

Unit 3 / 260 Hyde St YARRAVILLE VIC 3013 1300161740 info@unitedlifts.com.au

Service Address:
The Glens (Hammondcare)
294 Kooyong Road Caulfield
Contract No: 3579

Callouts ID: 22119

Date of Call: 26-10-2018 16:05:00 Time of Arrival: 26-10-2018 17:15:00 Rectification Time: 26-10-2018 18:00:00 Time of Departure: 26-10-2018 18:25:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): Doors Open

For Lift(s): 1

For Floor(s): G

Call Description: doors are jammed open, doors trying to close but wont, doors making a lot of noise when trying to close

Order Number: .

DESCRIPTION OF WORK

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: Found lift on G with rear doors jammed. Found broken food shoe snagging. Dislodge and get doors to close, move to workable level and replaced shoe. Return to service and test - ok.

Part Required: Otis door shoe

Service Technician Report Customer

Kevin Wilkins