



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Ames Australia  
30-32 PROSPECT ST BOX HILL  
Contract No: P3643

## Callouts: 22306

Date of Call: 16-11-2018 11:01:04  
Time of Arrival: 16-11-2018 12:00:00  
Rectification Time: 16-11-2018 14:00:00  
Time of Departure: 16-11-2018 14:00:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 1

**For Floor(s):** ground floor

**Call Description:** right hand lift not working, doors closed on ground floor

**Order Number:** 0

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Brake was not lifting fully causing drag on start up from top level down. Adjust brake and run lift . Brake did not drag and ran correctly.

**Part Required:** No Parts Required

**Service Technician**

Zane Tregurtha

**Report Customer**

Anne 0398900425