



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
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Service Address:

**Mekong Keilor East Vietnamese Aged Care**  
8 Trott Place Keilor East  
Contract No: P3770

## Callouts:

Date of Call: 25-12-2018 15:50:00  
Time of Arrival: 25-12-2018 18:20:00  
Rectification Time: 25-12-2018 18:50:00  
Time of Departure: 25-12-2018 18:50:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 1

**For Floor(s):** Gnd

**Call Description:** Lift out of service, doors open.

**Order Number:** \*

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Obstruction in doors

**Work Action (CORRECTION):** Remove Object From Doors

**Work Description:** Found debris in door track, removed, cleaned lock contacts, returned to service. Tested ok.

**Part Required:** No Parts Required

**Service Technician**

Nathan Downton

**Report Customer**

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