



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013  
1300161740  
info@unitedlifts.com.au

Service Address:

**Orrong Towers**  
723 Orrong Rd Toorak  
Contract No: P3186

**Callouts: 22310**

Date of Call: 16-11-2018 15:09:00  
Time of Arrival: 16-11-2018 15:30:00  
Rectification Time: 16-11-2018 16:30:00  
Time of Departure: 16-11-2018 16:30:00

#### CALLOUTS DETAILS

**Reported Fault (COMPLAINT):** Noisy

**For Lift(s):** 1

**For Floor(s):** \*

**Call Description:** making a clunging sound as it goes up and down.

**Order Number:** \*

#### DESCRIPTION OF WORK

**Fault Found (CAUSE):** See Work Description

**Work Action (CORRECTION):** See Work description

**Work Description:** Door cam fixing bracket had broken off of door, causing cam to clip landing sills. Re-attached bracket, realigned cam. Returned to service. T ok.

**Part Required:** No Parts Required

**Service Technician**

Nathan Downton

**Report Customer**

Rob (gough partners) 1300 46844 / 0433 143 664