



**Account Enquiries**  
1300 791 970  
enquiries@winconnect.com.au  
www.winconnect.com.au



**Faults and Emergencies**  
Local Distributor: Ausgrid  
Call 131 388 (24 hours)



**WINconnect Office Hours (AEST)**  
Monday to Friday 8:00 am - 6:00 pm



**Pay your account**  
Using the payment options on  
the bottom of the page



WINconnect Pty Ltd trading as WINenergy  
ABN 71 112 175 710

## ELECTRICITY INVOICE

Pengxuan Chen  
1021  
55 Church AVENUE  
MASCOT NSW 2020

### Embedded Network Manager (ENM)

WINconnect Pty Ltd  
ABN 71 112 175 710  
Embedded Network Faults  
Call: 1300 44 88 62 (24 hours)

**Invoice Date:** 22 Nov 2022

**Tax Invoice:** 000 003 520 792

## ACCOUNT SUMMARY

<b>Account Number:</b>	<b>20050 0189 402</b>
Opening Balance	\$597.77
Payments Received (see over for details)	\$597.77 CR
Balance Carried Forward:	\$0.00
Electricity Charges (see over for details) (Includes GST of \$6.95)	\$76.38

### Your Energy Plan:

WIN Default Offer - Ausgrid Residential Flat  
Tariff

**Total Amount Due \$76.38**

**Due Date 09 Dec 2022**



# Short on time?

WIN some back by streamlining  
your WINconnect services!

Have you heard about  
our Customer Portal?

**REVIEW, MANAGE & PAY**

your WINconnect accounts in **one** convenient place!

Visit [customerportal.winconnect.com.au](https://customerportal.winconnect.com.au) to get started

### PAYMENT OPTIONS

#### Direct Debit



Direct Debit is an easier way  
to pay. Call our customer  
service team to set up Direct  
Debit: 1300 791 970

#### Credit Card



VISA or MasterCard credit  
card payments.  
Minimum payment \$5.00.  
Pay by phone: 1300 791 970

Billpay code: 3047  
Ref: 2005001894000245

#### Mail



To pay by cheque or money  
order, combine this portion of  
your bill and mail to:

WINconnect Pty Ltd  
PO Box 217  
Hawthorn, VIC 3122

#### BPAY



Make this payment either  
online or by phone banking.  
For further information:  
[www.bpay.com.au](https://www.bpay.com.au)

Billcode: 564682  
Ref: 2005001894028

#### Australia Post



Payments accepted online or  
in person at any branch.  
By phone: 13 18 16  
Web: [postbillpay.com.au](https://postbillpay.com.au)

Billpay code: 3047  
Ref: 2005001894000245



\*3047 20050018940245

PAYMENTS RECEIVED

28 Oct 2022	Australia Post	\$597.77 CR
Total Payments Received		Total
		\$597.77 CR

ELECTRICITY CHARGES

SITE DETAILS

NMI	Site Address	Billing Start Date	Billing End Date	
ZZZZ051612	1021 55 Church AVENUE MASCOT NSW 2020	19 Oct 2022	16 Nov 2022	29 days

METER DETAILS

Meter Number	Start Reference *	End Reference *	Total Usage	Next Read Date
Y19000415	22,729.600 (19 Oct 2022)	22,908.699 (16 Nov 2022)	172.732 (A)	16 Dec 2022

\* Reference reads are a guide only and may not reflect the total energy consumption for this billing period. (A) - Actual, (E) - Estimate

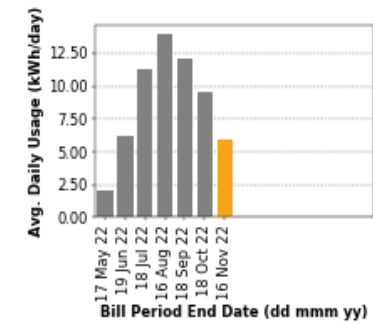
ENERGY CHARGES

(Charges include GST unless otherwise specified)	Usage	Unit Price	Loss Factor	Total
19 Oct 2022 - 16 Nov 2022				
RETAIL				
All Usage	172.732 kWh	0.285190 \$/kWh	1.000	\$49.26
Supply Charge	29 days	0.935000 \$/day	1.000	\$27.12
Total Electricity Charges				Total (Incl. GST)
				\$76.38

USAGE SUMMARY

HOW YOU COMPARE

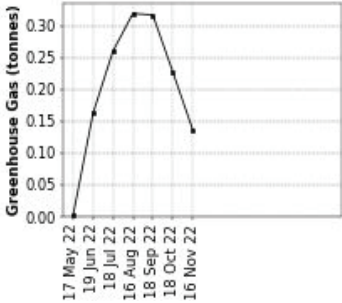
GHG EMISSIONS



Avg cost/day: \$2.63  
Avg daily usage: 5.956 kWh  
Same time last year: N/A

Your Household Daily Consumption (kWh/day)	5.956 kWh
Household Size Without A Swimming Pool	Average Daily Consumption benchmark (kWh/day)
1 person	7.747
2 people	12.769
3 people	15.659
4 people	17.879
5 people	22.055

This information shows how your electricity use compares to similar households in your postcode.  
For more information or useful energy efficiency tips visit:  
[www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)



Greenhouse gas emissions for this bill was 0.14 tonnes from 172.732 kWh  
For more information visit:  
[www.climatechange.gov.au](http://www.climatechange.gov.au)

IMPORTANT INFORMATION

Interpreter Services:

الخدمات ترجمة Phone: 13 14 20  
口譯員服務  
통역 서비스  
Υπηρεσία Διερμηνέων  
Dịch vụ thông dịch  
Servicios de Interpretes

Feedback or complaints:

Let us know how we can help you on 1300 791 970 or email [enquiries@winconnect.com.au](mailto:enquiries@winconnect.com.au).  
If you're not satisfied with the resolution, you may contact the Energy & Water Ombudsman NSW on 1800 246 545.

Payment Assistance:

There are many ways we can help when our customers are experiencing financial difficulty and may need additional assistance to make payments.  
For more information contact our customer service team on 1300 791 970 or email [enquiries@winconnect.com.au](mailto:enquiries@winconnect.com.au).

Concessions and Government Rebates:

If you hold a Concession Card, you may be eligible for government concessions or rebates.  
For more information, contact our customer service team on 1300 791 970 or email [enquiries@winconnect.com.au](mailto:enquiries@winconnect.com.au).

Moving In:

To set up your account and ensure you have electricity when you move in  
Web: [www.winconnect.com.au](http://www.winconnect.com.au)  
Call Us: 1300 791 970

Moving Out:

You need to notify us when you are planning to move out  
Web: [www.winconnect.com.au](http://www.winconnect.com.au)  
Call Us: 1300 791 970