# Ankush Chaudhari

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**Summary:**

- Strong programming background and designing abilities, with creative problem-solving ability in the Information and Technology fields like network protocols, algorithms, and web services.
- Proficient in working with NoSQL databases and on ad serving systems excellent understanding of program testing software and troubleshooting experienced in software testing and quality assurance.
- Outstanding verbal and written communication skills ability to prioritize tasks and work in a team environment holds systematic, analytical approach to problem solving.
- Provided product support, supervised critical issues, performed root cause analysis, worked with technical resources and business users to resolve issues.
- Worked as a solution consultant & deeply understood current state business processes, challenges and supported technology stack.
- Documented business process and technical requirements, user profiles, acceptance criteria and other project artifacts; partner with system administrators to craft thoughtful solutions.
- Partnered with business key partners and IT system administrators to prioritize and handle the backlogs.
- Documented detailed test scripts, handled and implemented User Acceptance Testing (UAT).
- Facilitated implementation of new functionality through communications, demos, and the development of appropriate documentation

## Work Experience

**Implementation Analyst**                                                                                                **July 2019 – Feb 2021**
**Neeyamo Enterprise Solutions, Maharashtra, India**

- Troubleshot incidents reported by end-users to schedule system changes and identify permanent solutions.
- Analyzed existing systems and databases and recommended enhancements to solve business needs.
- Collaborated closely with upper management to drive strategy through development and implementation of new processes.
- Communicated and explained business requirements to team members to understand and implement functional demands.
- Responsible for Implementation and maintenance of Neeyamo products with different clients.

Trouble shooting and technology support to global clients and employees, testing and clearance of technology.

**Summer Conference Asst**                                                                                                **May 2022 – Sep 2022**
**Sacred Heart University, Fairfield CT**

- Providing basic IT services to all members of the university at the Help Desk or in the Call Center.
- Assisting university members in classrooms, presentations spaces and offices with Level 1 IT issues.
- Collecting information regarding IT issues to provide to another staff member or department.
- Obtaining and utilizing IT knowledge to help provide the best technological support to the university.

**Education:**
**Sacred Heart University, Fairfield, CT**

- Master of Computer and Information Science                                                                **GPA: 3.50**

**University of Pune, India**

- Bachelor of Electronics and Telecommunication Engineering

**Certification:**

- **Google Cloud Computing Foundations**: Data, ML, and AI in Google Cloud, Networking and Security in Google Cloud, Infrastructure in Google Cloud, Cloud Computing Fundamentals
- **Accenture**: North America Virtual Experience Strategy Consulting (Set Project Priorities, assemble a Plan, User Journey Redesign, Outcomes Analysis, Fix the Errors)
- **Accenture**: Data Analytics Virtual Experience (Project Understanding, Data Cleaning & Modeling, Data Visualization & Storytelling, Present to the Client)

**Technical Skills:**

- **Data Analytics:** Tableau, Power BI, Excel, Tableau Prep, AnaPlan, SQL (Database, Transactions, Subqueries), Vb.net
- **Business Skills:** Google Office Suite, MS office suite (Excel, Word, PowerPoint), Time Series Analysis, Data Extraction, Data Analytics, Data Visualization, MS project, Microsoft Intune.
- **Technologies:** Functional programming, Business Intelligence, Process Improvement, Business Objects, Requirements Gathering
- **Interpersonal Skills:** Strong Internet Research, Excellent Verbal, Written and Quantitative Skills, Time Management and Prioritization Abilities, Effective Presentation, Team Player, Leadership and Negotiation Skills.