



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013
1300161740
info@unitedlifts.com.au

Service Address:

Metro South Morang
Metro South Morang South Morang
Contract No: P3591

Callouts:

Date of Call: 31-10-2018 17:38:00
Time of Arrival: 31-10-2018 18:38:00
Rectification Time: 31-10-2018 20:30:00
Time of Departure: 31-10-2018 20:35:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): See Fault Description

For Lift(s): 1

For Floor(s): g

Call Description: Lift phones not working

Order Number: 0

DESCRIPTION OF WORK

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: Tested lift phones and lift phones were intermittently not working on top landing and not working in lift and bottom landing.
Found platform level phone faulty and causing can bus faults on other units.
Disconnect platform level and other phones worked perfectly.
Organizing new phone from supplier for platform level first thing in morning when supplier is open. All phones except platform level working, station staff notified.

Part Required: New slave unit to be picked up in morning from supplier

Service Technician

Zane Tregurtha

Report Customer

0