## **Hwee Shan WONG**

Software Engineer Edinburgh

Hi, my name is Hwee and currently a software engineer in Natwest Group. I am passionate about developing tools and products to boost engineering experience. I have experience in delivering microservices using the twelvefactor app methodology, designing event-driven architecture and implementing infrastructure solutions and services.

Grew up trilingual (English, Mandarin, Malay).

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HweeWong



# **Software Engineer**

Natwest Group, Edinburgh since April 2018

[ { "item": "• Automated the onboarding process to developer tools. Reduced cycle time from 48 hrs to 5 mins." }, { "item": "• Delivered Spring Boot Java microservices in event-driven architecture and have deep understanding of the system design." }, { "item": "• Actively engaged in system design decisions/architecture. Collaborated closely with customers/SMEs in agile development." }, { "item": "• Cultivated behaviour-driven and test-driven development within the team which enhanced system reliability and team's devops metrics. KPI - 50% reduction in software development cycle time." }, { "item": ". Drove infrastructure and tooling improvements. Presented proof of concepts for various authentication/authorisation modules for tools." }, { "item": "• Mentoring junior engineers and continuously building best practices within the team such as codifying workflow using plantuml." } ]

### **Technology Service Analyst**

Natwest Group, Edinburgh

Sep 2017 - Apr 2018

[ { "item": "• Responsible for migrating server data from bespoke tools to standardised ServiceNow Configuration Management Database for better consolidation of enterprise data." }, { "item": "• Automated data gathering and validation process for the migration work to make sure data quality was high and consistent." }, { "item": ". Drove the implementation of agile ways of working in my team through creation of short-term, manageable goals and Kanban boards." } ]

### **Chemical Engineer**

Merck, Sharp & Dohme (MSD), Newcastle

Aug 2015 - Sep 2016

[ { "item": "• Supported technical operations in solid-dose tablet production facility and operated within GMP standards." }, { "item": ". Solved process deviations and problems by identifying root causes using Lean Six Sigma methodologies." } ]



#### Education

MEng Chemical Engineering with Industrial Experience, University of Manchester

Sep 2013 - Jun 2017

First Class Honors

A Levels, Taylor's College

Jan 2012 - Jun 2013

4A\* in Chemistry, Biology, Physics, Mathematics