



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Alfred St 33, North Melbourne  
33 Alfred St North Melbourne  
Contract No: P3430

## Callouts:

Date of Call: 16-12-2018 18:24:00  
Time of Arrival: 16-12-2018 19:10:00  
Rectification Time: 16-12-2018 19:10:00  
Time of Departure: 16-12-2018 19:40:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 2

**For Floor(s):** g

**Call Description:** Ooo

**Order Number:**

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Running On Arrival

**Work Action (CORRECTION):** Check Operation

**Work Description:** Both lifts roa\r\nlast logged error \"ac encoder loss\"r\nCheck encoder for damage\r\nTest power supply and encoder voltage\r\nAll ok

**Part Required:** No Parts Required

**Service Technician**

Matt Grieger

**Report Customer**