Service Address:

Singapore Airlines

416-420 Collins St Melbourne
Contract No: P3331

Callouts ID:

Date of Call: 29-10-2018 8:06:00
Time of Arrival: 29-10-2018 8:30:00
Rectification Time: 29-10-2018 12:30:00
Time of Departure: 29-10-2018 12:45:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): O.O.O

For Lift(s): 2

For Floor(s): 9

Call Description: lift 2 out of order

Order Number: .

DESCRIPTION OF WORK

Fault Found (CAUSE): See Work Desctiption

Work Action (CORRECTION): See Work description

Work Description: Encoder error on car top.\r\nreplaced faulty encoder roller reassembled checked operation \r\nreturned lift back to service.\r\n

Part Required: 1 roller

Service Technician

Robert Pelle

Report Customer

james