



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

Urban Central Accomodation  
334 City Road Melbourne  
Contract No: 3562

## Callouts:

Date of Call: 08-12-2018 8:15:00  
Time of Arrival: 08-12-2018 9:15:00  
Rectification Time: 08-12-2018 9:45:00  
Time of Departure: 08-12-2018 10:15:00

### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** O.O.O

**For Lift(s):** 1

**For Floor(s):** 5

**Call Description:** Ooo doors open

**Order Number:**

### DESCRIPTION OF WORK

**Fault Found (CAUSE):** Faulty Contactor

**Work Action (CORRECTION):** Replace/Repair Reply or Contactor

**Work Description:** Lift had direction relay redundancy failure led status\r\nFound pm2 main contactor mounting had come loose and had fallen down\r\nSide m  
auxillary block had fallen off contactor\r\nRemount pm2 and attatch auxiliary \r\nFault cleared and test operation

**Part Required:** No Parts Required

**Service Technician**

Matt Grieger

**Report Customer**