



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Bowen Cres 3, Melbourne**  
3 Bowen Cres Melbourne  
Contract No: P3031

## Callouts ID: 22021

Date of Call: 17-10-2018 16:57:58  
Time of Arrival: 17-10-2018 16:52:00  
Rectification Time: 17-10-2018 17:42:00  
Time of Departure: 17-10-2018 18:32:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** Button/Indicator Not Working

**For Lift(s):** 1

**For Floor(s):** B1

**Call Description:** upper basement up call button wont call lift

**Order Number:** .

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Found B1 up button to be not holding backlight after being pushed. Lift would call, but no backlight. Tested for fault, but could not ascertain actual fault. Further investigation required. Suspected wiring fault

**Part Required:** No Parts Required

**Service Technician**

James Wallace

**Report Customer**

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