



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Tower 3**

70 Lorimer Street Docklands

Contract No: P3671

## Callouts:

Date of Call: 10-11-2018 23:49:00  
Time of Arrival: 11-11-2018 0:10:00  
Rectification Time: 11-11-2018 0:10:00  
Time of Departure: 11-11-2018 0:10:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** S.W.P

**For Lift(s):** W1

**For Floor(s):**

**Call Description:** 2 people stuck

**Order Number:**

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Running On Arrival

**Work Action (CORRECTION):** See Work description

**Work Description:** All lifts roa\r\nno passengers stuck\r\nConfirmed was a security issue as people thought they were stuck as didnt have swipe card

**Part Required:** No Parts Required

**Service Technician**

Matt Grieger

**Report Customer**