



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013
1300161740
info@unitedlifts.com.au

Service Address:

Cardinia Shire Council
20 Siding Ave Officer
Contract No: P3488

Callouts: 22281

Date of Call: 14-11-2018 9:50:01
Time of Arrival: 14-11-2018 10:50:00
Rectification Time: 14-11-2018 11:00:00
Time of Departure: 14-11-2018 11:20:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): O.O.O

For Lift(s): 1,2

For Floor(s): 1

Call Description: Lift #1 got stuck on ground floor and locked out lift #2 from ground floor being used. A controller was installed several months ago by United

Order Number: 126421

DESCRIPTION OF WORK

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: Lift 2 running without errors\r\nLift 1 logged no errors and was not responding to landing calls. Lift was ready in controller. Reset main board lift ran.\r\nChecked canbus terminations and group control and returned lift to service.

Part Required: No Parts Required

Service Technician

Zane Tregurtha

Report Customer

Lochlan Colman 9793 9011