



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Faversham House  
27 Shierlaw Ave Canterbury  
Contract No: P3200

**Callouts ID: 22009**

Date of Call: 16-10-2018 14:35:11  
Time of Arrival: 16-10-2018 15:10:00  
Rectification Time: 16-10-2018 15:55:00  
Time of Departure: 16-10-2018 16:00:00

#### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** Playing Up

**For Lift(s):** 2

**For Floor(s):** 1

**Call Description:** not sure which lift. West building - around the corner from reception. Stopped part way between floors. After a short while, started moving again. Would like technician to go out to check.

**Order Number:** 0

#### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Lift stopped between floors, was running on arrival. Found that lift had very little clearance between car door veins and lv1 lock rollers. Adjusted more clearances and test with trying to move lift to simulate different loading situation during travel. Did not fault.

**Part Required:** No Parts Required

**Service Technician**

Zane Tregurtha

**Report Customer**

Cameron Mochrie 8809 4915