



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

King St 27, Prahran  
27 King St Prahran  
Contract No: P3433

**Callouts: 22414**

Date of Call: 27-11-2018 14:12:11  
Time of Arrival: 27-11-2018 14:40:00  
Rectification Time: 27-11-2018 15:15:00  
Time of Departure: 27-11-2018 15:26:00

#### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 1

**For Floor(s):** G

**Call Description:** out of order on the ground floor

**Order Number:** 15789

#### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Found lift out of service on L11. Found encoder mount loosened slightly. Tighten and test - ok.

**Part Required:** No Parts Required

**Service Technician**

Kevin Wilkins

**Report Customer**

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