



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Nelson Place 235, Williamstown  
235 Nelson Place Williamstown  
Contract No: P3467

## Callouts:

Date of Call: 01-01-2019 0:15:00  
Time of Arrival: 01-01-2019 0:20:00  
Rectification Time: 01-01-2019 0:30:00  
Time of Departure: 01-01-2019 1:10:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** S.W.P

**For Lift(s):** 1

**For Floor(s):** G

**Call Description:** Passengers trapped at Ground floor

**Order Number:** 16385

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Lift Overloaded

**Work Action (CORRECTION):** Reset Control System

**Work Description:** Rope brake tripped and governor switch tripped due to coverloading. Reset both and released passengers. Run and tested for operation. Return to service

**Part Required:** No Parts Required

**Service Technician**

James Wallace

**Report Customer**

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