

Unit 3 / 260 Hyde St YARRAVILLE VIC 3013 1300161740 info@unitedlifts.com.au

Service Address:

1 Powlett Street

1 Powlett Street East Melbourne
Contract No: P3609

## Callouts ID: 22004

Date of Call: 16-10-2018 13:05:16 Time of Arrival: 16-10-2018 13:20:00 Rectification Time: 16-10-2018 13:40:00 Time of Departure: 16-10-2018 14:20:00

## **CALLOUTS DETAILS**

Reported Fault (COMPLAINT): Playing Up

For Lift(s): 2

For Floor(s): \*

Call Description: Woman was stuck inside RHS lift but doors automatically opened. Lift won\'t go up or down.\r\nReported by: 0437 215 465

Order Number: \*

## **DESCRIPTION OF WORK**

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

**Work Description:** Landing door lock rollers needed to be adjusted to align with new car door header on level 9, as car door cam was clipping the lock. Adjusted other landing door locks as necessary for correct clearance.

Part Required: No Parts Required

Service Technician Report Customer

Nathan Downton