



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Franklin St 50, Melbourne  
50 Franklin St Melbourne  
Contract No: P3301

## Callouts: 22411

Date of Call: 27-11-2018 12:32:50  
Time of Arrival: 27-11-2018 13:20:00  
Rectification Time: 27-11-2018 14:20:00  
Time of Departure: 27-11-2018 14:25:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** Playing Up

**For Lift(s):** 3

**For Floor(s):** .

**Call Description:** Only goes to some floors, mainly 13-16. Not responsive on other floors

**Order Number:** .

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Lift 3 car calls basement and levels 1 to level 9 are secured should be in free access, lift control is ok, found access control fault on security switch notified nick from shape.

**Part Required:** No Parts Required

**Service Technician**

Robert Pelle

**Report Customer**

Nick 0456 701 201