



Unit 3 / 260 Hyde St YARRAVILLE VIC 3013
1300161740
info@unitedlifts.com.au

Service Address:

Knox City Apartments
337 Stud Rd / 400-408 Burwood Road Wantirna South
Contract No: P3244

Callouts: 22225

Date of Call: 07-11-2018 15:09:11
Time of Arrival: 07-11-2018 15:45:00
Rectification Time: 07-11-2018 16:45:00
Time of Departure: 07-11-2018 17:00:00

CALLOUTS DETAILS

Reported Fault (COMPLAINT): S.W.P

For Lift(s): 1

For Floor(s): 3

Call Description: stuck with person. emergency call button doesn't seem to be working

Order Number: 0

DESCRIPTION OF WORK

Fault Found (CAUSE): See Work Description

Work Action (CORRECTION): See Work description

Work Description: Lift was stuck just below level 3 coming from ground just on slow down limit.
Fault indicated levelling switch failure.
Lift was not on levelling plane but level 2 inductor plane was set quite far and if lift moved in travel could have caused fault. Adjusted plane so make was good as lift passed through but will order new inductors as well. Also checked power supply and power supply to main board was good

Part Required: No Parts Required

Service Technician

Zane Tregurtha

Report Customer

Samali 9800 6161