

Unit 3 / 260 Hyde St YARRAVILLE VIC 3013 1300161740 info@unitedlifts.com.au

Service Address:
Pran Central Apartments
220 Commercial Rd Prahran
Contract No: P3279

## Callouts:

Date of Call: 15-12-2018 6:08:00 Time of Arrival: 15-12-2018 6:35:00 Rectification Time: 15-12-2018 6:45:00 Time of Departure: 15-12-2018 7:05:00

## CALLOUTS DETAILS

Reported Fault (COMPLAINT): O.O.O

For Lift(s): 1,2
For Floor(s): 6

Call Description: Both ooo displaying es and 6

**Order Number:** 

## **DESCRIPTION OF WORK**

Fault Found (CAUSE): Power Failure

Work Action (CORRECTION): Power Failure Reset

Work Description: Both lift main cpus displaying machfault\r\nboth lifts not at level 6 even though displaying 6\r\nSuspect power surge as both lifts took off wh cpu reset\r\nNo faults found

Part Required: No Parts Required

Service Technician

**Report Customer** 

Matt Grieger