



OPEN ENROLLMENT 2017

Self-Service Guide

Open Enrollment for all BMC benefits will run from October 31 through November 13, 2016. This is your opportunity to elect the benefits that best fit you and your family's needs.

This "how-to" guide will assist you in enrolling in your benefits. Before accessing the online enrollment system from home or work, carefully review the information contained in your benefit guide and be sure you have the Social Security numbers and birth dates of the dependents you wish to cover.

HOW TO ENROLL

TWO WAYS TO ENROLL



ONLINE

Please visit
www.BMCEmployeeBenefits.com
and click "Enroll Here" to register
and access the online
enrollment system. Create your
personal login credentials and
follow the prompts to make your
benefit elections.



ENROLLMENT CENTER

Call 1-888-894-7595
9:00 a.m. - 7:00 p.m. EST
From Monday, October 31 to Friday,
November 11, you can call the Open
Enrollment Call Center and speak with a
Benefits Counselor who will answer
your benefits questions and enroll you
over the phone.

WHAT YOU'LL NEED TO ENROLL

- If enrolling online, you will need a valid email address and have access to it if you do not have a work or personal email address, please create one by visiting one of these sites:
 - login.yahoo.com/account/login
 - gmail.com
- Your BMC employee/clock number, birth date, and your Social Security Number.
- If you are adding new dependents, you'll need their names, birth dates, Social Security Numbers and address if different than yours. You will need to submit proof of dependency to the BMC Benefits Department at benefits@buildwithbmc.com, this includes a copy of the birth certificate for each child and/or a copy of the marriage certificate for your spouse.
- If you are adding or changing beneficiaries, you'll need their names, Social Security Numbers and address.



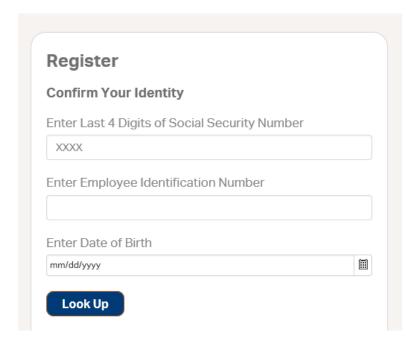


STEP-BY-STEP ONLINE ENROLLING INSTRUCTIONS

STEP 1

Visit <u>www.BMCEmployeeBenefits.com</u> using the Google Chrome browser and follow the prompts to register and create your personal login credentials. Provide the following to confirm your identity:

- Last 4 of SSN
- Employee ID/Clock number
- DOB (mm/dd/yyyy)



If your information is loaded in the system, you will receive the confirmation message shown below. If your information cannot be found this could mean incorrect information was provided.

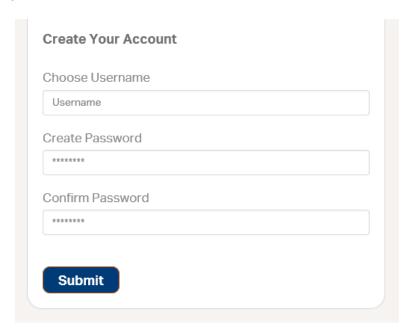
We have located your records in our system. Please create × your account below.



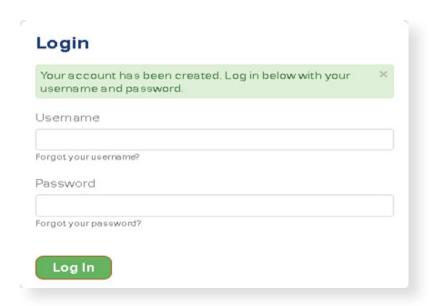
STEP 2

Create your account

- Choose and enter your username
- Create password (your password MUST contain at least 8 characters, 1 lowercase letter, 1 uppercase letter, 1 number and 1 special character)
- · Confirm password
- · Click Submit



If your information is accepted, you will see the login screen below

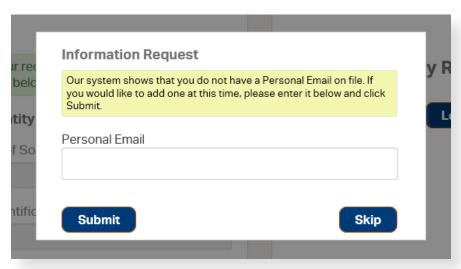


If you forget your password, click 'Forgot Password' and follow the prompts. If you experience issues, please contact the Enrollment Center at 1-888-894-7595.



STEP 3

Login using your username and password. If you do not have an email address currently on file, you will receive the "Information Request" box seen below. You must enter your email address to receive your confirmation statement. Once you enter your email address, you will be automatically taken to the home page.



STEP 4

Select "Click here to begin" – this will start your benefit enrollment session. If you prefer to enroll using the Spanish site, please follow the directions on the next page.

- 1. Once in the system you will need to confirm the following information*:
 - · Personal information is correct on Personal page
 - · Contact information is correct on Contact page
 - Verify dependent information if applicable
- Learn about your current benefits as you navigate through the enrollment pages and make your enrollment selections.



- Once you have reviewed all plans and made selections, continue through the enrollment until you see confirmation number – YOUR ENROLLMENT IS NOT COMPLETED UNTIL YOU SEE THE CONFIRMATION NUMBER.
- 4. If you complete your enrollment and do not get a confirmation number, please call the Enrollment Center at the number below.
- *If any information is incorrect, please contact your local HR Representative with the correct information.



STEP 4.A - ENROLLMENT ON SPANISH SITE

To change your profiles preferred language to Spanish, follow these steps:

1. Once logged into the system, hover over the "Profile" menu, then select "Personal"



2. Once on the Personal page, scroll down and select your language preference.



3. Scroll to bottom of the page and click "Save" to save your language changes.



4. You will now need to Sign Out and close your browser. Once you reopen the site in a new window and log back in, you will see the Enrollment Site in Spanish. You will then continue enrolling with the directions at Step 4 on the previous page.