



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013
1300161740
info@unitedlifts.com.au

Service Address:

Collins St 267, Melbourne
267 Collins St Melbourne
Contract No: P3212

Callouts ID:

Date of Call: 16-10-2018 14:00:00
Time of Arrival: 16-10-2018 14:20:00
Rectification Time: 16-10-2018 15:50:00
Time of Departure: 16-10-2018 16:11:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): Playing Up

For Lift(s): 2

For Floor(s): none

Call Description: Phone bill was excessive

Order Number: 1

DESCRIPTION OF WORK

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: The designn com phone unit had been set up with a monitoring system when a fault was detected it will ring designn com internally (silently)\r\nThe phone number used was obsolete and the phone kept dialing it as this was done silently there is no way to monitor this\r\nI rang designn com and this function disabled on all three of the lifts

Part Required: No Parts Required

Service Technician

Phil Dodsworth

Report Customer

yes