



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013
1300161740
info@unitedlifts.com.au

Service Address:

Metro Box Hill
Metro Box Hill Station Box Hill
Contract No: P3581

Callouts: 22358

Date of Call: 21-11-2018 8:42:26
Time of Arrival: 21-11-2018 9:25:00
Rectification Time: 21-11-2018 10:40:00
Time of Departure: 21-11-2018 10:50:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): O.O.O

For Lift(s): Escalator 3

For Floor(s): 0

Call Description: Escalator on platform 4 (going up) is not working.\r\nSite Contact: Harris 96198953

Order Number: 659161

DESCRIPTION OF WORK

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: Step sag tripped due to split step roller.\r\nRemove step and change roller. Reset sag switch and test and return to service.

Part Required: Step roller

Service Technician

Zane Tregurtha

Report Customer

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