologies Pvt Ltd
System Administrator   Dec 2009 to Sept 2011

- Good experience and managing experience of Windows server 2003, 2008R2, Network Devices like SonicWALL Firewall, Access Points.
- Managed Active Directory services (user, group, OU, Group Policy).
- Managed local mail server (create new email id's, increase mail box size).
- Managed McAfee EPO server set policies enable DLP.
- Helpdesk (Helpdesk portal Management, reporting)
- Network utilization, traffic Monitoring & reporting using Manage Engine firewall analyzer, Net flow analyzer and SolarWinds network performance tools.

Shell Transource Ltd.
Technical Support Executive   August 2008 to Sept 2009

- Troubleshooting Network, hardware and software issues.
- Installing and maintaining hardware and computer peripherals.
- Installing and upgrading operating systems and computer software.
- Helpdesk (Helpdesk portal Management, reporting).

Academic Qualification

BTech	SVN University	2015

Other Information

Certifications	- MCP I AZ104 I CCNA I VMWARE 6.5 I ITIL V4 I Fortinet NSE 1-2-3 Network Security Associate
Expertise	- Project Management I Server 2008-19 I Office365 I VMWare I SonicWall I Sophos I Avaya I McAfee