



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**The Clayton Hotel**  
319 Clayton Road Clayton  
Contract No: B3738

## Callouts:

Date of Call: 04-11-2018 14:21:00  
Time of Arrival: 04-11-2018 15:00:00  
Rectification Time: 04-11-2018 15:15:00  
Time of Departure: 04-11-2018 15:30:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** S.W.P

**For Lift(s):** 1

**For Floor(s):** ground floor

**Call Description:** passengers stuck in lift

**Order Number:** .

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Lift Overloaded

**Work Action (CORRECTION):** See Work description

**Work Description:** Released passengers 5 people baby and pram,\r\nlift 100mm above ground floor\r\nKG overload.\r\nreset checked operation lift running normal

**Part Required:** No Parts Required

**Service Technician**

Robert Pelle

**Report Customer**

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