

Examples of Work-Life Assistance

Emergency Shelter

Client was unable to pay her rent, was evicted and living on the street for two days. Our work-life specialist found local shelters and provided the client with addresses and contact information.

Financial Help

Client e-mailed “Ask the Expert” for financial assistance. The client was having trouble meeting mortgage payments and covering his children’s tuition, due to disability and reduced income. Our work-life specialist provided the client with contact information for several organizations that could provide mortgage, tuition and utility assistance.

Long-distance Support after a Fire

The client, a soldier stationed in Afghanistan, called to ask for information, resources and support for his parents in the U.S., who recently had a fire. The client requested information about organizations and agencies that assist with loss and provide basic necessities. Our specialist provided contact information for a local non-profit organization to assist with shelter and other needs, provided information on how to apply for a Habitat for Humanity house, and offered information on other assistance programs in the area.

Finding a Charitable Organization

The client, an HR manager, wanted to make a company donation in honor of an employee’s brother who died. The employee requested that the money be

donated to a charity for quadriplegic children. Our specialist located appropriate organizations and provided contact information.

Travel Assistance

The client was invited to attend the 2013 Presidential Inauguration but is on a limited budget. Our researcher was able to provide information on low-cost tour packages.

Other Requests for Work-Life Assistance

- › Obtaining a wheelchair and/or walker for 15-year-old disabled son
- › Finding alternative health practitioners who work with herbs to help depression
- › Getting a free trumpet for a special needs student
- › Resources and support for someone pricked by a dirty needle
- › Ideas for a surprise 80th birthday party for a client’s mother
- › Information on how to get on a game show
- › Resources for DNA testing
- › Finding a private investigator
- › Finding support groups for caregivers and patients
- › Finding a Pugapoo (a cross between a pug and a poodle)
- › Finding local horseback riding stables
- › Information on how the client’s company can “go green”
- › Information on medical tourism for a client who needs a costly dental procedure
- › Help locating a Winnie the Pooh jewelry box
- › Help with a mathematics problem

