# **■** NetApp

# **Upgrade ONTAP**

ONTAP 9

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# **Upgrade ONTAP**

# **Upgrade ONTAP overview**

The method you use to upgrade your ONTAP software depends upon your configuration. If it is supported by your configuration, you should perform an automated nondisruptive upgrade (ANDU) using System Manager.

If you have an active SupportEdge contract for Active IQ Digital Advisor, before you begin your upgrade, you should launch Upgrade Advisor in Active IQ Digital Advisor to help you plan your upgrade.

The procedures in this section guide you through the steps you should take before and after you upgrade, including the resources you should read and the necessary pre- and post-upgrade checks you should perform.

# What version of ONTAP can I upgrade to?

The version of ONTAP that you can upgrade to varies based on your hardware platform and the version of ONTAP currently running on your nodes. See NetApp Hardware Universe to verify that your platform is supported for upgrade.

To determine your current ONTAP version:

- In System Manager, click Cluster > Overview.
- From the command line interface (CLI), use the system image show command.

If you are planning an ONTAP upgrade from an older ONTAP version (such as 9.3), it is a best practice to upgrade first to the latest patch release in the same ONTAP release family and only then upgrade to the next supported major release. This will ensure that any issues in the older version are resolved before upgrading.

For example, if your system is running ONTAP 9.3P9 and you are planning to upgrade to 9.9.1, follow this upgrade path:

 $9.3P9 \rightarrow 9.3P21 \rightarrow 9.7 \rightarrow 9.9.1$ 

In all major ONTAP versions, use the latest available patch release.

| You can upgrade from | То                           |
|----------------------|------------------------------|
| ONTAP 9.10.0         | ONTAP 9.10.1                 |
| ONTAP 9.9.1          | ONTAP 9.10.0 or 9.10.1       |
| ONTAP 9.9.0          | ONTAP 9.9.1                  |
| ONTAP 9.8            | ONTAP 9.9.0, 9.9.1 or 9.10.1 |
| ONTAP 9.7            | ONTAP 9.8 or 9.9.1           |
| ONTAP 9.6            | ONTAP 9.7 or 9.8             |

| You can upgrade from   | То  |
|--|---|
| ONTAP 9.5  | Note: If you are upgrading from ONTAP 9.5 directly to 9.9.1, you must download the software images for both ONTAP 9.7 and 9.9.1. The automated upgrade process uses the 9.7 image in the background to complete the update to 9.9.1. You should expect multiple reboots during the process. |
| ONTAP 9.4  | ONTAP 9.5   |
| ONTAP 9.3  | Note: If you are upgrading from ONTAP 9.3 directly to 9.7, you must download the software images for both ONTAP 9.5 and 9.7. The automated upgrade process uses the 9.5 image in the background to complete the update to 9.7. You should expect multiple reboots during the process.       |
| ONTAP 9.2  | ONTAP 9.3   |
| ONTAP 9.1  | ONTAP 9.2 or 9.3  |
| ONTAP 9  | ONTAP 9.1   |
| Data ONTAP 8.3.x   | ONTAP 9 or 9.1  |
| Note: If you are running a release earlier than Data ONTAP 8.3.x, you cannot upgrade directly to ONTAP 9 or 9.1. You must upgrade to Data ONTAP 8.3.x first, then upgrade to ONTAP 9 or 9.1. | Data ONTAP 8.3.x  |

# Plan your upgrade with Upgrade Advisor

The Upgrade Advisor service in Active IQ Digital Advisor provides intelligence that helps you plan your upgrade and minimizes uncertainty and risk.

Active IQ identifies issues in your environment that can be resolved by upgrading to a newer version of ONTAP. The Upgrade Advisor service helps you plan for a successful upgrade and provides a report of issues you might need to be aware of in the ONTAP version you're upgrading to.



An active SupportEdge contract is required for Active IQ.

1. Launch Active IQ

- Review the Active IQ health summary to help assess the health of your cluster.
- 3. Review the recommended upgrade path and generate your upgrade plan.

#### Related information

SupportEdge Services

# **Upgrade without Upgrade Advisor**

# Plan your upgrade without Upgrade Advisor

It is a best practice to use Upgrade Advisor in Active IQ to plan your upgrade. If you do not have an active SupportEdge contract for Active IQ, you should perform the necessary pre-upgrade checks and create your own upgrade plan.

#### How long will my upgrade take?

You should plan for at least 30 minutes to complete preparatory steps, 60 minutes to upgrade each HA pair, and at least 30 minutes to complete post-upgrade steps.



If you are using NetApp Encryption with an external key management server and the Key Management Interoperability Protocol (KMIP), you should expect the upgrade for each HA pair to be longer than one hour.

Our upgrade duration guidelines are based on typical configurations and workloads. You can use these guidelines to estimate the time it will take to perform a nondisruptive upgrade in your environment. However, the actual duration of your upgrade process will depend on your individual environment and the number of nodes.

# Resources to read before you upgrade

If you don't use Active IQ Upgrade Advisor, you need to review a number of NetApp resources before upgrading your ONTAP software. These resources will help you understand issues you must resolve, new system behavior in the target release, and confirm hardware support.

1. Review the *Release Notes* for the target release.

#### **ONTAP 9 Release Notes**

The "Important cautions" section describes potential issues that you should be aware of before upgrading to the new release. The "New and changed features" and "Known problems and limitations" sections describe new system behavior after upgrading to the new release.

2. Confirm that your hardware platform is supported in the target release.

#### NetApp Hardware Universe

3. Confirm that your cluster and management switches are supported in the target release.

You can upgrade in a transitional state, but ultimately your NX-OS (cluster network switches), IOS (management network switches), and reference configuration file (RCF) software versions should be

compatible with the version of ONTAP to which you are upgrading.

#### NetApp Interoperability Matrix Tool

4. If your cluster and management switches do not have the minimum software versions for the target ONTAP release, upgrade to supported software versions.

NetApp Downloads: Cisco Ethernet Switch

NetApp Downloads: NetApp Ethernet Switch

5. If your cluster is configured for SAN, confirm that the SAN configuration is fully supported.

All SAN components—including the target ONTAP software version, host OS and patches, required Host Utilities software, multipathing software, and adapter drivers and firmware—should be supported.

NetApp Interoperability Matrix Tool

6. If you are transitioning from 7-Mode using the 7-Mode Transition Tool, confirm that the tool supports transition to the ONTAP version to which you are upgrading.

All the projects in the tool must be in the completed or aborted state before you upgrade the 7-Mode Transition Tool that supports the ONTAP version to which you are upgrading.

7-Mode Transition Tool installation and administration

# What should I verify before I upgrade without Upgrade Advisor?

#### What to verify before upgrading

If you don't use Active IQ Upgrade Advisor to plan your upgrade, you should verify your cluster upgrade limits and your cluster activity before you upgrade.

#### Verify cluster upgrade limits

If you don't use Active IQ Upgrade Advisor, you need to verify that your cluster does not exceed the platform system limits. SAN also has limits that you should verify in addition to the platform system limits.

1. Verify that the cluster does not exceed the system limits for your platform.

#### NetApp Hardware Universe

2. If your cluster is configured for SAN, verify that it does not exceed the configuration limits for FC, FCoE, and iSCSI.

#### NetApp Hardware Universe

3. Determine the CPU and disk utilization: node run -node node\_name -command sysstat -c 10 -x 3

You should monitor CPU and disk utilization for 30 seconds. The values in the **CPU** and **Disk Util** columns should not exceed 50% for all 10 measurements reported. No additional load should be added to the

cluster until the upgrade is complete.

NOTE: CPU and disk utilization can vary at different times in your environment. Therefore, it is best to check your CPU and disk utilization during the timeframe of your anticipated upgrade window.

#### Verify current cluster activity

If you don't use Active IQ Upgrade Advisor, before upgrading, you should manually verify that no jobs are running and that any CIFS sessions that are not continuously available are terminated.

#### Verify that no jobs are running

Before upgrading the ONTAP software, you must verify the status of cluster jobs. If any aggregate, volume, NDMP (dump or restore), or Snapshot jobs (such as create, delete, move, modify, replicate, and mount jobs) are running or queued, you must allow the jobs to finish successfully or stop the queued entries.

1. Review the list of any running or queued aggregate, volume, or Snapshot jobs: job show

```
Cluster1::> job show

Owning

Job ID Name
Vserver
Node
State

-----

8629 Vol Reaper
Cluster1 - Queued
Description: Vol Reaper Job

8630 Certificate Expiry Check
Cluster1 - Queued
Description: Certificate Expiry Check

.
.
```

- 2. If there are any running jobs, allow them to finish successfully.
- 3. Delete any of the queued aggregate, volume, or Snapshot copy jobs: job delete -id job id

```
cluster1::> job delete -id 8629
```

4. Verify that no aggregate, volume, or Snapshot jobs are running or queued: job show

In this example, all running and queued jobs have been deleted:

|                                     | Owning                  |              |  |  |
|-------------------------------------|-------------------------|--------------|--|--|
| ob ID Name                          | Vserver Node            | e State      |  |  |
|                                     |                         |              |  |  |
| 944 SnapMirrorDae                   | mon_7_2147484678        |              |  |  |
|                                     | cluster1 node           | el Dormant   |  |  |
| Description:                        | Snapmirror Daemon for 7 | 7_2147484678 |  |  |
| 8377 SnapMirror Se                  | rvice Job               |              |  |  |
|                                     | cluster1 node           | eO Dormant   |  |  |
| Description: SnapMirror Service Job |                         |              |  |  |
| entries were displ                  | aved                    |              |  |  |

#### Identifying active CIFS sessions that should be terminated

Before upgrading the ONTAP software, you should identify and gracefully terminate any CIFS sessions that are not continuously available.

Continuously available CIFS shares, which are accessed by Hyper-V or Microsoft SQL Server clients using the SMB 3.0 protocol, do not need to be terminated before upgrading.

1. Identify any established CIFS sessions that are not continuously available: vserver cifs session show -continuously-available Yes -instance

This command displays detailed information about any CIFS sessions that have no continuous availability. You should terminate them before proceeding with the ONTAP upgrade.

```
cluster1::> vserver cifs session show -continuously-available Yes
-instance
                        Node: node1
                     Vserver: vs1
                  Session ID: 1
               Connection ID: 4160072788
Incoming Data LIF IP Address: 198.51.100.5
      Workstation IP address: 203.0.113.20
   Authentication Mechanism: NTLMv2
                Windows User: CIFSLAB\user1
                   UNIX User: nobody
                 Open Shares: 1
                  Open Files: 2
                  Open Other: 0
              Connected Time: 8m 39s
                   Idle Time: 7m 45s
            Protocol Version: SMB2 1
     Continuously Available: No
1 entry was displayed.
```

2. If necessary, identify the files that are open for each CIFS session that you identified: vserver cifs session file show -session-id session\_ID

```
cluster1::> vserver cifs session file show -session-id 1
Node: node1
Vserver: vs1
Connection: 4160072788
Session: 1
File File Open Hosting
Continuously
     Type Mode Volume Share
                                         Available
_____
    Regular rw vol10 homedirshare
                                        No
Path: \TestDocument.docx
2 Regular rw vol10 homedirshare No
Path: \file1.txt
2 entries were displayed.
```

#### Related information

Considerations for session-oriented protocols

### How firmware is updated during the ONTAP upgrade

Because upgrading ONTAP includes upgrading your firmware, you do not need to update firmware manually. When you perform an ONTAP upgrade, the firmware for your cluster included with the ONTAP upgrade package is copied to each node's boot device, and the new firmware is installed automatically.

Firmware for the following components is updated automatically if the version in your cluster is older than the firmware that is bundled with the ONTAP upgrade package:

- System and diagnostics:
  - BIOS
  - Flash Cache
  - Service Processor (SP)
- Disk
- · Disk shelf

If desired, you can also update firmware manually in between ONTAP upgrades.

# What should I verify before I upgrade with or without Upgrade Advisor?

### What to check before upgrading

Even if you use Active IQ Upgrade Advisor to plan your upgrade, there still are various pre-checks you should perform before you upgrade to verify cluster health, storage health, configuration, and more.

# Verify cluster health

Before you upgrade a cluster, you should verify that the nodes are healthy and eligible to participate in the cluster, and that the cluster is in quorum.

1. Verify that the nodes in the cluster are online and are eligible to participate in the cluster: cluster show

If any node is unhealthy or ineligible, check EMS logs for errors and take corrective action.

2. If you are operating in a SAN environment, verify that each node is in a SAN quorum: event log show -messagename scsiblade.\*

The most recent scsiblade event message for each node should indicate that the scsi-blade is in quorum.

3. Return to the admin privilege level: set -privilege admin

#### **Related information**

System administration

# **Verify storage health**

Before and after you upgrade a cluster, you should verify the status of your disks, aggregates, and volumes.

1. Verify disk status:

| To check for                                   | Do this   |
|--|---|
| Broken disks                                   | <ul><li>a. Display any broken disks: storage disk show -state broken</li><li>b. Remove or replace any broken disks.</li></ul> |
| Disks undergoing maintenance or reconstruction | Display any disks in maintenance, pending, or reconstructing states: `storage disk show -state maintenance                    |
| pending  | reconstructing` Wait for the maintenance or reconstruction operation to finish before proceeding. +                           |

2. Verify that all aggregates are online by displaying the state: storage aggregate show -state !online

This command displays the aggregates that are *not* online. All aggregates must be online before and after performing a major upgrade or reversion.

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

3. Verify that all volumes are online by displaying any volumes that are *not* online: volume show -state !online

All volumes must be online before and after performing a major upgrade or reversion.

```
cluster1::> volume show -state !online
There are no entries matching your query.
```

4. Verify that there are no inconsistent volumes: volume show -is-inconsistent true

If any inconsistent volumes are returned, you must contact NetApp Support before you precede with the upgrade.

#### **Related information**

Logical storage management

# **Verify SVM routing configuration**

It is a best practice to configure one default route for an SVM. To avoid disruption, you should ensure that the default route is able to reach any network address that is not reachable by a more specific route. For more information, see SU134: Network access might be disrupted by incorrect routing configuration in clustered ONTAP.

The routing table for an SVM determines the network path the SVM uses to communicate with a destination. It's important to understand how routing tables work so that you can prevent network problems before they occur.

Routing rules are as follows:

- ONTAP routes traffic over the most specific available route.
- ONTAP routes traffic over a default gateway route (having 0 bits of netmask) as a last resort, when more specific routes are not available.

In the case of routes with the same destination, netmask, and metric, there is no guarantee that the system will use the same route after a reboot or after an upgrade. This is especially an issue if you have configured multiple default routes.

# Verifying the LIF failover configuration

Before you perform an upgrade, you must verify that the failover policies and failover groups are configured correctly.



During the upgrade process, LIFs are migrated based on the upgrade method. Depending upon the upgrade method, the LIF failover policy might or might not be used.

If you have 8 or more nodes in your cluster, the automated upgrade is performed using the batch method. The batch upgrade method involves dividing the cluster into multiple upgrade batches, upgrading the set of nodes in the first batch, upgrading their high-availability (HA) partners, and then repeating the process for the remaining batches. In ONTAP 9.7 and earlier, if the batch method is used, LIFs are migrated to the HA partner

of the node being upgraded. In ONTAP 9.8 and later, if the batch method is used, LIFs are migrated to other batch group.

If you have less than 8 nodes in your cluster, the automated upgrade is performed using the rolling method. The rolling upgrade method involves initiating a failover operation on each node in an HA pair, updating the "failed" node, initiating giveback, and then repeating the process for each HA pair in the cluster. If the rolling method is used, LIFs are migrated to the failover target node as defined by the LIF failover policy.

1. Display the failover policy for each data LIF:

| If your ONTAP version is | Use this command                                      |
|--------------------------|---|
| 9.6 or later             | network interface show -service-policy data -failover |
| 9.5 or earlier           | network interface show -role data -failover           |

This example shows the default failover configuration for a two-node cluster with two data LIFs:

```
cluster1::> network interface show -role data -failover
  Logical Home
                                   Failover
                                                Failover
Vserver Interface
                Node:Port
                                   Policy
                                                Group
vs0
      lif0
             node0:e0b nextavail system-
defined
                   Failover Targets: node0:e0b, node0:e0c,
                                 node0:e0d, node0:e0e,
                                 node0:e0f, node1:e0b,
                                 node1:e0c, node1:e0d,
                                 node1:e0e, node1:e0f
vs1
              node1:e0b
                                   nextavail system-
       lif1
defined
                   Failover Targets: node1:e0b, node1:e0c,
                                 node1:e0d, node1:e0e,
                                 node1:e0f, node0:e0b,
                                 node0:e0c, node0:e0d,
                                 node0:e0e, node0:e0f
```

The **Failover Targets** field shows a prioritized list of failover targets for each LIF. For example, if lif0 fails over from its home port (e0b on node0), it's first attempts to fail over to port e0c on node0. If lif0 cannot fail over to e0c, it next attempts to fail over to port e0d on node0, and so on.

2. If the failover policy is set to disabled for any LIFs, other than SAN LIFs, use the network interface modify command to enable failover.

3. For each LIF, verify that the **Failover Targets** field includes data ports from a different node that will remain up while the LIF's home node is being upgraded.

You can use the network interface failover-groups modify command to add a failover target to the failover group.

#### **Example**

```
network interface failover-groups modify -vserver vs0 -failover-group fg1 -targets sti8-vsim-ucs572q:e0d,sti8-vsim-ucs572r:e0d
```

#### Related information

Network and LIF management

# **Verify status**

Before you upgrade, you should verify the following:

- · HA pair status
- LDAP status (for ONTAP 9.2 or later)
- DNS server status (for ONTAP 9.2 or later),
- Networking and storage status (for MetroCluster configurations)

### Verifying HA status

Before performing a nondisruptive upgrade, you should verify that storage failover is enabled for each HA pair. If the cluster consists of only two nodes, you should also verify that cluster HA is enabled.

You do not need to verify the HA status if you plan to perform a disruptive upgrade, because this upgrade method does not require storage failover.

1. Verify that storage failover is enabled and possible for each HA pair: storage failover show

This example shows that storage failover is enabled and possible on node0 and node1:

```
cluster1::> storage failover show

Takeover

Node Partner Possible State

node0 node1 true Connected to node1

node1 node0 true Connected to node0

2 entries were displayed.
```

If necessary, you can enable storage failover by using the storage failover modify command.

2. If the cluster consists of only two nodes (a single HA pair), verify that cluster HA is configured: cluster ha show

This example shows that cluster HA is configured:

```
cluster1::> cluster ha show
High Availability Configured: true
```

If necessary, you can enable cluster HA by using the cluster ha modify command.

#### **Verifying LDAP status (ONTAP 9.2 and later)**

Beginning with ONTAP 9.2, if LDAP is used by your storage virtual machines (SVMs), you must have an established LDAP connection to perform a nondisruptive upgrade. You should verify the LDAP connection before you begin the upgrade.

The task does not apply if you are upgrading from ONTAP 9.1 or earlier.

- Check the LDAP status: ldap check -vserver vserver\_name
- 2. If the LDAP status is down, modify it: ldap client modify -client-config LDAP\_client -ldap -servers ip address
- 3. Verify that the LDAP status is up: Idap check -vserver vserver name

#### **Verifying DNS server status (ONTAP 9.2 and later)**

Beginning with ONTAP 9.2 and later, you should verify the status of your Domain Name Service (DNS) server before and after performing a nondisruptive upgrade.

The task does not apply if you are upgrading from ONTAP 9.1 or earlier.

1. Check the status of your DNS servers: dns check -vserver vserver\_name

An up status indicates the service is running. A down status indicates that the service is not running.

- 2. If the DNS server is down, modify it: dns modify -vserver vserver\_name -domains domain\_name -name-servers name\_server\_ipaddress
- 3. Verify the status of the DNS server is up.

#### Verifying networking and storage status for MetroCluster configurations

Before and after performing an update in a MetroCluster configuration, you should verify the status of the LIFs, aggregates, and volumes for each cluster.

Verify the LIF status: network interface show

In normal operation, LIFs for source SVMs must have an admin status of up and be located on their home nodes. LIFs for destination SVMs are not required to be up or located on their home nodes. In switchover, all LIFs have an admin status of up, but they do not need to be located on their home nodes.

| CIUSCCII        | Logical     | erface shows |                 | Current     |      |
|-----------------|-------------|--------------|-----------------|-------------|------|
| Current Is      | 1091041     |              | NO CWOLIL       | 04110110    |      |
| Vserver<br>Home | Interface   | Admin/Oper   | Address/Mask    | Node        | Port |
| Cluster         | -           |              |                 |             |      |
|                 | cluster1-a1 | _            |                 |             |      |
|                 |             | up/up        | 192.0.2.1/24    | cluster1-01 | e2a  |
| true            |             |              |                 |             | 024  |
|                 | cluster1-a1 | _            | 100 0 0 0/04    | 1 1 01      |      |
|                 |             | up/up        | 192.0.2.2/24    | cluster1-01 | e2b  |
| true            |             |              |                 |             |      |
|                 |             |              |                 |             |      |
| cluster1-01     |             |              |                 |             |      |
|                 | clus_mgmt   | up/up        | 198.51.100.1/24 | cluster1-01 | 2    |
| true            |             |              |                 |             | e3a  |
|                 | cluster1-a1 |              |                 |             |      |
|                 |             | up/up        | 198.51.100.2/24 | cluster1-01 | e3c  |
| true            |             |              |                 |             | esc  |
|                 |             |              |                 |             |      |
| 27 entries v    |             | 1            |                 |             |      |

# 2. Verify the state of the aggregates: storage aggregate show -state !online

This command displays any aggregates that are *not* online. In normal operation, all aggregates located at the local site must be online. However, if the MetroCluster configuration is in switchover, root aggregates at the disaster recovery site are permitted to be offline.

This example shows a cluster in normal operation:

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

This example shows a cluster in switchover, in which the root aggregates at the disaster recovery site are offline:

```
cluster1::> storage aggregate show -state !online
         Size Available Used% State #Vols Nodes
                                                             RAID
Aggregate
Status
aggr0_b1
              OB O% offline O cluster2-01
raid dp,
mirror
degraded
aggr0 b2
                       OB 0% offline 0 cluster2-02
              0B
raid dp,
mirror
degraded
2 entries were displayed.
```

3. Verify the state of the volumes: volume show -state !online

This command displays any volumes that are *not* online.

If the MetroCluster configuration is in normal operation (it is not in switchover state), the output should show all volumes owned by the cluster's secondary SVMs (those with the SVM name appended with "-mc").

Those volumes come online only in the event of a switchover.

This example shows a cluster in normal operation, in which the volumes at the disaster recovery site are not online.

| cluster1:                 |          | ow -state !onl | ine   |      |      |
|---------------------------|----------|----------------|-------|------|------|
| Vserver                   | Volume   | Aggregate      | State | Type | Size |
| Available                 | used%    |                |       |      |      |
|                           |          |                |       |      |      |
|                           |          |                |       |      |      |
| vs2-mc                    | vol1     | aggrl bl       | _     | RW   | _    |
|                           |          | _              |       |      |      |
| vs2-mc                    | root vs2 | aggr0 b1       | _     | RW   | _    |
|                           | _        | _              |       |      |      |
| vs2-mc                    | vol2     | aggrl bl       | _     | RW   | _    |
|                           |          |                |       |      |      |
| vs2-mc                    | vol3     | aggrl bl       | _     | RW   | _    |
|                           |          |                |       |      |      |
| vs2-mc                    | vol4     | aggrl bl       | _     | RW   | -    |
|                           |          | _              |       |      |      |
| 5 entries were displayed. |          |                |       |      |      |
|                           |          |                |       |      |      |

4. Verify that there are no inconsistent volumes: volume show -is-inconsistent true

If any inconsistent volumes are returned, you must contact NetApp Support before you precede with the upgrade.

# Verify all LIFS are on home ports before upgrade

During a reboot, some LIFs might have been migrated to their assigned failover ports. Before and after you upgrade a cluster, you must enable and revert any LIFs that are not on their home ports.

The network interface revert command reverts a LIF that is not currently on its home port back to its home port, provided that the home port is operational. A LIF's home port is specified when the LIF is created; you can determine the home port for a LIF by using the network interface show command.

1. Display the status of all LIFs: network interface show

This example displays the status of all LIFs for a storage virtual machine (SVM).

|                               | Logical   | Status     | Network        | Current |      |
|-------------------------------|-----------|------------|----------------|---------|------|
| Current Is<br>Vserver<br>Home | Interface | Admin/Oper | Address/Mask   | Node    | Port |
|                               |           |            |                |         |      |
| vs0                           |           |            |                |         |      |
| <b>.</b>                      | data001   | down/down  | 192.0.2.120/24 | node0   | e0e  |
| true                          | data002   | down/down  | 192.0.2.121/24 | node0   | eOf  |
| true                          | 1         | 1 / 1      | 100 0 0 100/04 | 1 0     | 0    |
| true                          | data003   | down/down  | 192.0.2.122/24 | node0   | e2a  |
|                               | data004   | down/down  | 192.0.2.123/24 | node0   | e2b  |
| true                          | data005   | down/down  | 192.0.2.124/24 | node0   | e0e  |
| false                         |           |            |                |         |      |
| false                         | data006   | down/down  | 192.0.2.125/24 | node0   | eOf  |
| 14150                         | data007   | down/down  | 192.0.2.126/24 | node0   | e2a  |
| false                         | data008   | down/down  | 192.0.2.127/24 | node0   | e2b  |
| false                         | uala000   | down/down  | 192.0.2.12//24 | nodeo   | ezb  |

If any LIFs appear with a Status Admin status of down or with an Is home status of false, continue with the next step.

2. Enable the data LIFs: network interface modify {-role data} -status-admin up

```
cluster1::> network interface modify {-role data} -status-admin up
8 entries were modified.
```

3. Revert LIFs to their home ports: network interface revert \*

This command reverts all LIFs back to their home ports.

```
cluster1::> network interface revert *
8 entries were acted on.
```

4. Verify that all LIFs are in their home ports: network interface show

This example shows that all LIFs for SVM vs0 are on their home ports.

| cluster1::>     |           |            | w -vserver vs0  |           |      |
|-----------------|-----------|------------|-----------------|-----------|------|
|                 | Logical   | Status     | Network         | Current   |      |
| Current Is      |           |            |                 |           |      |
| Vserver<br>Home | Interface | Admin/Oper | Address/Mask    | Node      | Port |
|                 |           |            |                 |           |      |
| vs0             |           |            |                 |           |      |
|                 | data001   | up/up      | 192.0.2.120/24  | node0     | e0e  |
| true            |           |            |                 |           |      |
|                 | data002   | up/up      | 192.0.2.121/24  | node0     | eOf  |
| true            | 1         | ,          | 100 0 0 100 /04 | 1 0       | ^    |
| true            | data003   | up/up      | 192.0.2.122/24  | node0     | e2a  |
| crue            | data004   | up/up      | 192.0.2.123/24  | node0     | e2b  |
| true            |           |            |                 |           |      |
|                 | data005   | up/up      | 192.0.2.124/24  | node1     | e0e  |
| true            |           |            |                 |           |      |
|                 | data006   | up/up      | 192.0.2.125/24  | node1     | eOf  |
| true            |           |            |                 |           |      |
|                 | data007   | up/up      | 192.0.2.126/24  | node1     | e2a  |
| true            | data008   | /          | 192.0.2.127/24  | n o d o 1 | o 2h |
| true            | ualauuo   | up/up      | 192.0.2.121/24  | node1     | e2b  |
| 8 entries w     | 1' 7      | 1          |                 |           |      |

# Use Config Advisor to verify there are no common configuration errors

Before you upgrade, you can use the Config Advisor tool to check for common configuration errors.

Config Advisor is a configuration validation and health check tool for NetApp systems. This tool can be deployed at both secure sites and nonsecure sites for data collection and system analysis.



Support for Config Advisor is limited and is available only online.

- 1. Log in to the NetApp Support Site, and then navigate to **Downloads** > **Software** > **ToolChest**.
- 2. Click Config Advisor.
- 3. Download, install, and run Config Advisor by following the directions on the web page.
- 4. After running Config Advisor, review the tool's output, and follow the recommendations that are provided to address any issues that are discovered by the tool.

# **Special considerations**

#### Pre-upgrade checks

Depending on your environment, you need to consider certain factors before you start your upgrade. Get started by reviewing the table below to see what special considerations you need to consider.

| Ask yourself  | If your answer is yes, then do this  |
|---|--|
| Do I have a mixed version cluster?  | Check mixed version requirements   |
| Do I have a SAN configuration?  | Verify the SAN configuration   |
| Do I have a MetroCluster configuration?   | <ul> <li>Review specific upgrade requirements for<br/>MetroCluster configurations</li> <li>Verify networking and storage status</li> </ul> |
| Are nodes on my cluster using root-data partitioning and root-data-data-partitioning? | Examine upgrade considerations for root-data and root-data-data partitioning   |
| Do I have deduplicated volumes and aggregates?  | Verify you have enough free space for your deduplicated volumes and aggregates   |
| Is my cluster running SnapMirror?   | <ul> <li>Review upgrade requirements for SnapMirror</li> <li>Prepare your SnapMirror relationships for upgrade</li> </ul>                  |
| Is my cluster running SnapLock?   | Review upgrade considerations for SnapLock   |
| Am I upgrading from ONTAP 8.3 and have load-sharing mirrors?                          | Prepare all load-sharing mirrors for upgrade   |
| Am I using NetApp Storage Encryption with external key management servers?            | Delete any existing key management server connections  |
| Do I have netgroups loaded into SVMs?   | Vefiry that the netgroup file is present on each node  |
| Do I have LDAP clients using SSLv3?   | Configure LDAP clients to use TLS  |
| Am I using session-oriented protocols?  | Review considerations for session-oriented protocols   |

#### Mixed version requirements

Beginning with ONTAP 9.3, by default, you cannot join new nodes to the cluster that are running a version of ONTAP that is different from the version running on the existing nodes.

If you plan to add new nodes to your cluster that are running a version of ONTAP that is later than the nodes in your existing cluster, you should upgrade the nodes in your cluster to the later version first, then add the new nodes.

Mixed version clusters are not recommended, but in certain cases you might need to temporarily enter a mixed version state. For example, you need to enter a mixed version state if you are upgrading to a later version of ONTAP that is not supported on certain nodes in your existing cluster. In this case, you should upgrade the nodes that do support the later version of ONTAP, then unjoin the nodes that do not support the version of ONTAP you are upgrading to using the advance privilege cluster unjoin -skip-lastlow-version

-node check command.

You might also need to enter a mixed version state for a technical refresh or an interrupted upgrade. In such cases you can override the ONTAP 9.3 default behavior and join nodes of a different version using the following advance privilege commands:

- cluster join -allow-mixed-version-join
- cluster add-node -allow-mixed-version-join

When you have to enter a mixed version state, you should complete the upgrade as quickly as possible. An HA pair must not run an ONTAP version from a release that is different from other HA pairs in the cluster for more than seven days. For correct cluster operation, the period the cluster is in a mixed version state should be as short as possible.

When the cluster is in a mixed version state, you should not enter any commands that alter the cluster operation or configuration except as necessary to satisfy the upgrade requirements.

#### Verifying the SAN configuration

Upgrading in a SAN environment changes which paths are direct. Therefore, before performing an upgrade, you should verify that each host is configured with the correct number of direct and indirect paths, and that each host is connected to the correct LIFs.

1. On each host, verify that a sufficient number of direct and indirect paths are configured, and that each path is active.

Each host must have a path to each node in the cluster.

2. Verify that each host is connected to a LIF on each node.

You should record the list of initiators for comparison after the upgrade.

| For   | Enter  |
|-------|--|
| iSCSI | iscsi initiator show -fields igroup, initiator-name, tpgroup |
| FC    | <pre>fcp initiator show -fields igroup,wwpn,lif</pre>        |

#### MetroCluster configurations

**Upgrade requirements for MetroCluster configurations** 

If you have to upgrade a MetroCluster configuration, you should be aware of some important requirements.

#### Required methods for performing major and minor upgrades of MetroCluster configurations

Patch upgrades to MetroCluster configurations can be performed with automatic non-disruptive upgrade (NDU) procedure.

Beginning with ONTAP 9.3, major upgrades to MetroCluster configurations can be performed with automatic non-disruptive upgrade (NDU) procedure. On systems running ONTAP 9.2 or earlier, major upgrades to MetroCluster configurations must be performed with the NDU procedure that is specific to MetroCluster configurations.

#### **General requirements**

· Both clusters must be running the same version of ONTAP.

You can verify the ONTAP version by using the version command.

• The MetroCluster configuration must be in either normal or switchover mode.



Upgrade in switchover mode is only supported in minor patch upgrades.

 For all configurations except two-node clusters, you can nondisruptively upgrade both clusters at the same time.

For nondisruptive upgrade in two-node clusters, the clusters must be upgraded one node at a time.

• The aggregates in both clusters must not be in resyncing RAID status.

During MetroCluster healing, the mirrored aggregates are resynchronized. You can verify if the MetroCluster configuration is in this state by using the storage aggregate plex show -in -progress true command. If any aggregates are being synchronized, you should not perform an upgrade until the resynchronization is complete.

• Negotiated switchover operations will fail while the upgrade is in progress.

To avoid issues with upgrade or revert operations, do not attempt an unplanned switchover during an upgrade or revert operation unless all nodes on both clusters are running the same version of ONTAP.

#### Configuration requirements for normal operation

• The source SVM LIFs must be up and located on their home nodes.

Data LIFs for the destination SVMs are not required to be up or to be on their home nodes.

- All aggregates at the local site must be online.
- All root and data volumes owned by the local cluster's SVMs must be online.

#### Configuration requirements for switchover

- All LIFs must be up and located on their home nodes.
- All aggregates must be online, except for the root aggregates at the DR site.

Root aggregates at the DR site are offline during certain phases of switchover.

· All volumes must be online.

#### Related information

Verifying networking and storage status for MetroCluster configurations

#### Verify networking and storage status for MetroCluster configurations

Before performing an upgrade in a MetroCluster configuration, you should verify the status of the LIFs, aggregates, and volumes for each cluster.

1. Verify the LIF status: network interface show

In normal operation, LIFs for source SVMs must have an admin status of up and be located on their home nodes. LIFs for destination SVMs are not required to be up or located on their home nodes. In switchover, all LIFs have an admin status of up, but they do not need to be located on their home nodes.

| cluster1::>     |            | Status      |                 | Current     |      |
|-----------------|------------|-------------|-----------------|-------------|------|
| Current Is      |            |             |                 |             |      |
| Vserver<br>Home | Interface  | Admin/Oper  | Address/Mask    | Node        | Port |
| <br>Cluster     | _          |             |                 |             |      |
| cluster         | cluster1-a | 1 clus1     |                 |             |      |
|                 |            | _           | 192.0.2.1/24    | cluster1-01 |      |
|                 |            |             |                 |             | e2a  |
| true            | cluster1-a | 1 clus2     |                 |             |      |
|                 |            | _           | 192.0.2.2/24    | cluster1-01 |      |
| <b>.</b>        |            |             |                 |             | e2b  |
| true            |            |             |                 |             |      |
|                 |            |             |                 |             |      |
| cluster1-01     | alue mamt  | 110/110     | 198.51.100.1/24 | cluster1-01 |      |
|                 | CIUS_mgmc  | սք/ սբ      | 190.91.100.1724 | Clustell of | e3a  |
| true            |            |             |                 |             |      |
|                 | cluster1-a | 1_inet4_int |                 | -1          |      |
|                 |            | up/up       | 198.51.100.2/24 | cluster1-01 | e3c  |
| true            |            |             |                 |             | 555  |
|                 | • • •      |             |                 |             |      |

2. Verify the state of the aggregates: storage aggregate show -state !online

This command displays any aggregates that are *not* online. In normal operation, all aggregates located at the local site must be online. However, if the MetroCluster configuration is in switchover, root aggregates at the disaster recovery site are permitted to be offline.

This example shows a cluster in normal operation:

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

This example shows a cluster in switchover, in which the root aggregates at the disaster recovery site are offline:

```
cluster1::> storage aggregate show -state !online
Aggregate
             Size Available Used% State #Vols Nodes
                                                              RAID
Status
aggr0 b1
               OB OB O% offline O cluster2-01
raid_dp,
mirror
degraded
aggr0 b2
                        OB 0% offline 0 cluster2-02
               0B
raid dp,
mirror
degraded
2 entries were displayed.
```

3. Verify the state of the volumes: volume show -state !online

This command displays any volumes that are *not* online.

If the MetroCluster configuration is in normal operation (it is not in switchover state), the output should show all volumes owned by the cluster's secondary SVMs (those with the SVM name appended with "-mc").

Those volumes come online only in the event of a switchover.

This example shows a cluster in normal operation, in which the volumes at the disaster recovery site are not online.

|                      | <pre>cluster1::&gt; volume show -state !online   (volume show)</pre> |           |       |      |      |
|----------------------|--|-----------|-------|------|------|
| Vserver<br>Available |  | Aggregate | State | Туре | Size |
|                      |  |           |       |      |      |
| vs2-mc               | vol1   | aggr1_b1  | -     | RW   | -    |
| vs2-mc               | root_vs2   | aggr0_b1  | _     | RW   | -    |
| vs2-mc               | vol2   | aggr1_b1  | _     | RW   | -    |
| vs2-mc               | vol3   | aggr1_b1  | _     | RW   | -    |
| vs2-mc               | vol4   | aggr1_b1  | -     | RW   | -    |
| 5 entries            | 5 entries were displayed.  |           |       |      |      |

4. Verify that there are no inconsistent volumes: volume show -is-inconsistent true

If any inconsistent volumes are returned, you must contact NetApp Support before you precede with the upgrade.

#### **Related information**

Upgrade requirements for MetroCluster configurations

#### Upgrade considerations for root-data partitioning and root-data-data partitioning

Root-data partitioning and root-data-data-partitioning is supported for some platform models and configurations. This partitioning capability is enabled during system initialization; it cannot be applied to existing aggregates.

For information about migrating your data to a node that is configured for root-data partitioning or root-data-data partitioning, contact your account team or partner organization.

#### Related information

**ONTAP** concepts

### Verify that deduplicated volumes and aggregates contain sufficient free space

Before upgrading ONTAP, you must verify that any deduplicated volumes and the aggregates that contain them have sufficient free space for the deduplication metadata. If there is insufficient free space, deduplication will be disabled when the ONTAP upgrade is completed.

Each deduplicated volume must contain at least 4% free space. Each aggregate that contains a deduplicated volume must contain at least 3% free space.

- 1. Determine which volumes are deduplicated: volume efficiency show
- 2. Determine the free space available on each volume that you identified: vol show -vserver Vserver\_name -volume volume\_name -fields volume, size, used, available, percent-used, junction-path

Each deduplicated volume must not contain more than 96% used capacity. If necessary, you can increase the sizes of any volumes that exceed this capacity.

#### Logical storage management

In this example, the percent-used field displays the percentage of used space on the deduplicated volume.:

3. Identify the free space available on each aggregate that contains a deduplicated volume: aggr show -aggregate aggregate\_name -fields aggregate, size, usedsize, availsize, percent-used

Each aggregate must not contain more than 97% used capacity. If necessary, you can increase the sizes of any aggregates that exceed this capacity.

### Disk and aggregate management

In this example, the percent-used field displays the percentage of used space on the aggregate containing the deduplicated volume (aggr\_2):

#### SnapMirror

#### Upgrade requirements for SnapMirror

You must perform certain tasks to successfully upgrade a cluster that is running SnapMirror.

• If you are upgrading clusters with DP SnapMirror relationships, you must upgrade the destination cluster/nodes before you upgrade the source cluster/nodes.

 Before upgrading a cluster that is running SnapMirror, SnapMirror operations must be quiesced for each node that contains destination volumes, and each peered SVM must have a unique name across the clusters.

To prevent SnapMirror transfers from failing, you must suspend SnapMirror operations and, in some cases, upgrade destination nodes before upgrading source nodes. The following table describes the two options for suspending SnapMirror operations.

| Option   | Description  | Upgrade destination nodes before source nodes? |  |
|--|--|--|--|
| Suspend SnapMirror operations for the duration of the NDU (nondisruptive upgrade). | The simplest method for upgrading in a SnapMirror environment is to suspend all SnapMirror operations, perform the upgrade, and then resume the SnapMirror operations. However, no SnapMirror transfers will occur during the entire NDU. You must use this method if your cluster contains nodes that are mirroring volumes to each other.  | No, the nodes can be upgraded in any order.    |  |
| Suspend SnapMirror operations one destination volume at a time.                    | You can suspend SnapMirror transfers for a particular destination volume, upgrade the node (or HA pair) that contains the destination volume, upgrade the node (or HA pair) that contains the source volume, and then resume the SnapMirror transfers for the destination volume. By using this method, SnapMirror transfers for all other destination volumes can continue while the nodes that contain the original destination and source volumes are upgraded. | Yes.   |  |

SVM peering requires SVM names to be unique across clusters. It is best practice to name SVMs with a unique fully qualified domain name (FQDN), for example, "dataVerser.HQ" or "mirrorVserver.Offsite". Using the FQDN naming style makes it much easier to make sure of uniqueness.

#### Related information

**ONTAP** concepts

#### Prepare SnapMirror relationships for a nondisruptive upgrade

It is recommended that you quiesce your SnapMirror operations before performing a nondisruptive upgrade of ONTAP.

1. Use the snapmirror show command to determine the destination path for each SnapMirror relationship.

2. For each destination volume, suspend future SnapMirror transfers: snapmirror quiesce -destination-path destination

If there are no active transfers for the SnapMirror relationship, this command sets its status to Quiesced. If the relationship has active transfers, the status is set to Quiescing until the transfer is completed, and then the status becomes Quiesced.

This example quiesces transfers involving the destination volume vol1 from SVMvs0.example.com:

```
cluster1::> snapmirror quiesce -destination-path vs0.example.com:vol1
```

3. Verify that all SnapMirror relationships are quiesced: snapmirror show -status !Quiesced

This command displays any SnapMirror relationships that are *not* quiesced.

This example shows that all SnapMirror relationships are quiesced:

```
cluster1::> snapmirror show -status !Quiesced
There are no entries matching your query.
```

4. If any SnapMirror relationships are currently being transferred, do one of the following options:

| Option   | Description   |
|--|---|
| Wait for the transfers to finish before performing the ONTAP upgrade.  | After each transfer finishes, the relationship changes to Quiesced status.  |
| Stop the transfers: snapmirror abort -destination-path destination -h Note: You must use the -foreground true parameter if you are aborting load-sharing mirror transfers. | This command stops the SnapMirror transfer and restores the destination volume to the last Snapshot copy that was successfully transferred. The relationship is set to Quiesced status. |

#### **Related information**

Upgrade requirements for SnapMirror

#### **Upgrade considerations for SnapLock**

SnapLock does not allow the download of certain kernel versions if these are qualified as bad SnapLock releases or if SnapLock is disabled in those releases. These download restrictions only apply if the node has SnapLock data.

#### Prepare all load-sharing mirrors for a major upgrade

Before performing a major upgrade from ONTAP 8.3, you should move all of the load-sharing mirror source volumes to an aggregate on the node that you will upgrade last. This ensures that load-sharing mirror destination volumes are the same or later versions of ONTAP.

- 1. Record the locations of all load-sharing mirror source volumes.
  - Knowing where the load-sharing mirror source volumes came from helps facilitate returning them to their original locations after the major upgrade.
- 2. Determine the node and aggregate to which you will move the load-sharing mirror source volumes.
- 3. Move the load-sharing mirror source volumes to the node and aggregate by using the volume move start command.

#### Delete existing external key management server connections before upgrading

If you are using NetApp Storage Encryption (NSE) on ONTAP 9.2 or earlier and upgrading to ONTAP 9.3 or later, you must use the command line interface (CLI) to delete any existing external key management (KMIP) server connections before performing the upgrade.

1. Verify that the NSE drives are unlocked, open, and set to the default manufacture secure ID 0x0:

```
storage encryption disk show -disk*
```

2. Enter the advanced privilege mode:

```
set -privilege advanced
```

- 3. Use the default manufacture secure ID 0x0 to assign the FIPS key to the self-encrypting disks (SEDs): storage encryption disk modify -fips-key-id 0x0 -disk \*
- 4. Verify that assigning the FIPS key to all disks is complete: storage encryption disk show-status
- 5. Verify that the mode for all disks is set to data: storage encryption disk show
- 6. View the configured KMIP servers: security key-manager show
- 7. Delete the configured KMIP servers: security key-manager delete -address kmip\_ip\_address
- 8. Delete the external key manager configuration: security key-manager delete-kmip-config



This step does not remove the NSE certificates.

After the upgrade is complete, you must reconfigure the KMIP server connections.

#### Related information

Reconfiguring KMIP server connections after upgrading to ONTAP 9.3 or later

### Verifying that the netgroup file is present on all nodes

If you have loaded netgroups into storage virtual machines (SVMs), before you upgrade or revert, you must verify that the netgroup file is present on each node. A missing netgroup file on a node can cause an upgrade or revert to fail.

NFS management contains more information about netgroups and loading them from a URI.

- 1. Set the privilege level to advanced: set -privilege advanced
- 2. Display the netgroup status for each SVM: vserver services netgroup status
- 3. Verify that for each SVM, each node shows the same netgroup file hash value: vserver services name-service netgroup status

If this is the case, you can skip the next step and proceed with the upgrade or revert. Otherwise, proceed to the next step.

4. On any one node of the cluster, manually load the netgroup file: vserver services netgroup load -vserver vserver name -source uri

This command downloads the netgroup file on all nodes. If a netgroup file already exists on a node, it is overwritten.

#### Configure LDAP clients to use TLS for highest security

Before upgrading to the target ONTAP release, you must configure LDAP clients using SSLv3 for secure communications with LDAP servers to use TLS. SSL will not be available after the upgrade.

By default, LDAP communications between client and server applications are not encrypted. You must disallow the use of SSL and enforce the use of TLS.

1. Verify that the LDAP servers in your environment support TLS.

If they do not, do not proceed. You should upgrade your LDAP servers to a version that supports TLS.

2. Check which ONTAP LDAP client configurations have LDAP over SSL/TLS enabled: vserver services name-service ldap client show

If there are none, you can skip the remaining steps. However, you should consider using LDAP over TLS for better security.

- 3. For each LDAP client configuration, disallow SSL to enforce the use of TLS: vserver services name-service ldap client modify -vserver vserver\_name -client-config ldap client config name -allow-ssl false
- 4. Verify that the use of SSL is no longer allowed for any LDAP clients: vserver services nameservice ldap client show

#### **Related information**

NFS management

### **Considerations for session-oriented protocols**

Clusters and session-oriented protocols might cause adverse effects on clients and applications in certain areas during upgrades.

If you are using session-oriented protocols, consider the following:

• CIFS

Hyper-V and SQL Server over SMB support nondisruptive operations (NDOs). If you configured a Hyper-V or SQL Server over SMB solution, the application servers and the contained virtual machines or databases remain online and provide continuous availability during the ONTAP upgrade.

For all other CIFS configurations, client sessions are terminated. You should direct users to end their sessions before you upgrade.

NFSv4.x

NFSv4.x clients will automatically recover from connection losses experienced during the upgrade using normal NFSv4.x recovery procedures. Applications might experience a temporary I/O delay during this process.

NDMP

State is lost and the client user must retry the operation.

· Backups and restores

State is lost and the client user must retry the operation.



Do not initiate a backup or restore during or immediately before an upgrade. Doing so might result in data loss.

Applications (for example, Oracle or Exchange)

Effects depend on the applications. For timeout-based applications, you might be able to change the timeout setting to longer than the ONTAP reboot time to minimize adverse effects.

# Download and install the ONTAP software image

You must first download the ONTAP software from the NetApp Support site; then you can install it using the automatic nondisruptive upgrade (ANDU) or manual upgrade process.

# Download the software image

Depending on your ONTAP release, you can copy the ONTAP software image from the NetApp Support Site to one of the following locations: an HTTP, HTTPS or FTP server on your network, or a local folder.

You should note the following important information:

· Software images are specific to platform models.

You must obtain the correct image for your cluster. Software images, firmware version information, and the latest firmware for your platform model are available on the NetApp Support Site.

- Software images include the latest version of system firmware that was available when a given version of ONTAP was released.
- If you are upgrading a system with NetApp Volume Encryption to ONTAP 9.5 or later, you must download the ONTAP software image for non-restricted countries, which includes NetApp Volume Encryption.

If you use the ONTAP software image for restricted countries to upgrade a system with NetApp Volume Encryption, the system panics and you lose access to your volumes.

- If you are upgrading from ONTAP 9.5 to 9.9.1, you must copy the software image for ONTAP 9.7 and 9.9.1.
- If you are upgrading from ONTAP 9.3 to 9.7, you must copy the software image for ONTAP 9.5 and 9.7.

#### Steps

- 1. Locate the target ONTAP software in the Software Downloads area of the NetApp Support Site.
- 2. Copy the software image (for example, 97 q image.tgz) to the appropriate location.

Depending on your ONTAP release, the location will be a directory an HTTP, HTTPS or FTP server from which the image will be served to the local system, or to a local folder on the storage system.

| You can copy the image to this location  | If you are running these ONTAP releases |
|--|---|
| An HTTP or FTP server  | ONTAP 9.0 and later                     |
| A local folder   | ONTAP 9.4 and later                     |
| An HTTPS server The server's CA certificate must be installed on the local system. | ONTAP 9.6 and later                     |

# Install the software image

You must install the target software image on the cluster's nodes.

 If you are upgrading a system with NetApp Volume Encryption to ONTAP 9.5 or later, you must have downloaded the ONTAP software image for non-restricted countries, which includes NetApp Volume Encryption.

If you use the ONTAP software image for restricted countries to upgrade a system with NetApp Volume Encryption, the system panics and you lose access to your volumes.

• If you are upgrading from ONTAP 9.5 directly to 9.9.1, you must download the software image for ONTAP 9.7 and 9.9.1. If you are upgrading from ONTAP 9.3 directly to 9.7, you must download the software image for ONTAP 9.5 and 9.7.

The automated upgrade process uses both images in the background to complete the upgrade.

#### For automatic nondisruptive upgrade (ANDU)

1. Check the image repository and delete any previous images.

```
cluster image package show-repository
```

```
cluster image package show-repository\
<<name_of_vsim|There are no packages in the repository.\r\n</pre>
```

2. Download the image.

```
cluster image package get -url url to image on nss
```

#### **Example**

```
cluster image package get -url http://10.60.132.98/x/eng/rlse/DOT/
9.7P13X2/promo/9.7P13X2/x86 64.optimize/image.tgz
```

3. Verify the package is downloaded.

```
cluster image package show-repository
```

#### **Example**

```
cluster image package show-repository -fields download-ver\
<<name_of_vsim| download-verX;X\r\n
<<name_of_vsim| Downloaded VersionX;X\r\n
<<name_of_vsim| ONTAP 9.10.1.X;X\r\n</pre>
```

#### For manual upgrades

Set the privilege level to advanced, entering y when prompted to continue: set -privilege advanced
 The advanced prompt (\*>) appears.

- 2. Download the image.
  - a. If you are upgrading a cluster without a MetroCluster configuration or a two-node MetroCluster configuration, use the following command to download the image:

```
system node image update -node * -package location -replace-package true
-setdefault true -background true
```

*location* can be a web server or a local folder, depending on the ONTAP version. See the system node image update man page for details.

This command downloads and installs the software image on all of the nodes simultaneously. To download and install the image on each node one at a time, do not specify the <code>-background</code> parameter.

b. If you are upgrading a four or eight-node MetroCluster configuration, you must issue the following command on both clusters:

```
system node image update -node * -package location -replace-package true
-background true -setdefault false
```

This command uses an extended query to change the target software image, which is installed as the alternate image on each node.

- 3. Enter y to continue when prompted.
- 4. Verify that the software image is downloaded and installed on each node.

```
system node image show-update-progress -node *
```

This command displays the current status of the software image download and installation. You should continue to run this command until all nodes report a **Run Status** of **Exited**, and an **Exit Status** of **Success**.

The system node image update command can fail and display error or warning messages. After resolving any errors or warnings, you can run the command again.

This example shows a two-node cluster in which the software image is downloaded and installed successfully on both nodes:

```
cluster1::*> system node image show-update-progress -node *
There is no update/install in progress
Status of most recent operation:
       Run Status: Exited
       Exit Status: Success
Phase: Run Script
       Exit Message: After a clean shutdown, image2 will be set as
the default boot image on node0.
There is no update/install in progress
Status of most recent operation:
       Run Status: Exited
       Exit Status: Success
       Phase:
                      Run Script
       Exit Message: After a clean shutdown, image2 will be set as
the default boot image on nodel.
2 entries were acted on.
```

# Which upgrade method should I use?

# Which upgrade method should I use?

The method you use to upgrade depends upon your configuration. If available, the automated nondisruptive upgrade (ANDU) using System Manager is the preferred method.

- Nondisruptive upgrade: In a nondisruptive upgrade, update procedures are performed in the background while maintaining service to clients. Nondisruptive upgrades can be performed using an automated or manual method.
  - Automated nondisruptive upgrade (ANDU) can be executed using System Manager or the ONTAP command line interface (CLI). If available for your configuration, ANDU using System Manager is the recommended method of upgrade. With ANDU, ONTAP automatically installs the target ONTAP image on each node, validates the cluster components to ensure that the cluster can be upgraded nondisruptively, and then executes the upgrade in the background.
  - Manual nondisruptive upgrade involves manual steps to confirm the ONTAP configuration on each node and then uses the rolling update method to perform the upgrade. In the rolling update method, a node is taken offline and upgraded while its partner takes over its storage. When the node upgrade is complete, the partner node gives control back to the original owning node and the process is repeated, this time on the partner node. Each additional HA pair is upgraded in sequence until all HA pairs are running the target release. Manual nondisruptive upgrades are executed using the ONTAP CLI.
- Disruptive: In a disruptive upgrade, storage failover is disabled for each HA pair, and then each node is

rebooted one at a time. Disruptive upgrades can be performed more quickly than nondisruptive upgrades, and require fewer steps to complete. However, you should not perform a disruptive upgrade unless you can take the cluster offline for the duration of the upgrade. If you are operating in a SAN environment, you should be prepared to shut down or suspend all SAN clients before performing a disruptive upgrade. Disruptive upgrades are performed using the ONTAP CLI.

You should only use a manual method if ANDU is not supported for your configuration.

#### **Non-MetroCluster configurations**

The upgrade methods available for each configuration are listed in order of recommended usage.

| ONTAP version | Number of nodes | Upgrade method   |
|---------------|-----------------|--|
| 9.0 or later  | 2, 4, 8         | Automated nondisruptive using<br>System Manager            |
|               |                 | Automated nondisruptive using<br>the CLI                   |
|               |                 | Manual nondisruptive using the CLI (the Rolling Method)    |
|               |                 | Manual disruptive using the CLI                            |
| 9.0 or later  | 12              | Automated nondisruptive using<br>the CLI                   |
|               |                 | Manual nondisruptive using the<br>CLI (the Rolling Method) |
|               |                 | Manual disruptive using the CLI                            |
| 9.2 or later  | Single-node     | Automated disruptive using the CLI                         |

#### **MetroCluster configurations**

The upgrade methods available for each configuration are listed in order of recommended usage.

| ONTAP version | Number of nodes | Upgrade method  |
|---------------|-----------------|---|
| 9.3 or later  | 2,4             | Automated nondisruptive using<br>System Manager               |
|               |                 | <ul> <li>Automated nondisruptive using<br/>the CLI</li> </ul> |
|               |                 | Manual disruptive using the CLI                               |
| 9.3 or later  | 8               | Automated nondisruptive using<br>the CLI                      |
|               |                 | Manual nondisruptive using the<br>CLI                         |
|               |                 | Manual disruptive using the CLI                               |

| ONTAP version  | Number of nodes      | Upgrade method  |
|----------------|----------------------|---|
| 9.2 or earlier | 2                    | <ul> <li>Manual nondisruptive (for 2-node clusters) using the CLI</li> <li>Manual disruptive using the CLI</li> </ul> |
| 9.2 or earlier | 4, 8                 | <ul><li>Manual nondisruptive using the CLI</li><li>Manual disruptive using the CLI</li></ul>                          |
| 9.0 or later   | 4, 8 (patch only)    | Automated nondisruptive using<br>System Manager   |
| 9.2 or earlier | 2, 4, 8 (patch only) | Automated nondisruptive using System Manager  |

## Automated nondisruptive update using System Manager

You can nondisruptively update the version of ONTAP on your cluster using System Manager.

The update process checks your hardware platform and configuration to verify that your system is supported by the ONTAP version to which you are upgrading. ONTAP automatically shifts workloads during an upgrade between clusters so you can continue serving data.

This procedure updates your system to the specified version of ONTAP. It is assumed that your hardware platform and configuration is supported for the target release.

Beginning with ONTAP 9.10.1, if you have a cluster with 8 or more nodes you can select to have them updated one HA pair at a time. This allows you, if needed, to correct upgrade issues on the first HA pair before moving to subsequent pairs.





If issues are encountered during your automated upgrade, you can view EMS messages and details in System Manager: Click **Events & Jobs > Events**.

### Steps

 If you want to download the software image to an HTTP or FTP server on your network, copy the software image from the NetApp support site to the directory on the HTTP or FTP server from which the image will be served.

If you want to download the software image to a local folder, then click the software image on the NetApp support site, select **Save As**, and then choose the local folder to place the image.

2. Depending on the ONTAP version that you are running, perform one of the following steps:

| ONTAP version | Steps |
|---------------|-------|
|---------------|-------|

| ONTAP 9.8 or later      | Click Cluster > Overview.               |
|-------------------------|---|
| ONTAP 9.5, 9.6, and 9.7 | Click Configuration > Cluster > Update. |
| ONTAP 9.4 or earlier    | Click Configuration > Cluster Update.   |

- 3. In the right corner of the Overview pane, click :.
- 4. Click ONTAP Update.
- 5. In the Cluster Update tab, add a new image or select an available image.

| If you want to   | Then  |
|--|---|
| Add a new software image from the local client                                 | a. Under Available Software Images, click <b>Add</b> from Local.  |
| <b>Note:</b> You should have already downloaded the image to the local client. | b. Browse to the location you saved the software image, select the image, and then click <b>Open</b> .  |
| Download and install the ONTAP software images                                 | The software image uploads after you click <b>Open</b> .  |
| Add a new software image from the NetApp Support                               | a. Click Add from Server.   |
| Site   | b. In the Add a New Software Image dialog box, enter the URL of the HTTP server or FTP server on which you have saved the image that was downloaded from the NetApp Support Site. |
|  | For anonymous FTP, you must specify the URL in the ftp://anonymous@ftpserver format.  |
|  | c. Click <b>Add</b> .   |
| Select an available image  | Choose one of the listed images.  |

6. Click **Validate** to run the pre-update validation checks to verify whether the cluster is ready for an update.

The validation operation checks the cluster components to validate that the update can be completed nondisruptively, and then displays any errors or warnings. It also displays any required remedial action that you must perform before updating the software.



You must perform all of the required remedial actions for the errors before proceeding with the update. Although you can ignore the remedial actions for the warnings, the best practice is to perform all of the remedial actions before proceeding with the update.

- 7. Click Next.
- 8. Click Update.

Validation is performed again.

- When the validation is complete, a table displays any errors and warnings, along with any required remedial actions to be taken before proceeding.
- If the validation is completed with warnings, you can choose to select **Update with warnings**.



If you prefer to have your nodes updated one HA pair at a time instead of a batch update of all the HA pairs in your cluster, select **Update one HA pair at a time**. This option is only available in ONTAP 9.10.1 or later for clusters of eight or more nodes.

When the validation is complete and the update is in progress, the update might be paused because of errors. You can click the error message to view the details, and then perform the remedial actions before resuming the update.

After the update is completed successfully, the node reboots, and you are redirected to the System Manager login page. If the node takes a long time to reboot, you must refresh your browser.

## Resuming an upgrade (using System Manager) after an error in the automated upgrade process

If an automated upgrade pauses because of an error, you can resolve the error and resume the automated upgrade, or you can cancel the automated upgrade and complete the process manually. If you choose to continue the automated upgrade, do not perform any of the upgrade steps manually.

- 1. Depending on the ONTAP version that you are running, perform one of the following steps:
  - ONTAP 9.8 or later: Click Cluster > Overview
  - ONTAP 9.5, 9.6, or 9.7: Click Configuration > Cluster > Update.
  - ONTAP 9.4 or earlier: Click Configuration > Cluster Update.

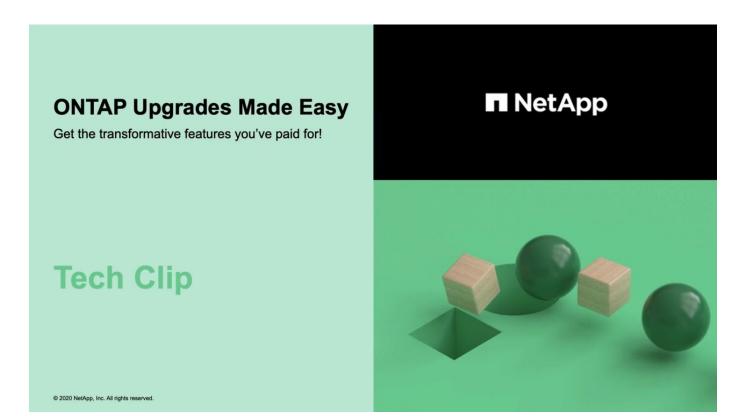
Then in the right corner of the Overview pane, click the three blue vertical dots, and **ONTAP Update**.

2. Continue the automated update or cancel it and continue manually.

| If you want to                                    | Then          |
|---|---------------|
| Resume the automated update                       | Click Resume. |
| Cancel the automated update and continue manually | Click Cancel. |

## Video: Upgrades made easy

Take a look at the simplified ONTAP upgrade capabilities of System Manager in ONTAP 9.8.



## Automated nondisruptive upgrade using the CLI

You can use the command line interface (CLI) to verify that the cluster can be upgraded nondisruptively, install the target ONTAP image on each node, and then, execute an upgrade in the background.

If you do not plan to monitor the progress of the upgrade process, it is a good practice to request EMS notifications of errors that might require manual intervention.

## Before you begin

You should launch Active IQ Digital Advisor.

The Upgrade Advisor component of Active I! Digital Advisor helps you plan for a successful upgrade.

Data-driven insights and recommendations from Active IQ Digital Advisor are provided to all NetApp customers with an active **SupportEdge** contract (features vary by product and support tier).

- You must have met the upgrade preparation requirements.
- For each HA pair, each node should have one or more ports on the same broadcast domain.

When a set of nodes is upgraded during a batch upgrade, the LIFs are migrated to the HA partner nodes. If the partners do not have any ports in the same broadcast domain, then the LIF migration fails.

- If you are upgrading from ONTAP 9.3 to 9.7, you must have obtained the software image for 9.5 and 9.7.
- If you are upgrading from ONTAP 9.5 to 9.9.1, you must have obtained the software image for 9.7 and 9.9.1.

#### About this task

The cluster image validate command checks the cluster components to validate that the upgrade can be

completed nondisruptively, and then it provides the status of each check and any required action you must take before performing the software upgrade.



Modifying the setting of the storage failover modify-auto-giveback command option before the start of an automatic nondisruptive upgrade (ANDU) has no impact on the upgrade process. The ANDU process ignores any preset value to this option during the takeover/giveback required for the update. For example, setting -autogiveback to false prior to beginning ANDU does not interrupt the automatic upgrade before giveback.

- 1. Delete the previous ONTAP software package: cluster image package delete -version previous ONTAP Version
- 2. Download the target ONTAP software package: cluster image package get -url location



If you are upgrading from ONTAP 9.3 to 9.7, download the software package for ONTAP 9.5, and then use the same command to download the software package for 9.7. If you are upgrading from ONTAP 9.5 to 9.9.1, download the software package for ONTAP 9.7, and then use the same command to download the software package for 9.9.1.

```
cluster1::> cluster image package get -url
http://www.example.com/software/9.7/image.tgz

Package download completed.
Package processing completed.
```

3. Verify that the software package is available in the cluster package repository: cluster image package show-repository

- 4. Verify that the cluster is ready to be upgraded nondisruptively: cluster image validate -version package version number
  - If you are upgrading a two-node or four-node MetroCluster configuration, you must run this command on both clusters before proceeding.
  - If you are upgrading from ONTAP 9.3 to 9.7, use the 9.7 package for verification. You do not need to validate the 9.5 package separately.
  - If you are upgrading from ONTAP 9.5 to 9.9.1, use the 9.9.1 package for verification. You do not need to validate the 9.7 package separately.

cluster1::> cluster image validate -version 9.7

WARNING: There are additional manual upgrade validation checks that must be performed after these automated validation checks have completed...

- 5. Monitor the progress of the validation: cluster image show-update-progress
- 6. Complete all required actions identified by the validation.
- 7. Generate a software upgrade estimate: cluster image update -version package version number -estimate-only

The software upgrade estimate displays details about each component to be updated, and the estimated duration of the upgrade.

- 8.  $\mathsf{Perform}$  the  $\mathsf{software}$  upgrade: <code>cluster</code> image update -version package version number
  - If you are upgrading from ONTAP 9.3 to 9.7, use the 9.7 package\_version\_number in the above command.
  - If you are upgrading from ONTAP 9.5 to 9.9.1, use the 9.9.1 package\_version\_number in the above command.
  - For any MetroCluster configuration, except a 2-node MetroCluster system, the ONTAP upgrade process starts simultaneously on the HA pairs at both sites (the local site and the disaster recovery site) after the user initiates and provides confirmation on the command line. For a 2-node MetroCluster system, the update is started first on the disaster recovery site, that is, the site where the upgrade is not initiated. After the update is fully completed on the disaster recovery site, the upgrade begins on the local site.
  - If the cluster consists of 2 through 6 nodes, a rolling upgrade is performed. If the cluster consists of 8 or more nodes, a batch upgrade is performed by default. If desired, you can use the -force-rolling parameter to specify a rolling upgrade instead.
  - After completing each takeover and giveback, the upgrade waits for 8 minutes to enable client
    applications to recover from the pause in I/O that occurs during the takeover and giveback. If your
    environment requires more or less time for client stabilization, you can use the -stabilize-minutes
    parameter to specify a different amount of stabilization time.

9. Display the cluster update progress: cluster image show-update-progress



If you are upgrading a 4-node or 8-node MetroCluster configuration, the cluster image show-update-progress command only displays the progress for the node on which you run the command. You must run the command on each node to see individual node progress.

10. Verify that the upgrade was completed successfully on each node.

cluster1::> cluster image show-update-progress Estimated Elapsed Update Phase Duration Status \_\_\_\_\_\_\_\_\_\_\_\_\_ Pre-update checks completed 00:10:00 00:02:07 Data ONTAP updates completed 01:39:00 01:31:00 Post-update checks completed 00:10:00 00:02:00 3 entries were displayed. Updated nodes: node0, node1. cluster1::>

11. Trigger an AutoSupport notification: autosupport invoke -node \* -type all -message "Finishing NDU"

## Resuming an upgrade (using the CLI) after an error in the automated upgrade process

If an automated upgrade pauses because of an error, you can resolve the error and resume the automated upgrade, or you can cancel the automated upgrade and complete the process manually. If you choose to continue the automated upgrade, do not perform any of the upgrade steps manually.

If you want to manually complete the upgrade, use the cluster image cancel-update command to cancel the automated process and proceed manually. If you want to continue the automated upgrade, complete the following steps.

- 1. View the upgrade error: cluster image show-update-progress
- 2. Resolve the error.
- 3. Resume the update: cluster image resume-update

### Related information

Launch Active IQ

Active IQ documentation

## Automated disruptive using the CLI (single-node cluster only)

Beginning with ONTAP 9.2, you can perform an automated update of a single-node cluster. Because single-node clusters lack redundancy, updates are always disruptive.

- You must have satisfied upgrade preparation requirements.
  - 1. Delete the previous ONTAP software package: cluster image package delete -version previous package version
  - 2. Download the target ONTAP software package: cluster image package get -url location

```
cluster1::> cluster image package get -url
http://www.example.com/software/9.7/image.tgz

Package download completed.
Package processing completed.
```

3. Verify that the software package is available in the cluster package repository: cluster image package show-repository

4. Verify that the cluster is ready to be upgraded: cluster image validate -version package version number

```
cluster1::> cluster image validate -version 9.7

WARNING: There are additional manual upgrade validation checks that must be performed after these automated validation checks have completed...
```

- 5. Monitor the progress of the validation: cluster image show-update-progress
- 6. Complete all required actions identified by the validation.
- 7. Optionally, generate a software upgrade estimate: cluster image update -version package\_version\_number -estimate-only

The software upgrade estimate displays details about each component to be updated, and the estimated duration of the upgrade.

8. Perform the software upgrade: cluster image update -version package\_version\_number



If an issue is encountered, the update pauses and prompts you to take corrective action. You can use the cluster image show-update-progress command to view details about any issues and the progress of the update. After correcting the issue, you can resume the update by using the cluster image resume-update command.

9. Display the cluster update progress: cluster image show-update-progress

The node is rebooted as part of the update and cannot be accessed while rebooting.

10. Trigger a notification: autosupport invoke -node \* -type all -message "Finishing Upgrade"

If your cluster is not configured to send messages, a copy of the notification is saved locally.

# Manual nondisruptive using the CLI

## Manual nondisruptive (rolling method) using the CLI

The rolling upgrade method enables you to update a cluster of two or more nodes nondisruptively. This method has several steps: initiating a failover operation on each node in an HA pair, updating the "failed" node, initiating giveback, and then repeating the process for each HA pair in the cluster.

You must have satisfied upgrade preparation requirements.

1. Update the first node in an HA pair

You upgrade the first node in an HA pair by initiating a takeover by the node's partner. The partner serves the node's data while the first node is upgraded.

2. Update the second node in an HA pair

After upgrading or downgrading the first node in an HA pair, you upgrade its partner by initiating a takeover on it. The first node serves the partner's data while the partner node is upgraded.

3. Repeat these steps for each additional HA pair.

You should complete post-upgrade tasks.

## Updating the first node in an HA pair

You can update the first node in an HA pair by initiating a takeover by the node's partner. The partner serves the node's data while the first node is upgraded.

If you are performing a major upgrade, the first node to be upgraded must be the same node on which you configured the data LIFs for external connectivity and installed the first ONTAP image.

After upgrading the first node, you should upgrade the partner node as quickly as possible. Do not allow the two nodes to remain in a state of version mismatch longer than necessary.

Update the first node in the cluster by invoking an AutoSupport message: autosupport invoke -node
 \* -type all -message "Starting NDU"

This AutoSupport notification includes a record of the system status just prior to update. It saves useful troubleshooting information in case there is a problem with the update process.

If the cluster is not configured to send AutoSupport messages, a copy of the notification is saved locally.

- 2. Set the privilege level to advanced, entering **y** when prompted to continue: set -privilege advanced

  The advanced prompt (\*>) appears.
- 3. Set the new ONTAP software image to be the default image: system image modify {-node nodenameA -iscurrent false} -isdefault true

The system image modify command uses an extended query to change the new ONTAP software image (which is installed as the alternate image) to the default image for the node.

- 4. Monitor the progress of the update: system node upgrade-revert show
- 5. Verify that the new ONTAP software image is set as the default image: system image show

In the following example, image2 is the new ONTAP version and is set as the default image on node0:

|       |        | Is      | Is      |         | Install    |      |
|-------|--------|---------|---------|---------|------------|------|
| Node  | Image  | Default | Current | Version | Date       |      |
|       |        |         |         |         |            |      |
| node0 |        |         |         |         |            |      |
|       | image1 | false   | true    | X.X.X   | MM/DD/YYYY | TIME |
|       | image2 | true    | false   | Y.Y.Y   | MM/DD/YYYY | TIME |
| node1 |        |         |         |         |            |      |
|       | image1 | true    | true    | X.X.X   | MM/DD/YYYY | TIME |
|       | image2 | false   | false   | Y.Y.Y   | MM/DD/YYYY | TIME |

6. Disable automatic giveback on the partner node if it is enabled: storage failover modify -node nodenameB -auto-giveback false

If the cluster is a two-node cluster, a message is displayed warning you that disabling automatic giveback prevents the management cluster services from going online in the event of an alternating-failure scenario. Enter  $_{\rm V}$  to continue.

7. Verify that automatic giveback is disabled for node's partner: storage failover show -node nodenameB -fields auto-giveback

```
cluster1::> storage failover show -node node1 -fields auto-giveback
node    auto-giveback
-----
node1    false
1 entry was displayed.
```

8. Run the following command twice to determine whether the node to be updated is currently serving any clients system node run -node nodenameA -command uptime

The uptime command displays the total number of operations that the node has performed for NFS, CIFS, FC, and iSCSI clients since the node was last booted. For each protocol, you must run the command twice to determine whether the operation counts are increasing. If they are increasing, the node is currently serving clients for that protocol. If they are not increasing, the node is not currently serving clients for that protocol.

**NOTE**: You should make a note of each protocol that has increasing client operations so that after the node is updated, you can verify that client traffic has resumed.

The following example shows a node with NFS, CIFS, FC, and iSCSI operations. However, the node is currently serving only NFS and iSCSI clients.

```
cluster1::> system node run -node node0 -command uptime
  2:58pm up 7 days, 19:16 800000260 NFS ops, 1017333 CIFS ops, 0 HTTP
  ops, 40395 FCP ops, 32810 iSCSI ops

cluster1::> system node run -node node0 -command uptime
  2:58pm up 7 days, 19:17 800001573 NFS ops, 1017333 CIFS ops, 0 HTTP
  ops, 40395 FCP ops, 32815 iSCSI ops
```

- 9. Migrate all of the data LIFs away from the node: network interface migrate-all -node nodenameA
- 10. Verify any LIFs that you migrated: network interface show

For more information about parameters you can use to verify LIF status, see the network interface show man page.

The following example shows that node0's data LIFs migrated successfully. For each LIF, the fields included in this example enable you to verify the LIF's home node and port, the current node and port to which the LIF migrated, and the LIF's operational and administrative status.

```
cluster1::> network interface show -data-protocol nfs|cifs -role data
-home-node node0 -fields home-node, curr-node, curr-port, home-port, status-
admin, status-oper
vserver lif
              home-node home-port curr-node curr-port status-oper
status-admin
     data001 node0 e0a
vs0
                                nodel e0a
                                                    up
                                                               up
       data002 node0
vs0
                        e0b
                                 node1
                                         e0b
                                                    up
                                                               up
      data003 node0
                        e0b
                                         e0b
vs0
                                 node1
                                                    up
                                                               up
       data004 node0
vs0
                        e0a
                                 node1
                                          e0a
                                                    up
                                                               up
4 entries were displayed.
```

11. Initiate a takeover: storage failover takeover -ofnode nodenameA

Do not specify the -option immediate parameter, because a normal takeover is required for the node that is being taken over to boot onto the new software image. If you did not manually migrate the LIFs away from the node, they automatically migrate to the node's HA partner to ensure that there are no service disruptions.

The first node boots up to the Waiting for giveback state.

**NOTE**: If AutoSupport is enabled, an AutoSupport message is sent indicating that the node is out of cluster quorum. You can ignore this notification and proceed with the update.

12. Verify that the takeover is successful: storage failover show

You might see error messages indicating version mismatch and mailbox format problems. This is expected

behavior and it represents a temporary state in a major nondisruptive upgrade and is not harmful.

The following example shows that the takeover was successful. Node node0 is in the Waiting for giveback state, and its partner is in the In takeover state.

```
cluster1::> storage failover show

Takeover

Node Partner Possible State Description

------

node0 node1 - Waiting for giveback (HA mailboxes)

node1 node0 false In takeover

2 entries were displayed.
```

- 13. Wait at least eight minutes for the following conditions to take effect:
  - Client multipathing (if deployed) is stabilized.
  - Clients are recovered from the pause in an I/O operation that occurs during takeover.

The recovery time is client specific and might take longer than eight minutes, depending on the characteristics of the client applications.

14. Return the aggregates to the first node: storage failover giveback -ofnode nodenameA

The giveback first returns the root aggregate to the partner node and then, after that node has finished booting, returns the non-root aggregates and any LIFs that were set to automatically revert. The newly booted node begins to serve data to clients from each aggregate as soon as the aggregate is returned.

15. Verify that all aggregates have been returned: storage failover show-giveback

If the Giveback Status field indicates that there are no aggregates to give back, then all aggregates have been returned. If the giveback is vetoed, the command displays the giveback progress and which subsystem vetoed the giveback.

- 16. If any aggregates have not been returned, perform the following steps:
  - a. Review the veto workaround to determine whether you want to address the "veto" condition or override the veto.

High-availability configuration

- b. If necessary, address the "veto" condition described in the error message, ensuring that any identified operations are terminated gracefully.
- c. Rerun the storage failover giveback command.

If you decided to override the "veto" condition, set the -override-vetoes parameter to true.

- 17. Wait at least eight minutes for the following conditions to take effect:
  - Client multipathing (if deployed) is stabilized.
  - · Clients are recovered from the pause in an I/O operation that occurs during giveback.

The recovery time is client specific and might take longer than eight minutes, depending on the characteristics of the client applications.

- 18. Verify that the update was completed successfully for the node:
  - a. Go to the advanced privilege level:set -privilege advanced
  - b. Verify that update status is complete for the node: system node upgrade-revert show -node nodenameA

The status should be listed as complete.

If the status is not complete, from the node, run the system node upgrade-revert upgrade command. If the command does not complete the update, contact technical support.

- C. Return to the admin privilege level: set -privilege admin
- 19. Verify that the node's ports are up: network port show -node nodenameA

You must run this command on a node that is upgraded to the higher version of ONTAP 9.

The following example shows that all of the node's ports are up:

| cluste | r1::> netw | ork port show | -node node0      |      |      |            |
|--------|------------|---------------|------------------|------|------|------------|
|        |            |               |                  |      |      | Speed      |
| (Mbps) |            |               |                  |      |      |            |
| Node   | Port       | IPspace       | Broadcast Domain | Link | MTU  | Admin/Oper |
|        |            |               |                  |      |      |            |
|        |            |               |                  |      |      |            |
| node0  |            |               |                  |      |      |            |
|        | e0M        | Default       | _                | up   | 1500 | auto/100   |
|        | e0a        | Default       | _                | up   | 1500 | auto/1000  |
|        | e0b        | Default       | _                | up   | 1500 | auto/1000  |
|        | e1a        | Cluster       | Cluster          | up   | 9000 | auto/10000 |
|        | e1b        | Cluster       | Cluster          | up   | 9000 | auto/10000 |
| 5 entr | ies were d | isplayed.     |                  |      |      |            |

20. Revert the LIFs back to the node: network interface revert \*

This command returns the LIFs that were migrated away from the node.

```
cluster1::> network interface revert *
8 entries were acted on.
```

21. Verify that the node's data LIFs successfully reverted back to the node, and that they are up: network interface show

The following example shows that all of the data LIFs hosted by the node have successfully reverted back to the node, and that their operational status is up:

| 01000011.   | Logical      | terface show | w<br>Network   | Current |      |
|-------------|--------------|--------------|----------------|---------|------|
| Current Is  | 5            |              |                |         |      |
| Vserver     | Interface    | Admin/Oper   | Address/Mask   | Node    | Port |
| Home        |              |              |                |         |      |
|             |              |              |                |         |      |
| vs0         |              |              |                |         |      |
| V50         | data001      | up/up        | 192.0.2.120/24 | node0   | e0a  |
| true        |              |              |                |         |      |
|             | data002      | up/up        | 192.0.2.121/24 | node0   | e0b  |
| true        |              |              |                |         |      |
| <b>.</b>    | data003      | up/up        | 192.0.2.122/24 | node0   | e0b  |
| true        | data004      | up/up        | 192.0.2.123/24 | node0   | e0a  |
| true        | aacaooq      | αρ, αρ       | 172.0.2.123/24 | 110000  | Cua  |
| 4 entries w | were display | ed.          |                |         |      |

22. If you previously determined that this node serves clients, verify that the node is providing service for each protocol that it was previously serving: system node run -node nodenameA -command uptime

The operation counts reset to zero during the update.

The following example shows that the updated node has resumed serving its NFS and iSCSI clients:

```
cluster1::> system node run -node node0 -command uptime
  3:15pm up  0 days, 0:16 129 NFS ops, 0 CIFS ops, 0 HTTP ops, 0 FCP
  ops, 2 iSCSI ops
```

23. Reenable automatic giveback on the partner node if it was previously disabled: storage failover modify -node nodenameB -auto-giveback true

You should proceed to update the node's HA partner as quickly as possible. If you must suspend the update process for any reason, both nodes in the HA pair should be running the same ONTAP version.

#### Updating the partner node in an HA pair

After updating the first node in an HA pair, you update its partner by initiating a takeover on it. The first node serves the partner's data while the partner node is upgraded.

- Set the privilege level to advanced, entering y when prompted to continue: set -privilege advanced
   The advanced prompt (\*>) appears.
- 2. Set the new ONTAP software image to be the default image: system image modify {-node nodenameB -iscurrent false} -isdefault true

The system image modify command uses an extended query to change the new ONTAP software image (which is installed as the alternate image) to be the default image for the node.

- 3. Monitor the progress of the update: system node upgrade-revert show
- 4. Verify that the new ONTAP software image is set as the default image: system image show

In the following example, image2 is the new version of ONTAP and is set as the default image on the node:

```
cluster1::*> system image show
             Is Is
                                  Install
Node
       Image Default Current Version
                                  Date
----- -----
node0
       imagel false false X.X.X
                                  MM/DD/YYYY TIME
       image2 true true Y.Y.Y
                                  MM/DD/YYYY TIME
node1
       image1 false true X.X.X
                                  MM/DD/YYYY TIME
       image2 true false Y.Y.Y
                                  MM/DD/YYYY TIME
4 entries were displayed.
```

5. Disable automatic giveback on the partner node if it is enabled: storage failover modify -node nodenameA -auto-giveback false

If the cluster is a two-node cluster, a message is displayed warning you that disabling automatic giveback prevents the management cluster services from going online in the event of an alternating-failure scenario. Enter y to continue.

6. Verify that automatic giveback is disabled for the partner node: storage failover show -node nodenameA -fields auto-giveback

```
cluster1::> storage failover show -node node0 -fields auto-giveback
node    auto-giveback
------
node0 false
1 entry was displayed.
```

7. Run the following command twice to determine whether the node to be updated is currently serving any clients: system node run -node nodenameB -command uptime

The uptime command displays the total number of operations that the node has performed for NFS, CIFS, FC, and iSCSI clients since the node was last booted. For each protocol, you must run the command twice to determine whether the operation counts are increasing. If they are increasing, the node is currently serving clients for that protocol. If they are not increasing, the node is not currently serving clients for that protocol.

NOTE: You should make a note of each protocol that has increasing client operations so that after the node

is updated, you can verify that client traffic has resumed.

The following example shows a node with NFS, CIFS, FC, and iSCSI operations. However, the node is currently serving only NFS and iSCSI clients.

```
cluster1::> system node run -node node1 -command uptime
  2:58pm up 7 days, 19:16 800000260 NFS ops, 1017333 CIFS ops, 0 HTTP
  ops, 40395 FCP ops, 32810 iSCSI ops

cluster1::> system node run -node node1 -command uptime
  2:58pm up 7 days, 19:17 800001573 NFS ops, 1017333 CIFS ops, 0 HTTP
  ops, 40395 FCP ops, 32815 iSCSI ops
```

- 8. Migrate all of the data LIFs away from the node: network interface migrate-all -node nodenameB
- 9. Verify the status of any LIFs that you migrated: network interface show

For more information about parameters you can use to verify LIF status, see the network interface show man page.

The following example shows that node1's data LIFs migrated successfully. For each LIF, the fields included in this example enable you to verify the LIF's home node and port, the current node and port to which the LIF migrated, and the LIF's operational and administrative status.

```
cluster1::> network interface show -data-protocol nfs|cifs -role data
-home-node nodel -fields home-node, curr-node, curr-port, home-port, status-
admin, status-oper
vserver lif home-node home-port curr-node curr-port status-oper
status-admin
_____
    data001 node1 e0a node0 e0a
vs0
                                                up
                                                           up
     data002 node1
vs0
                     e0b
                              node0
                                      e0b
                                                up
                                                           up
     data003 node1
                     e0b
vs0
                              node0
                                      e0b
                                                up
                                                           up
                    e0a
     data004 node1
vs0
                               node0
                                        e0a
                                                up
                                                           up
4 entries were displayed.
```

10. Initiate a takeover: storage failover takeover -ofnode nodenameB -option allow-version-mismatch

Do not specify the -option immediate parameter, because a normal takeover is required for the node that is being taken over to boot onto the new software image. If you did not manually migrate the LIFs away from the node, they automatically migrate to the node's HA partner so that there are no service disruptions.

The node that is taken over boots up to the Waiting for giveback state.

**NOTE**: If AutoSupport is enabled, an AutoSupport message is sent indicating that the node is out of cluster

quorum. You can ignore this notification and proceed with the update.

11. Verify that the takeover was successful: storage failover show

The following example shows that the takeover was successful. Node node1 is in the Waiting for giveback state, and its partner is in the In takeover state.

- 12. Wait at least eight minutes for the following conditions to take effect:
  - Client multipathing (if deployed) is stabilized.
  - Clients are recovered from the pause in I/O that occurs during takeover.

The recovery time is client-specific and might take longer than eight minutes, depending on the characteristics of the client applications.

13. Return the aggregates to the partner node: storage failover giveback -ofnode nodenameB

The giveback operation first returns the root aggregate to the partner node and then, after that node has finished booting, returns the non-root aggregates and any LIFs that were set to automatically revert. The newly booted node begins to serve data to clients from each aggregate as soon as the aggregate is returned.

14. Verify that all aggregates are returned: storage failover show-giveback

If the Giveback Status field indicates that there are no aggregates to give back, then all aggregates are returned. If the giveback is vetoed, the command displays the giveback progress and which subsystem vetoed the giveback operation.

- 15. If any aggregates are not returned, perform the following steps:
  - a. Review the veto workaround to determine whether you want to address the "veto" condition or override the veto.

High-availability configuration

- b. If necessary, address the "veto" condition described in the error message, ensuring that any identified operations are terminated gracefully.
- c. Rerun the storage failover giveback command.

If you decided to override the "veto" condition, set the -override-vetoes parameter to true.

16. Wait at least eight minutes for the following conditions to take effect:

- · Client multipathing (if deployed) is stabilized.
- Clients are recovered from the pause in an I/O operation that occurs during giveback.

The recovery time is client specific and might take longer than eight minutes, depending on the characteristics of the client applications.

- 17. Verify that the update was completed successfully for the node:
  - a. Go to the advanced privilege level :set -privilege advanced
  - b. Verify that update status is complete for the node: system node upgrade-revert show -node nodenameB

The status should be listed as complete.

If the status is not complete, from the node, run the system node upgrade-revert upgrade command. If the command does not complete the update, contact technical support.

- C. Return to the admin privilege level: set -privilege admin
- 18. Verify that the node's ports are up: network port show -node nodenameB

You must run this command on a node that has been upgraded to ONTAP 9.4.

The following example shows that all of the node's data ports are up:

| cluste | r1::> netw | ork port show | -node node1      |      |      | Speed      |
|--------|------------|---------------|------------------|------|------|------------|
| (Mbps) |            |               |                  |      |      | -1         |
| Node   | Port       | IPspace       | Broadcast Domain | Link | MTU  | Admin/Oper |
|        |            |               |                  |      |      |            |
|        |            |               |                  |      |      |            |
| node1  |            |               |                  |      |      |            |
|        | e0M        | Default       | -                | up   | 1500 | auto/100   |
|        | e0a        | Default       | -                | up   | 1500 | auto/1000  |
|        | e0b        | Default       | _                | up   | 1500 | auto/1000  |
|        | e1a        | Cluster       | Cluster          | up   | 9000 | auto/10000 |
|        | e1b        | Cluster       | Cluster          | up   | 9000 | auto/10000 |
| 5 entr | ies were d | isplayed.     |                  |      |      |            |

19. Revert the LIFs back to the node: network interface revert \*

This command returns the LIFs that were migrated away from the node.

```
cluster1::> network interface revert *
8 entries were acted on.
```

20. Verify that the node's data LIFs successfully reverted back to the node, and that they are up: network interface show

The following example shows that all of the data LIFs hosted by the node is successfully reverted back to the node, and that their operational status is up:

| <pre>cluster1::&gt;</pre> | network in   | terface show | N               |         |       |
|---------------------------|--------------|--------------|-----------------|---------|-------|
|                           | Logical      | Status       | Network         | Current |       |
| Current Is                |              |              |                 |         |       |
| Vserver                   | Interface    | Admin/Oper   | Address/Mask    | Node    | Port  |
| Home                      |              |              |                 |         |       |
|                           |              |              |                 |         |       |
|                           | _            |              |                 |         |       |
| vs0                       |              | ,            |                 |         |       |
|                           | data001      | up/up        | 192.0.2.120/24  | node1   | e0a   |
| true                      | 1            | ,            | 100 0 0 101 /04 | 1 4     | 0.1   |
|                           | data002      | up/up        | 192.0.2.121/24  | node1   | e0b   |
| true                      | 1-+-002      | /            | 100 0 0 100/04  | 1 . 1   | - 01- |
| <b>+</b>                  | data003      | up/up        | 192.0.2.122/24  | node1   | e0b   |
| true                      | da+a001      | 11n / 11n    | 192.0.2.123/24  | node1   | e0a   |
| true                      | data004      | up/up        | 192.0.2.123/24  | nodel   | eva   |
|                           | ana dianla   | - d          |                 |         |       |
| 4 entries we              | ere dispiaye | ea.          |                 |         |       |

21. If you previously determined that this node serves clients, verify that the node is providing service for each protocol that it was previously serving: system node run -node nodenameB -command uptime

The operation counts reset to zero during the update.

The following example shows that the updated node has resumed serving its NFS and iSCSI clients:

```
cluster1::> system node run -node node1 -command uptime
  3:15pm up 0 days, 0:16 129 NFS ops, 0 CIFS ops, 0 HTTP ops, 0 FCP
  ops, 2 iSCSI ops
```

22. If this was the last node in the cluster to be updated, trigger an AutoSupport notification: autosupport invoke -node \* -type all -message "Finishing\_NDU"

This AutoSupport notification includes a record of the system status just prior to update. It saves useful troubleshooting information in case there is a problem with the update process.

If the cluster is not configured to send AutoSupport messages, a copy of the notification is saved locally.

23. Confirm that the new ONTAP software is running on both nodes of the HA pair: system node image show

In the following example, image2 is the updated version of ONTAP and is the default version on both nodes:

| cluster1  | ::*> sys | tem node | image sl | how     |            |      |
|-----------|----------|----------|----------|---------|------------|------|
|           |          | Is       | Is       |         | Install    |      |
| Node      | Image    | Default  | Current  | Version | Date       |      |
|           |          |          |          |         |            |      |
| node0     |          |          |          |         |            |      |
|           | image1   | false    | false    | X.X.X   | MM/DD/YYYY | TIME |
|           | image2   | true     | true     | Y.Y.Y   | MM/DD/YYYY | TIME |
| node1     |          |          |          |         |            |      |
|           | image1   | false    | false    | X.X.X   | MM/DD/YYYY | TIME |
|           | image2   | true     | true     | Y.Y.Y   | MM/DD/YYYY | TIME |
| 4 entries | s were d | isplayed |          |         |            |      |

- 24. Reenable automatic giveback on the partner node if it was previously disabled: storage failover modify -node nodenameA -auto-giveback true
- 25. Verify that the cluster is in quorum and that services are running by using the cluster show and cluster ring show (advanced privilege level) commands.

You must perform this step before upgrading any additional HA pairs.

26. Return to the admin privilege level: set -privilege admin

Upgrade any additional HA pairs.

## **MetroCluster configurations**

Manual nondisruptive upgrade of a four- or eight-node MetroCluster configuration using the CLI

The manual update procedure for upgrading or downgrading a four- or eight-node MetroCluster configuration involves preparing for the update, updating the DR pairs in each of the one or two DR groups simultaneously, and performing some post-update tasks.

- This task applies to the following configurations:
  - Four-node MetroCluster FC or IP configurations running ONTAP 9.2 or earlier
  - Eight-node MetroCluster FC configurations, regardless of ONTAP version
- If you have a two-node MetroCluster configuration, do not use this procedure.
- The following tasks refer to the old and new versions of ONTAP.
  - When upgrading, the old version is a previous version of ONTAP, with a lower version number than the new version of ONTAP.
  - When downgrading, the old version is a later version of ONTAP, with a higher version number than the new version of ONTAP.
- · This task uses the following high-level workflow:



## Differences when updating software on an eight-node or four-node MetroCluster configuration

The MetroCluster software update process differs, depending on whether there are eight or four nodes in the MetroCluster configuration.

A MetroCluster configuration consists of one or two DR groups. Each DR group consists of two HA pairs, one HA pair at each MetroCluster cluster. An eight-node MetroCluster includes two DR groups:



The MetroCluster software update procedure involves upgrading or downgrading one DR group at a time.

For four-node MetroCluster configurations:

- 1. Update DR Group One:
  - a. Update node\_A\_1 and node\_B\_1.
  - b. Update node A 2 and node B 2.

For eight-node MetroCluster configurations, you perform the DR group update procedure twice:

- 1. Update DR Group One:
  - a. Update node\_A\_1 and node\_B\_1.
  - b. Update node A 2 and node B 2.
- 2. Update DR Group Two:
  - a. Update node A 3 and node B 3.
  - b. Update node\_A\_4 and node\_B\_4.

## Preparing to update a MetroCluster DR group

Before you actually update the software on the nodes, you must identify the DR relationships among the nodes, send an AutoSupport message that you are initiating an update, and confirm the ONTAP version running on each node.

You must have downloaded and installed the software images.

This task must be repeated on each DR group. If the MetroCluster configuration consists of eight nodes, there are two DR groups. Thereby, this task must be repeated on each DR group.

The examples provided in this task use the names shown in the following illustration to identify the clusters and nodes:



1. Identify the DR pairs in the configuration: metrocluster node show -fields dr-partner

2. Set the privilege level from admin to advanced, entering **y** when prompted to continue: set -privilege advanced

The advanced prompt (\*>) appears.

- 3. Confirm the ONTAP version running on each node:
  - a. Confirm the version on cluster\_A: system image show

b. Confirm the version on cluster B: system image show

| Node :    | Image   | D - E 1 + |         |         |            |      |
|-----------|---------|-----------|---------|---------|------------|------|
|           |         | Delault   | Current | Version | Date       |      |
|           |         |           |         |         |            |      |
| node_B_1  |         |           |         |         |            |      |
| =         | image1  | true      | true    | X.X.X   | MM/DD/YYYY | TIME |
| :         | image2  | false     | false   | Y.Y.Y   | MM/DD/YYYY | TIME |
| node_B_2  |         |           |         |         |            |      |
| <u>:</u>  | image1  | true      | true    | X.X.X   | MM/DD/YYYY | TIME |
| :         | image2  | false     | false   | Y.Y.Y   | MM/DD/YYYY | TIME |
| 4 entries | were di | splayed.  | ,       |         |            |      |
|           |         |           |         |         |            |      |

4. Trigger an AutoSupport notification: autosupport invoke -node \* -type all -message "Starting NDU"

This AutoSupport notification includes a record of the system status before the update. It saves useful troubleshooting information if there is a problem with the update process.

If your cluster is not configured to send AutoSupport messages, then a copy of the notification is saved locally.

5. For each node in the first set, set the target ONTAP software image to be the default image: system image modify {-node nodename -iscurrent false} -isdefault true

This command uses an extended query to change the target software image, which is installed as the alternate image, to be the default image for the node.

- 6. Verify that the target ONTAP software image is set as the default image:
  - a. Verify the images on cluster A: system image show

In the following example, image2 is the new ONTAP version and is set as the default image on each of the nodes in the first set:

```
cluster_A::*> system image show

Is Is Is Install

Node Image Default Current Version Date

node_A_1

image1 false true X.X.X MM/DD/YYYY TIME
image2 true false Y.Y.Y MM/DD/YYYY TIME

node_A_2

image1 false true X.X.X MM/DD/YYYY TIME
image2 true false Y.Y.Y MM/DD/YYYY TIME

image2 true false Y.Y.Y MM/DD/YYYY TIME
```

b. Verify the images on cluster B: system image show

The following example shows that the target version is set as the default image on each of the nodes in the first set:

```
Cluster_B::*> system image show

Is Is Is Install

Node Image Default Current Version Date

node_A_1

image1 false true X.X.X MM/DD/YYYY TIME
image2 true false Y.Y.Y MM/YY/YYYY TIME

node_A_2

image1 false true X.X.X MM/DD/YYYY TIME
image2 true false Y.Y.Y MM/DD/YYYY TIME

2 entries were displayed.
```

7. Determine whether the nodes to be upgraded are currently serving any clients twice for each node: system node run -node target-node -command uptime

The uptime command displays the total number of operations that the node has performed for NFS, CIFS, FC, and iSCSI clients since the node was last booted. For each protocol, you need to run the command twice to determine whether the operation counts are increasing. If they are increasing, the node is currently serving clients for that protocol. If they are not increasing, the node is not currently serving clients for that protocol.

**NOTE**: You should make a note of each protocol that has increasing client operations so that after the node is upgraded, you can verify that client traffic has resumed.

This example shows a node with NFS, CIFS, FC, and iSCSI operations. However, the node is currently serving only NFS and iSCSI clients.

```
cluster_x::> system node run -node node0 -command uptime
  2:58pm up 7 days, 19:16 800000260 NFS ops, 1017333 CIFS ops, 0 HTTP
  ops, 40395 FCP ops, 32810 iSCSI ops

cluster_x::> system node run -node node0 -command uptime
  2:58pm up 7 days, 19:17 800001573 NFS ops, 1017333 CIFS ops, 0 HTTP
  ops, 40395 FCP ops, 32815 iSCSI ops
```

### Updating the first DR pair in a MetroCluster DR group

You must perform a takeover and giveback of the nodes in the correct order to make the new version of ONTAP the current version of the node.

All nodes must be running the old version of ONTAP.

In this task, node A 1 and node B 1 are updated.

If you have updated the ONTAP software on the first DR group, and are now updating the second DR group in an eight-node MetroCluster configuration, in this task you would be updating node A 3 and node B 3.

- 1. If MetroCluster Tiebreaker software is enabled, disabled it.
- 2. For each node in the HA pair, disable automatic giveback: storage failover modify -node target-node -auto-giveback false

This command must be repeated for each node in the HA pair.

3. Verify that automatic giveback is disabled: storage failover show -fields auto-giveback

This example shows that automatic giveback has been disabled on both nodes:

```
cluster_x::> storage failover show -fields auto-giveback
node    auto-giveback
-----
node_x_1 false
node_x_2 false
2 entries were displayed.
```

- 4. Ensure that I/O is not exceeding ~50% for each controller. Ensure that CPU utilization is not exceeding ~50% per controller.
- 5. Initiate a takeover of the target node on cluster A:

Do not specify the -option immediate parameter, because a normal takeover is required for the nodes that are being taken over to boot onto the new software image.

a. Take over the DR partner on cluster\_A (node\_A\_1):storage failover takeover -ofnode node A 1

The node boots up to the "Waiting for giveback" state.



If AutoSupport is enabled, then an AutoSupport message is sent indicating that the nodes are out of cluster quorum. You can ignore this notification and proceed with the upgrade.

b. Verify that the takeover is successful: storage failover show

The following example shows that the takeover is successful. Node\_A\_1 is in the "Waiting for giveback" state and node\_A\_2 is in the "In takeover" state.

```
cluster1::> storage failover show

Takeover

Node Partner Possible State Description

node_A_1 node_A_2 - Waiting for giveback (HA mailboxes)

node_A_2 node_A_1 false In takeover

2 entries were displayed.
```

6. Take over the DR partner on cluster B (node B 1):

Do not specify the -option immediate parameter, because a normal takeover is required for the nodes that are being taken over to boot onto the new software image.

a. Take over node\_B\_1: storage failover takeover -ofnode node B 1

The node boots up to the "Waiting for giveback" state.



If AutoSupport is enabled, then an AutoSupport message is sent indicating that the nodes are out of cluster quorum. You can ignore this notification and proceed with the upgrade.

b. Verify that the takeover is successful: storage failover show

The following example shows that the takeover is successful. Node\_B\_1 is in the "Waiting for giveback" state and node B 2 is in the "In takeover" state.

- 7. Wait at least eight minutes to ensure the following conditions:
  - · Client multipathing (if deployed) is stabilized.
  - Clients are recovered from the pause in I/O that occurs during takeover.

The recovery time is client-specific and might take longer than eight minutes depending on the characteristics of the client applications.

8. Return the aggregates to the target nodes:

After upgrading MetroCluster IP configurations to ONTAP 9.5 or later, the aggregates will be in a degraded state for a short period before resynchronizing and returning to a mirrored state.

- a. Give back the aggregates to the DR partner on cluster\_A: storage failover giveback -ofnode node\_A\_1
- b. Give back the aggregates to the DR partner on cluster\_B: storage failover giveback -ofnode node\_B\_1

The giveback operation first returns the root aggregate to the node and then, after the node has finished booting, returns the non-root aggregates.

9. Verify that all aggregates have been returned by issuing the following command on both clusters: storage failover show-giveback

If the Giveback Status field indicates that there are no aggregates to give back, then all aggregates have been returned. If the giveback is vetoed, the command displays the giveback progress and which subsystem vetoed the giveback.

- 10. If any aggregates have not been returned, do the following:
  - a. Review the veto workaround to determine whether you want to address the "veto" condition or override the veto.
  - b. If necessary, address the "veto" condition described in the error message, ensuring that any identified operations are terminated gracefully.
  - c. Reenter the storage failover giveback command.

If you decided to override the "veto" condition, set the -override-vetoes parameter to true.

- 11. Wait at least eight minutes to ensure the following conditions:
  - Client multipathing (if deployed) is stabilized.

• Clients are recovered from the pause in I/O that occurs during giveback.

The recovery time is client-specific and might take longer than eight minutes depending on the characteristics of the client applications.

12. Set the privilege level from admin to advanced, entering **y** when prompted to continue: set -privilege advanced

The advanced prompt (\*>) appears.

13. Confirm the version on cluster\_A: system image show

The following example shows that System image2 should is the default and current version on node A 1:

14. Confirm the version on cluster B: system image show

The following example shows that System image2 (ONTAP 9.0.0) is the default and current version on node A 1:

### Updating the second DR pair in a MetroCluster DR group

You must perform a takeover and giveback of the node in the correct order to make the new version of ONTAP the current version of the node.

You should have upgraded the first DR pair (node\_A\_1 and node\_B\_1).

In this task, node A 2 and node B 2 are updated.

If you have updated the ONTAP software on the first DR group, and are now updating the second DR group in an eight-node MetroCluster configuration, in this task you are updating node A 4 and node B 4.

1. Initiate a takeover of the target node on cluster\_A:

Do not specify the -option immediate parameter, because a normal takeover is required for the nodes that are being taken over to boot onto the new software image.

a. Take over the DR partner on cluster\_A:

storage failover takeover -ofnode node A 2 -option allow-version-mismatch



The allow-version-mismatch option is not required for upgrades from ONTAP 9.0 to ONTAP 9.1 or for any patch upgrades.

The node boots up to the "Waiting for giveback" state.

If AutoSupport is enabled, then an AutoSupport message is sent indicating that the nodes are out of cluster quorum. You can ignore this notification and proceed with the upgrade.

b. Verify that the takeover is successful: storage failover show

The following example shows that the takeover is successful. Node\_A\_2 is in the "Waiting for giveback" state and node\_A\_1 is in the "In takeover" state.

```
cluster1::> storage failover show
                        Takeover
Node
                        Possible State Description
            Partner
_____
           node A 2
node A 1
                       false
                               In takeover
node A 2
           node A 1
                       _
                               Waiting for giveback (HA
mailboxes)
2 entries were displayed.
```

2. Initiate a takeover of the target node on cluster B:

Do not specify the -option immediate parameter, because a normal takeover is required for the nodes that are being taken over to boot onto the new software image.

a. Take over the DR partner on cluster\_B (node\_B\_2):

| If you are upgrading from     | Enter this command  |
|-------------------------------|---|
| ONTAP 9.2 or ONTAP 9.1        | storage failover takeover -ofnode node_B_2  |
| ONTAP 9.0 or Data ONTAP 8.3.x | storage failover takeover -ofnode node_B_2 -option allow-version-mismatch NOTE: The allow-version-mismatch option is not required for upgrades from ONTAP 9.0 to ONTAP 9.1 or for any patch upgrades. |

The node boots up to the "Waiting for giveback" state.

+

NOTE: If AutoSupport is enabled, an AutoSupport message is sent indicating that the nodes are out of cluster quorum. You can safely ignore this notification and proceed with the upgrade.

a. Verify that the takeover is successful: storage failover show

The following example shows that the takeover is successful. Node\_B\_2 is in the "Waiting for giveback" state and node\_B\_1 is in the "In takeover" state.

- 1. Wait at least eight minutes to ensure the following conditions:
  - Client multipathing (if deployed) is stabilized.
  - Clients are recovered from the pause in I/O that occurs during takeover.

The recovery time is client-specific and might take longer than eight minutes depending on the characteristics of the client applications.

2. Return the aggregates to the target nodes:

After upgrading MetroCluster IP configurations to ONTAP 9.5, the aggregates will be in a degraded state for a short period before resynchronizing and returning to a mirrored state.

b. Give back the aggregates to the DR partner on cluster\_A: storage failover giveback -ofnode node A 2

c. Give back the aggregates to the DR partner on cluster\_B: storage failover giveback -ofnode node B 2

The giveback operation first returns the root aggregate to the node and then, after the node has finished booting, returns the non-root aggregates.

1. Verify that all aggregates have been returned by issuing the following command on both clusters: storage failover show-giveback

If the Giveback Status field indicates that there are no aggregates to give back, then all aggregates have been returned. If the giveback is vetoed, the command displays the giveback progress and which subsystem vetoed the giveback.

- 2. If any aggregates have not been returned, do the following:
- d. Review the veto workaround to determine whether you want to address the "veto" condition or override the veto.
- e. If necessary, address the "veto" condition described in the error message, ensuring that any identified operations are terminated gracefully.
- f. Reenter the storage failover giveback command.

If you decided to override the "veto" condition, set the -override-vetoes parameter to true.

. Wait at least eight minutes to ensure the following conditions:

## Client multipathing (if deployed) is stabilized.

Clients are recovered from the pause in I/O that occurs during giveback.

The recovery time is client-specific and might take longer than eight minutes depending on the characteristics of the client applications.

 Set the privilege level from admin to advanced, entering y when prompted to continue: set -privilege advanced

The advanced prompt (\*>) appears.

2. Confirm the version on cluster\_A: system image show

The following example shows that System image2 (target ONTAP image) is the default and current version on node A 2:

3. Confirm the version on cluster\_B: system image show

The following example shows that System image2 (target ONTAP image) is the default and current version on node\_B\_2:

|                           |        | Is      | _       |         | Install    |      |  |
|---------------------------|--------|---------|---------|---------|------------|------|--|
| Node                      | Image  | Default | Current | Version | Date       |      |  |
|                           |        |         |         |         |            |      |  |
| node_B_1                  |        |         |         |         |            |      |  |
|                           | image1 | false   | false   | X.X.X   | MM/DD/YYYY | TIME |  |
|                           | image2 | true    | true    | Y.Y.Y   | MM/DD/YYYY | TIME |  |
| node_B_2                  |        |         |         |         |            |      |  |
|                           | image1 | false   | false   | X.X.X   | MM/DD/YYYY | TIME |  |
|                           | image2 | true    | true    | Y.Y.Y   | MM/DD/YYYY | TIME |  |
| 4 entries were displayed. |        |         |         |         |            |      |  |
|                           |        |         |         |         |            |      |  |
| cluster A::>              |        |         |         |         |            |      |  |

4. For each node in the HA pair, enable automatic giveback: storage failover modify -node target-node -auto-giveback true

This command must be repeated for each node in the HA pair.

5. Verify that automatic giveback is enabled: storage failover show -fields auto-giveback

This example shows that automatic giveback has been enabled on both nodes:

```
cluster_x::> storage failover show -fields auto-giveback
node    auto-giveback
-----
node_x_1 true
node_x_2 true
2 entries were displayed.
```

Manual nondisruptive upgrade of a two-node MetroCluster configuration in ONTAP 9.2 or earlier using the CLI

You can upgrade ONTAP nondisruptively for a two-node MetroCluster configuration. This method has several steps: initiating a negotiated switchover, updating the cluster at the "failed" site, initiating switchback, and then repeating the process on the cluster at the other site.

This procedure is for two-node MetroCluster configurations running ONTAP 9.2 or earlier only.

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Do not use this procedure if you have a four-node MetroCluster configuration.

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If you have a two-node MetroCluster configuration running ONTAP 9.3 or later, perform an automated nondisruptive upgrade using System Manager.

- Set the privilege level to advanced, entering y when prompted to continue: set -privilege advanced
   The advanced prompt (\*>) appears.
- 2. On the cluster to be upgraded, install the new ONTAP software image as the default: system node image update -package package location -setdefault true -replace-package true

```
cluster_B::*> system node image update -package
http://www.example.com/NewImage.tgz -setdefault true -replace-package
true
```

3. Verify that the target software image is set as the default image: system node image show

The following example shows that NewImage is set as the default image:

```
cluster_B::*> system node image show

Is Is Is Install

Node Image Default Current Version Date

------

node_B_1

OldImage false true X.X.X MM/DD/YYYY TIME

NewImage true false Y.Y.Y MM/DD/YYYY TIME

2 entries were displayed.
```

- 4. If the target software image is not set as the default image, then change it: system image modify {-node \* -iscurrent false} -isdefault true
- 5. Verify that all cluster SVMs are in a health state: metrocluster vserver show
- 6. On the cluster that is not being updated, initiate a negotiated switchover: metrocluster switchover

The operation can take several minutes. You can use the metrocluster operation show command to verify that the switchover is completed.

In the following example, a negotiated switchover is performed on the remote cluster ("cluster\_A"). This causes the local cluster ("cluster\_B") to halt so that you can update it.

- 7. Verify that all cluster SVMs are in a health state: metrocluster vserver show
- 8. Resynchronize the data aggregates on the "surviving" cluster: metrocluster heal -phase aggregates

After upgrading MetroCluster IP configurations to ONTAP 9.5 or later, the aggregates will be in a degraded state for a short period before resynchronizing and returning to a mirrored state.

```
cluster_A::> metrocluster heal -phase aggregates
[Job 130] Job succeeded: Heal Aggregates is successful.
```

9. Verify that the healing operation was completed successfully: metrocluster operation show

cluster A::> metrocluster operation show

Operation: heal-aggregates

State: successful

Start Time: MM/DD/YYYY TIME
End Time: MM/DD/YYYY TIME

Errors: -

10. Resynchronize the root aggregates on the "surviving" cluster: metrocluster heal -phase root-aggregates

```
cluster_A::> metrocluster heal -phase root-aggregates
[Job 131] Job succeeded: Heal Root Aggregates is successful.
```

11. Verify that the healing operation was completed successfully: metrocluster operation show

cluster A::> metrocluster operation show

Operation: heal-root-aggregates

State: successful

Start Time: MM/DD/YYYY TIME End Time: MM/DD/YYYY TIME

Errors: -

- 12. On the halted cluster, boot the node from the LOADER prompt: boot ontap
- 13. Wait for the boot process to finish, and then verify that all cluster SVMs are in a health state: metrocluster vserver show
- 14. Perform a switchback from the "surviving" cluster: metrocluster switchback
- 15. Verify that the switchback was completed successfully: metrocluster operation show

cluster A::> metrocluster operation show

Operation: switchback

State: successful

Start Time: MM/DD/YYYY TIME
End Time: MM/DD/YYYY TIME

Errors: -

- 16. Verify that all cluster SVMs are in a health state: metrocluster vserver show
- 17. Repeat all previous steps on the other cluster.
- 18. Verify that the MetroCluster configuration is healthy:
  - a. Check the configuration: metrocluster check run

```
cluster A::> metrocluster check run
Last Checked On: MM/DD/YYYY TIME
Component
                  Result
_____
nodes
                   οk
lifs
                   ok
config-replication ok
aggregates
4 entries were displayed.
Command completed. Use the "metrocluster check show -instance"
command or sub-commands in "metrocluster check" directory for
detailed results.
To check if the nodes are ready to do a switchover or switchback
operation, run "metrocluster switchover -simulate" or "metrocluster
switchback -simulate", respectively.
```

- b. If you want to view more detailed results, use the metrocluster check run command: metrocluster check aggregate showmetrocluster check config-replication showmetrocluster check lif show``metrocluster check node show
- c. Set the privilege level to advanced: set -privilege advanced
- d. Simulate the switchover operation: metrocluster switchover -simulate
- e. Review the results of the switchover simulation: metrocluster operation show

```
cluster_A::*> metrocluster operation show
   Operation: switchover
        State: successful
   Start time: MM/DD/YYYY TIME
        End time: MM/DD/YYYY TIME
        Errors: -
```

- f. Return to the admin privilege level: set -privilege admin
- g. Repeat these substeps on the other cluster.

You should perform any post-upgrade tasks.

#### Related information

MetroCluster Disaster recovery

# Manual disruptive upgrade using the CLI

If you can take your cluster offline to upgrade to a new ONTAP release, then you can use the disruptive upgrade method. This method has several steps: disabling storage failover for each HA pair, rebooting each node in the cluster, and then reenabling storage failover.

- You must have satisfied preparation requirements.
- If you are operating in a SAN environment, all SAN clients must be shut down or suspended until the upgrade is complete.

If SAN clients are not shut down or suspended prior to a disruptive upgrade, then the client file systems and applications suffer errors that might require manual recovery after the upgrade is completed.

In a disruptive upgrade, downtime is required because storage failover is disabled for each HA pair, and each node is updated. When storage failover is disabled, each node behaves as a single-node cluster; that is, system services associated with the node are interrupted for as long as it takes the system to reboot.

1. Set the privilege level from admin to advanced, entering **y** when prompted to continue: set -privilege advanced

The advanced prompt (\*>) appears.

2. Set the new ONTAP software image to be the default image: system image modify {-node \* -iscurrent false} -isdefault true

This command uses an extended query to change the target ONTAP software image (which is installed as the alternate image) to be the default image for each node.

3. Verify that the new ONTAP software image is set as the default image: system image show

In the following example, image 2 is the new ONTAP version and is set as the default image on both nodes:

|       |        | Is      | Is      |         | Install    |      |
|-------|--------|---------|---------|---------|------------|------|
| ode   | Image  | Default | Current | Version | Date       |      |
|       |        |         |         |         |            |      |
| node0 |        |         |         |         |            |      |
|       | image1 | false   | true    | X.X.X   | MM/DD/YYYY | TIME |
|       | image2 | true    | false   | Y.Y.Y   | MM/DD/YYYY | TIME |
| node1 |        |         |         |         |            |      |
|       | image1 | false   | true    | X.X.X   | MM/DD/YYYY | TIME |
|       | image2 | true    | false   | Y.Y.Y   | MM/DD/YYYY | TIME |

4. Perform either one of the following steps:

| If the cluster consists of | Do this                    |
|----------------------------|----------------------------|
| One node                   | Continue to the next step. |

| If the cluster consists of | Do this  |
|----------------------------|--|
| Two nodes                  | a. Disable cluster high availability: cluster ha<br>modify -configured false                             |
|                            | Enter y to continue when prompted.   |
|                            | b. Disable storage failover for the HA pair:<br>storage failover modify -node *<br>-enabled false        |
| More than two nodes        | Disable storage failover for each HA pair in the cluster: storage failover modify -node * -enabled false |

5. Reboot a node in the cluster: system node reboot -node nodename -ignore-quorum-warnings



Do not reboot more than one node at a time.

The node boots the new ONTAP image. The ONTAP login prompt appears, indicating that the reboot process is complete.

6. After the node or set of nodes has rebooted with the new ONTAP image, confirm that the new software is running: system node image show

In the following example, image1 is the new ONTAP version and is set as the current version on node0:

| <pre>cluster1::*&gt; system node image show</pre> |          |          |         |         |                 |  |  |
|---|----------|----------|---------|---------|-----------------|--|--|
|   |          | Is       | Is      |         | Install         |  |  |
| Node  | Image    | Default  | Current | Version | Date            |  |  |
|   |          |          |         |         |                 |  |  |
| node0   |          |          |         |         |                 |  |  |
|   | image1   | true     | true    | X.X.X   | MM/DD/YYYY TIME |  |  |
|   | image2   | false    | false   | Y.Y.Y   | MM/DD/YYYY TIME |  |  |
| node1   |          |          |         |         |                 |  |  |
|   | image1   | true     | false   | X.X.X   | MM/DD/YYYY TIME |  |  |
|   | image2   | false    | true    | Y.Y.Y   | MM/DD/YYYY TIME |  |  |
| 4 entries   | s were d | isplayed | •       |         |                 |  |  |
|   |          |          |         |         |                 |  |  |

- 7. Verify that the upgrade is completed successfully:
  - a. Set the privilege level to advanced: set -privilege advanced
  - b. Verify that the upgrade status is complete for each node: system node upgrade-revert show -node nodename

The status should be listed as complete.

If the upgrade is not successful, from the node, run the system node upgrade-revert upgrade

command. If this command does not complete the node's upgrade, contact technical support immediately.

- C. Return to the admin privilege level: set -privilege admin
- 8. Repeat Steps 2 through 7 for each additional node.
- 9. If the cluster consists of two or more nodes, enable storage failover for each HA pair in the cluster: storage failover modify -node \* -enabled true
- 10. If the cluster consists of only two nodes, enable cluster high availability: cluster ha modify -configured true

# What should I do after my upgrade?

# What to do after upgrading

After upgrading your ONTAP software, there are several tasks you should perform to verify your cluster readiness.

## Post-upgrade cluster verification

After you upgrade you should verify your cluster version, cluster health, and storage health.

### Verify cluster version

After all of the HA pairs have been upgraded, you must use the version command to verify that all of the nodes are running the target release.

The cluster version is the lowest version of ONTAP running on any node in the cluster. If the cluster version is not the target ONTAP release, you can upgrade your cluster.

- 1. Verify that the cluster version is the target ONTAP release: version
- 2. If the cluster version is not the target ONTAP release, you can verify the upgrade status of all nodessystem node upgrade-revert show

#### Verify cluster health

After you upgrade a cluster, you should verify that the nodes are healthy and eligible to participate in the cluster, and that the cluster is in quorum.

1. Verify that the nodes in the cluster are online and are eligible to participate in the cluster: cluster show

If any node is unhealthy or ineligible, check EMS logs for errors and take corrective action.

- 2. Set the privilege level to advanced: set -privilege advanced
- 3. Enter y to continue.
- 4. Verify the configuration details for each RDB process.
  - The relational database epoch and database epochs should match for each node.
  - The per-ring quorum master should be the same for all nodes.

Note that each ring might have a different quorum master.

| To display this RDB process | Enter this command                 |
|-----------------------------|------------------------------------|
| Management application      | cluster ring show -unitname mgmt   |
| Volume location database    | cluster ring show -unitname vldb   |
| Virtual-Interface manager   | cluster ring show -unitname vifmgr |
| SAN management daemon       | cluster ring show -unitname bcomd  |

This example shows the volume location database process:

| Iode     |           | _         |     | itname vldb<br>ch DB Trnxs |       | Online    |
|----------|-----------|-----------|-----|----------------------------|-------|-----------|
|          |           |           |     |                            |       |           |
| node0    | vldb      | 154       | 154 | 14847                      | node0 | master    |
| node1    | vldb      | 154       | 154 | 14847                      | node0 | secondary |
| node2    | vldb      | 154       | 154 | 14847                      | node0 | secondary |
| node3    | vldb      | 154       | 154 | 14847                      | node0 | secondary |
| 4 entrie | s were di | isplayed. |     |                            |       |           |

5. If you are operating in a SAN environment, verify that each node is in a SAN quorum: event log show -messagename scsiblade.\*

The most recent scsiblade event message for each node should indicate that the scsi-blade is in quorum.

6. Return to the admin privilege level: set -privilege admin

#### **Related information**

System administration

### Verify storage health

After you upgrade a cluster, you should verify the status of your disks, aggregates, and volumes.

1. Verify disk status:

| To check for                                   | Do this   |
|--|---|
| Broken disks                                   | <ul><li>a. Display any broken disks: storage disk show -state broken</li><li>b. Remove or replace any broken disks.</li></ul>   |
| Disks undergoing maintenance or reconstruction | <ul> <li>a. Display any disks in maintenance, pending, or reconstructing states: storage disk show -state maintenance pending reconstructing</li> <li>b. Wait for the maintenance or reconstruction operation to finish before proceeding.</li> </ul> |

2. Verify that all aggregates are online by displaying the state of physical and logical storage, including storage aggregates: storage aggregate show -state !online

This command displays the aggregates that are *not* online. All aggregates must be online before and after performing a major upgrade or reversion.

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

3. Verify that all volumes are online by displaying any volumes that are *not* online: volume show -state !online

All volumes must be online before and after performing a major upgrade or reversion.

cluster1::> volume show -state !online
There are no entries matching your query.

4. Verify that there are no inconsistent volumes: volume show -is-inconsistent true

If any inconsistent volumes are returned, you must contact NetApp Support before you precede with the upgrade.

#### Related information

Disk and aggregate management

## Verify all LIFS are on home ports after upgrade

During a reboot, some LIFs might have been migrated to their assigned failover ports. After you upgrade a cluster, you must enable and revert any LIFs that are not on their home ports.

The network interface revert command reverts a LIF that is not currently on its home port back to its home port, provided that the home port is operational. A LIF's home port is specified when the LIF is created; you can determine the home port for a LIF by using the network interface show command.

1. Display the status of all LIFs: network interface show -fields home-ports, curr-port

This example displays the status of all LIFs for a storage virtual machine (SVM).

```
cluster1::> network interface show -fields home-port,curr-port
                                 lif
vserver
                                           home-port curr-port
C1 sti96-vsim-ucs539g 1622463615 clus mgmt e0d
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539g cluster mgmt inet6
e0d e0d
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539g mgmt1 e0c e0c
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539g mgmt1 inet6 e0c e0c
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539h cluster mgmt inet6
e0d e0d
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539h mgmt1 e0c e0c
C1 sti96-vsim-ucs539g 1622463615 sti96-vsim-ucs539h mgmt1 inet6 e0c e0c
Cluster
                                 sti96-vsim-ucs539g clus1 e0a e0a
                                 sti96-vsim-ucs539g clus2 e0b e0b
Cluster
Cluster
                                 sti96-vsim-ucs539h clus1 e0a e0a
                                 sti96-vsim-ucs539h clus2 e0b e0b
Cluster
vs0
                                 sti96-vsim-ucs539g data1 e0d e0d
vs0
                                 sti96-vsim-ucs539g data1 inet6 e0d e0d
                                 sti96-vsim-ucs539g data2 e0e e0e
vs0
vs0
                                 sti96-vsim-ucs539g data2 inet6 e0e e0e
                                 sti96-vsim-ucs539g data3 e0f e0f
vs0
                                 sti96-vsim-ucs539g data3 inet6 e0f e0f
vs0
vs0
                                 sti96-vsim-ucs539g data4 e0d e0d
                                 sti96-vsim-ucs539g data4 inet6 e0d e0d
vs0
                                 sti96-vsim-ucs539g data5 e0e e0e
vs0
                                 sti96-vsim-ucs539g data5 inet6 e0e e0e
vs0
vs0
                                 sti96-vsim-ucs539g data6 e0f e0f
vs0
                                 sti96-vsim-ucs539g data6 inet6 e0f e0f
vs0
                                 sti96-vsim-ucs539h data1 e0d e0d
vs0
                                 sti96-vsim-ucs539h data1 inet6 e0d e0d
vs0
                                 sti96-vsim-ucs539h data2 e0e e0e
                                 sti96-vsim-ucs539h data2 inet6 e0e e0e
vs0
                                 sti96-vsim-ucs539h data3 e0f e0f
vs0
                                 sti96-vsim-ucs539h data3 inet6 e0f e0f
vs0
vs0
                                 sti96-vsim-ucs539h data4 e0d e0d
                                 sti96-vsim-ucs539h data4 inet6 e0d e0d
vs0
                                 sti96-vsim-ucs539h data5 e0e e0e
vs0
vs0
                                 sti96-vsim-ucs539h data5 inet6 e0e e0e
vs0
                                 sti96-vsim-ucs539h data6 e0f e0f
                                 sti96-vsim-ucs539h data6 inet6 e0f e0f
vs0
35 entries were displayed.
```

If any LIFs appear with a Status Admin status of "down" or with an Is home status of "false", continue with the next step.

2. Enable the data LIFs: network interface modify {-role data} -status-admin up

```
cluster1::> network interface modify {-role data} -status-admin up
8 entries were modified.
```

3. Revert LIFs to their home ports: network interface revert \*

This command reverts all LIFs back to their home ports.

```
cluster1::> network interface revert *
8 entries were acted on.
```

4. Verify that all LIFs are in their home ports: network interface show

This example shows that all LIFs for SVM vs0 are on their home ports.

|         | Logical   | Status     | Network        | Current | Current | Is   |
|---------|-----------|------------|----------------|---------|---------|------|
| Vserver | Interface | Admin/Oper | Address/Mask   | Node    | Port    | Home |
|         |           |            |                |         |         |      |
| vs0     |           |            |                |         |         |      |
|         | data001   | up/up      | 192.0.2.120/24 | node0   | e0e     | true |
|         | data002   | up/up      | 192.0.2.121/24 | node0   | eOf     | true |
|         | data003   | up/up      | 192.0.2.122/24 | node0   | e2a     | true |
|         | data004   | up/up      | 192.0.2.123/24 | node0   | e2b     | true |
|         | data005   | up/up      | 192.0.2.124/24 | node1   | e0e     | true |
|         | data006   | up/up      | 192.0.2.125/24 | node1   | e0f     | true |
|         | data007   | up/up      | 192.0.2.126/24 | node1   | e2a     | true |
|         | data008   | up/up      | 192.0.2.127/24 | node1   | e2b     | true |

# Verify special configurations

## Post upgrade checks for special configurations

If your cluster is configured with any of the following features you might need to perform additional steps after you upgrade.

| Ask yourself  | If your answer is yes, then do this       |
|---|---|
| Did I upgrade to ONTAP 9.8 or later from ONTAP 9.7 or earlier | Verify your network configuration         |
| Do I have a MetroCluster configuration?                       | Verify your networking and storage status |

| Ask yourself   | If your answer is yes, then do this                              |
|--|--|
| Do I have a SAN configuration?   | Verify your SAN configuration                                    |
| Am I using NetApp Storage Encryption and I upgraded to ONTAP 9.3 or later? | Reconfigure KMIP server connections                              |
| Do I have load-sharing mirrors?  | Relocate moved load-sharing mirror source volumes                |
| Am I using SnapMirror?   | Resume SnapMirror operations                                     |
| Did I upgrade from ONTAP 8.3.0?  | Set the desired NT ACL permissions display level for NFS clients |
| Do I have administrator accounts created prior to ONTAP 9.0?               | Enforce SHA-2 on administrator passwords                         |

### Verifying your network configuration after upgrade

ONTAP 9.8 and later automatically monitors layer 2 reachability. After you upgrade from ONTAP 9.7x or earlier to ONTAP 9.8 or later, you should verify that each .network port has reachability to its expected broadcast domain.

 Verify each port has reachability to its expected domain: network port reachability show -detail

A reachability-status of ok indicates that the port has layer 2 reachability to its assigned domain.

## Verify networking and storage status for MetroCluster configurations

After performing an update in a MetroCluster configuration, you should verify the status of the LIFs, aggregates, and volumes for each cluster.

1. Verify the LIF status: network interface show

In normal operation, LIFs for source SVMs must have an admin status of up and be located on their home nodes. LIFs for destination SVMs are not required to be up or located on their home nodes. In switchover, all LIFs have an admin status of up, but they do not need to be located on their home nodes.

| <pre>cluster1::&gt;</pre> | network in  | terface sho | W               |             |      |
|---------------------------|-------------|-------------|-----------------|-------------|------|
|                           | Logical     | Status      | Network         | Current     |      |
| Current Is Vserver Home   | Interface   | Admin/Oper  | Address/Mask    | Node        | Port |
| Cluster                   | _           |             |                 |             |      |
|                           | cluster1-a  | _           | 192.0.2.1/24    | cluster1-01 | e2a  |
| true                      | cluster1-a  | _           |                 |             |      |
| true                      |             | up/up       | 192.0.2.2/24    | cluster1-01 | e2b  |
| cluster1-01               |             |             |                 |             |      |
| Clubbell of               | clus_mgmt   | up/up       | 198.51.100.1/24 | cluster1-01 | e3a  |
| true                      | cluster1-a  | 1 inet4 int | ercluster1      |             |      |
|                           |             |             | 198.51.100.2/24 | cluster1-01 | e3c  |
| true                      |             |             |                 |             |      |
| 27 entries v              | were displa | yed.        |                 |             |      |

# 2. Verify the state of the aggregates: storage aggregate show -state !online

This command displays any aggregates that are *not* online. In normal operation, all aggregates located at the local site must be online. However, if the MetroCluster configuration is in switchover, root aggregates at the disaster recovery site are permitted to be offline.

This example shows a cluster in normal operation:

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

This example shows a cluster in switchover, in which the root aggregates at the disaster recovery site are offline:

```
cluster1::> storage aggregate show -state !online
         Size Available Used% State #Vols Nodes
                                                            RAID
Aggregate
Status
aggr0_b1
              OB O% offline O cluster2-01
raid dp,
mirror
degraded
aggr0 b2
                      OB 0% offline 0 cluster2-02
              0B
raid dp,
mirror
degraded
2 entries were displayed.
```

3. Verify the state of the volumes: volume show -state !online

This command displays any volumes that are *not* online.

If the MetroCluster configuration is in normal operation (it is not in switchover state), the output should show all volumes owned by the cluster's secondary SVMs (those with the SVM name appended with "-mc").

Those volumes come online only in the event of a switchover.

This example shows a cluster in normal operation, in which the volumes at the disaster recovery site are not online.

|                      | <pre>cluster1::&gt; volume show -state !online   (volume show)</pre> |           |       |      |      |  |  |  |
|----------------------|--|-----------|-------|------|------|--|--|--|
| Vserver<br>Available |  | Aggregate | State | Туре | Size |  |  |  |
|                      |  |           |       |      |      |  |  |  |
| vs2-mc               | vol1   | aggr1_b1  | -     | RW   | -    |  |  |  |
| vs2-mc               | root_vs2   | aggr0_b1  | _     | RW   | -    |  |  |  |
| vs2-mc               | vol2   | aggr1_b1  | _     | RW   | -    |  |  |  |
| vs2-mc               | vol3   | aggr1_b1  | _     | RW   | -    |  |  |  |
| vs2-mc               | vol4   | aggr1_b1  | -     | RW   | -    |  |  |  |
| 5 entries            | were display   | ved.      |       |      |      |  |  |  |

4. Verify that there are no inconsistent volumes: volume show -is-inconsistent true

If any inconsistent volumes are returned, you must contact NetApp Support before you precede with the upgrade.

## Verify the SAN configuration after an upgrade

If you are upgrading in a SAN environment, then after the upgrade, you should verify that each initiator that was connected to a LIF before the upgrade has successfully reconnected to the LIF.

1. Verify that each initiator is connected to the correct LIF.

You should compare the list of initiators to the list you made during the upgrade preparation.

| For   | Enter   |
|-------|---|
| iSCSI | <pre>iscsi initiator show -fields igroup,initiator-name,tpgroup</pre> |
| FC    | <pre>fcp initiator show -fields igroup,wwpn,lif</pre>                 |

## Reconfiguring KMIP server connections after upgrading to ONTAP 9.3 or later

After performing an upgrade to ONTAP 9.3 or later, you must reconfigure your external key management (KMIP) server connections.

- 1. Configure the key manager connectivity:security key-manager setup
- Add your KMIP servers: security key-manager add -address key\_management\_server\_ip\_address
- 3. Verify that KMIP servers are connected: security key-manager show -status
- 4. Query the key servers: security key-manager query
- 5. Create a new authentication key and passphrase: security key-manager create-key -prompt -for-key true

The passphrase must have a minimum of 32 characters.

- 6. Query the new authentication key: security key-manager query
- 7. Assign the new authentication key to your self-encrypting disks (SEDs): storage encryption disk modify -disk disk ID -data-key-id key ID

Make sure you are using the new authentication key from your query.

8. If needed, assign a FIPS key to the SEDs: storage encryption disk modify -disk disk\_id -fips-key-id fips authentication key id

If your security setup requires you to use different keys for data authentication and FIPS 140-2 authentication, you should create a separate key for each. If that is not the case, you can use the same authentication key for FIPS compliance that you use for data access.

### Relocating moved load-sharing mirror source volumes

After successfully completing a nondisruptive upgrade, you can move load-sharing mirror source volumes back to the locations they were in originally before the upgrade.

- 1. Identify the location to which you are moving the load-sharing mirror source volume by using the record you created before moving the load-sharing mirror source volume.
- 2. Move the load-sharing mirror source volume back to its original location by using the volume move start command.

#### **Resuming SnapMirror operations**

After completing a nondisruptive upgrade, you must resume any SnapMirror relationships that were suspended.

Existing SnapMirror relationships must have been suspended by using the snapmirror quiesce command, and the cluster must have been nondisruptively upgraded.

Resume transfers for each SnapMirror relationship that was previously quiesced: snapmirror resume

This command resumes the transfers for all quiesced SnapMirror relationships.

2. Verify that the SnapMirror operations have resumed: snapmirror show

| Destination Mirror Relationship Total   |                        |            |                          |                |              |          |         |   |
|---|------------------------|------------|--------------------------|----------------|--------------|----------|---------|---|
| Path Type Path State Status Progress Healthy  Updated   | Source                 |            | Destination              | Mirror         | Relationship | Total    |         |   |
| Updated   | Last                   |            |                          |                |              |          |         |   |
| cluster1-vs1:dp_src1  |                        | Type       | Path                     | State          | Status       | Progress | Healthy |   |
| DP cluster1-vs2:dp_dst1   | Updated                |            |                          |                |              |          |         |   |
| DP cluster1-vs2:dp_dst1   |                        |            |                          |                |              |          |         |   |
| DP cluster1-vs2:dp_dst1   | -11                    | 1]         | 1                        |                |              |          |         |   |
| Snapmirrored  Idle - true -  cluster1-vs1:xdp_src1  XDP cluster1-vs2:xdp_dst1  Snapmirrored  Idle - true -  cluster1://cluster1-vs1/ls_src1  LS cluster1://cluster1-vs1/ls_mr1  Snapmirrored  Idle - true -  cluster1://cluster1-vs1/ls_mr2  Snapmirrored | cluster1-vs            | - <b>-</b> |                          | 1 1 1 1        |              |          |         |   |
| Idle - true - cluster1-vs1:xdp_src1  XDP cluster1-vs2:xdp_dst1  Snapmirrored  Idle - true - cluster1://cluster1-vs1/ls_src1  LS cluster1://cluster1-vs1/ls_mr1  Snapmirrored  Idle - true - cluster1://cluster1-vs1/ls_mr2  Snapmirrored                  |                        | DP         |                          | - <del>-</del> |              |          |         |   |
| cluster1-vs1:xdp_src1   |                        |            |                          | _              |              |          |         |   |
| XDP cluster1-vs2:xdp_dst1   |                        |            |                          |                | Idle         | -        | true    | - |
| Snapmirrored  Idle - true - cluster1://cluster1-vs1/ls_src1  LS cluster1://cluster1-vs1/ls_mr1  Snapmirrored  Idle - true - cluster1://cluster1-vs1/ls_mr2  Snapmirrored  | cluster1-vs            | _          | -                        |                |              |          |         |   |
| Idle - true - cluster1://cluster1-vs1/ls_src1 LS cluster1://cluster1-vs1/ls_mr1 Snapmirrored Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored  |                        | XDP        | cluster1-vs2:            | xdp_dst1       |              |          |         |   |
| cluster1://cluster1-vs1/ls_src1 LS cluster1://cluster1-vs1/ls_mr1 Snapmirrored Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored  |                        |            |                          |                |              |          |         |   |
| LS cluster1://cluster1-vs1/ls_mr1 Snapmirrored Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored  |                        |            |                          |                | Idle         | -        | true    | - |
| Snapmirrored  Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored   | <pre>cluster1://</pre> | cluste     | er1-vs1/ls_src           | 1              |              |          |         |   |
| Idle - true - cluster1://cluster1-vs1/ls_mr2 Snapmirrored   |                        | LS         | <pre>cluster1://cl</pre> | uster1-v       | s1/ls_mr1    |          |         |   |
| cluster1://cluster1-vs1/ls_mr2 Snapmirrored   |                        |            |                          | Snapmirr       | ored         |          |         |   |
| Snapmirrored  |                        |            |                          |                | Idle         | _        | true    | _ |
| Snapmirrored  |                        |            | cluster1://cl            | uster1-v       | s1/ls mr2    |          |         |   |
|   |                        |            |                          |                | <b>—</b>     |          |         |   |
|   |                        |            |                          |                |              | _        | true    | _ |

For each SnapMirror relationship, verify that the Relationship Status is **Idle**. If the status is **Transferring**, wait for the SnapMirror transfer to complete, and then reenter the command to verify that the status has changed to **Idle**.

For each SnapMirror relationship that is configured to run on a schedule, you should verify that the first scheduled SnapMirror transfer completes successfully.

## Setting the desired NT ACL permissions display level for NFS clients

After upgrading from ONTAP 8.3.0, the default handling for displaying NT ACL permissions to NFS clients has changed. You should check the setting and change it to the desired setting for your environment if necessary. This task does not apply if you are upgrading from ONTAP 8.3.1 or later.

In multiprotocol environments, ONTAP displays to NFS clients the permissions of NTFS security-style files and directories based on the access granted by the NT ACL to any user. In ONTAP 8.3.0, ONTAP by default displayed to NFS clients the permission based on the maximum access granted by the NT ACL. After upgrading, the default setting changes to display permissions based on the minimum access granted by the NT ACL. This change applies to new and existing storage virtual machines (SVMs).

1. Set the privilege level to advanced: set -privilege advanced

- 2. Check the setting for displaying NT ACL permissions for NFS clients: vserver nfs show -vserver vserver name -fields ntacl-display-permissive-perms
  - After upgrading from 8.3.0, the value for this new parameter is disabled, meaning ONTAP displays the minimum permissions.
- 3. If you prefer to display the maximum permissions, change the setting individually for each SVM as desired: vserver nfs modify -vserver vserver\_name -ntacl-display-permissive-perms enabled
- 4. Verify that the change took effect: vserver nfs show -vserver vserver\_name -fields ntacl-display-permissive-perms
- 5. Return to the admin privilege level: set -privilege admin

## **Enforcing SHA-2 on administrator account passwords**

Administrator accounts created prior to ONTAP 9.0 continue to use MD5 passwords after the upgrade, until the passwords are manually changed. MD5 is less secure than SHA-2. Therefore, after upgrading, you should prompt users of MD5 accounts to change their passwords to use the default SHA-512 hash function.

The password hash functionality enables you to do the following:

- Display user accounts that match the specified hash function.
- Expire accounts that use a specified hash function (for example, MD5), forcing the users to change their passwords in their next login.
- Lock accounts whose passwords use the specified hash function.
- When reverting to a release earlier than ONTAP 9, reset the cluster administrator's own password for it to be compatible with the hash function (MD5) that is supported by the earlier release.

ONTAP accepts pre-hashed SHA-2 passwords only by using NetApp Manageability SDK (security-login-create and security-login-modify-password).

#### Manageability enhancements

- 1. Migrate the MD5 administrator accounts to the SHA-512 password hash function:
  - a. Expire all MD5 administrator accounts: security login expire-password -vserver \* -username \* -hash-function md5

Doing so forces MD5 account users to change their passwords upon next login.

b. Ask users of MD5 accounts to log in through a console or SSH session.

The system detects that the accounts are expired and prompts users to change their passwords. SHA-512 is used by default for the changed passwords.

- 2. For MD5 accounts whose users do not log in to change their passwords within a period of time, force the account migration:
  - a. Lock accounts that still use the MD5 hash function (advanced privilege level): security login expire-password -vserver \* -username \* -hash-function md5 -lock-after integer

After the number of days specified by -lock-after, users cannot access their MD5 accounts.

- b. Unlock the accounts when the users are ready to change their passwords: security login unlock -vserver vserver name -username user name
- c. Have users log in to their accounts through a console or SSH session and change their passwords when the system prompts them to do so.

## When you need to update the Disk Qualification Package

The Disk Qualification Package (DQP) adds full support for newly qualified drives. Before you update drive firmware or add new drive types or sizes to a cluster, you must update the DQP. A best practice is to also update the DQP regularly; for example, every quarter or semi-annually.

You need to download and install the DQP in the following situations:

• Whenever you add a new drive type or size to the node

For example, if you already have 1-TB drives and add 2-TB drives, you need to check for the latest DQP update.

- · Whenever you update the disk firmware
- · Whenever newer disk firmware or DQP files are available
- Whenever you upgrade to a new version of ONTAP.

The DQP is not updated as part of an ONTAP upgrade.

#### Related information

NetApp Downloads: Disk Qualification Package

NetApp Downloads: Disk Drive Firmware

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