



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Pegasus Suites Hotel**  
206-216 A'Beckett St Melbourne  
Contract No: P3382

## Callouts:

Date of Call: 24-11-2018 8:48:00  
Time of Arrival: 24-11-2018 9:35:00  
Rectification Time: 24-11-2018 11:00:00  
Time of Departure: 24-11-2018 11:10:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 2

**For Floor(s):** basement

**Call Description:** repoeted lift 2 stuck in basement no passengers.

**Order Number:** .

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** lift 2 parked on attended on level 23 doors open, reported lift not going to levels 12 through to B3 in car,\r\nprogramming lost unknown reason,\r\nreprogrammed mainboard changed parameter to respond to levels 12 through to B3 car calls,\r\nchecked operation lift back to normal,\r\nnotified reception staff.

**Part Required:** No Parts Required

**Service Technician**

Robert Pelle

**Report Customer**

alex