

## Examples of Legal Assistance

Following are some recent phone calls and e-mail requests for legal assistance:

### Divorce

Client was served with divorce papers and didn't know how to proceed. Our attorney discussed the marital situation and provided general legal information regarding the divorce process and offered referrals to local attorneys. The attorney also suggested low- and no-cost legal clinics if client thought that paying legal fees would be difficult.

### Problems with Landlord

Client's landlord refused to do repairs and maintenance in client's apartment, making living conditions difficult and unsafe. Our attorney provided the client with a general overview of the landlord's responsibilities and suggested ways to handle situation, including sending a certified letter to landlord regarding concerns, contacting the local tenant's organization and contacting a local attorney to assist if necessary.

### Estate Planning

Client and husband were first-time parents and called about estate planning. The LegalConnect® attorney provided general legal information regarding various estate planning options: wills, living wills, trusts, guardianship and powers of attorney. The attorney offered a referral to local attorney and suggested self-help options such as EstateGuidance® online will preparation.

### Small Claims Court

Client loaned \$500 to a friend who refused to pay him back. The client wanted to pursue legal action and hire an attorney. Our attorney discussed the details of the loan and provided general legal information regarding small claims court as an alternative to hiring an attorney. The attorney provided a link to the website of the small claims court in client's area for specific procedural information, forms, fees and additional information needed to file a claim.

### Child Support Payments

Client was a single mother who was having difficulty collecting child support payments from her baby's father. The client was unable to afford an attorney. Our attorney provided general legal information regarding child support and suggested that the client contact her state's child support enforcement office which can generally provide services at no cost to individuals seeking child support payments.

