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## **TERMS AND CONDITIONS OF INTERNET SERVICE**

Uzaina Business India Pvt Ltd – DIGITEL Broadband Services

1. The customer agrees to use DIGITEL broadband services only for lawful purposes and in compliance with Government of India regulations.
2. The connection is provided for the registered address only and cannot be shifted without written request and approval.
3. Monthly rental charges must be paid in advance before the due date. Delay in payment may result in suspension or disconnection of services.
4. Installation charges, security deposit, and device charges (if any) are non-refundable unless otherwise specified in writing.
5. In case of non-payment beyond 15 days of due date, DIGITEL reserves the right to terminate the connection without prior notice.
6. The customer is responsible for safety and proper usage of ONU/Router and other equipment provided by DIGITEL.
7. Any physical damage to company equipment will be charged to the customer.
8. Speed may vary depending on network conditions, technical limitations, and external factors.
9. DIGITEL shall not be responsible for service interruptions due to power failure, fiber cut, natural disasters, or technical issues beyond control.
10. Shifting of connection is subject to feasibility and may attract shifting charges.
11. Refund of security deposit (if applicable) will be processed after return of company equipment in good condition.
12. The customer agrees to allow authorized company representatives for maintenance or inspection if required.
13. The connection cannot be resold or shared commercially without written permission.
14. Customer KYC documents must be genuine. Providing false documents may lead to legal action and immediate termination.
15. All disputes shall be subject to jurisdiction of local courts.
16. The customer confirms that all information provided in this CAF is true and correct.

I have read and understood the terms and conditions.



Subscriber Signature