# Hwee Shan Wong

Software Developer



#### About me

Hi, my name is Hwee and currently a software engineer in Natwest Group. I am passionate about developing tools and products to boost engineering experience for other engineers.

Grew up trilingual (English, Mandarin, Malay).

#### Skills



## Contact



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HweeWong



# **Experience**

#### **Software Engineer**

Natwest Group, Edinburgh | since April 2018

- Automated onboarding process to developer tools
- Developed microservices in event-driven architecture
- Collaborated closely with customers/SMEs in agile development.
- >50% reduction in cycle time from development to release
- Presented proof of concepts for IAM integration of tools to Ping Federate and Active Directory

### **Technology Service Analyst**

Natwest Group, Edinburgh | Sep 2017 - Apr 2018

- Migrated server data from bespoke tools to ServiceNow CMDB for better consolidation of data within the enterprise.
- · Embedded agile methodology for the project through creation of short-term, manageable goals and Kanban dashboards.
- · Improved communications plans with stakeholders to ensure transparency and effective communication

#### **Chemical Engineer**

Merck Sharp & Dohme (MSD), Newcastle | Aug 2015 - Sep 2016

- Supported technical operations in solid-dose tablet production facility and operated within GMP standards.
- Led incidents/deviations investigations to identify root causes using Lean Six Sigma methodologies.
- Generated technical memorandums for process improvements. Implementation of new design reduced operation downtime.



#### Education

MEng Chemical Engineering with Industrial Experience, University of Manchester

Sep 2013 - Jun 2017

First Class Honors

A Levels, Taylor's College Subang Jaya Jan 2012 - Jun 2013

4A\* in Chemistry, Biology, Physics, Mathematics



#### Contributions

# Women In Tech Secretariat

Actively supporting gender balance within workplace. Running python workshops to promote engineering.

### STEM Ambassador STV Big Scot Quiz

Encouraging students to appreciate Science, Technology, Engineering and Math (STEM) subjects by engaging students in interesting experiments and sharing work experience.

# Volunteer

Volunteered to assist and coordinate the running of a major, high-profile charity event that was held concurrently in Edinburgh and Glasgow which raised £35,000.