# **FAQs - Promotion T&Cs;**

# Q: Free Shipping T&Cs;

Free delivery on all orders over £20. UK residents only. Please check our delivery and returns policy. Free delivery applies only to Standard Delivery. Noli is the trading division of Beauty Tech Lab Ltd, 53-64 Chancery Ln, London, WC2A 1QS.

### Q: First Purchase Discounts T&Cs;

UK residents only. Welcome Discount Codes (e.g. WELCOME20) can only be applied on orders greater than £30 in value. Welcome Discount Codes cannot be applied in conjunction with other offers. Welcome Discount Codes can only be applied on the customer's first order. One redemption per customer. Subject to availability, whilst stocks last. Incomplete, illegal, misdirected or late redemptions will not be valid. Noli is not responsible for redemptions lost, damaged or delayed due to technical or connectivity or other problems. Noli is the trading division of Beauty Tech Lab Ltd, 53-64 Chancery Ln, London, WC2A 1QS.

# Q: POWEROF3 T&Cs;

UK residents only. POWEROF3 code cannot be applied in conjunction with other offers. Applies only on carts with multiple of 3 units of CeraVe or La Roche Posay brands. 100% discount on the cheapest item. One redemption per customer. Subject to availability, whilst stocks last. Incomplete, illegal, misdirected or late redemptions will not be valid. Noli is not responsible for redemptions lost, damaged or delayed due to technical or connectivity or other problems. Noli is the trading division of Beauty Tech Lab Ltd, 53-64 Chancery Ln, London, WC2A 1QS.

#### Q: KIEHLS50 T&Cs;

UK residents only. KIEHLS50 code cannot be applied in conjunction with other offers. Applies only on carts with multiple of 2 units of the Kiehl's brand. 50% discount on the cheapest item. One redemption per customer. Subject to availability, whilst stocks last. Incomplete, illegal, misdirected or late redemptions will not be valid. Noli is not responsible for redemptions lost, damaged or delayed due to technical or connectivity or other problems. Noli is the trading division of Beauty Tech Lab Ltd, 53-64 Chancery Ln, London, WC2A 1QS.

# Q: Noli Beauty Comment-to-Win Prize Draw - May T&Cs;

£100 Voucher Contest -

Terms & Conditions (scroll to the bottom to start the survey):

\*UK residents aged +18 only. Entrants must be part of Noli Beta. Offer available at noli.com. 1 x £100 voucher prize draw if you complete this Noli feedback survey before end of day, 31st May. Winner is selected at random and will be notified via the email address they input in this

form by 03/06/2025. By entering this contest, you agree to be bound by these terms and conditions.

By entering the contest, you agree to be bound by these terms and conditions (these "Terms and Conditions"). Promotional materials relating to the promotion, including all information on how to enter the promotion, also form part of these Terms and Conditions. In the event of any conflict between any terms referred to in such promotion materials and these Terms and Conditions, these Terms and Conditions take precedence.

# **GENERAL DETAILS**

Promotion Name and Description: Noli Feedback Survey, May 2025

Promoter: Noli, the trading division of Beauty Tech Lab Ltd, 53-64 Chancery Ln, London, WC2A 1QS.

Entry Open Date: 09:00 on 01/5/2025 UK time

Entry Closing Date: 23:59 on 31/5/2025 UK time

Privacy Policy:

**ENTRY** 

Eligibility:

Residents aged 18+ only.

Entrants must be part of Noli Beta

**HOW TO ENTER** 

or your chance to win, complete the survey at 5 within the described time period.

PRIZE DETAILS

Coupon code of £100 value, redeemable only at on qualifying carts

Number of winners: 1

**DRAW DETAILS** 

Prize Draw Date: 03/06/2025

Notification of Winner(s): Winner(s) are selected at random and will be notified via the email address they entered into this form by 06/06/2025

#### **GENERAL TERMS AND CONDITIONS**

Entry and eligibility

Entries must be received between the Entry Open Date and the Entry Closing Date.

The prize draw is free to enter and no purchase is necessary.

Promoter's employees or any third party directly associated with the promotion are not eligible to enter.

Incomplete, illegal, misdirected or late entries will not be valid. Proof of complying with the How to Enter Requirements will not be accepted as proof of receipt or entry. Promoter is not responsible for entries lost, damaged or delayed due to technical or connectivity or other problems.

Only one entry per person. Bulk entries from trade, consumer groups or third parties will not be valid. Multiple entries made by the same person from various email, social media or other accounts or from the same IP address will not be valid.

Any entries which do not comply with the How to Enter Requirements will be disqualified.

Prize fulfilment and disqualification

Prizes are as stated, they are not transferable and there are no alternative prizes or cash substitutes. Promoter reserves the right to substitute a prize of equal or greater value in the event that the selected prize is unavailable for any reason whatsoever.

A winner forfeits their prize and the Promoter reserves the right to select at random an alternative winner if:

If a prize is rejected; or

If an entry is invalid or an entrant is disqualified or in breach of these Terms and Conditions.

Promoter reserves the right to disqualify an entrant or winner that in its absolute discretion could bring the Promoter into disrepute.

Promoter shall disqualify any entries that have failed to abide by and/or are in breach of these Terms and Conditions.

The name of the winner(s) can be obtained by sending a stamped, self-addressed envelope, within 4 weeks of the Prize Draw Date to the Promoter at 53-64 Chancery Ln, London, WC2A 1QS., referencing the Promotion Name.

#### PERSONAL INFO

All personal details and/or information given either in the entry process or otherwise must be truthful, accurate and in no way misleading. Promoter reserves the right to disqualify entrants if they have supplied untruthful, inaccurate or misleading personal details and/or information.

Any personal information that entrants share with the Promotor (including name, address, email, social media profile, or other data) will be kept secure and only used in line with the Promoter's Privacy Policy and these Terms. By entering the prize draw, entrants acknowledge that their information may be used by the Promotor and its suppliers to administer the promotion, including in marketing. The Promotor may contact entrants by email, post, phone, SMS or other means in relation to the promotion, but will not send entrants any marketing communication unless entrants have also agreed to this.

#### LIMITATION OF LIABILITY

Neither the Promoter nor agencies nor suppliers involved in this promotion may be liable to the winners, whether arising from tort including negligence, breach of contract or otherwise or for any damage, loss, liabilities, injury or disappointment incurred or suffered whatsoever as a result of or relating to participation in this prize draw or the prizes to the extent permissible by law. No compensation for loss of earnings will be paid by the Promoter for participation in any aspect of this prize draw.

#### **GENERAL TERMS**

Promoter's decision is final and no correspondence will be entered into.

Promoter reserves the right in its absolute discretion to amend or waive any of these Terms and Conditions, or suspend or cancel the prize draw at any stage, in the event of circumstances that are unforeseen or beyond its reasonable control (including suspected or actual fraudulent or misleading practices or other breaches of these Terms and Conditions).

English law applies and the English courts shall have exclusive jurisdiction over any proceedings in connection with this promotion

#### Q: HAIRGOALS T&Cs;

UK residents only. Customers will recieve a 20% discount on haircare orders with 2 products or a 30% discount on haircare orders with 3+ products. One redemption per customer. Subject to availability, whilst stocks last. Incomplete, illegal, misdirected or late redemptions will not be valid. Noli is not responsible for redemptions lost, damaged or delayed due to technical or connectivity or other problems. Noli is the trading division of Beauty Tech Lab Ltd, 53-64 Chancery Ln, London, WC2A 1QS.

# Q: EXTRA5 T&Cs;

UK residents only. EXTRA5 code can only be applied on orders worth £50+ to receive £5 off products. One redemption per customer. Subject to availability, whilst stocks last. Incomplete, illegal, misdirected or late redemptions will not be valid. Noli is not responsible for redemptions lost, damaged or delayed due to technical or connectivity or other problems. Noli is the trading division of Beauty Tech Lab Ltd, 53-64 Chancery Ln, London, WC2A 1QS.

# Q: INFLUENCER CODE T&Cs;

UK residents only. Customers with a cart value over £30 who use a designated influencer provided code will receive a 25% discount on all items included. Excludes items from Skincuticals, Aesop, Shuuemura, Kerastase Paris, Yves Saint Laurent. Promotion cannot be applied in conjunction with other offers. Noli is the trading division of Beauty Tech Lab Ltd, 53-64 Chancery Ln, London, WC2A 1QS.