

# HWEE SHAN WONG

Software Developer

## EXPERIENCE

### NATWEST GROUP, EDINBURGH - Software Engineer

since April 2018

- item": "• Automated the onboarding process to" ] ] developer tools. Reduced cycle time from 48 hrs to 5 mins." ], { "item": "• Delivered microservices in event-driven architecture and have deep understanding of the architecture." }, { "item": "• Collaborated closely with customers/SMEs in agile development. >50% reduction in cycle time from development to release" }, { "item": "• Cultivated the culture of BDD, TDD within the team which enhanced system reliability and team's devops metrics." }, { "item": "• Presented proof of concepts for different IAM integration of tools." }, { "item": "• Led migration work for on-prem SaaS [ { ".product

### NATWEST GROUP, EDINBURGH - Technology Service Analyst

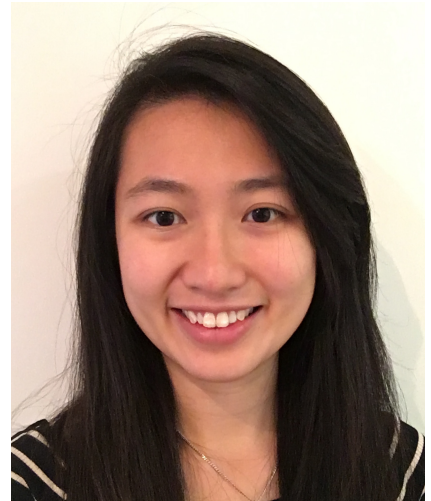
Sep 2017 – Apr 2018

- item": "• Migrated server data from bespoke tools" ] ] to ServiceNow CMDB for better consolidation of data within the enterprise." ], { "item": "• Embedded agile methodology for the project through creation of short-term, manageable goals and Kanban dashboards." }, { "item": "• Improved communications plans with stakeholders to ensure transparency and [ { ".effective communication

### MERCK, SHARP & DOHME (MSD), NEWCASTLE - Chemical Engineer

Aug 2015 – Sep 2016

- item": "• Supported technical operations in solid-" ] ] dose tablet production facility and operated within GMP standards." ], { "item": "• Led incidents/deviations investigations to identify root causes using Lean Six Sigma methodologies." }, { "item": "• Generated technical memorandums for process improvements. Implementation of new design reduced operation [ { ".downtime



## CONTACT

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<https://github.com/HweeWong>