



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Pegasus Suites Hotel**  
206-216 A'Beckett St Melbourne  
Contract No: P3382

## Callouts:

Date of Call: 25-11-2018 11:17:00  
Time of Arrival: 25-11-2018 11:53:00  
Rectification Time: 25-11-2018 12:00:00  
Time of Departure: 25-11-2018 12:10:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** See Fault Description

**For Lift(s):** 2

**For Floor(s):** 12

**Call Description:** Lift no.2 not going to lvl. 12

**Order Number:** x

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** Reset Control System

**Work Description:** Reset station 12 on main board. Parameter had changed to 0 .

**Part Required:** No Parts Required

**Service Technician**

Gavin Pedlar

**Report Customer**

x