



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Metro Westall**  
Metro Westall Station Clayton  
Contract No: P3588

## Callouts: 22668

Date of Call: 19-12-2018 15:13:38  
Time of Arrival: 19-12-2018 16:00:00  
Rectification Time: 19-12-2018 16:20:00  
Time of Departure: 19-12-2018 16:30:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** Lift 2

**For Floor(s):** 1

**Call Description:** stuck on upper floor levels

**Order Number:** 02AA603803

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Door Lock Faulty

**Work Action (CORRECTION):** See Work description

**Work Description:** Found top door lock not closed properly. Adjust and test - ok.

**Part Required:** No Parts Required

**Service Technician**

Kevin Wilkins

**Report Customer**

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