



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013
1300161740
info@unitedlifts.com.au

Service Address:

Metro Box Hill
Metro Box Hill Station Box Hill
Contract No: P3581

Callouts ID: 21987

Date of Call: 15-10-2018 10:07:11
Time of Arrival: 15-10-2018 11:15:00
Rectification Time: 15-10-2018 12:45:00
Time of Departure: 15-10-2018 12:56:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): See Fault Description

For Lift(s): Escalator 2

For Floor(s): *

Call Description: RH Rail has stopped

Order Number: 656699

DESCRIPTION OF WORK

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: R/H handrail drive belt failed. Cleaned debris from end rollers. Shut escalator down for repairs. Referred to repairs crew.

Part Required: No Parts Required

Service Technician

Nathan Downton

Report Customer

Jonathan 96108953