



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Jones Lang LaSalle**  
401 Collins St Melbourne  
Contract No: P3216

## Callouts:

Date of Call: 31-10-2018 20:36:00  
Time of Arrival: 31-10-2018 21:10:00  
Rectification Time: 31-10-2018 21:20:00  
Time of Departure: 31-10-2018 21:40:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** S.W.P

**For Lift(s):** 3

**For Floor(s):** G-B

**Call Description:** Swp

**Order Number:** 0

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** Reset Control System

**Work Description:** Drive fault DRV , reset checked encoder.\r\n\r\nSecurity pass doesn't work in lifts 1 or 2 to any floor. Released pass and used their swipe to get to the motor room. This issue needs to be addressed.

**Part Required:** No Parts Required

**Service Technician**

Steven Johnson

**Report Customer**

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