

FAQs - Payments

Q: Which payment methods do you accept?

We accept Visa and Mastercard.

Q: What currencies can I make payment in?

You can only make payments in GBP (£)

Q: How do I use a discount code?

Got a code? Great. Keep it handy until the last stage of checkout, just before you pay.

Remember: Promo codes are case sensitive!

Q: Why is my discount code not working?

Codes are case sensitive, so try again with that in mind. If that didn't work, drop us an email at help@support.noli.com so we can look into it for you.

Q: Why isn't my card being accepted?

If you are having problems paying with your card, please verify it is one of the payment methods we accept.

Still having trouble? Please contact your card issuer or bank.