

Unit 3 / 260 Hyde St YARRAVILLE VIC 3013 1300161740 info@unitedlifts.com.au

Service Address:
Trade Skill Centre
14-20 Balalava Road East St Kilda
Contract No: B3376

Callouts: 22235

Date of Call: 08-11-2018 12:51:53 Time of Arrival: 08-11-2018 16:00:00 Rectification Time: 08-11-2018 16:40:00 Time of Departure: 08-11-2018 16:56:00

## CALLOUTS DETAILS

Reported Fault (COMPLAINT): Doors Open

For Lift(s): 1

For Floor(s): B

Call Description: Stuck with doors open

Order Number: .

## **DESCRIPTION OF WORK**

Fault Found (CAUSE): Door Operator Fault

Work Action (CORRECTION): Adjust Doors/Locks

Work Description: Lift stuck on basement with doors open \r\nFound upthrusts on both basement and ground were tight on the track causing extra friction, adjust upthrusts and also re learnt door operator

Part Required: No Parts Required

Service Technician Report Customer

Dwain Sanderson Adrianna 9522 8222