



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Queen St 39, Melbourne  
39 Queen St Melbourne  
Contract No: P3542

## Callouts ID: 22014

Date of Call: 16-10-2018 16:30:10  
Time of Arrival: 16-10-2018 16:46:00  
Rectification Time: 16-10-2018 17:05:00  
Time of Departure: 16-10-2018 16:42:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 2

**For Floor(s):** G

**Call Description:** out of order with doors closed on ground floor

**Order Number:** .

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Safety circuit not made, rope brake tripped. Reset microprocessor to allow for rope brake to engage fully and reset. Run and tested for operation. Returned to service

**Part Required:** No Parts Required

**Service Technician**

James Wallace

**Report Customer**

Shek 9621 1821