



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Haven Apartments**  
6 Acacia Place Abbotsford  
Contract No: P3491

## Callouts ID: 21993

Date of Call: 15-10-2018 13:36:15  
Time of Arrival: 15-10-2018 14:15:00  
Rectification Time: 15-10-2018 14:50:00  
Time of Departure: 15-10-2018 15:00:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 6

**For Floor(s):** 2

**Call Description:** Showing out of order

**Order Number:** \*

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Door lock mechanism had been clipped by cam. Adjusted clearance, returned to service. Tested ok.

**Part Required:** No Parts Required

**Service Technician**

Nathan Downton

**Report Customer**

Dominic 0448971433