



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Werribee Mansion (Sofitel Hotel & Spa)  
0 K Rd Werribee  
Contract No: P3088

## Callouts:

Date of Call: 17-11-2018 13:05:00  
Time of Arrival: 17-11-2018 15:11:00  
Rectification Time: 17-11-2018 15:45:00  
Time of Departure: 17-11-2018 16:00:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 1

**For Floor(s):** 3

**Call Description:** Lift out of order

**Order Number:** #

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Door Lock Faulty

**Work Action (CORRECTION):** Adjust Doors/Locks

**Work Description:** Lift running on arrival. Intermittent lock fault on 3rd level. Adjusted door lock and lock arm to suit. Adjusted spring tension.

**Part Required:** No Parts Required

**Service Technician**

Marek Torrico

**Report Customer**

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