

ERIC HAY

5225 Town & Country Blvd. Frisco, TX 75034 APT 356 · 972-955-2176
ericdanielhay@yahoo.com · www.linkedin.com/in/eric-hay-06b03371

EXPERIENCE

04/23/2019 – CURRENT

GENERAL MANAGER, PANERA BREAD LLC

Manage all aspects of the store, develop employees and managers, and grow sales while maintaining profitability.

11/02/2018 – 04/22/2019

PROFESSIONAL TEAM LEAD, PANERA BREAD LLC

Partnered with new GMs and management teams to create successful new store openings.

03/07/2018 – 11/1/2019

MARKET TRAINING MANAGER, PANERA BREAD LLC

Provided direction and support to market training specialists, wrote schedules and ensured proper training for new managers, and facilitated market wide training classes.

04/02/2014 – 03/06/2018

ASSISTANT MANAGER, PANERA BREAD LLC

Managed shifts, coached and mentored employees, upheld standards, and motivated the team, all while building sales and maintaining profitability.

EDUCATION

MAY 2011

ASSOCIATE OF SCIENCE – AS, ECONOMICS, COLLIN COLLEGE

SKILLS

- Leadership
- Problem-solving
- Empathy
- Excel
- PowerPoint
- Google Drive