



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Metro McKinnon**  
Metro McKinnon McKinnon  
Contract No: P3623

**Callouts: 22720**

Date of Call: 27-12-2018 15:42:47  
Time of Arrival: 27-12-2018 16:20:00  
Rectification Time: 27-12-2018 16:50:00  
Time of Departure: 27-12-2018 17:00:00

#### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** Doors Open

**For Lift(s):** 1,2

**For Floor(s):** 1

**Call Description:** doors are stuck open

**Order Number:** 659737

#### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Both lifts 1 and 2 out of order, doors open, level 1. Both lifts had motor overheat fault. Shaft thermostat too hot. Confirmed with supervisor at metro to leave both lifts until shaft cools down.

**Part Required:** No Parts Required

**Service Technician**

Nathan Downton

**Report Customer**

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