



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

55 South Bank Boulevard  
55 South Bank Boulevard South Bank  
Contract No: P3612

## Callouts ID: 21994

Date of Call: 15-10-2018 14:04:59  
Time of Arrival: 15-10-2018 14:30:00  
Rectification Time: 15-10-2018 14:30:00  
Time of Departure: 15-10-2018 15:36:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** S.W.P

**For Lift(s):** 1

**For Floor(s):** 1

**Call Description:** Lift is stuck with doors slightly opened

**Order Number:** CWO0228796

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Lift running on arrival with no trapped passenger. Checked event log in controller. Replaced tape reader guide shoes. Inspected door lock roll clearance to door cam. Run and tested for operation. Returned to service

**Part Required:** No Parts Required

**Service Technician**

James Wallace

**Report Customer**

Maureen 0414409519