Service Address:

Box Hill Town Hall

1022 Whitehorse Rd Box Hill
Contract No: 3472 - B505

Callouts ID: 22020

Date of Call: 17-10-2018 16:52:57
Time of Arrival: 17-10-2018 17:50:00
Rectification Time: 17-10-2018 18:00:00
Time of Departure: 17-10-2018 18:00:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): Button/Indicator Not Working

For Lift(s): 1

For Floor(s): gnd

Call Description: main foyer lift ground level call button not working in up direction. also lift is jolting on both lower ground and level 1.

Order Number: 124823

DESCRIPTION OF WORK

Fault Found (CAUSE): Button Broken

Work Action (CORRECTION): Replace/Repair Button

Work Description: Rear of up call button housing broken due to excessive force. Replaced with new button. Returned to service

Part Required: No Parts Required

Service Technician

Nathan Downton

Report Customer

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