



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Nicholas Building  
37 Swanston St Melbourne  
Contract No: 3265

## Callouts ID:

Date of Call: 21-10-2018 21:43:00  
Time of Arrival: 21-10-2018 22:10:00  
Rectification Time: 21-10-2018 22:10:00  
Time of Departure: 21-10-2018 22:18:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 1,2,3

**For Floor(s):** g

**Call Description:** Lifts 1,2&3 ooo

**Order Number:** .

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Running On Arrival

**Work Action (CORRECTION):** See Work description

**Work Description:** Lifts reported ooo by two people who left there things upstairs\r\nLifts had switched over to security not allowing anyone up to any floor  
\r\nTested all lifts and all running as normal\r\nChargeable

**Part Required:** No Parts Required

**Service Technician**

Dwain Sanderson

**Report Customer**

.