



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Alfred St 33, North Melbourne  
33 Alfred St North Melbourne  
Contract No: P3430

## Callouts ID:

Date of Call: 23-10-2018 21:10:00  
Time of Arrival: 23-10-2018 21:50:00  
Rectification Time: 23-10-2018 23:35:00  
Time of Departure: 23-10-2018 23:35:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 2

**For Floor(s):** 8

**Call Description:** Ooo

**Order Number:**

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Error Log Fault

**Work Action (CORRECTION):** See Work description

**Work Description:** Imc swing panel - drive fault 2 \r\nDdp - position error at olm\r\nAlso had ac encoder loss error earlier\r\nTest encoder voltage all ok\r\nCheck tape reader guides and status\r\nShut down overnight

**Part Required:** No Parts Required

**Service Technician**

Matt Grieger

**Report Customer**