



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Punt Hill - Chadstone Gateway (1384 Dandenong Rd, Oakleigh)**  
1384 Dandenong Rd Oakleigh  
Contract No: P3292

## Callouts:

Date of Call: 30-12-2018 14:58:00  
Time of Arrival: 30-12-2018 15:45:00  
Rectification Time: 30-12-2018 18:15:00  
Time of Departure: 30-12-2018 18:20:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** Doors Open

**For Lift(s):** 1

**For Floor(s):** 2

**Call Description:** Lift beeping with doors open.

**Order Number:** x

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** Replace Light Ray

**Work Description:** Light ray cracked causing doors to stay open intermittently. Damage caused by vacuum cord hooking up on car doors.

**Part Required:** New light ray unit.

**Service Technician**

Gavin Pedlar

**Report Customer**

x