

Unit 3 / 260 Hyde St YARRAVILLE VIC 3013 1300161740 info@unitedlifts.com.au

Service Address:
Aldi Dromana
120 Nepean Highway Dromana
Contract No: P3751

Callouts: 22595

Date of Call: 13-12-2018 16:35:27 Time of Arrival: 13-12-2018 17:50:00 Rectification Time: 13-12-2018 18:05:00 Time of Departure: 13-12-2018 18:20:00

## **CALLOUTS DETAILS**

Reported Fault (COMPLAINT): Doors Open

For Lift(s): 1

For Floor(s): G

Call Description: stuck with doors open on ground floor

Order Number: Nil

## **DESCRIPTION OF WORK**

Fault Found (CAUSE): Obstruction in doors

Work Action (CORRECTION): Reset Control System

**Work Description:** \"Door fault\" on controller, found doors half open. Lift appeared to be getting loaded with trolleys when faulted, suspect it may be related. Recommended checking security footage if available.

Part Required: No Parts Required

Service Technician Report Customer

James Grey Angela 0406702076