



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Toorak Rd 1155, Camberwell  
1155 Toorak Rd Camberwell  
Contract No: P3192

**Callouts ID: 21990**

Date of Call: 15-10-2018 10:59:37  
Time of Arrival: 15-10-2018 11:44:00  
Rectification Time: 15-10-2018 11:57:00  
Time of Departure: 15-10-2018 13:24:00

#### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** Button/Indicator Not Working

**For Lift(s):** 1

**For Floor(s):** 1

**Call Description:** lift is out of order, no lights are showing on the floor level display above the lift & the light does not stay on the lift call button

**Order Number:** .

#### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Lift OOO on arrival. Lift disable relay in incorrect position due to PLC lock up. Reset PLC and tested lift for operation. Returned to service

**Part Required:** No Parts Required

**Service Technician**

James Wallace

**Report Customer**

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