FAQs - My Account

Q: How do I create an account?

Creating your account is easy. Click here and follow the simple steps.

Q: How do I re-set my password?

Forget your password or just want to change it? No stress! Please log out or go directly to the sign-in screen and click 'Forgotten password?' and follow the instructions to reset your password.

Q: How do I delete my account?

Although it's sad to see you go, you can email us at help@support.noli.com and we'll delete your account.

Q: How do I change my account details?

If you'd like to change your email address, name or other personal details, let us know at help@support.noli.com. Be sure to mention exactly what you want to update and include the new information, so we can get it right the first time.