

FAQs - Returns and Refunds

Q: What is the standard returns policy?

Changed your mind? No biggie.

You can return any order you buy from us for up to thirty (30) days after you receive the product for free, subject to the conditions described in our .

Sometimes we may run promotional offers on returns, please check our promotional for T&Cs; for details on those.

Just get in touch with the support team so they can get a return label out and tell you what to do next. Email: help@support.noli.com with your order number.

Q: How do I return an item?

Get in touch with the customer support team so they can email you a return label and tell you what to do next. Email: help@support.noli.com with your order number.

Q: When will I receive my refund?

When you're due a refund, we'll get it into your account as soon as we can, and no more than 14 days after we have received the return.