



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013
1300161740
info@unitedlifts.com.au

Service Address:

Queen St 341
341 Queen Street Melbourne
Contract No: P3719

Callouts: 22331

Date of Call: 19-11-2018 10:58:50
Time of Arrival: 19-11-2018 11:15:00
Rectification Time: 19-11-2018 12:20:00
Time of Departure: 19-11-2018 12:30:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): Shaking

For Lift(s): 1,2

For Floor(s): ?

Call Description: Last Friday evening, 16 November, I was on my way home and got into the lift (the lift on the left as you exit the doors on the 3rd floor). Once inside I pressed the button for the ground floor and the lift shook violently for the entire trip down. When I say violently I mean it shook with such force it threw me around inside. I was not injured but it was an horrific experience.
The previous day, Thursday November 15, I was in the middle lift with Alex and I on the way to lunch and once inside the lift shook very briefly but enough for all of us to have noticed it.

Order Number: x

DESCRIPTION OF WORK

Fault Found (CAUSE): Running On Arrival

Work Action (CORRECTION): No fault Found

Work Description: Checked lifts 1 and 2. Checked controller and encoder connections. Checked brake lift and clearances.

Part Required: No Parts Required

Service Technician

Gavin Pedlar

Report Customer

x