## **DEVOPS CULTURE AND MINDSET**

Addressing DevOps Myths: Work in Process



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Slide 1: This simply is not true!



## This simply is not true!

Myth: Having a lot of work-in-process is the *best* way to get more done

Slide 2: Learning Objectives



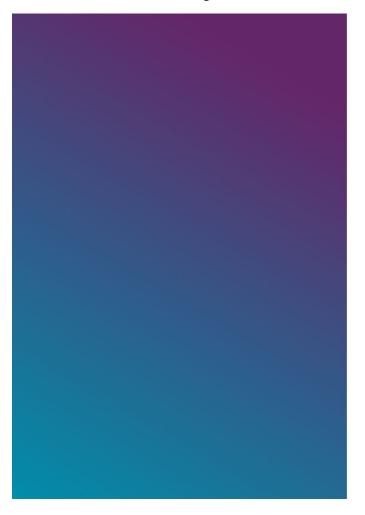
## **Learning Objectives**

Discuss effective strategy to increase **productivity** 

Identify 5 Thieves of Time

Address challenges from stakeholders in setting **limits on work-in-process** 

Slide 3: Combine Tools for Stronger Performance

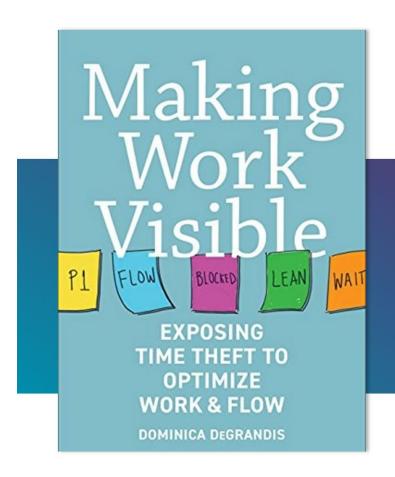


# **Combine Tools for Stronger Performance**

Maintain work-in-process (WIP) limits

Combine WIP with visual displays

Use **feedback loops** back to dev teams



#### The 5 Thieves of Time

- 1. Too much work-in-process
- 2. Conflicting priorities
- 3. Unknown dependencies
- 4. Unplanned work
- 5. Neglected work

Slide 5: How to Apply WIP Limits



### **How to Apply WIP Limits**

Only work on a set number of things at once

Start next thing only after **finishing** something

You may have to **challenge** your own **beliefs and instincts** 

Slide 6: This Will Take Time



#### **This Will Take Time**

It will get harder before it gets better

Past work-arounds masked problems

Now you'll face the **elephant in the room** 

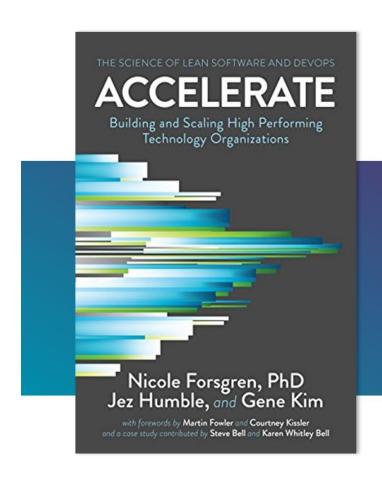
Slide 7: People May Resist at First



## **People May Resist at First**

Applying WIP limits may cause **frustration** 

Persist until results prove effectiveness



## **Implement the Entire System**

Limit work in process

Visually display work

Use feedback loops