

Unit 3 / 260 Hyde St YARRAVILLE VIC 3013 1300161740 info@unitedlifts.com.au

Service Address:

The Allure Apartments (11-15 Wellington St, St Kilda) 11-15 Wellington St St Kilda Contract No: P3455

## Callouts ID: 21997

Date of Call: 15-10-2018 16:01:48 Time of Arrival: 15-10-2018 17:00:00 Rectification Time: 16-10-2018 15:30:00 Time of Departure: 16-10-2018 15:30:00

## **CALLOUTS DETAILS**

Reported Fault (COMPLAINT): O.O.O

For Lift(s): 1,2

For Floor(s): -2

Call Description: Lift 2 stuck on lv -2 and call button might be working.\r\n\r\nLift 1 doors opening and closing

Order Number: .

## **DESCRIPTION OF WORK**

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: Could not gain proper access to site until 6pm as keys had been stolen from keybox in the carpark. Found lift 2 on level -2, reset and test. For be stopping on level 3 and correcting. Shut down over night and attend again the following day. Test positioning system, clean and adjust. Adjust level 3 lock and return to service.\r\n\r\n\Replace light ray sticks on lift 2 and modify to allow stand alone unit in place of integrated Orona equipment.

Part Required: Weco light ray kit.

Service Technician Report Customer

Kevin Wilkins Bruce Harris 0422 934 885