



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Elm Apartments  
22 Dorcas St South Melbourne  
Contract No: P3445

**Callouts: 22771**

Date of Call: 03-01-2019 16:38:10  
Time of Arrival: 03-01-2019 17:00:00  
Rectification Time: 03-01-2019 17:20:00  
Time of Departure: 03-01-2019 17:20:00

#### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 1,2,3

**For Floor(s):** 0

**Call Description:** All lifts are out of order

**Order Number:** 0

#### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Security/access control contractor on site had issues with lift car security power supply, external to lift equipment. Regular service. The lifts were not allowing people to swipe to level but once contractor fixed issue they all worked.

**Part Required:** No Parts Required

**Service Technician**

Zane Tregurtha

**Report Customer**

Zane from Building management 9681 6558