



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

The Clayton Hotel  
319 Clayton Road Clayton  
Contract No: B3738

## Callouts:

Date of Call: 30-11-2018 19:00:00  
Time of Arrival: 30-11-2018 19:50:00  
Rectification Time: 30-11-2018 22:00:00  
Time of Departure: 30-11-2018 22:10:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** S.W.P

**For Lift(s):** 1

**For Floor(s):** g

**Call Description:** passengers stuck in lift

**Order Number:** .

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Passengers out of lift on arrival,\r\nmains power to lift was reset by hotel staff.\r\nchecked and adjusted switch on toe guard, tested and checked operation of lift no new errors recorded,\r\nswitched lift to exclusive service,\r\nonly to be used for disabled passengers and limited use\r\nnotified Frank venue manager\r\nfollow up required on monday.

**Part Required:** No Parts Required

**Service Technician**

Robert Pelle

**Report Customer**

Simone