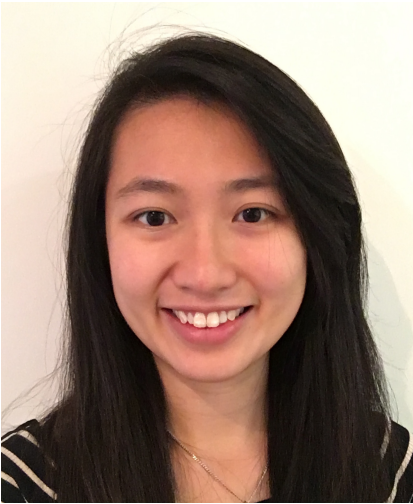


HWEE SHAN WONG

Software Developer



CONTACT

hweeshan_wong@hotmail.com

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+44 7424 586 826

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Flat 8, 4 Appin Place,
EH14 1PW
Edinburgh

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<https://github.com/HweeWong>

EXPERIENCE

NATWEST GROUP, EDINBURGH - Software Engineer

since April 2018

- Automated the onboarding process to developer tools. Reduced cycle time from 48 hrs to 5 mins.
- Delivered microservices in event-driven architecture and have deep understanding of the architecture.
- Collaborated closely with customers/SMEs in agile development. >50% reduction in cycle time from development to release
- Cultivated the culture of BDD, TDD within the team which enhanced system reliability and team's devops metrics.
- Presented proof of concepts for different IAM integration of tools.
- Led migration work for on-prem SaaS product.

NATWEST GROUP, EDINBURGH - Technology Service Analyst

Sep 2017 – Apr 2018

- Migrated server data from bespoke tools to ServiceNow CMDB for better consolidation of data within the enterprise.
- Embedded agile methodology for the project through creation of short-term, manageable goals and Kanban dashboards.
- Improved communications plans with stakeholders to ensure transparency and effective communication.

MERCK, SHARP & DOHME (MSD), NEWCASTLE - Chemical Engineer

Aug 2015 – Sep 2016

- Supported technical operations in solid-dose tablet production facility and operated within GMP standards.
- Led incidents/deviations investigations to identify root causes using Lean Six Sigma methodologies.
- Generated technical memorandums for process improvements. Implementation of new design reduced operation downtime.