### **Hwee Shan WONG**

Software Developer Edinburgh

Hi, my name is Hwee and currently a software engineer in Natwest Group. I am passionate about developing tools and products to boost engineering experience for other engineers. I have experience in delivering microservices using the twelve-factor app methodology, designing even-driven architecture and have also worked on implementing infrastructure solutions and services.

Grew up trilingual (English, Mandarin,

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## **Software Engineer**

Natwest Group, Edinburgh since April 2018

[ { "item": "• Automated the onboarding process to developer tools. Reduced cycle time from 48 hrs to 5 mins." }, { "item": "• Delivered Spring Boot Java microservices in event-driven architecture and have deep understanding of the system design." }, { "item": " • Collaborated closely with customers/SMEs in agile development. >50% reduction in cycle time from development to release" }, { "item": ". Cultivated the culture of BDD, TDD within the team which enhanced system reliability and team's devops metrics." }, { "item": " • Presented proof of concepts for different IAM integration of tools." }, { "item": "• Led migration work for onprem SaaS product." } ]

# **Technology Service Analyst**

Natwest Group, Edinburgh

Sep 2017 - Apr 2018

[ { "item": "• Migrated server data from bespoke tools to ServiceNow CMDB for better consolidation of data within the enterprise." }, { "item": "• Embedded agile methodology for the project through creation of short-term, manageable goals and Kanban dashboards." }, { "item": "• Improved communications plans with stakeholders to ensure transparency and effective communication." } ]

#### **Chemical Engineer**

Merck, Sharp & Dohme (MSD), Newcastle

Aug 2015 - Sep 2016

[ { "item": "• Supported technical operations in solid-dose tablet production facility and operated within GMP standards." }, { "item": ". Led incidents/deviations investigations to identify root causes using Lean Six Sigma methodologies." }, { "item": "• Generated technical memorandums for process improvements. Implementation of new design reduced operation downtime." \



### Education

MEng Chemical Engineering with Industrial Experience, University of Manchester

**Python** 

Sep 2013 - Jun 2017

First Class Honors

A Levels, Taylor's College

Jan 2012 - Jun 2013

4A\* in Chemistry, Biology, Physics, Mathematics



**Ansible** Golang