



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Victoria Hotel**  
215 Lt Collins St Melbourne  
Contract No: P3234

**Callouts: 22467**

Date of Call: 03-12-2018 11:56:14  
Time of Arrival: 03-12-2018 14:30:00  
Rectification Time: 03-12-2018 15:45:00  
Time of Departure: 03-12-2018 15:55:00

#### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 6,7

**For Floor(s):** 7

**Call Description:** Both lifts in East wing is stuck on level 7, with doors closed.

**Order Number:** .

#### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Car Gate Switch Faulty

**Work Action (CORRECTION):** Replace Door/Lock Component

**Work Description:** Call received 12.44pm. No7 ROA, No6 Fermator door lock bridging piece faulty, replaced and checked

**Part Required:** No Parts Required

**Service Technician**

Graeme Gathercole

**Report Customer**

Emily 0423 333 011 - 9669 0000