

Unit 3 / 260 Hyde St YARRAVILLE VIC 3013 1300161740 info@unitedlifts.com.au

Service Address:
Willis Lane 2, Hampton
2 Willis Lane Hampton
Contract No: B3699

Callouts: 22219

Date of Call: 07-11-2018 11:37:30 Time of Arrival: 07-11-2018 12:30:00 Rectification Time: 14-11-2018 12:45:00 Time of Departure: 14-11-2018 13:00:00

## **CALLOUTS DETAILS**

Reported Fault (COMPLAINT): O.O.O

For Lift(s): 1

For Floor(s): 3

Call Description: lift is stuck on level 3, doors wont open

Order Number: .

## **DESCRIPTION OF WORK**

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: Found lift not running due to inverter/drive damage, electrical arcing behind circuit board. Replace inverter, setup lift, tune ride quality and to safety gear.

Part Required: 11kw MP inverter drive.

Service Technician Report Customer

Kevin Wilkins