



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Victoria Hotel  
215 Lt Collins St Melbourne  
Contract No: P3234

## Callouts:

Date of Call: 26-12-2018 10:00:00  
Time of Arrival: 26-12-2018 10:40:00  
Rectification Time: 26-12-2018 11:00:00  
Time of Departure: 26-12-2018 11:25:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** S.W.P

**For Lift(s):** 7

**For Floor(s):** 3

**Call Description:** Swp

**Order Number:**

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Door Operator Fault

**Work Action (CORRECTION):** See Work description

**Work Description:** Released passengers\r\nCheck lock contactor and car gate contacts as reports of lift faulting and numerous error code 2 logged \r\nFound door operator belt damaged suspect slipping on missing belt teeth and losing car gate contact\r\n

**Part Required:** No Parts Required

**Service Technician**

Matt Grieger

**Report Customer**