



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Metro Box Hill**  
Metro Box Hill Station Box Hill  
Contract No: P3581

**Callouts ID: 22105**

Date of Call: 25-10-2018 14:32:56  
Time of Arrival: 25-10-2018 14:55:00  
Rectification Time: 25-10-2018 18:30:00  
Time of Departure: 25-10-2018 18:40:00

#### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** Lift 1

**For Floor(s):** g

**Call Description:** Delivery person may have knocked the door and is now not working.\r\nsite contact Andrew 9610 8900

**Order Number:** 657220

#### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Delivery driver for mcdonalds knocked top landing doors with power trolley and attempted to fix him self.\r\nUpthrusts on landing door were broken and were replaced door guide also broken and replaced. Door hanger required straightening and locks and adjustments on doors required.\r\nCar door also required adjustment.\r\nTest lift and return to service\r\n\*same driver did the same thing earlier this week.

**Part Required:** Door guide\r\nX2 upthrusts on landing doors

**Service Technician**

Zane Tregurtha

**Report Customer**

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