Service Address:
The Clayton Hotel
319 Clayton Road Clayton
Contract No: B3738

Callouts:

Date of Call: 15-12-2018 20:43:00
Time of Arrival: 15-12-2018 21:45:00
Rectification Time: 15-12-2018 21:55:00
Time of Departure: 15-12-2018 22:15:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): O.O.O

For Lift(s): 1

For Floor(s): 1

Call Description: Ooo

Order Number:

DESCRIPTION OF WORK

Fault Found (CAUSE): Error Log Fault

Work Action (CORRECTION): See Work description

Work Description: Lift ooo just below top floor still in door zone though \r\nError 13 on main board - drive unit fault\r\nMotor contactor fault and fault led on drive\r\nReset micro switches on access devices and reset cpu and drive\r\nLift returned to service\r\nTest ok

Part Required: No Parts Required

Service Technician

Matt Grieger

Report Customer